

Joe Lombardo
Governor



Richard Whitley
Director

State of Nevada
**Department of Health and
Human Services**

2024-2025 Governor Recommended Budget

Agency Budget Summary

Aging and Disability Services Division
Jeff Duncan, Agency Manager



February 9, 2023

Helping people. It's who we are and what we do.



Aging and Disability Services Division (ADSD) Vision and Mission

Vision: Nevadans, regardless of age or ability, will enjoy a meaningful life led with dignity and self-determination.

Mission: To ensure the provision of effective supports and services to meet the needs of individuals and families, helping them lead independent, meaningful and dignified lives.





ADSD Organizational Chart

DHHS Aging and Disability Services Division

Dena Schmidt
Administrator

Kevin Horigan
Executive Assistant

Administration

Ellen Crecelius
Deputy Administrator

Fiscal Services

Human Resources

Information Technology

Children's Services

Rique Robb
Deputy Administrator

Autism Treatment Assistance Program

Nevada Early Intervention Services

Developmental Services

Jessica Adams
Deputy Administrator

Desert Regional Center

Intermediate Care Facility

Rural Regional Center

Sierra Regional Center

Quality Assurance

Jennifer Frischmann
Agency Manager

Adult Protective Services QA

Children's Services QA

Community Based Care QA

Developmental Services QA

Long Term Care Ombudsman Program

Office for Consumer Health Assistance

Carrie Embree
Governor's Consumer Health Advocate

Adult Protective Services

Bureau for Hospital Patients

Community Advocates

External Review

Nevada Workers' Compensation

Surprise Billing Arbitrations

Office of Community Living

Jeffrey Duncan
Agency Manager

Community Based Care

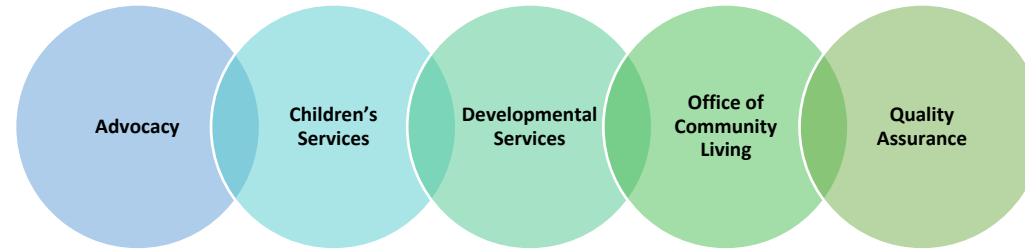
Planning, Advocacy, and Community Grants

Legal Advocacy

Jennifer Richards
Chief Advocacy Attorney



Summary of Agency Operations



Advocacy: The Adult Protective Services (APS) program receives and investigates reports of abandonment, abuse, neglect, self-neglect, exploitation, and isolation of vulnerable adults and persons aged 60 years and older. The Long-Term Care Ombudsman program advocates for residents of nursing homes, residential facilities for groups and residential care facilities. Advocacy Attorney provides education, and policy advocacy for the division. Office for Consumer Health Assistance (OCHA) assists consumers and injured employees with understanding their rights and responsibilities under various health care plans, policies of industrial insurance, education and advocacy to those who have insurance through an employer, managed care, individual health policies.

Children's Services: Nevada Early Intervention Services identifies infants and toddlers who are at risk for or have developmental delays or disabilities. The Autism Treatment Assistance Program provides treatment for children up to age 19 who are diagnosed with Autism Spectrum Disorder.

Developmental Services: Provides or purchases services for people with intellectual disabilities and developmental disabilities and their families with the goal of maximum independence and community inclusion. Services are funded by Medicaid Title XIX through the Home and Community Based Waiver for the Intellectually Disabled, Title XX and State General Fund. Services are provided through three regional centers.

Office of Community Living: The Office of Community Living (OCL) provides a complex array of services to people with disabilities and older adults, as well as family caregivers. Community services are provided through competitive grants, services to older adults and persons with disabilities most at risk of institutionalization through the Home and Community Based Waiver for the Frail Elderly and the Physically Disabled. This unit includes the Assistive Technology for Independent Living, the Communication Access Program for persons who are Deaf or hard of hearing, and the Senior and Disability Rx program.

Administration and Quality Assurance: Provides quality assurance through provider certification, monitoring, and investigations to ensure compliance with state and federal regulations. Monitoring system improvement plans to ensure quality services. Information technology, fiscal support, and personnel services.





Accomplishments

- **Adult Protective Services Online Reporting** – Mandated reporters and the public can now submit reports of vulnerable adult abuse on-line 24/7. The online reporting [form](#) is available on the ADSD [website](#).
- **Partnership with UNR School of Social Work** - Specialized training to ADSD’s leadership team, research in disabilities, workforce needs, and the development of an Academy on Aging certificate program.
- **Autism Treatment Assistance Program** – Increase in caseload from 880 active children in July 2021 to 992 active children in December 2022. Decrease in eligible client waitlist from 165 days in July 2021 to 66 days in December 2022.
- **Quality Assurance Enhancements**
 - Provider training offered via online platform
 - Implementation of audit team to identify and prevent provider overpayments and compliance with standards
 - Development and implementation of automated process to streamline workflows
 - Long Term Care Ombudsman Surveys
 - Personal Needs Allowance
 - Resident Satisfaction
 - Vaccine Acceptance and Administration
- **Nevada Care Connection** – Federal grant awarded to strengthen governance infrastructure for Nevada’s No Wrong Door efforts.
- **Family Caregiver Support** – Three federal grants providing investments in infrastructure to support family caregivers through training, recruitment, and direct services. Partnering with the Department of Health and Human Services (DHHS) -Grants Management Unit and the Division of Child and Family Services.



Agency Updates

- Vacancy Rates – Total agency 18%; Adult Protective Services 54%, Intermediate Care Facility 25%, Community Based Care 32%.
- Office of Community Living – New Agency Manager over Community Based Care and Planning, Advocacy and Community Services units.
- Elders Count Report – [Reports \(nv.gov\)](https://www.nv.gov)
- Olmstead Planning - [ADSD Olmstead Planning Process – Social Entrepreneurs, Inc.](#)



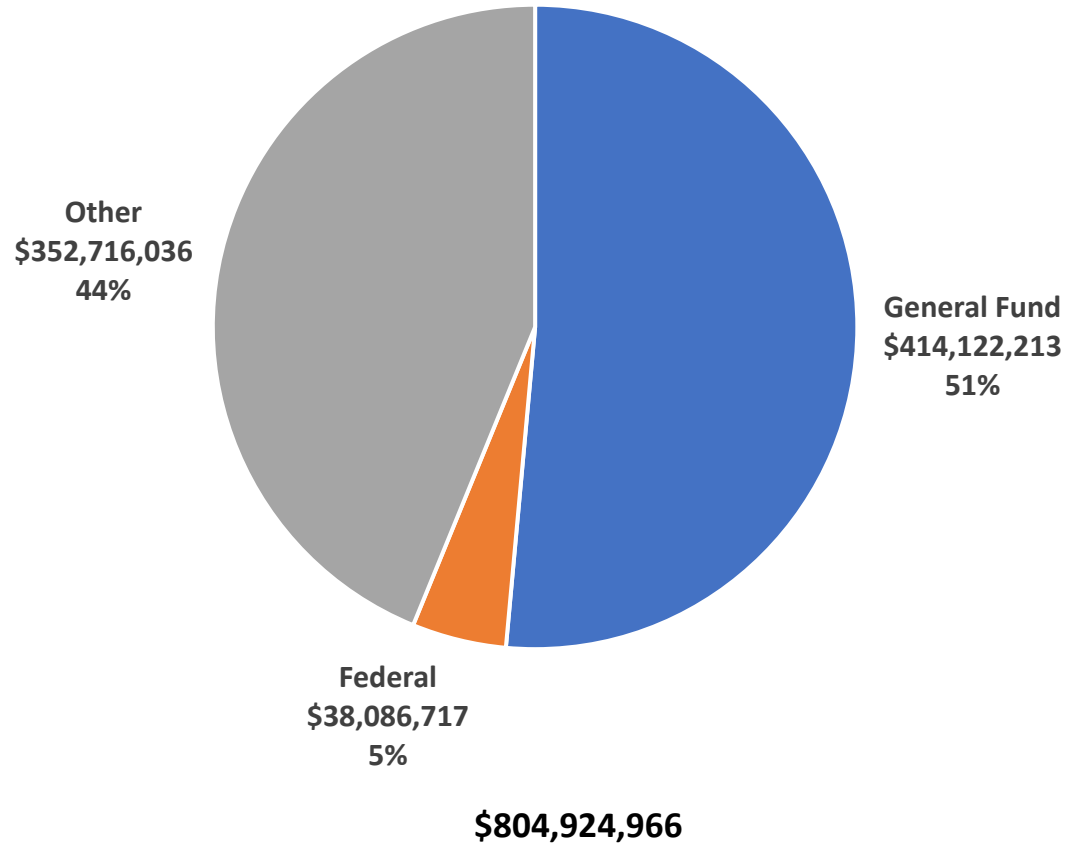
Division Priorities

- **Infrastructure** – Human Resources, Information Technology and Fiscal positions to support division operations.
- **ARPA Position Maintenance** – Sustainability of workload associated with multiple projects as well as division growth.
- **Reclassifications and equity adjustments** – Alignment with changes in activities and responsibilities.
- **Provider Rates** – Third party rate studies conducted to support proposed rate increases needed as well as alignment of payments in state programs with proposals in Medicaid rates.

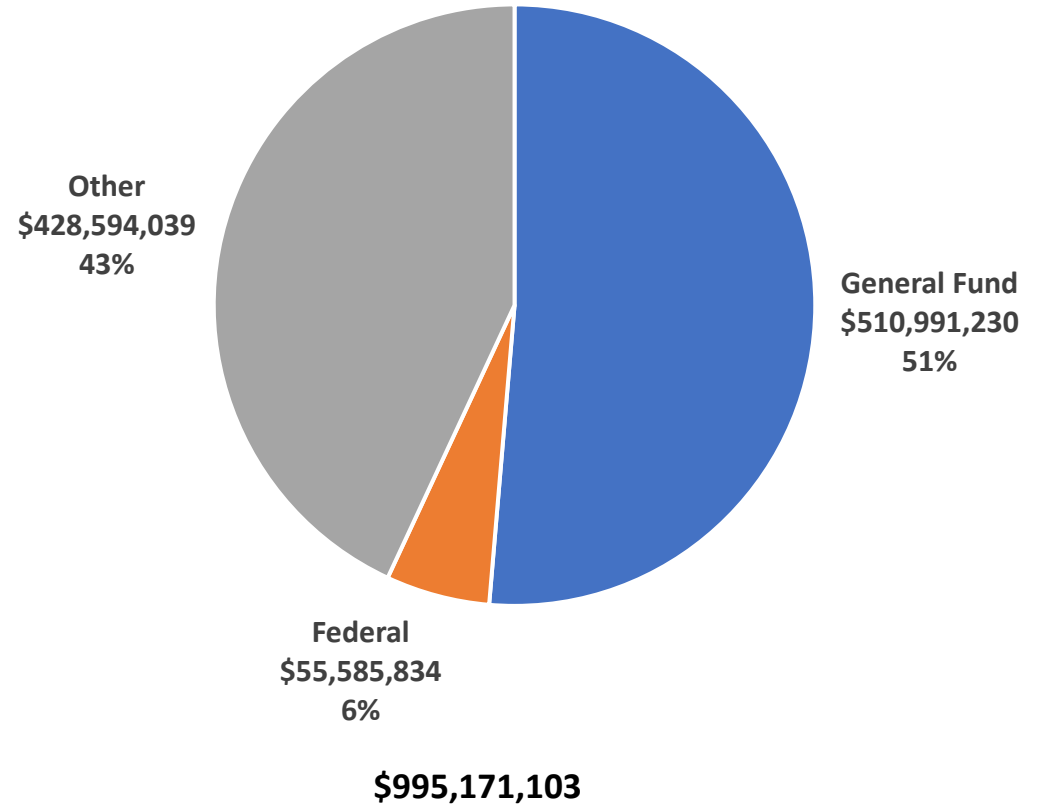


Budgeted Funding Sources

Legislative Approved FY22-FY23 Biennium



Governor Recommends FY24-FY25 Biennium



2024-2025 Biennium Budget Account Summary

Governor Recommends Budget (G01)		Fiscal Year 2024				Fiscal Year 2025			
402	Aging & Disability Services Division	General Fund	Federal	Other	Total	General Fund	Federal	Other	Total
1006	Commission for Persons who are Deaf	26,528	-	-	26,528	26,528	-	-	26,528
3140	Tobacco Settlement Program	-	-	7,256,275	7,256,275	-	-	7,271,175	7,271,175
3151	Federal Programs & Administration	2,172,839	-	9,237,747	11,410,586	2,345,307	-	9,879,580	12,224,887
3156	Senior Rx & Disability Rx	-	-	358,498	358,498	-	-	363,663	363,663
3166	Family Preservation Program	2,570,104	-	1,160,432	3,730,536	2,676,052	-	1,160,432	3,836,484
3167	Rural Regional Center	13,983,677	-	13,307,393	27,291,070	14,072,872	-	13,451,657	27,524,529
3204	Consumer Health Assistance	932,912	-	683,804	1,616,716	952,030	-	691,996	1,644,026
3206	Communication Access Services	-	-	5,483,193	5,483,193	-	-	5,238,719	5,238,719
3207	Applied Behavior Analysis	-	-	-	-	-	-	-	-
3208	Early Intervention Services	38,326,602	-	6,554,277	44,880,879	39,135,344	-	6,638,467	45,773,811
3209	Autism Treatment Assistance Program	7,042,041	-	3,801,523	10,843,564	7,513,666	-	3,882,320	11,395,986
3266	Home & Community Based Services	17,404,497	97,171	8,134,680	25,636,348	18,945,795	95,458	6,412,505	25,453,758
3271	FOCIS & MFP	435,831	2,225,419	902,978	3,564,228	455,935	481,087	918,253	1,855,275
3278	Planning, Advocacy & Community Grants	7,916,187	28,935,331	1,696,482	38,548,000	8,024,264	19,538,708	1,546,197	29,109,169
3279	Desert Regional Center	112,029,653	-	114,249,942	226,279,595	114,354,026	-	117,051,199	231,405,225
3280	Sierra Regional Center	37,781,067	-	37,890,924	75,671,991	37,563,733	-	38,164,109	75,727,842
3282	Adult Protective Services & Long-Term Care	11,463,782	2,600,630	2,625,933	16,690,345	12,642,351	934,595	2,579,686	16,156,632
3283	Independent Living Council	96,533	338,765	-	435,298	101,074	338,670	-	439,744
ADSD Total		252,182,253	34,197,316	213,344,081	499,723,650	258,808,977	21,388,518	215,249,958	495,447,453
Biennial Total						510,991,230	55,585,834	428,594,039	995,171,103





Summary of Major Enhancements

Administrative Infrastructure

- **New positions:** One Information Technology (IT) Manager, three IT Professionals, one IT Technician, one Personnel Officer, one Personnel Analyst, one Personnel Technician, one Administrative Assistant, one Administrative Services Officer and one Accounting Assistant.

Program Infrastructure

- **New positions:** One Administrative Assistant, three Ombudsmen, one Psychological Development Counselor, one Program Officer, and two contracted Board-Certified Behavioral Analysts.

Social Worker Reclassification - The Adult Protective Services Program is requesting the reclassification of 48 Social Worker II positions to Social Worker III and nine Social Work Supervisor I positions to Social Work Supervisor II. This reclassification will help the division attract and retain staff to support vulnerable adults in need of critical APS activities.



Summary of Major Enhancements (continued)

Developmental Support Technician (DST) Increase - Funds a two-grade increase for the DST III and DST IV at the Intermediate Care Facility (ICF). This increase will help the division attract and retain staff to ensure that the ICF staffing aligns with appropriate staff to client ratios, quality of care is provided while ensuring safety of staff and persons served.

Continuation of Existing Positions - Provides ongoing funding for existing positions. Impacted positions include: three Management Analysts, two Agency Managers, and four Social Services Program Specialists.

Rate Increases - Increases rates to support client access to care. Impacted programs include Community Options Program for the Elderly, Personal Assistance Services, Family Preservation Program, Developmental Services, Fiscal Intermediary Program, and Early Intervention Services.



Bill Draft Requests (BDRs)

BDR # / Bill#	NRS	Description	Impact
38-219 SB 43	427A.032 427A.038	Changes membership of the Commission on Aging to include officer or employees of city or county government rather than governing body only.	Allows the Commission on Aging to fill long term vacancies representing county and city governments. Update outdated language to be consistent with broader service population.
40-220 SB 4	439.620	Removes requirement that Senior and Disability RX funds must be directly expended by the Department, removes provisions governing direct subsidization of prescription drugs, pharmaceutical and other benefits, increases flexibility in population served, change from quarterly to annual reporting,	Improves access to prescription and pharmaceutical coverage for Nevadans.



Questions?



Contact Information

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Acronyms

- ACL – Administration of Community Living
- ADSD – Aging and Disability Services Division
- APS – Adult Protective Services
- ARPA – American Rescue Plan Act
- ASD – Autism Spectrum Disorder
- ATAP – Autism Treatment Assistance Program
- BA – Budget Account
- CAS – Communication Access Services
- CBC – Community Based Care
- CMS – Centers for Medicare and Medicaid Services
- COPE – Community Options Program for the Elderly
- CIP – Capital Improvement Project
- DS – Developmental Services
- DRC – Desert Regional Center
- FOCIS – Facility Outreach and Community Integration Services
- FPP – Family Preservation Program
- FY – Fiscal Year
- HCBS – Home and Community Based Services
- ICF – Intermediate Care Facility
- IT – Information Technology
- ID – Intellectual Disability
- LTCOP – Long Term Care Ombudsman Program
- MAP – Medicare Assistance Programs
- MFP – Money Follow the Person
- NEIS – Nevada Early Intervention Services
- OCHA – Office of Consumer Health Advocacy
- OCL – Office of Community Living
- PAC – Planning, Advocacy and Community Services
- PAS – Personal Assistance Services
- QA – Quality Assurance
- RRC – Rural Regional Center
- SHIP – State Health Insurance Assistance Program
- SMP – Senior Medicare Patrol
- SRC – Sierra Regional Center

Appendix A - Expanded Summary of Agency Operations



Advocacy	
Adult Protective Services (APS)	Receives and investigates reports of abandonment, abuse, neglect, self-neglect, exploitation, and isolation of vulnerable adults and persons aged 60 years and older.
Advocacy Attorney	Attorney for the rights of older persons with a physical disability, and intellectual disability or a related condition is the federally designated State Legal Assistance Developer under the Older Americans Act and directs technical assistance, education, and policy advocacy for the division. The Advocacy Attorney oversees the provision of grant funded civil legal services for older adults 60+ across the state.
Bureau for Hospital Patients	Within Office for Consumer Health Assistance, helps consumers resolve hospital billing disputes between patients and hospitals/providers.
Long Term Care Ombudsman Program (LTCOP)	Advocates for residents of nursing homes, residential facilities for groups and residential care facilities, providing residents with resolution to concerns about the care they receive and to inform residents about their rights.
Office for Consumer Health Assistance (OCHA)	Assists health care consumers and injured workers understand their rights and responsibilities under their health insurance plans and/or worker's compensation insurance policies, provides external reviews regarding health plan denial of payments or request for services or treatment and provides arbitrations to resolve disputes between out-of-network providers of health care, including hospitals, and third parties involving claims of less than \$5,000 for medically necessary emergency services.

Children's Services	
Autism Treatment Assistance Program (ATAP)	ATAP provides temporary assistance and funding to pay for evidence-based treatment for children through age 19 who are diagnosed with Autism Spectrum Disorder (ASD).
Nevada Early Intervention Services (NEIS)	Provides comprehensive, individualized services to families with eligible children with a diagnosed disability or developmental delay to infants and toddlers (birth to 3 years), at no-cost to the family. Services are provided in the child's natural environment (such as child's home and/or community setting) and may be provided by state agencies or community partners.

Developmental Services	
Regional Center Services	Provides or purchases services for people with intellectual disabilities and developmental disabilities and their families with the goal of maximum independence and community inclusion. Services are provided through Desert Regional Center, Sierra Regional Center and Rural Regional Center. Services are funded by State General Fund and Medicaid.
Intermediate Care Facility (ICF)	ADSD operates a 48 bed, Intermediate Care Facility for Individuals with Intellectual Disabilities in Las Vegas which provides 24-hour care to individuals with the greatest needs for support served by the regional centers.
Quality Assurance (QA)	Conducts activities across the service system to ensure the health, safety, welfare and rights of individuals receiving services. Ensures standards of service provision are met through recipient interviews, case file reviews and provider site visits and financial audits for compliance with state and federal regulations.



Appendix A - Expanded Summary of Agency Operations

Office of Community Living	
Home and Community Based Services (HCBS) Frail Elderly (FE)	Provides community-based, in-home services to enable the frail and elderly (65 and older), who meet Medicaid eligibility, to remain in their home and avoid placement into a long-term care facility. The oversight of this program is shared between the Division of Welfare and Supportive Services (DWSS) (eligibility), the Division of Health Care Financing and Policy (DHCFP) (waiver administration), and ADSD (waiver operations). Service delivery is a combination of services provided by ADSD and Nevada Medicaid providers. HCBS FE is state and federally funded (Medicaid).
Community Options Program for the Elderly (COPE)	Provides community-based, in-home services for older adults (65 and older) to remain in their home and avoid placement into a long-term care facility. Service delivery is a combination of services provided by ADSD and State Purchasing contracted community providers. This is a state funded program for individuals who otherwise do not qualify for Medicaid (over income) and must meet state eligibility requirements.
Home and Community Based Services Physically Disabled (PD)	Provides community-based, in-home services for persons with physical disabilities, who meet Medicaid eligibility, to remain in their home and avoid placement into a long-term care facility. The oversight of this program is shared between DWSS (eligibility), DHCFP (waiver administration), and ADSD (waiver operations). Service delivery is a combination of services provided by ADSD and Nevada Medicaid providers. HCBS PD is state and federally funded (Medicaid).
Personal Assistance Service (PAS)	Provides community-based, in-home services for individuals 18 and older with a physical disability to remain in their home and avoid placement into a long-term care facility. Service delivery is a combination of services provided by ADSD and State Purchasing contracted community providers. This is a state funded program for individuals who otherwise do not qualify for Medicaid (over income) and must meet state eligibility requirements.
Communication Access Services (CAS)	Provides services through subawards to community partners. Services include the distribution of telecommunication equipment and assistive technology relating to telecommunication, as well as the instruction on use of such technology; providing information and instruction on language acquisition; and providing information to increase access to education, employment, health care and social services.
Community Service Subawards	Administers federal and state funds to support home and community-based services for older adults, people with disabilities, and family caregivers. Funding of subawards include senior nutrition programs, senior supportive services, Medicare counseling, outreach and fraud prevention, caregiver support services, assistive technology resources, transportation, homemaker, Nevada Care Connection Resource Centers, and independent living assistance.
Quality Assurance	
This team conducts quality assurance and improvement activities across the service system (Adult Protective Services, Children’s Services, Developmental Services, Long Term Care Ombudsman Program, Office of Community Living) to ensure the health, safety, welfare and rights of individuals receiving services. Ensures standards of service provision are met through recipient interviews, case file reviews and provider site visits and financial audits for compliance with state and federal regulations.	