



Aging and Disability Services Division

Caseload Statistics for

December 2023

This document contains Caseload Statistics for several Aging and Disability Services Division (ADSD) programs. (Note: Not all programs collect this information, therefore not all of ADSDs programs are listed below.) Footnotes are included at the bottom of any program's statistics where clients have been waiting over 90 days for services. Please contact Deanna Smith at 702-486-3545 if you have any questions.

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COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)

December-23

	Nov-23	Dec-23	Change from Prior Month	FYTD24	
				Total	Average
CLIENTS REFERRED					
Referred	15	10	-33%	77	13
< = 45 Days (%)	73.3%	40.0%	-45%		70%
> 45 Days (%)	26.7%	60.0%	125%		30%
Dropped	0	0	0%	0	0
CLIENTS WAITING*					
Screened	0	1	100.0%	3	1
Pending	0	3	100.0%	5	1
< = 90 Days (%)	0.0%	75.0%	100.0%		46%
> 90 Days (%)	0.0%	25.0%	100.0%		21%
Total Clients Waiting	0	4	100.0%		2
Maximum Days on Waitlist	0	103	100.0%		59
Average days waiting	0	54	100.0%		76
CLIENTS APPROVED					
Approved	3	2	-33.3%	24	4
Average Wait time till approved	45	79	75.6%		48
CASELOAD					
Total Budgeted Caseload	97	97	0.0%		96
Total Current Caseload	84	83	-1.2%		83
LEAVERS - From Active					
Total # of Closed Cases	1	4	300.0%	23	4
(Top 4 Closure Reasons, %)					
1 Death	0%	0%	0.0%		3%
2 Transition to Other Services	0%	25%	25.0%		23%
3 Moved Out of State	100%	0%	-100.0%		19%
4 NH Placement	0%	0%	0.0%		2%
LEAVERS - From Wait List					
Total # of Closed Cases	0	0	0.0%	1	0
(Top 4 Closure Reasons, %)					
1 Non-cooperation	0%	0%	0.0%		8%
2 Loss of Contact	0%	0%	0.0%		0%
3 Withdrawn	0%	0%	0.0%		0%
4 Financially Ineligible	0%	0%	0.0%		0%

*As of 1/9/2024: Of those waiting for services, two have become active; one has closed and one is currently waiting over 90 days.

HOME AND COMMUNITY BASED SERVICES (HCBS) - FRAIL ELDERLY

December-23

	Nov-23	Dec-23	Change from Prior Month	FYTD24	
				Total	Average
CLIENTS REFERRED					
Referred	192	182	-5.2%	1182	197
CLIENTS WAITING*					
Nursing Facility and Significant Support Change and Crisis Situation	22	30	36.4%		20
Significant Support Change or Crisis Situation and Max Assistance	39	30	-23.1%		50
Significant Support Change or Crisis Situation and LOC Score of 5 or More	104	111	6.7%		93
All Others	1089	1047	-3.9%		1158
Total Clients Waiting	1246	1218	-2.2%		1319
Screened	1000	904	-9.6%		1077
Pending	246	314	27.6%		242
< = 90 Days (%)	21%	19%	-11.0%		19%
> 90 Days (%)	79.0%	81.3%	2.9%		81%
Maximum Days on Waitlist	688	698	1.5%		663
TIME UNTIL PLACEMENT					
Total Persons Placed This Month	109	62	-43.1%	589	98
Placement - Nursing Facility and Significant Support Change and Crisis Situation					
Persons Placed This Month	6	6	0.0%	43	7
Minimum Days Until Placement	38	57	50.0%		57
Average Days Until Placement	66	88	33.3%		95
Maximum Days Until Placement	89	114	28.1%		151
Placement - Significant Support Change or Crisis Situation and Max Assistance					
Persons Placed This Month	7	5	-28.6%	39	7
Minimum Days Until Placement	36	42	16.7%		72
Average Days Until Placement	155	137	-11.6%		207
Maximum Days Until Placement	393	405	3.1%		446
Placement - Significant Support Change or Crisis Situation and LOC Score of 5 or More					
Persons Placed This Month	6	2	-66.7%	69	12
Minimum Days Until Placement	49	76	55.1%		48
Average Days Until Placement	128	84	-34.4%		129
Maximum Days Until Placement	352	92	-73.9%		279
Placement - All Others					
Persons Placed This Month	90	49	-45.6%	438	73
Minimum Days Until Placement	49	43	-12.2%		35
Average Days Until Placement	437	402	-8.0%		347
Maximum Days Until Placement	686	708	3.2%		664
CASELOAD					
Total Budgeted Caseload	3,222	3,251	0.9%		3255
Total Current Caseload	2,434	2,453	0.8%		2339
Unduplicated Count Year-to-Date	2,665	2,728	2.4%		2494

LEAVERS - from Active					
Total # of Closed Cases	38	25	-34.2%	217	36
(Top 4 Closure Reasons, %)					
1 Death	60.5%	44.0%	-27.3%		58%
2 NH Placement	5.3%	16.0%	204.2%		14%
3 Moved Out of State	15.8%	4.0%	-74.7%		10%
4 Financially Ineligible	0.0%	0.0%	0.0%		1%
LEAVERS - from Wait List					
Total # of Closed Cases	81	79	-2.5%	443	74
(Top 4 Closure Reasons, #)					
1 Non-Cooperation	14	8	-42.9%		13
2 Financially Ineligible	9	5	-44.4%		6
3 Withdrawn	7	13	85.7%		8
4 Death	21	8	-61.9%		18
(Top 4 Closure Reasons, %)					
1 Non-Cooperation	17%	10%	-41%		40%
2 Financially Ineligible	11%	6%	-43.0%		14%
3 Withdrawn	9%	16%	90.4%		10%
4 Death	26%	10%	-60.9%		9%
<p>*As of 1/9/2024: Of those waiting for services 36 have become active and 28 have closed, there are currently 961 that have been waiting over 90 days.</p>					

HOME AND COMMUNITY BASED SERVICES (HCBS) - PHYSICALLY DISABLED

December-23

	Nov-23	Dec-23	Change from Prior Month	FYTD24	
				Total	Average
REFERRALS					
Total Referrals	62	64	3.2%	427	71
CLIENTS WAITING*					
Nursing Facility and Significant Support Change and Crisis Situation	7	5	-28.6%		6
Significant Support Change or Crisis Situation and Max Assistance	23	18	-21.7%		26
Significant Support Change or Crisis Situation and LOC Score of 5 or More	39	43	10.3%		37
All Others	255	231	-9.4%		289
Total	324	297	-8.3%		357
Screened	239	189	-20.9%		284
Pending	85	108	27.1%		73
<= 90 Days (%)	15.4%	17.5%	13.5%		16%
> 90 Days (%)	84.6%	82.5%	-2.5%		84%
Maximum Days on Waitlist	674	705	4.6%		654
TIME UNTIL PLACEMENT					
Total Persons Placed This Month	26	23	-11.5%	143	24
Placement - Nursing Facility and Significant Support Change and Crisis Situation					
Persons Placed This Month	1	1	0.0%	10	2
Minimum Days until Placement	106	145	36.8%		110
Average Days until Placement	106	145	36.8%		130
Maximum Days until Placement	106	145	36.8%		173
Placement - Significant Support Change or Crisis Situation and Max Assistance					
Persons Placed This Month	3	5	66.7%	19	3
Minimum Days until Placement	127	93	-26.8%		141
Average Days until Placement	371	252	-32.1%		282
Maximum Days until Placement	640	425	-33.6%		436
Placement - Significant Support Change or Crisis Situation and LOC Score of 5 or More					
Persons Placed This Month	0	0	0.0%	13	2
Minimum Days until Placement	0	0	0.0%		162
Average Days until Placement	0	0	0.0%		268
Maximum Days until Placement	0	0	0.0%		448
Placement - All Others					
Persons Placed This Month	22	17	-22.7%	101	17
Minimum Days until Placement	90	104	15.6%		82
Average Days until Placement	471	472	0.2%		384
Maximum Days until Placement	692	649	-6.2%		640
CASELOAD					
Total Budgeted Caseload	1,366	1,378	0.9%		1,381
Total Cases/Recipients	1,082	1,096	1.3%		1,057
Unduplicated Count Year-to-Date	1,222	1,245	1.9%		1,178

LEAVERS - From Active					
Total # of Closed Cases	11	9	-18.2%	50	8
(Top 4 Closure Reasons, %)					
1 Death	27%	11%	-59.3%		23%
2 Moved out of State	27%	22%	-18.7%		25%
3 NH Placement	9%	11%	22.0%		14%
4 Non-Cooperation	0%	11%			2%
LEAVERS - From Wait List					
Total # of Closed Cases	14	14	0.0%	122	20
(Top 4 Closure Reasons, #)					
1 Non-cooperation	5	10	100%		7
2 Moved out of State	1	0	-100%		1
3 Withdrawn	3	1	-67%		2
4 Death	2	1	-50%		2
(Top 4 Closure Reasons, %)					
1 Non-cooperation	36%	71%	100%		41%
2 Moved out of State	7%	0%	-100%		4%
3 Withdrawn	21%	7%	-67%		10%
4 Death	14%	7%	-50%		6%
<p>*As of 1/9/2024: Of those waiting for services 14 have become active and seven have closed, there are currently 231 that have been waiting over 90 days.</p>					

PERSONAL ASSISTANCE SERVICES (PAS)

December-23

	Nov-23	Dec-23	Change from Prior Month	FYTD24	
				Total	Average
CLIENTS REFERRED					
Referred	11	7	-36%	52	9
< = 45 Days (%)	73%	29%	-61%		77%
> 45 Days (%)	27%	71%	162%		23%
Dropped	27	21	-22.2%	166	28
CLIENTS WAITING*					
Screened	2	1	-50.0%	8	1
Pending	4	11	175.0%	18	3
< = 90 Days (%)	100%	83%	-17.0%		97%
> 90 Days (%)	0%	17%	17.0%		3%
Total Clients Waiting	6	12	100.0%		4
Maximum Days on Waitlist	90	121	34.4%		67
Average Days Waiting	51	65	26.0%		44
CLIENTS APPROVED					
Approved	4	1	-75.0%	38	6
Average Wait time till approved	41	34	-17.1%		36
CASELOAD					
Total Budgeted Caseload	132	133	0.8%		136
Total Current Caseload	150	150	0.0%		146
LEAVERS - from Active					
Total # Closed Cases	3	1	-66.7%	17	3
(Top 4 Closure Reasons, %)					
1. Transition to other Services	0%	0%	0.0%		17.0%
2. Death	0%	100%	100.0%		41.0%
3. Referred to other Services	0%	0%	0.0%		0.0%
4. Non-Cooperation	0%	0%	0.0%		0.0%
LEAVERS - from Wait List					
Total # of Closed Cases	1	2	100.0%	4	1
(Top 4 Closure Reasons, %)					
1. Non-Cooperation	0%	50%	50%		8%
2. Loss of Contact	0%	0%	0%		0%
3. Referred to other Services	0%	0%	0%		0%
4. Withdrawn	0%	0%	0%		0%

*As of 1/9/2024: Of those waiting for services, two are currently waiting over 90 days.

AUTISM TREATMENT ASSISTANCE

December-23

	Nov-23	Dec-23	Change from Prior Month	FYTD24	
				Total	Average
APPLICATIONS					
Total New Applications Received	97	86	-11.3%	600	100
WAITLIST					
Total Unduplicated People Waiting	261	246	-5.7%		256
<i>Referral - no plan type assigned</i>	100	95	-5.0%		103
<i>Dropped - no plan type assigned</i>	35	33	-5.7%		31
<i>ATAP-Comprehensive</i>	1	4	300.0%		2
<i>ATAP-Insurance Assistance In-Network</i>	37	31	-16.2%		29
<i>ATAP-Insurance Assistance Out-of-Network</i>	0	0	0.0%		0
<i>ATAP-Service Coordination</i>	0	0	0.0%		0
<i>ATAP-Social Skills</i>	0	0	0.0%		0
<i>ATAP-Targeted Basic - Supv & RBT</i>	0	0	0.0%		0
<i>ATAP-Targeted Extensive</i>	0	1	0.0%		1
<i>ATAP-Therapeutic</i>	0	0	0.0%		0
<i>Medicaid FFS</i>	61	60	-1.6%		64
<i>Medicaid MCO</i>	27	22	-18.5%		26
Average Days on Waitlist	45	46	2.2%		41
CASELOAD					
People Placed This Month	25	20	-20.0%	164	27
Average Days Waiting of People Newly Served	51	72	41.2%		48
Total Budgeted Caseload	1060	1063	0.3%		1,064
Total Active Cases	1020	1025	0.5%		1,021
<i>ATAP-Comprehensive</i>	53	53	0.0%		56
<i>ATAP-Insurance Assistance In-Network</i>	573	579	1.0%		571
<i>ATAP-Insurance Assistance Out-of-Network</i>	9	8	-11.1%		9
<i>ATAP-Service Coordination</i>	15	16	6.7%		16
<i>ATAP-Social Skills</i>	9	11	22.2%		9
<i>ATAP-Targeted Basic - Supv & RBT</i>	11	11	0.0%		12
<i>ATAP-Targeted Extensive</i>	29	29	0.0%		30
<i>ATAP-Therapeutic</i>	3	3	0.0%		3
<i>ATAP-Transition Plan</i>	0	0	0.0%		0
<i>Medicaid FFS</i>	311	309	-0.6%		309
<i>Medicaid MCO</i>	7	6	-14.3%		7
Age 18 Months to 5 Years	33%	32%	-1.4%		33%
Age 6 years to 8 Years	27%	28%	2.0%		27%
Age 9 years to 10 Years	14%	14%	0.9%		14%
Age 11 years to 18 Years	26%	26%	-0.8%		26%
Average Monthly Co-Payment	\$167.66	\$163.79	-2.3%		\$167.67
% of Cases with No Co-Payment	74%	73%	-1.4%		74%

LEAVERS					
Total # of Closed Cases (inc in Active)	23	11	-52.2%	123	21
Average Monthly Cost of Closed Cases	\$798.89	\$647.97	-18.9%		\$907.93
Children Dropped w/o rec'ing serv's (inc in Wait)	70	62	-11.4%	406	68

*Children with Managed Care Organization (MCO) coverage were taken off the waitlist to be tracked separately.

*Wait Days - Application date to service start date
based on each person with 3 unique Statuses or
Application Date minus Start date = Days Waiting

***Status Definitions**

Referral - Clients in this status have completed and returned the ATAP Application and Proof of Diagnosis; 60 days is allowed in this status to process the case and move client to Pending

Pending - Clients in this status have been processed and on the Waitlist, waiting for services

In Process - Clients in this status have been given a slot for services, but have not yet began to utilize any services. A client may stay in this status for up to 30 days or until they begin utilizing their services.

INDEPENDENT LIVING

December-23

	Nov-23	Dec-23	Change from Prior Month	FYTD24	
				Total	Average
APPLICATIONS					
Total New Applications Received & Processed	13	8	-38.5%	64	11
WAITLIST					
Total Persons on Waitlist	55	68	23.6%		28
<= 90 Days (%)	30.9%	27.9%	-9.6%		37%
> 90 Days (%)	69.1%	72.1%	4.3%		63%
Maximum Days on Waitlist	637	668	4.9%		592
TIME UNTIL PLACEMENT					
Persons Placed This Month	8	5	-37.5%	65	11
Average Days until Placement	14	20	42.9%		51
Maximum Days until Placement	22	59	168.2%		102
TIME UNTIL COMPLETION					
Average Days until Completion	270	471	74.4%		481
Maximum Days until Completion	980	1,464	49.4%		1028
CASELOAD					
Total Active Cases	91	75	-17.6%		99
LEAVERS					
Average Cost of Closed Cases	\$6,112.72	\$8,278.93	35.4%		\$10,285.55
Total # of Closed Cases	15	16	6.7%	84	14
(Top 4 Closure Reasons, %)					
1 Goals Met	86.67%	87.50%	1.0%		82%
2 Withdrawn	13.3%	12.5%	-6.2%		12%
3 Died	0%	0.0%	0.0%		4%
4 Other & Moved	0%	0.0%	0.0%		3%

*As of 12/31/2023: The data for the period has 68 people waiting for direct services funding, 49 of the cases waiting are over 90 days and 19 waiting under 90 days; the oldest at 668 days since eligibility. In August there were 42 cases made active (Placed this Month) which was aligned with the direct service funding dollars that the program had available. The term Direct Services is used when describing the purchasing/payment of Assistive Technologies (such as home access modifications, durable medical equipment, mobility devices, vehicle modifications, visual devices, adaptive utensils, etc.). Since August, an additional 22 consumer cases were made active to address priority services related to prevention of placement OR transition from a care facility. ARPA funds will be used to address the waitlist, adding \$1,025,720 for the purchase/payment of Assistive Technology for consumers. We anticipate that the reduction of the waiting list will be more gradual than immediate. The coordination of Direct Services with contractors/vendors and the completion of those services will be a challenge. We anticipate that the waitlist will go down gradually as work can be completed by contractors and vendors. Performance Indicators have exceeded targets established with 99% of all consumer goals being met in the year.

DISABILITY RX

December-23

	Nov-23	Dec-23	Change from Prior Month	FYTD24	
				Total	Average
APPLICATIONS					
Total Applications Received	0	0	0.0%	0	0
Maximum Dats to Process Applications ¹	0	0	0.0%		0
Approved	0	0	0.0%	0	0
In Progress	0	0	0.0%	0	0
Denied	0	0	0.0%	0	0
WAITLIST					
Total Persons on Waitlist	0	0	0.0%	0	0
CASELOAD					
Total Cases²	39	39	0.0%	238	40
LEAVERS³					
Total # of Closed Cases	0	0	0.0%	3	1

NOTES:

1. Maximum Days to Process Applications includes processing, eligibility verification, and time on wait list, if any.
2. Total Cases is the amount of eligible members on the program. Duplicated members are counted in the annual totals.
3. Leavers are active members who have been termed from the program.

The Disability Rx program ended 12/31/2023. The December 2023 caseload statistics will be the last for this program.

SENIOR RX

December-23

	Nov-23	Dec-23	Change from Prior Month	FYTD24	
				Total	Average
APPLICATIONS					
Total Applications Received	0	0	0.0%	12	2
Maximum Dats to Process Applications ¹	0	0	0.0%		3
Approved	0	0	0.0%	8	1
In Progress	0	0	0.0%	0	0
Denied	0	0	0.0%	4	1
WAITLIST					
Total Persons on Waitlist	0	0	0.0%	0	0
CASELOAD					
Total Cases²	401	398	-0.7%	2,444	407
LEAVERS³					
Total # of Closed Cases	3	3	0.0%	23	4

NOTES:

1. Maximum Days to Process Applications includes processing, eligibility verification, and time on wait list, if any.
2. Total Cases is the amount of eligible members on the program. Duplicated members are counted in the annual totals.
3. Leavers are active members who have been termed from the program.

The Senior Rx program ended 12/31/2023. The December 2023 caseload statistics will be the last for this program.

NEVADA EARLY INTERVENTION SERVICES

December-23

	Nov-23	Dec-23	Change from Prior Month	FYTD24	
				Total	Average
CHILDREN REFERRED					
Referred	568	591	4.0%	653	109
CHILDREN WAITING for ONE or MORE SERVICES					
Total Children Waiting*	68	NA		267	45
Number of Services	121	NA		480	80
CASELOAD					
Total Budgeted Caseload	3632	3630	-0.1%		3653
Total Current Caseload	3883	3887	0.1%		3927
LEAVERS					
Total # of Closed Cases	265	278	4.9%	768	128

Currently, the early intervention services system is experiencing a provider shortage which may impact the ability to provide services in a timely manner.

EI started their transition to a new data system on 10/20/23 and started billing in the new system with all entry going forward in the new data system referred to as the Nevada Early Intervention Data System, NEIDS, as of 12/01/23. The new data system combines previously disparate billing and caseload management systems into a comprehensive system that will be used by all EI providers including state and community provider programs. Due to the transition to NEIDS we are unable to provide data for Children Waiting. These data were found to be incomplete and unreliable so they were not provided for reporting. SERVICE RELATED DATA AND SERVICE LOGS ARE LINKED TOGETHER. SERVICE LOGS FOR BILLING CLAIMS DID NOT START ENTRY UNTIL 12/1/23. MOST SERVICES APPEAR DELAYED BECAUSE THERE ARE NO SERVICE LOGS INDICATING SERVICE INITIATION PRIOR TO 12/1/23. DATA WERE NOT RELIABLE ENOUGH TO USE FOR REPORTING.

DEVELOPMENTAL SERVICES

December-23

As of 1/23/24 year to date information not available.

	Nov-23	Dec-23	Change from Prior Month	FYTD24	
				Total	Average
APPLICATIONS					
Total Applications Received	105	94	-10.5%		
1st Time	105	94	-10.5%		
Application Type					
Applied in last 90 days	300	270	-10.0%		
Applied 91-120 days ago	64	56	-12.5%		
Applied > 121 days ago	99	127	28.3%		
Total Applications Processed	121	104	-14.0%		
Approved	77	70	-9.1%		
Denied	21	12	-42.9%		
(Top 4 Denial Reasons)					
1 Lacks Intellectual Disability Diagnosis	19	7	-63.2%		
2 Lacks Related Conditions Diagnosis	3	5	66.7%		
Processing Time					
Average # of Days	79	89	12.9%		
Timely Processing (# of Days)					
Approved	77	70	-9.1%		
Denied	21	12	-42.9%		
Withdrawn	23	22	-4.3%		
PENDING APPLICATIONS					
Total Persons in Pending Status	463	453	-2.2%		
TIME UNTIL PLACEMENT					
Total Persons Placed this Month	77	70	-9.1%		
CASELOAD					
Total Cases	8,093	8,121	0.3%		
Total Recipients	8,093	8,121	0.3%		
Average Recipients per Case	1.00	1.00	0.0%		
LEAVERS					
Total # of Closed Cases	26	34	30.8%		
(Top 4 Closure Reasons, %)					
1 Moved Out of State	9	10	11.1%		
2 Lost Contact/Person no longer wants	15	16	6.7%		
3 Deceased	1	7	600.0%		
4 No Longer Eligible/Other	1	1	0.0%		

HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL DISABILITIES

December-23

As of 1/23/24 year to date information not available.

	Nov-23	Dec-23	Change from Prior Month	FYTD24	
				Total	Average
WAITLIST - Statewide	546	543	-0.5%		
Unduplicated Receiving Supports	24	25	4.2%		
# Receiving Residential Supports	23	25	8.7%		
# Receiving JDT Supports	7	6	-14.3%		
<= 90 Days	41	23	-43.9%		
> 90 Days	505	520	3.0%		
Average Days On the Waitlist	546	617	13.0%		
Maximum Days on Waitlist	4,129	4,160	0.8%		
Priority Level					
Level 1 - Institutionalized Residents	0	0	0.0%		
Level 2 - Institutionalization Imminent	0	0	0.0%		
Level 3 - Eligible for Waiver Services	546	543	-0.5%		
Count of Waiver Waitlist on Medicaid	467	465	-0.4%		
% of Waiver Waitlist on Medicaid	85.5%	85.6%	0.1%		
AVAILABLE FEDERAL SLOTS ⁽¹⁾	273	283	3.7%		
Less Pending Approvals (By DWSS & DHCFP)	195	205	5.1%		
ADDITIONS					
Combined Statewide	19	7	-63.2%		
Average Days until Placement	236	327	38.6%		
Maximum Days until Placement	1,045	1,149	10.0%		
Priority Level 1	0	0	0.0%		
Average Days until Placement	0	0	0.0%		
Maximum Days until Placement	0	0	0.0%		
Priority Level 2	14	3	-78.6%		
Average Days until Placement	235	79	-66.4%		
Maximum Days until Placement	763	86	-88.7%		
Priority Level 3	5	4	-20.0%		
Average Days until Placement	533	513	-3.8%		
Maximum Days until Placement	1,045	1,149	10.0%		
CASELOAD					
Total Waiver Cases/Recipients	2,670	2,673	0.1%		
% Utilization to Total DS Caseload	33.0%	32.9%	-0.2%		

LEAVERS					
Total # of Closed Cases	17	14	-17.6%		
(Top 6 Closure Reasons, %)					
Ineligible	2	6	200.0%		
Institutionalization	4	3	-25.0%		
No longer wants service	6	0	-100.0%		
Moved Out of State	4	3	-25.0%		
No longer meets LOC for ICF/IDD	0	0	0.0%		
Deceased	1	1	0.0%		
Other	0	1			

(1) Available applications no longer includes subtraction of pending applications in the calculation.