



Aging and Disability Services Division

Caseload Statistics for

March 2024

This document contains Caseload Statistics for several Aging and Disability Services Division (ADSD) programs. (Note: Not all programs collect this information, therefore not all of ADSDs programs are listed below.) Footnotes are included at the bottom of any program's statistics where clients have been waiting over 90 days for services. Please contact Deanna Smith at 702-486-3545 if you have any questions.

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)	Page 2
HOME AND COMMUNITY BASED SERVICES (HCBS) - FRAIL ELDERLY	Page 3
HOME AND COMMUNITY BASED SERVICES (HCBS) - PHYSICALLY DISABLED	Page 5
PERSONAL ASSISTANCE SERVICES (PAS)	Page 7
AUTISM TREATMENT ASSISTANCE PROGRAM (ATAP)	Page 8
INDEPENDENT LIVING	Page 10
NEVADA EARLY INTERVENTION SERVICES	Page 11
DEVELOPMENTAL SERVICES	Page 12
HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL DISABILITIES	Page 13

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)

March-24

	Feb-24	Mar-24	Change from Prior Month	FYTD24	
				Total	Average
CLIENTS REFERRED					
Referred	8	7	-13%	99	11
< = 45 Days (%)	37.5%	71.4%	90%		68%
> 45 Days (%)	62.5%	28.6%	-54%		32%
Dropped	0	0	0%	0	0
CLIENTS WAITING*					
Screened	2	0	-100%	5	1
Pending	1	3	200%	13	1
< = 90 Days (%)	100.0%	100.0%	0%		61%
> 90 Days (%)	0.0%	0.0%	0%		17%
Total Clients Waiting	3	3	0%		3
Maximum Days on Waitlist	52	83	60%		69
Average days waiting	28	59	109%		64
CLIENTS APPROVED					
Approved	2	0	-100.0%	32	4
Average Wait time till approved	41	0	-100.0%		40
CASELOAD					
Total Budgeted Caseload	95	92	-3.2%		96
Total Current Caseload	80	80	0.0%		82
LEAVERS - From Active					
Total # of Closed Cases	3	0	-100.0%	34	4
(Top 4 Closure Reasons, %)					
1 Death	100%	0%	-100.0%		16%
2 Transition to Other Services	0%	0%	0.0%		17%
3 Moved Out of State	0%	0%	0.0%		13%
4 NH Placement	0%	0%	0.0%		1%
LEAVERS - From Wait List					
Total # of Closed Cases	1	0	-100.0%	3	0
(Top 4 Closure Reasons, %)					
1 Non-cooperation	0%	0%	0.0%		17%
2 Loss of Contact	0%	0%	0.0%		0%
3 Withdrawn	0%	0%	0.0%		0%
4 Financially Ineligible	0%	0%	0.0%		0%

*As of 4/17/2024: Of those waiting for services, one has been waiting over 90 days. There have been no closures and no new approvals.

HOME AND COMMUNITY BASED SERVICES (HCBS) - FRAIL ELDERLY

March-24

	Feb-24	Mar-24	Change from Prior Month	FYTD24	
				Total	Average
CLIENTS REFERRED					
Referred	228	219	-3.9%	1864	207
CLIENTS WAITING*					
Nursing Facility and Significant Support Change and Crisis Situation	41	54	31.7%		28
Significant Support Change or Crisis Situation and Max Assistance	31	28	-9.7%		43
Significant Support Change or Crisis Situation and LOC Score of 5 or More	130	146	12.3%		105
All Others	948	958	1.1%		1093
Total Clients Waiting	1150	1186	3.1%		1268
Screened	901	948	5.2%		1021
Pending	249	238	-4.4%		247
< = 90 Days (%)	24%	26%	8.7%		21%
> 90 Days (%)	76.4%	74.4%	-2.7%		79%
Maximum Days on Waitlist	753	784	4.1%		694
TIME UNTIL PLACEMENT					
Total Persons Placed This Month	126	73	-42.1%	892	99
Placement - Nursing Facility and Significant Support Change and Crisis Situation					
Persons Placed This Month	13	9	-30.8%	69	8
Minimum Days Until Placement	36	56	55.6%		52
Average Days Until Placement	109	160	46.8%		102
Maximum Days Until Placement	195	420	115.4%		182
Placement - Significant Support Change or Crisis Situation and Max Assistance					
Persons Placed This Month	6	6	0.0%	54	6
Minimum Days Until Placement	55	49	-10.9%		70
Average Days Until Placement	321	75	-76.6%		213
Maximum Days Until Placement	707	95	-86.6%		456
Placement - Significant Support Change or Crisis Situation and LOC Score of 5 or More					
Persons Placed This Month	2	8	300.0%	90	10
Minimum Days Until Placement	322	49	-84.8%		80
Average Days Until Placement	323	223	-31.0%		164
Maximum Days Until Placement	323	518	60.4%		310
Placement - All Others					
Persons Placed This Month	105	50	-52.4%	679	75
Minimum Days Until Placement	39	42	7.7%		38
Average Days Until Placement	399	283	-29.1%		354
Maximum Days Until Placement	750	699	-6.8%		683
CASELOAD					
Total Budgeted Caseload	3,290	3,303	0.4%		3255
Total Current Caseload	2,539	2,551	0.5%		2422
Unduplicated Count Year-to-Date	2,963	3,038	2.5%		2644

LEAVERS - from Active					
Total # of Closed Cases	32	42	31.3%	350	39
(Top 4 Closure Reasons, %)					
1 Death	53.1%	50.0%	-5.9%		56%
2 NH Placement	12.5%	14.3%	14.3%		13%
3 Moved Out of State	6.3%	9.5%	52.3%		9%
4 Financially Ineligible	0.0%	0.0%	0.0%		1%
LEAVERS - from Wait List					
Total # of Closed Cases	37	50	35.1%	611	68
(Top 4 Closure Reasons, #)					
1 Non-Cooperation	9	18	100.0%		14
2 Financially Ineligible	2	5	150.0%		5
3 Withdrawn	3	3	0.0%		6
4 Death	11	15	36.4%		17
(Top 4 Closure Reasons, %)					
1 Non-Cooperation	24%	36%	48%		39%
2 Financially Ineligible	5%	10%	84.8%		13%
3 Withdrawn	8%	6%	-26.0%		9%
4 Death	30%	30%	0.9%		11%
<p>*As of 4/17/2024: Of those waiting for services 97 have become active and 27 have closed, there are currently 858 that have been waiting over 90 days.</p>					

HOME AND COMMUNITY BASED SERVICES (HCBS) - PHYSICALLY DISABLED

March-24

	Feb-24	Mar-24	Change from Prior Month	FYTD24	
				Total	Average
REFERRALS					
Total Referrals	86	78	-9.3%	685	76
CLIENTS WAITING*					
Nursing Facility and Significant Support Change and Crisis Situation	5	5	0.0%		6
Significant Support Change or Crisis Situation and Max Assistance	14	12	-14.3%		22
Significant Support Change or Crisis Situation and LOC Score of 5 or More	30	35	16.7%		35
All Others	178	176	-1.1%		255
Total	227	228	0.4%		317
Screened	185	183	-1.1%		250
Pending	42	45	7.1%		68
<= 90 Days (%)	26.4%	28.5%	7.9%		16%
> 90 Days (%)	73.6%	71.5%	-2.8%		84%
Maximum Days on Waitlist	640	634	-0.9%		654
TIME UNTIL PLACEMENT					
Total Persons Placed This Month	50	16	-68.0%	247	27
Placement - Nursing Facility and Significant Support Change and Crisis Situation					
Persons Placed This Month	2	1	-50.0%	15	2
Minimum Days until Placement	134	194	44.8%		117
Average Days until Placement	156	194	24.4%		137
Maximum Days until Placement	178	194	9.0%		172
Placement - Significant Support Change or Crisis Situation and Max Assistance					
Persons Placed This Month	5	2	-60.0%	28	3
Minimum Days until Placement	125	201	60.8%		142
Average Days until Placement	228	294	28.9%		258
Maximum Days until Placement	350	387	10.6%		386
Placement - Significant Support Change or Crisis Situation and LOC Score of 5 or More					
Persons Placed This Month	2	3	50.0%	21	2
Minimum Days until Placement	175	264	50.9%		166
Average Days until Placement	273	300	9.9%		262
Maximum Days until Placement	370	321	-13.2%		397
Placement - All Others					
Persons Placed This Month	41	10	-75.6%	183	20
Minimum Days until Placement	21	59	181.0%		72
Average Days until Placement	441	420	-4.8%		407
Maximum Days until Placement	677	667	-1.5%		656
CASELOAD					
Total Budgeted Caseload	1,398	1,409	0.8%		1,381
Total Cases/Recipients	1,155	1,160	0.4%		1,086
Unduplicated Count Year-to-Date	1,175	1,191	1.4%		1,173

LEAVERS - From Active					
Total # of Closed Cases	9	9	0.0%	78	9
(Top 4 Closure Reasons, %)					
1 Death	44%	44%	-0.1%		25%
2 Moved out of State	0%	33%	100.0%		20%
3 NH Placement	0%	11%	100.0%		13%
4 Non-Cooperation	0%	0%	0.0%		1%
LEAVERS - From Wait List					
Total # of Closed Cases	20	23	15.0%	193	21
(Top 4 Closure Reasons, #)					
1 Non-cooperation	3	2	-33%		7
2 Moved out of State	2	1	-50%		1
3 Withdrawn	1	0	-100%		2
4 Death	1	0	-100%		1
(Top 4 Closure Reasons, %)					
1 Non-cooperation	15%	9%	-42%		34%
2 Moved out of State	10%	4%	-57%		5%
3 Withdrawn	5%	0%	-100%		9%
4 Death	5%	0%	-100%		5%
<p>*As of 4/17/2024: Of those waiting for services 19 have become active and eight have closed, there are currently 163 that have been waiting over 90 days.</p>					

PERSONAL ASSISTANCE SERVICES (PAS)

March-24

	Feb-24	Mar-24	Change from Prior Month	FYTD24	
				Total	Average
CLIENTS REFERRED					
Referred	4	2	-50%	59	7
< = 45 Days (%)	100%	100%	0%		84%
> 45 Days (%)	0%	0%	0%		16%
Dropped	29	27	-6.9%	245	27
CLIENTS WAITING*					
Screened	0	3	100.0%	12	1
Pending	19	28	47.4%	81	9
< = 90 Days (%)	58%	61%	5.9%		85%
> 90 Days (%)	42%	39%	-8.1%		15%
Total Clients Waiting	19	31	63.2%		10
Maximum Days on Waitlist	142	173	21.8%		92
Average Days Waiting	82	80	-1.7%		55
CLIENTS APPROVED					
Approved	0	0	0.0%	41	5
Average Wait time till approved	0	0	0.0%		34
CASELOAD					
Total Budgeted Caseload	146	144	-1.4%		140
Total Current Caseload	144	136	-5.6%		145
LEAVERS - from Active					
Total # Closed Cases	3	5	66.7%	29	3
(Top 4 Closure Reasons, %)					
1. Transition to other Services	33%	0%	-100.0%		15.0%
2. Death	33%	60%	81.8%		46.0%
3. Referred to other Services	0%	20%	20.0%		2.0%
4. Non-Cooperation	33%	0%	-100.0%		4.0%
LEAVERS - from Wait List					
Total # of Closed Cases	1	1	0.0%	6	1
(Top 4 Closure Reasons, %)					
1. Non-Cooperation	0%	100%	100.0%		17%
2. Loss of Contact	0%	0%	0%		0%
3. Referred to other Services	0%	0%	0%		0%
4. Withdrawn	0%	0%	0%		0%

*As of 4/17/2024: Of those waiting for services, 16 have been waiting over 90 days. There have been no closures and no new approvals.

AUTISM TREATMENT ASSISTANCE

March-24

	Feb-24	Mar-24	Change from Prior Month	FYTD24	
				Total	Average
APPLICATIONS					
Total New Applications Received	105	115	9.5%	933	104
WAITLIST					
Total Unduplicated People Waiting	280	304	8.6%		266
<i>Referral - no plan type assigned</i>	103	105	1.9%		102
<i>Dropped - no plan type assigned</i>	18	33	83.3%		30
<i>ATAP-Comprehensive</i>	2	3	50.0%		2
<i>ATAP-Insurance Assistance In-Network</i>	49	48	-2.0%		36
<i>ATAP-Insurance Assistance Out-of-Network</i>	0	0	0.0%		0
<i>ATAP-Service Coordination</i>	0	0	0.0%		0
<i>ATAP-Social Skills</i>	0	0	0.0%		0
<i>ATAP-Targeted Basic - Supv & RBT</i>	0	0	0.0%		0
<i>ATAP-Targeted Extensive</i>	2	3	50.0%		1
<i>ATAP-Therapeutic</i>	0	0	0.0%		0
<i>Medicaid FFS</i>	67	69	3.0%		65
<i>Medicaid MCO</i>	39	43	10.3%		30
Average Days on Waitlist	39	45	15.4%		41
CASELOAD					
People Placed This Month	24	23	-4.2%	236	26
Average Days Waiting of People Newly Served	63	71	12.7%		54
Total Budgeted Caseload	1068	1039	-2.7%		1,054
Total Active Cases	1042	1042	0.0%		1,028
<i>ATAP-Comprehensive</i>	44	40	-9.1%		52
<i>ATAP-Insurance Assistance In-Network</i>	599	603	0.7%		580
<i>ATAP-Insurance Assistance Out-of-Network</i>	7	5	-28.6%		8
<i>ATAP-Service Coordination</i>	15	19	26.7%		16
<i>ATAP-Social Skills</i>	7	8	14.3%		8
<i>ATAP-Targeted Basic - Supv & RBT</i>	9	8	-11.1%		11
<i>ATAP-Targeted Extensive</i>	35	32	-8.6%		31
<i>ATAP-Therapeutic</i>	3	3	0.0%		3
<i>ATAP-Transition Plan</i>	0	0	0.0%		0
<i>Medicaid FFS</i>	316	315	-0.3%		311
<i>Medicaid MCO</i>	7	9	28.6%		7
Age 18 Months to 5 Years	32%	32%	1.8%		33%
Age 6 years to 8 Years	28%	27%	-1.7%		27%
Age 9 years to 10 Years	14%	14%	0.7%		14%
Age 11 years to 18 Years	26%	26%	-0.7%		26%
Average Monthly Co-Payment	\$177.73	\$177.86	0.1%		\$170.47
% of Cases with No Co-Payment	74%	74%	0.0%		74%

LEAVERS					
Total # of Closed Cases (inc in Active)	22	19	-13.6%	184	20
Average Monthly Cost of Closed Cases	\$729.67	\$954.17	30.8%		\$926.62
Children Dropped w/o rec'ing serv's (inc in Wait)	61	78	27.9%	615	68

*Children with Managed Care Organization (MCO) coverage were taken off the waitlist to be tracked separately.

*Wait Days - Application date to service start date
based on each person with 3 unique Statuses or
Application Date minus Start date = Days Waiting

***Status Definitions**

Referral - Clients in this status have completed and returned the ATAP Application and Proof of Diagnosis; 60 days is allowed in this status to process the case and move client to Pending

Pending - Clients in this status have been processed and on the Waitlist, waiting for services

In Process - Clients in this status have been given a slot for services, but have not yet began to utilize any services. A client may stay in this status for up to 30 days or until they begin utilizing their services.

INDEPENDENT LIVING

March-24

	Feb-24	Mar-24	Change from Prior Month	FYTD24	
				Total	Average
APPLICATIONS					
Total New Applications Received & Processed	8	7	-12.5%	86	10
WAITLIST					
Total Persons on Waitlist	40	21	-47.5%		34
<= 90 Days (%)	42.5%	90.5%	112.9%		45%
> 90 Days (%)	57.5%	9.5%	-83.5%		55%
Maximum Days on Waitlist	456	487	6.8%		577
TIME UNTIL PLACEMENT					
Persons Placed This Month	3	34	1033.3%	132	15
Average Days until Placement	0	131	100.0%		66
Maximum Days until Placement	0	223	100.0%		104
TIME UNTIL COMPLETION					
Average Days until Completion	910	307	-66.3%		512
Maximum Days until Completion	3,233	702	-78.3%		1304
CASELOAD					
Total Active Cases	108	124	14.8%		105
LEAVERS					
Average Cost of Closed Cases	\$6,992.43	\$7,336.09	4.9%		\$9,982.84
Total # of Closed Cases	7	11	57.1%	113	13
(Top 4 Closure Reasons, %)					
1 Goals Met	71.43%	90.90%	27.3%		82%
2 Withdrawn	14.3%	9.1%	-36.4%		12%
3 Died	0%	0.0%	0.0%		2%
4 Other & Moved	14%	0.0%	-100.0%		3%

*As of 3/31/2024: The data for the period has 21 people waiting for direct services funding, 2 of the cases waiting are over 90 days and 19 waiting under 90 days; the oldest at 487 days since eligibility. This month there were 34 cases made active (Placed this Month) which was aligned with the direct service funding dollars that the program has available and anticipation of ARPA funds. The term Direct Services is used when describing the purchasing/payment of Assistive Technologies (such as home access modifications, durable medical equipment, mobility devices, vehicle modifications, visual devices, adaptive utensils, etc.). ARPA funds will be used to address the waitlist, adding \$1,025,720 for the purchase/payment of Assistive Technology for consumers. We anticipate that the reduction of the waiting list will be more gradual than immediate. The coordination of Direct Services with contractors/vendors and the completion of those services will be a challenge. Building contractor time and availability is a longstanding barrier as construction is in high demand. We anticipate that the waitlist will go down gradually as work can be completed by contractors and vendors. Performance Indicators have exceeded targets established with 99% of all consumer goals being met in the year.

NEVADA EARLY INTERVENTION SERVICES

March-24

	Feb-24	Mar-24	Change from Prior Month	FYTD24	
				Total	Average
CHILDREN REFERRED					
Referred	704	600	-14.8%	5906	656
CHILDREN WAITING for ONE or MORE SERVICES					
Total Children Waiting* data not available, see note below					
Number of Services* data not available, see note below					
CASELOAD					
Total Budgeted Caseload	3595	3659	1.8%		3641
Total Current Caseload	3851	3837	-0.4%		3906
LEAVERS					
Total # of Closed Cases	257	261	1.6%	2560	284

Currently, the early intervention services system is experiencing a provider shortage which may impact the ability to provide services in a timely manner.

El started their transition to a new data system on 10/20/23 and started billing in the new system with all entry going forward in the new data system referred to as the Nevada Early Intervention Data System, NEIDS, as of 12/01/23. The new data system combines previously disparate billing and caseload management systems into a comprehensive system that will be used by all EI providers including state and community provider programs. *Due to the transition to NEIDS we are unable to provide data for Children Waiting. These data were found to be incomplete and unreliable so they were not provided for reporting. SERVICE RELATED DATA AND SERVICE LOGS ARE LINKED TOGETHER. SERVICE LOGS FOR BILLING CLAIMS DID NOT START ENTRY UNTIL 12/1/23. MOST SERVICES APPEAR DELAYED BECAUSE THERE ARE NO SERVICE LOGS INDICATING SERVICE INITIATION PRIOR TO 12/1/23. DATA WERE NOT RELIABLE ENOUGH TO USE FOR REPORTING.

DEVELOPMENTAL SERVICES

January-24

	Dec-23	Jan-24	Change from Prior Month	FYTD24	
				Total	Average
APPLICATIONS					
Total Applications Received	94	132	40.4%	878	125
1st Time	94	130	38.3%		125
Application Type					
Applied in last 90 days	270	274	1.5%		300
Applied 91-120 days ago	56	75	33.9%		62
Applied > 121 days ago	127	136	7.1%		105
Total Applications Processed	102	106	3.9%	883	126
Approved	70	69	-1.4%		80
Denied	12	18	50.0%		25
(Top 4 Denial Reasons)					
1 Lacks Intellectual Disability Diagnosis	7	10	42.9%		18
2 Lacks Related Conditions Diagnosis	5	8	60.0%		4
Processing Time					
Average # of Days	89	90	1.1%		79
Timely Processing (# of Days)					
Approved	70	69	-1.4%		80
Denied	12	18	50.0%		25
Withdrawn	20	19	-5.0%		22
PENDING APPLICATIONS					
Total Persons in Pending Status	455	485	6.6%		467
TIME UNTIL PLACEMENT					
Total Persons Placed this Month	70	69	-1.4%	557	80
CASELOAD					
Total Cases	8,128	8,166	0.5%		8,045
Total Recipients	8,128	8,166	0.5%		8,045
Average Recipients per Case	1.00	1.00	0.0%		1
LEAVERS					
Total # of Closed Cases	36	33	-8.3%	235	34
(Top 4 Closure Reasons, %)					
1 Moved Out of State	10	6	-40.0%		32%
2 Lost Contact/Person no longer wants	17	18	5.9%		52%
3 Deceased	7	6	-14.3%		11%
4 No Longer Eligible/Other	2	3	50.0%		5%

HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL DISABILITIES

January-24

	Dec-23	Jan-24	Change from Prior Month	FYTD24	
				Total	Average
WAITLIST - Statewide	543	549	1.1%		
Unduplicated Receiving Supports	25	26	4.0%		
# Receiving Residential Supports	25	26	4.0%		
# Receiving JDT Supports	6	6	0.0%		
<= 90 Days	23	22	-4.3%		8%
> 90 Days	520	526	1.2%		92%
Average Days On the Waitlist	617	637	3.2%		
Maximum Days on Waitlist	4,160	4,191	0.7%	4,191	3243
Priority Level					
Level 1 - Institutionalized Residents	0	0	0.0%		0
Level 2 - Institutionalization Imminent	0	0	0.0%		0
Level 3 - Eligible for Waiver Services	543	549	1.1%		533
Count of Waiver Waitlist on Medicaid	465	470	1.1%		
% of Waiver Waitlist on Medicaid	85.6%	85.6%	0.0%		
AVAILABLE FEDERAL SLOTS ⁽¹⁾	283	277	-2.1%		338
Less Pending Approvals (By DWSS & DHCFP)	205	193	-5.9%		196
ADDITIONS					
Combined Statewide	7	22	214.3%	220	
Average Days until Placement	327	277	-15.3%		425
Maximum Days until Placement	1,149	804	-30.0%	7,769	
Priority Level 1	0	0	0.0%	0	
Average Days until Placement	0	0	0.0%		0
Maximum Days until Placement	0	0	0.0%	0	
Priority Level 2	3	9	200.0%	132	
Average Days until Placement	79	86	8.9%		334
Maximum Days until Placement	86	688	700.0%	7,769	
Priority Level 3	4	13	225.0%	88	
Average Days until Placement	513	277	-46.0%		545
Maximum Days until Placement	1,149	804	-30.0%	7,769	
CASELOAD					
Total Waiver Cases/Recipients	2,673	2,960	10.7%		2,700
% Utilization to Total DS Caseload	32.9%	36.2%	10.2%		33.6%

LEAVERS					
Total # of Closed Cases	14	14	0.0%	81	12
(Top 6 Closure Reasons, %)					
Ineligible	6	3	-50.0%	19	23.5%
Institutionalization	3	2	-33.3%	14	17.3%
No longer wants service	0	2	100.0%	18	22.2%
Moved Out of State	3	3	0.0%	15	18.5%
No longer meets LOC for ICF/IDD	0	0	0.0%	0	0.0%
Deceased	1	2	100.0%	12	14.8%
Other	1	2	100.0%	19	23.5%

(1) Available applications no longer includes subtraction of pending applications in the calculation.