

Appendix I: Client Profiles

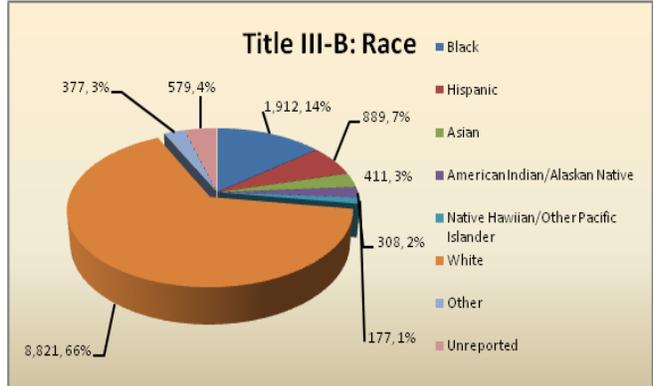
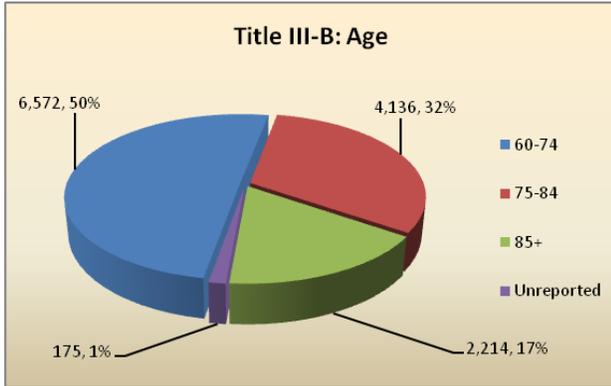
Resource Development Unit

The Resource Development (RD) Unit administers grants, provides community based advocacy for Nevada elders and manages the Senior Ride Program in Clark County. Federal III-C (nutrition) and III-B (supportive social services) program funding is supplemented by state funding. Together, these programs provide congregate and homebound hot meals, transportation, in-home care and an array of other support services to help older Nevadans lead independent, meaningful and dignified lives. Unduplicated client counts for Title III-B and C are listed below.

TITLE III-B and TITLE III-C CLIENT PROFILE - FY '11

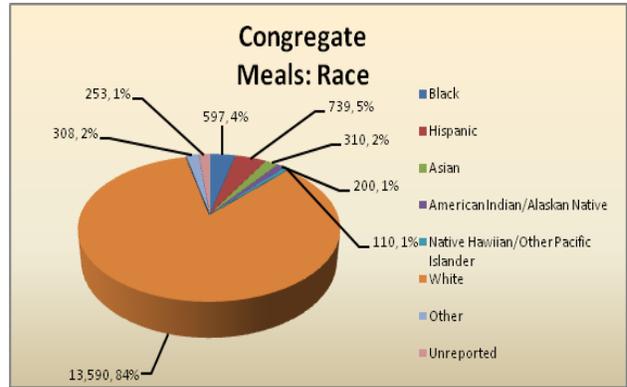
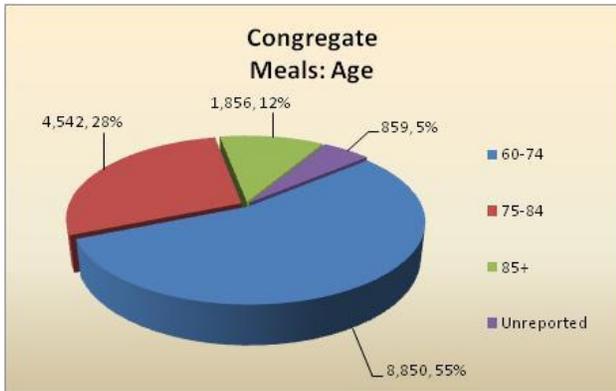
| | Social Services | % of Total | Congregate Meals | % of Total | Home-Delivered Meals | % of Total |
|---|-----------------|------------|------------------|------------|----------------------|------------|
| Unduplicated Clients Served | 13,097 | | 16,107 | | 5,893 | |
| Client Profile | | | | | | |
| A. Gender | | | | | | |
| a. Female | 8,220 | 63% | 9,019 | 56% | 3,587 | 61% |
| b. Male | 4,813 | 37% | 6,753 | 42% | 2,294 | 39% |
| c. Unreported | 64 | 0% | 335 | 2% | 12 | 0% |
| B. Age | | | | | | |
| a. 60-74 | 6,572 | 50% | 8,850 | 55% | 2,214 | 38% |
| b. 75-84 | 4,136 | 32% | 4,542 | 28% | 2,046 | 35% |
| c. 85+ | 2,214 | 17% | 1,856 | 12% | 1,530 | 26% |
| d. Unreported | 175 | 1% | 859 | 5% | 103 | 2% |
| C. Ethnicity | | | | | | |
| a. Hispanic / Latino | 1,045 | 8% | 707 | 4% | 386 | 7% |
| b. Not Hispanic or Latino | 11,594 | 89% | 14,024 | 87% | 5,415 | 92% |
| c. Unreported | 1,503 | 11% | 1,376 | 9% | 92 | 2% |
| D. Race | | | | | | |
| a. Black | 1,912 | 15% | 597 | 4% | 509 | 9% |
| b. White-Hispanic | 889 | 7% | 739 | 5% | 415 | 7% |
| c. Asian | 411 | 3% | 310 | 2% | 99 | 2% |
| d. American Indian/Alaskan Native | 308 | 2% | 200 | 1% | 74 | 1% |
| e. Native Hawaiian/Other Pacific Islander | 177 | 1% | 110 | 1% | 38 | 1% |
| f. White | 8,821 | 67% | 13,590 | 84% | 4,465 | 76% |
| g. Other | 377 | 3% | 308 | 2% | 165 | 3% |
| h. Unreported | 579 | 4% | 253 | 2% | 128 | 2% |
| D. Income | | | | | | |
| a. At or below 100% Poverty | 6,449 | 49% | 3,915 | 24% | 2,193 | 37% |
| b. Above 100% Poverty | 5,958 | 45% | 10,008 | 62% | 3,510 | 60% |
| c. Unreported | 690 | 5% | 2,184 | 14% | 190 | 3% |
| E. Location | | | | | | |
| a. Urban | 10,161 | 78% | 7,565 | 47% | 3,583 | 61% |
| b. Rural | 2,936 | 22% | 7,055 | 44% | 2,287 | 39% |
| c. Unreported | 0 | 0% | 1,487 | 9% | 23 | 0% |

III - B CLIENT PROFILES

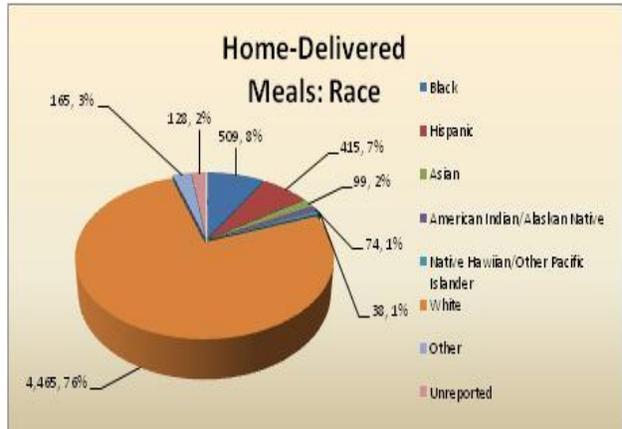
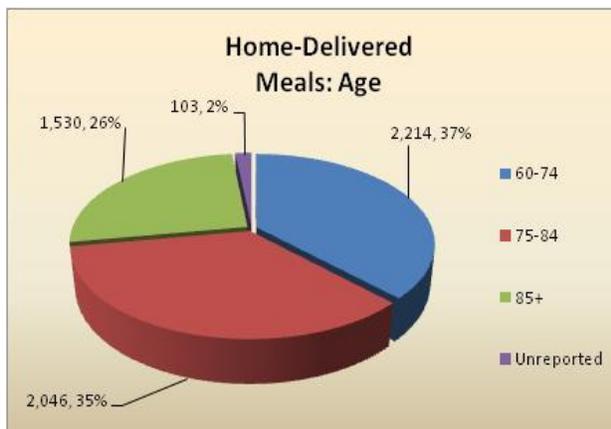


III - C CLIENT PROFILES

Congregate Meals



Home-Delivered Meals



Independent Living Grants Client Profiles – FY 2011

A portion of Nevada Tobacco Settlement funds provide funding for Independent Living Grants, which are awarded and monitored by the Aging and Disability Services Division. These grants are awarded to organizations that promote self-sufficiency to individuals aged 60 and older. A summary of client profiles are listed below for the four programs.

| | Respite | % of Total | Supportive Service | % of Total | Trans- portation | % of Total | Volunteer Service | % of Total |
|--|---------|------------|--------------------|------------|------------------|------------|-------------------|------------|
| Clients Served | 392 | | 1,571 | | 2,356 | | 969 | |
| Client Profile | | | | | | | | |
| A. Gender | | | | | | | | |
| a. Female | 239 | 61% | 1,072 | 68% | 1,548 | 66% | 715 | 74% |
| b. Male | 152 | 39% | 465 | 30% | 789 | 33% | 253 | 26% |
| c. Unreported | 1 | 0% | 34 | 2% | 19 | 1% | 1 | 0% |
| B. Age | | | | | | | | |
| a. 60-74 | 109 | 28% | 605 | 39% | 1,159 | 49% | 459 | 47% |
| b. 75-84 | 152 | 39% | 563 | 36% | 689 | 29% | 316 | 33% |
| c. 85+ | 128 | 33% | 147 | 9% | 391 | 17% | 193 | 20% |
| d. Unreported | 3 | 1% | 256 | 16% | 117 | 5% | 1 | 0% |
| C. Ethnicity | | | | | | | | |
| a. Hispanic / Latino | 28 | 7% | 111 | 7% | 114 | 5% | 69 | 7% |
| b. Not Hispanic or Latino | 350 | 89% | 1,408 | 90% | 2,127 | 90% | 893 | 92% |
| c. Unreported | 14 | 4% | 52 | 3% | 115 | 5% | 7 | 1% |
| D. Race or Ethnicity | | | | | | | | |
| a. White (Alone) - Non Hispanic | 263 | 67% | 1,192 | 76% | 1,841 | 78% | 704 | 73% |
| b. White (Alone) - Hispanic | 25 | 6% | 87 | 6% | 172 | 7% | 76 | 8% |
| c. American Indian/ Alaskan Native (Alone) | 2 | 1% | 41 | 3% | 33 | 1% | 4 | 0% |
| d. Asian (Alone) | 17 | 4% | 33 | 2% | 38 | 2% | 30 | 3% |
| e. Black or African American (Alone) | 70 | 18% | 128 | 8% | 155 | 7% | 133 | 14% |
| f. Native Hawaiian or Other Pacific Islander (Alone) | 8 | 2% | 18 | 1% | 16 | 1% | 7 | 1% |
| g. Persons Reporting Some Other Race | 7 | 2% | 40 | 3% | 35 | 1% | 15 | 2% |
| h. Unreported | 0 | 0% | 32 | 2% | 66 | 3% | 0 | 0% |
| E. Income | | | | | | | | |
| a. At or below 100% Poverty | 123 | 31% | 568 | 36% | 911 | 39% | 668 | 69% |
| b. Above 100% Poverty | 230 | 59% | 909 | 58% | 1,198 | 51% | 286 | 30% |
| c. Unreported | 39 | 10% | 94 | 6% | 247 | 10% | 15 | 2% |

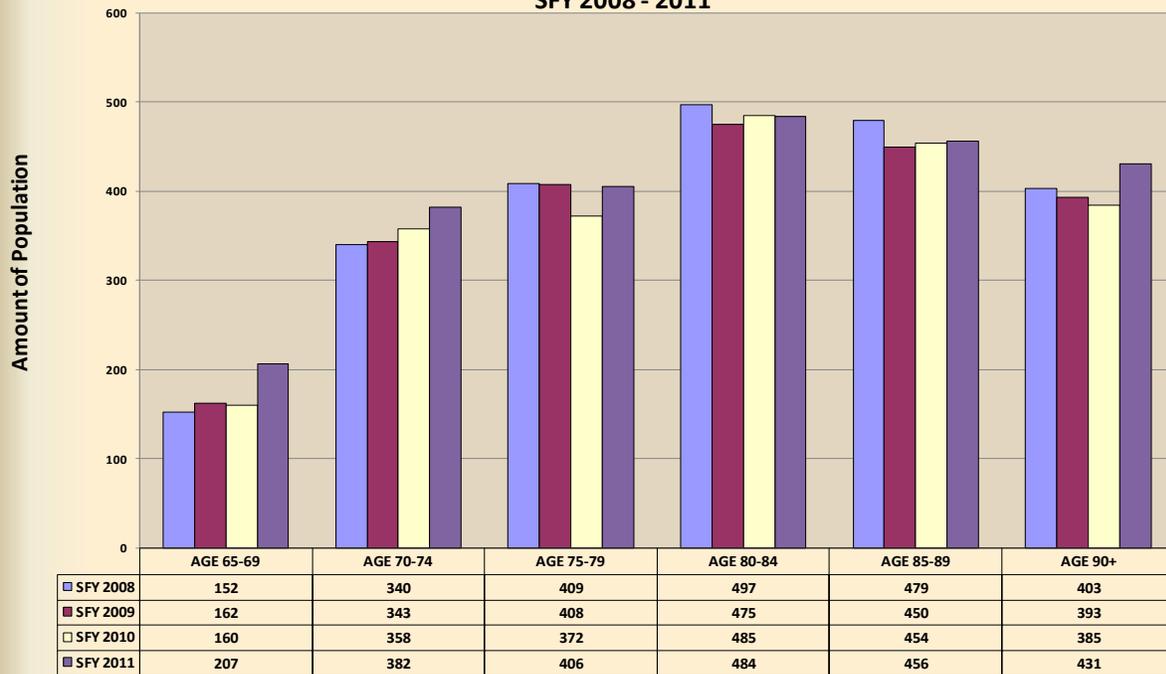
Community Based Care Unit Unduplicated Client Statistics – SFY08-11

The Home and Community-Based Care (CBC) Unit provides programs that foster independence and self-reliance and maintain the dignity of frail elderly persons, helping them to be an integral part of their families and communities. CBC programs establish community-based services, which will enable frail elderly persons to remain in their homes. Its programs help ensure individuals at risk of being placed in a facility for long-term care are able to receive the services that will keep them in their homes to age in place. These programs also promote the participation by any appropriate public or private agency, organization or institution in the collaborative development of services that offer options to frail elderly persons.

The Home and Community-Based Care unit is responsible for the proper and efficient operation of three Medicaid Waivers and State Plan services. Duties include eligibility determination, evaluation of level of care, assessment of service needs, utilization review, and quality management. The Aging and Disability Services Division (ADSD) receives reimbursement from Medicaid for services provided. Community-based services can provide a less expensive alternative to nursing home care by preventing or delaying institutional placement. With the increasing “baby boomer” population, these services are vital for future generations.

| STATISTICS | | SFY 2008 | | SFY 2009 | | SFY 2010 | | SFY 2011 | |
|-----------------------------|---------------------------|--------------|--------|--------------|--------|--------------|--------|--------------|--------|
| UNDUPLICATED CLIENTS | | 2,280 | | 2,231 | | 2,214 | | 2,366 | |
| CASES | MEDICAID | 1629 | 71.45% | 1577 | 70.69% | 1570 | 70.91% | 1647 | 69.61% |
| | COPE | 160 | 7.02% | 171 | 7.66% | 130 | 5.87% | 124 | 5.24% |
| | WEARC | 431 | 18.90% | 435 | 19.50% | 474 | 21.41% | 559 | 23.63% |
| | AL | 60 | 2.63% | 48 | 2.15% | 40 | 1.81% | 36 | 1.52% |
| GENDER | MALE | 511 | 22.41% | 506 | 22.68% | 490 | 22.13% | 539 | 22.78% |
| | FEMALE | 1769 | 77.59% | 1725 | 77.32% | 1724 | 77.87% | 1827 | 77.22% |
| AGE | AGE 65-69 | 152 | 6.67% | 162 | 7.26% | 160 | 7.23% | 207 | 8.75% |
| | AGE 70-74 | 340 | 14.91% | 343 | 15.37% | 358 | 16.17% | 382 | 16.15% |
| | AGE 75-79 | 409 | 17.94% | 408 | 18.29% | 372 | 16.80% | 406 | 17.16% |
| | AGE 80-84 | 497 | 21.80% | 475 | 21.29% | 485 | 21.91% | 484 | 20.46% |
| | AGE 85-89 | 479 | 21.01% | 450 | 20.17% | 454 | 20.51% | 456 | 19.27% |
| | AGE 90+ | 403 | 17.68% | 393 | 17.62% | 385 | 17.39% | 431 | 18.22% |
| REGION | CARSON | 272 | 11.93% | 250 | 11.21% | 237 | 10.70% | 282 | 11.92% |
| | ELKO | 135 | 5.92% | 146 | 6.54% | 110 | 4.97% | 120 | 5.07% |
| | LAS VEGAS | 1373 | 60.22% | 1345 | 60.29% | 1353 | 61.11% | 1427 | 60.31% |
| | RENO | 500 | 21.93% | 490 | 21.96% | 514 | 23.22% | 537 | 22.70% |
| RACE | WHITE | 1878 | 82.37% | 1808 | 81.04% | 1777 | 80.26% | 1865 | 78.83% |
| | INDIAN/ALASKAN | 23 | 1.01% | 21 | 0.94% | 18 | 0.81% | 19 | 0.80% |
| | ASIAN OR PACIFIC ISLANDER | 53 | 2.32% | 56 | 2.51% | 63 | 2.85% | 79 | 3.34% |
| | BLACK | 202 | 8.86% | 204 | 9.14% | 212 | 9.58% | 230 | 9.72% |
| | HISPANIC | 124 | 5.44% | 142 | 6.36% | 144 | 6.50% | 173 | 7.31% |

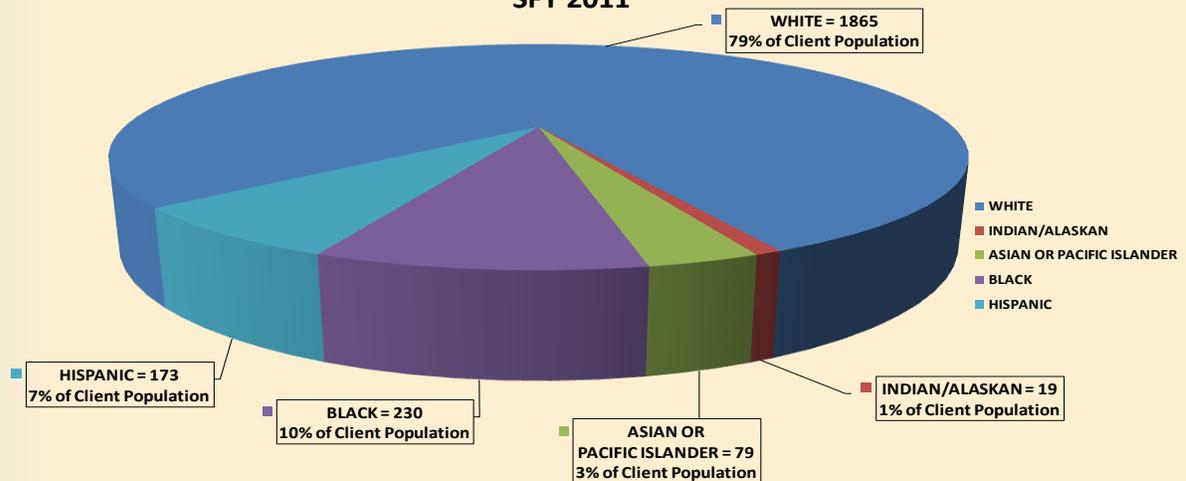
**COMMUNITY BASED CARE PROGRAM
UNDUPLICATED CLIENTS BY AGE STATISTICS
SFY 2008 - 2011**



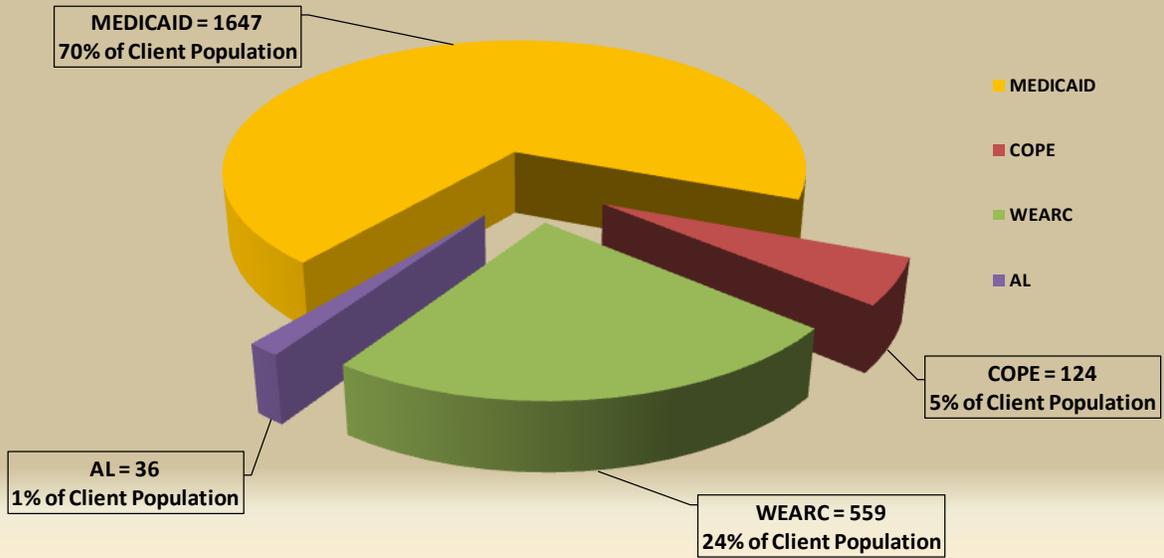
STATEWIDE POPULATION TOTALS

SFY 2008 2,280
SFY 2009 2,231
SFY 2010 2,214
SFY 2011 2,366

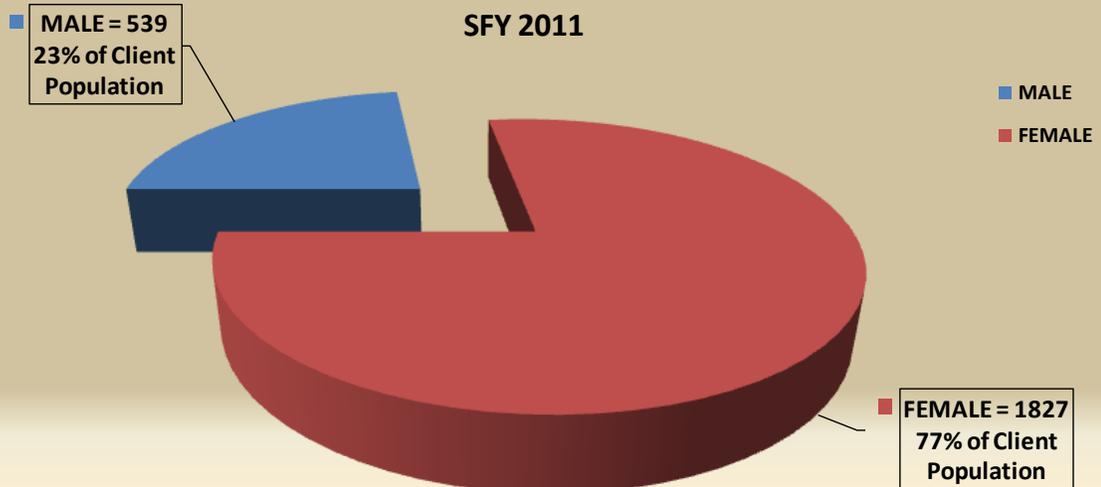
**COMMUNITY BASED CARE PROGRAM
UNDUPLICATED CLIENT PROFILE BY ETHNICITY
SFY 2011**

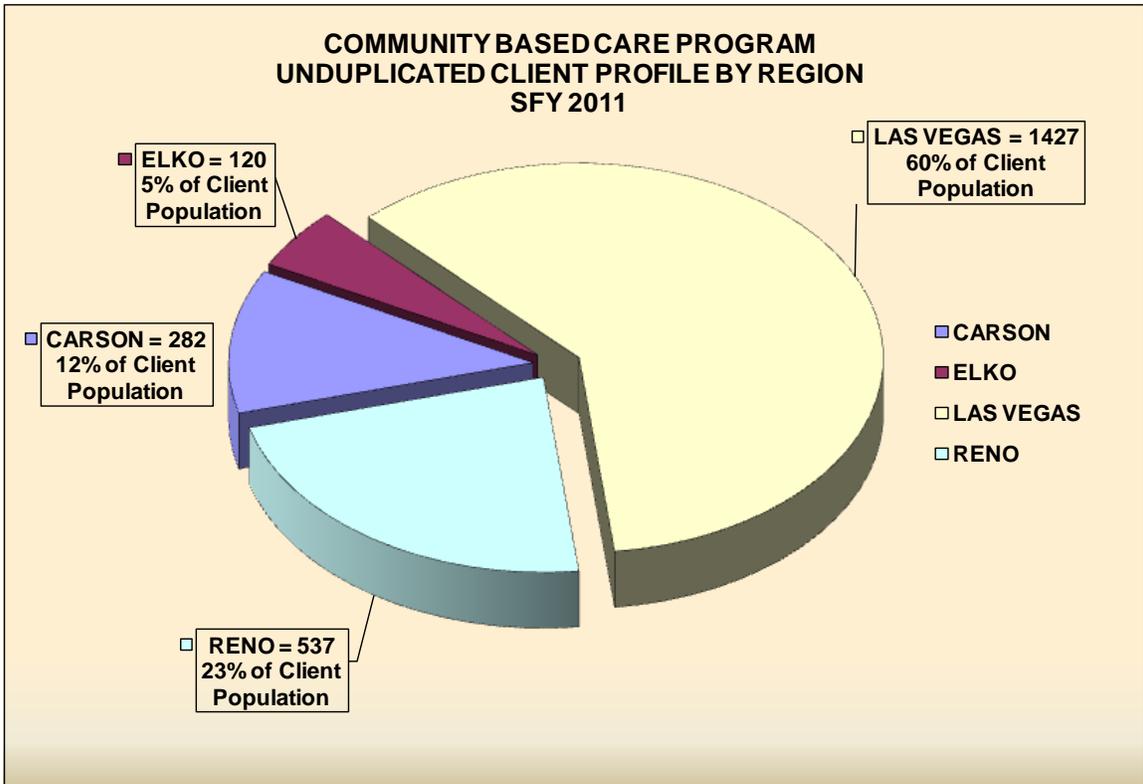
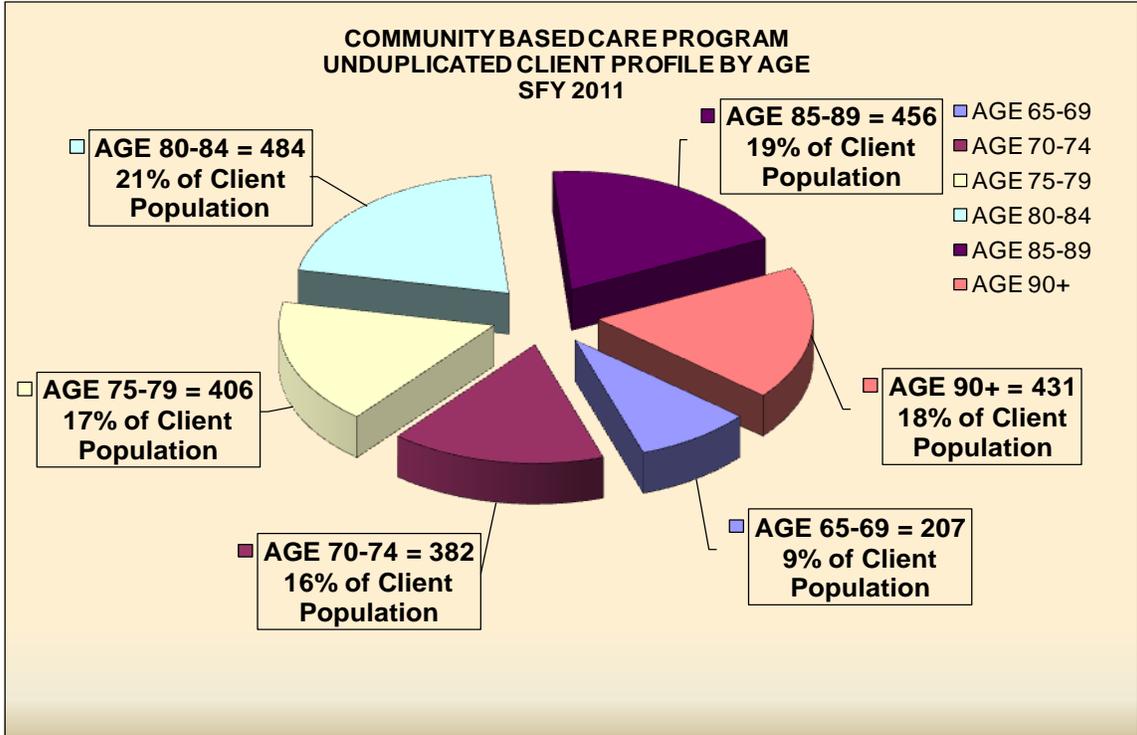


**COMMUNITY BASED CARE PROGRAM
UNDUPLICATED CLIENTS BY PROGRAM
SFY 2011**



**COMMUNITY BASED CARE PROGRAM
UNDUPLICATED CLIENT PROFILE BY GENDER
SFY 2011**





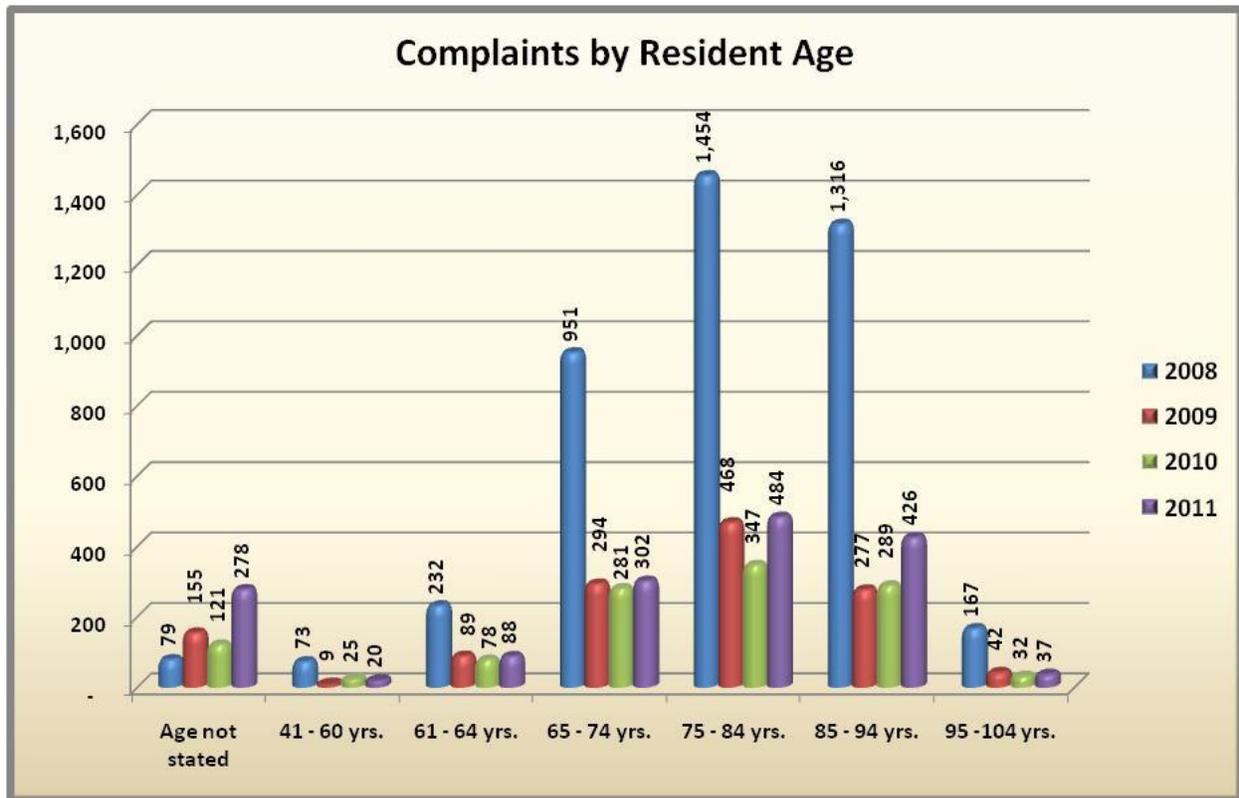
Elder Rights Unit

The Elder Rights Unit, created in 1989, continues to diligently improve existing services and provide advocacy for Nevada's seniors, age 60 and older. Programs in this unit provide a lifeline for elders who otherwise may be isolated and voiceless.

The Elder Rights Unit is comprised of two programs. The Long-Term Care Ombudsman Program provides advocacy for institutionalized seniors. The Elder Protective Services Program provides staff to investigate alleged abuse, neglect, exploitation and isolation reports in the community and long term care facilities.

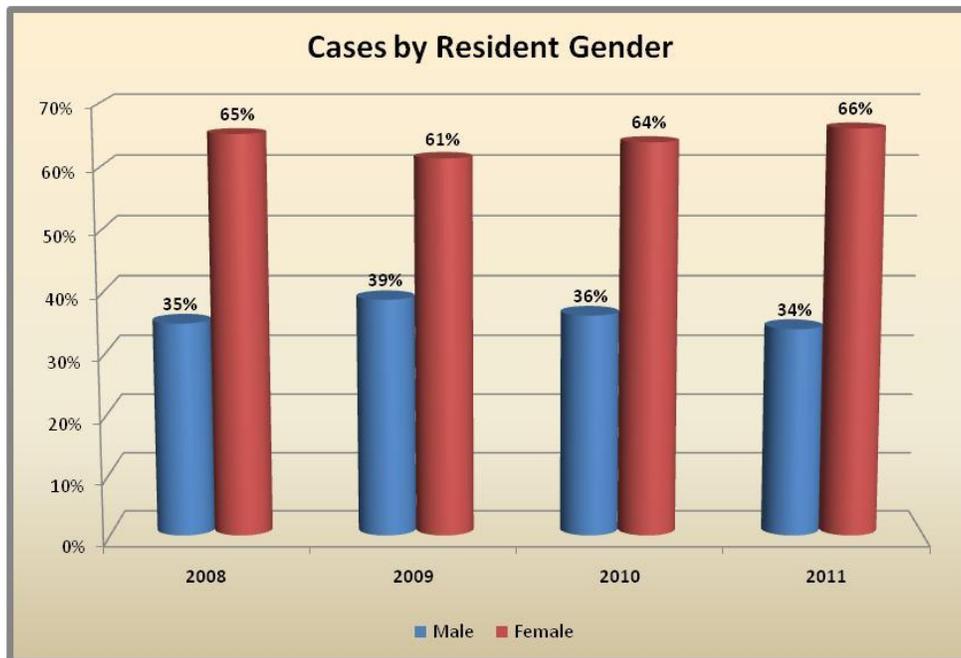
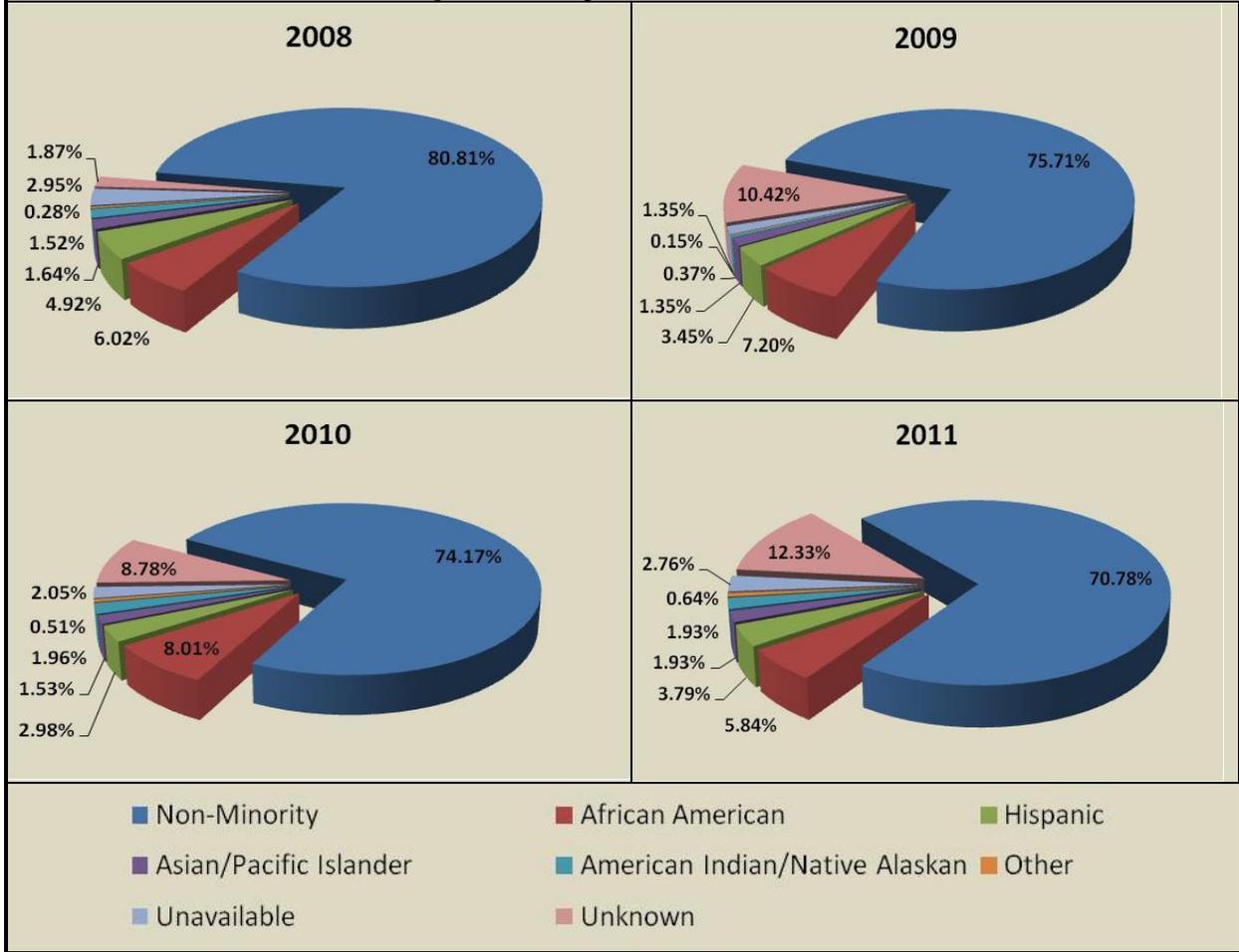
These programs have fundamentally different but complementary missions and legal mandates, which require coordination in order to effectively serve clients. Both programs share a concern for vulnerable elderly persons and a responsibility for client confidentiality, investigation and intervention, among other functions. Both programs endeavor to develop and maintain relationships with a number of other agencies in order to increase their visibility and advocate for their clients.

SECTION I: Ombudsman Client Profiles



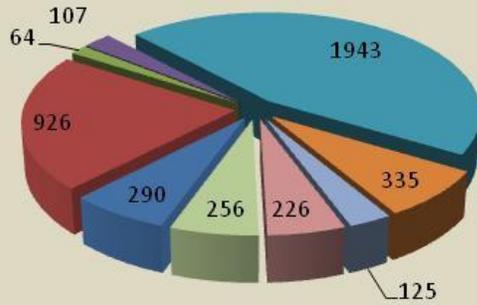
*Age not stated – Resident age is not collected when the complaint involves numerous residents.

Complaint by Resident Race

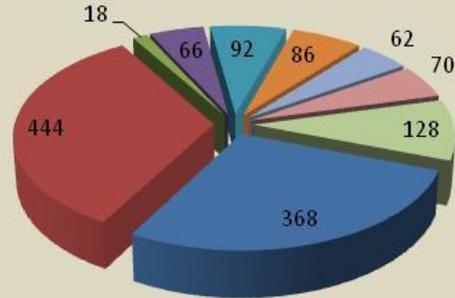


Complainant's Relationship to Resident

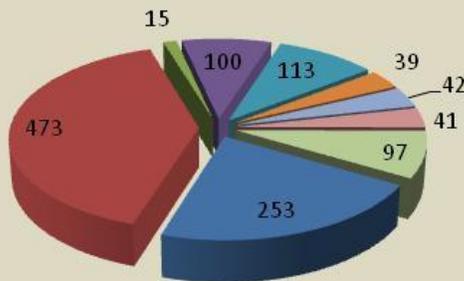
2008



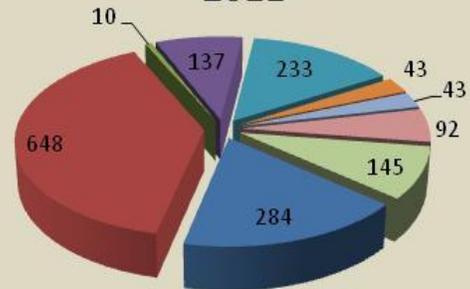
2009



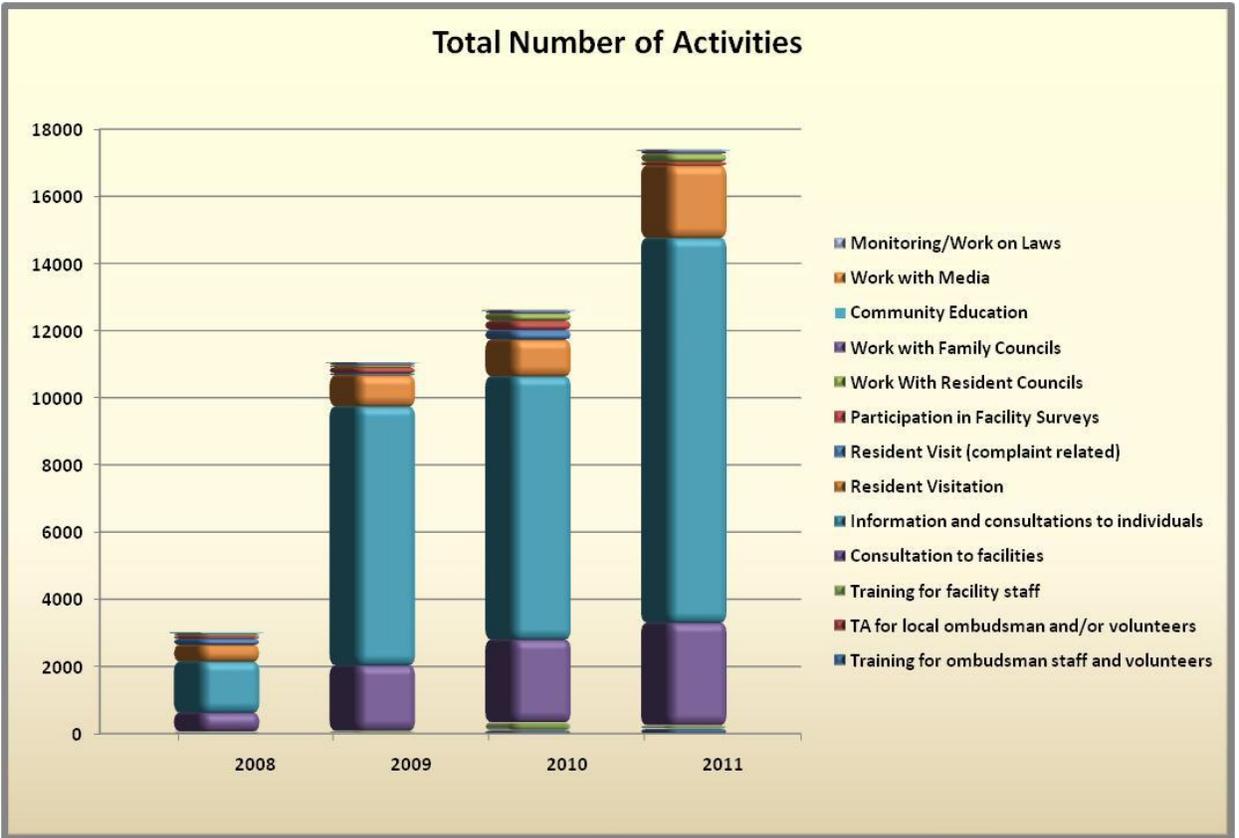
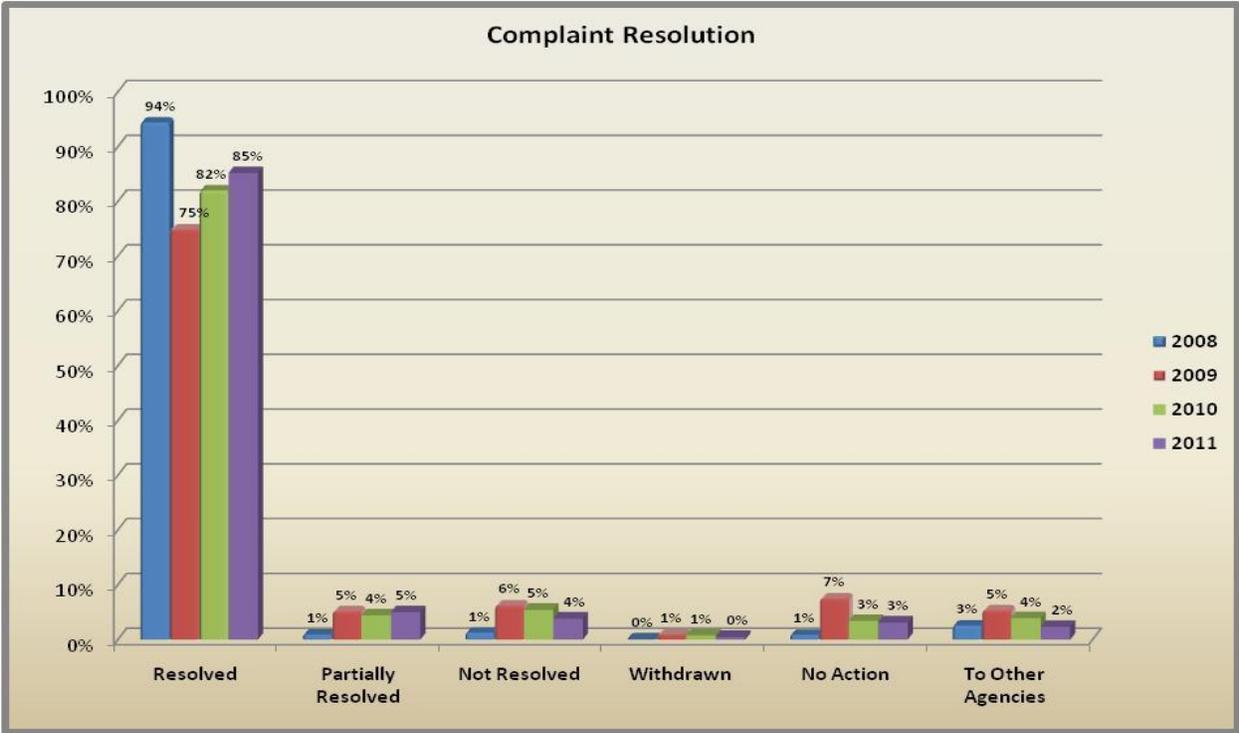
2010

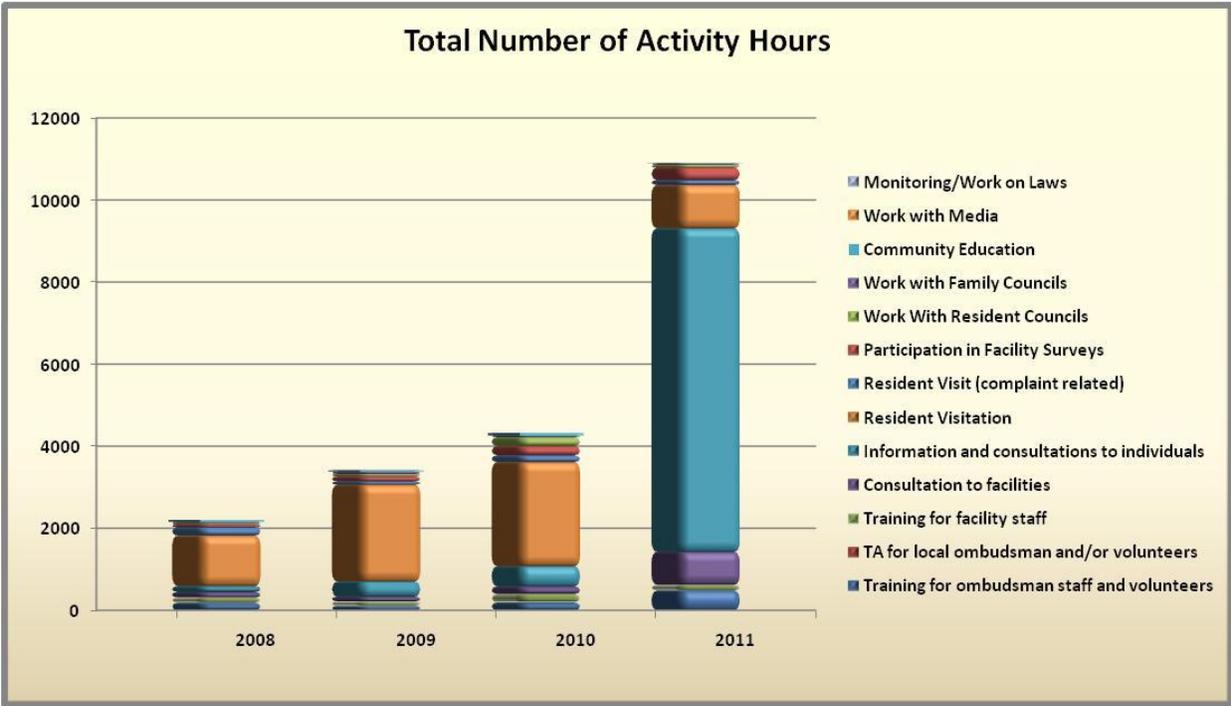


2011

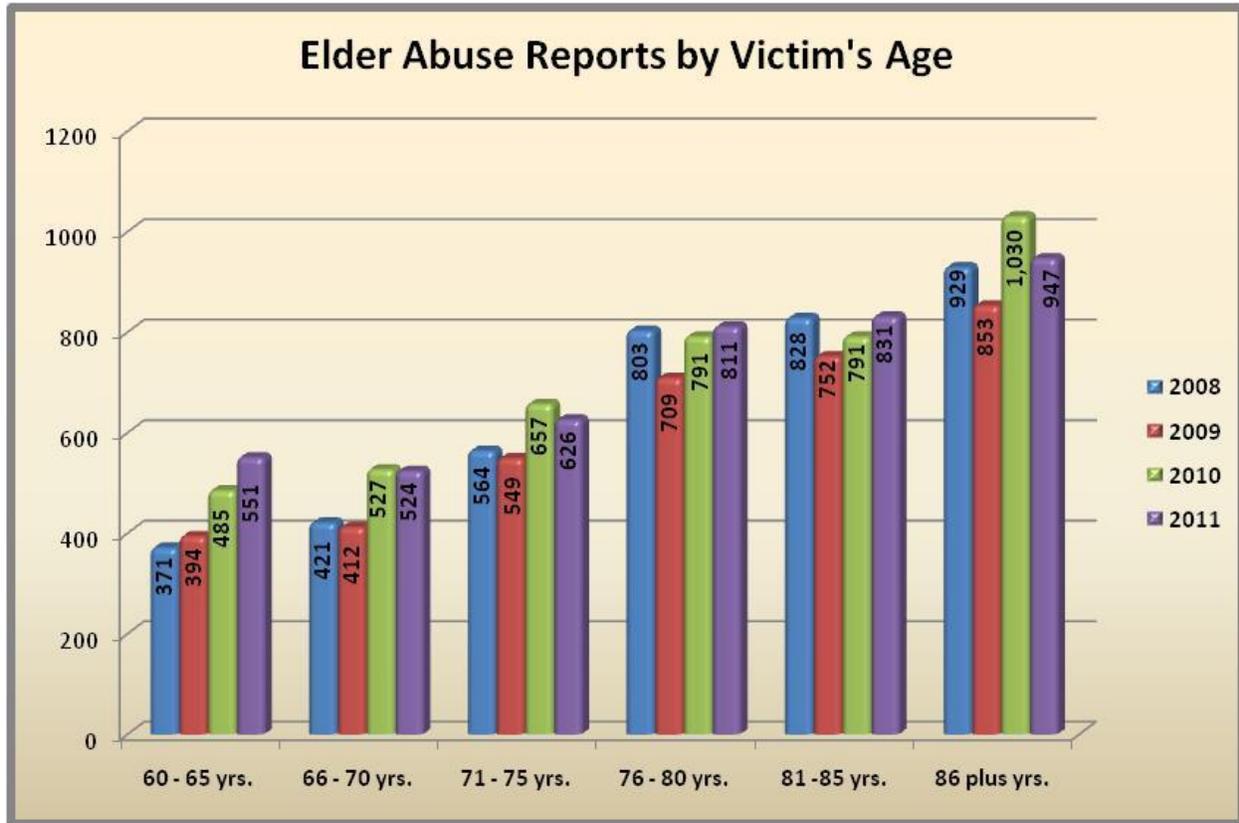


- Resident
- Relative/Friend of Resident
- Non-relative Guardian, Legal Representative
- Ombudsman/Ombudsman Volunteer
- Facility Administrator/Staff or Former Staff
- Other Medical: Physician/Staff
- Representative of Other Health or Social Service Agency or Program
- Unknown/Anonymous
- Other: Bankers, Clergy, Law Enforcement, Public Officials, etc.





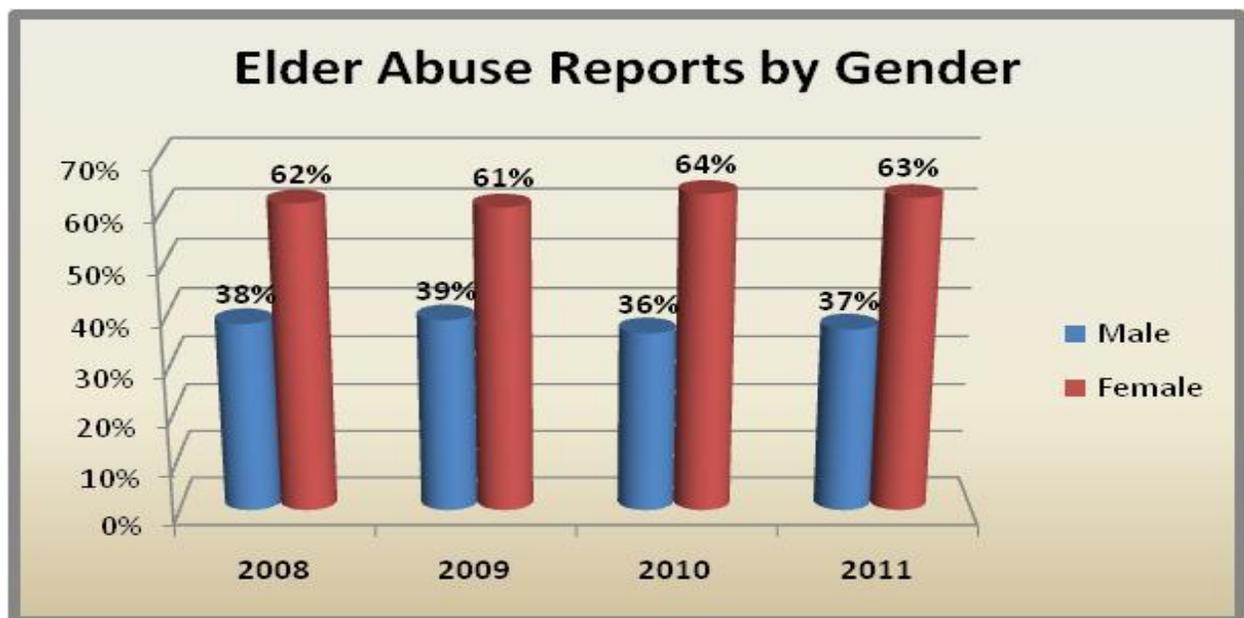
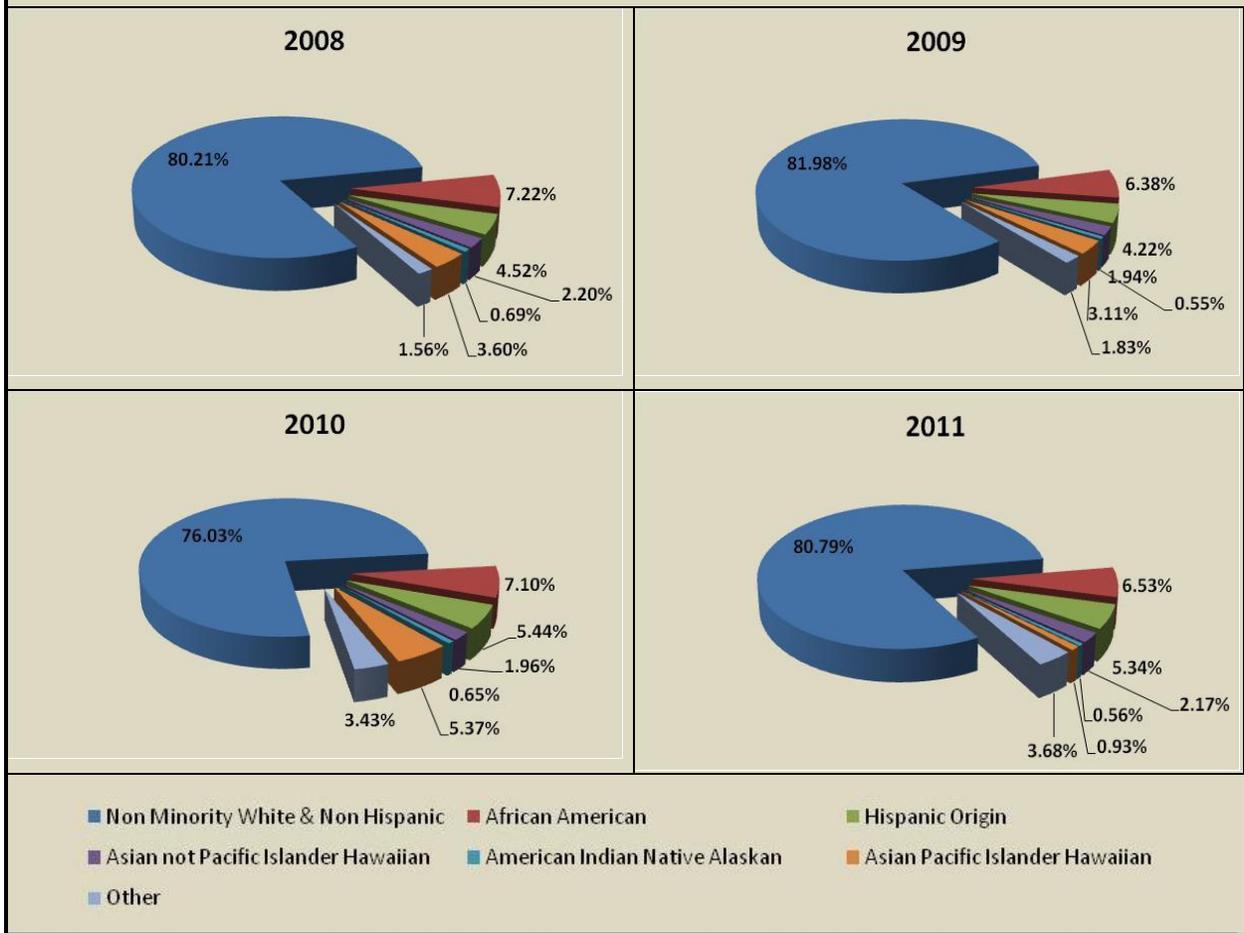
Section II: Elder Protective Service Client Profiles



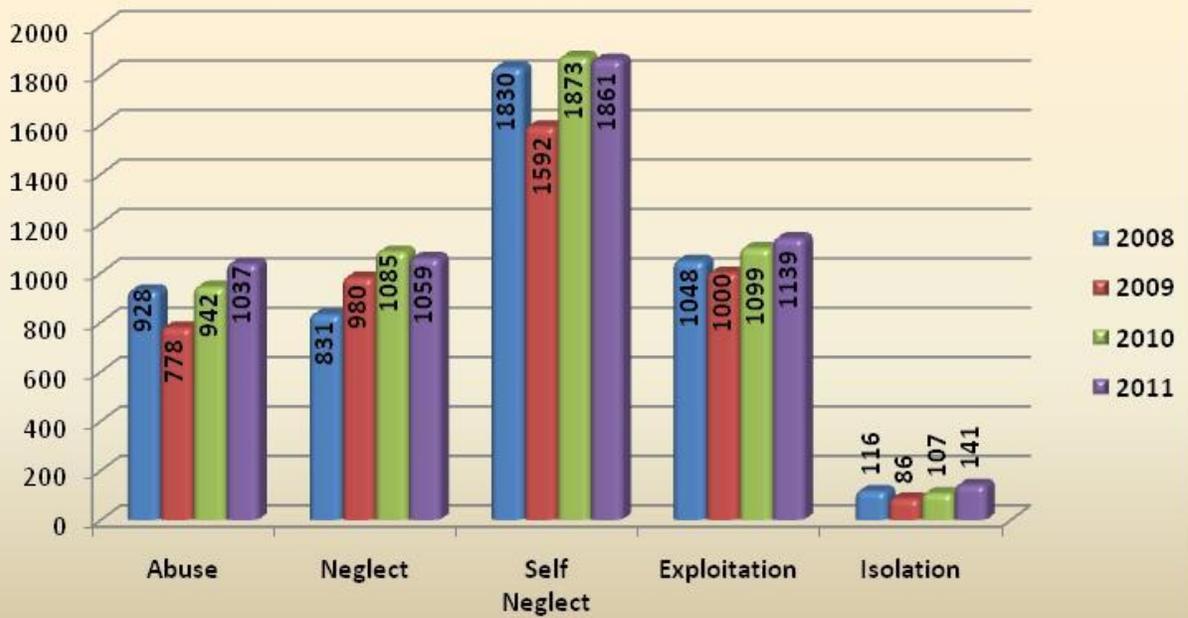
Elder Abuse Reports by Victim's Age

| | 60 - 65 yrs. | 66 - 70 yrs. | 71 - 75 yrs. | 76 - 80 yrs. | 81 - 85 yrs. | 86 plus yrs. | Total |
|------|--------------|--------------|--------------|--------------|--------------|--------------|-------|
| 2008 | 371 | 421 | 564 | 803 | 828 | 929 | 3,916 |
| 2009 | 394 | 412 | 549 | 709 | 752 | 853 | 3,669 |
| 2010 | 485 | 527 | 657 | 791 | 791 | 1,030 | 4,281 |
| 2011 | 551 | 524 | 626 | 811 | 831 | 947 | 4,290 |

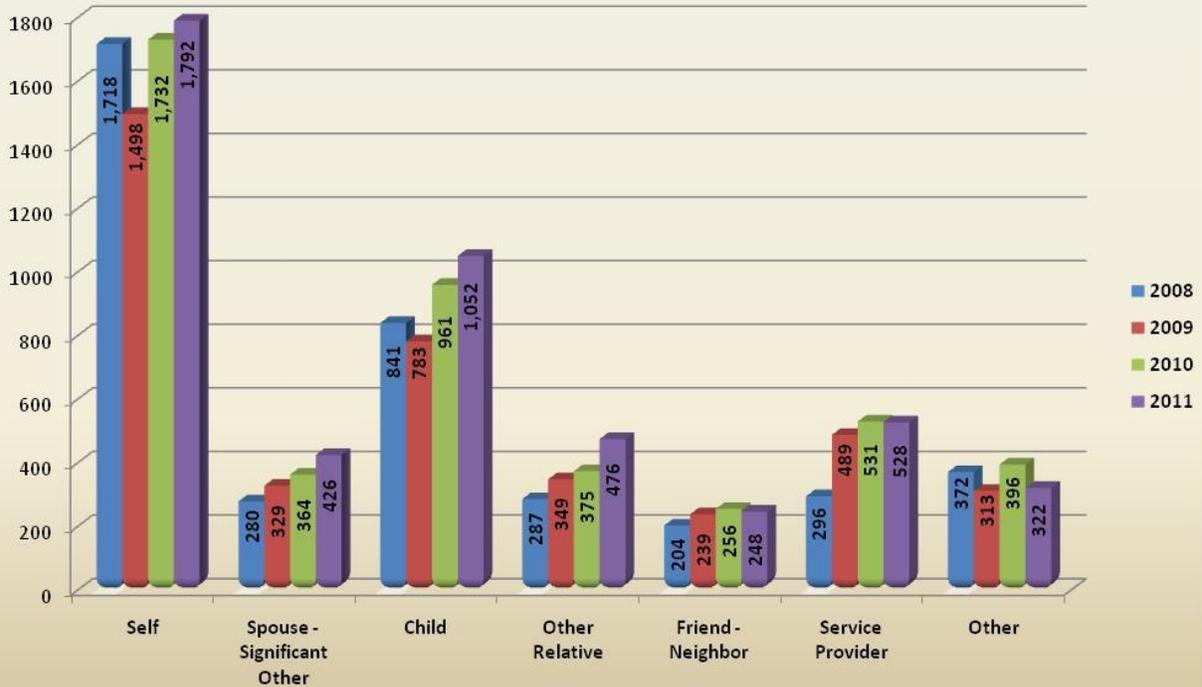
Elder Abuse Reports by Victim's Race

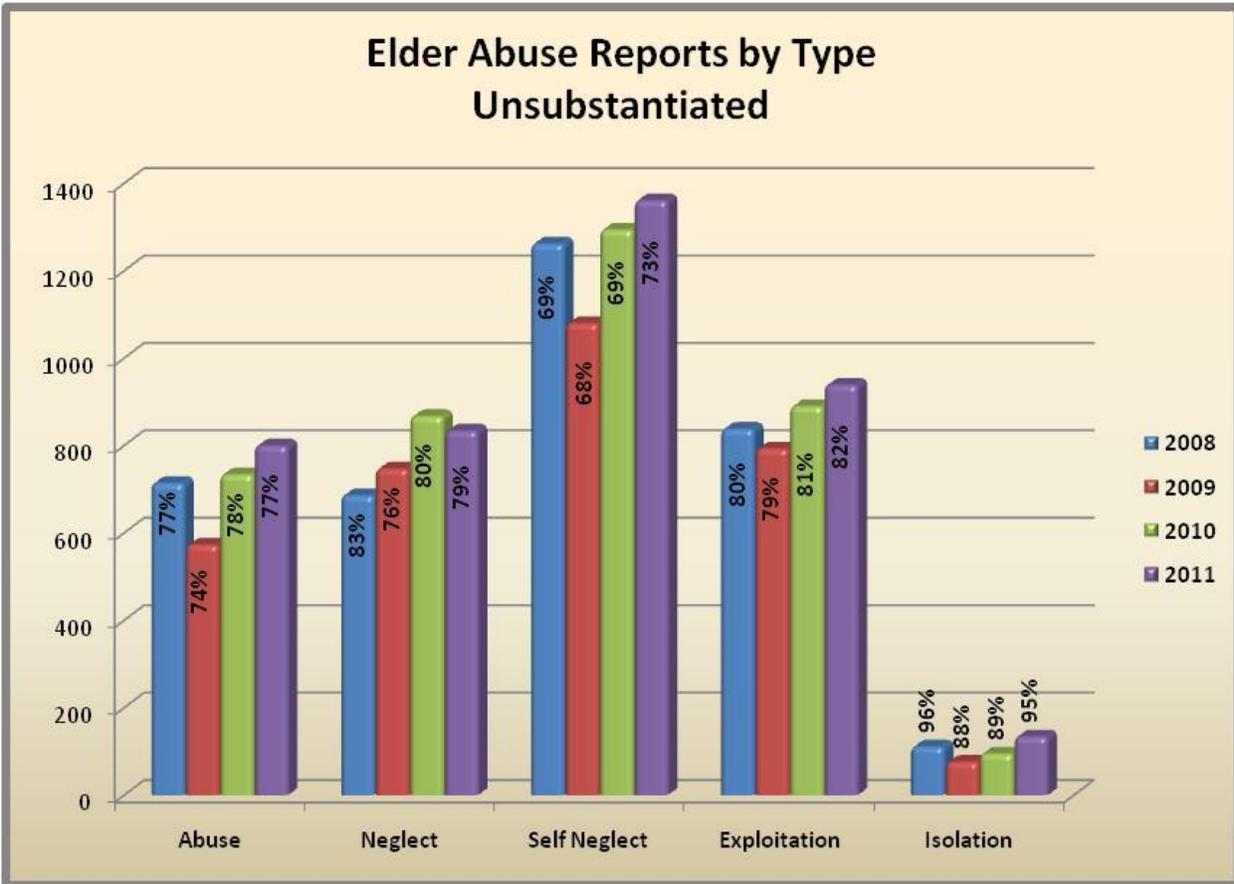
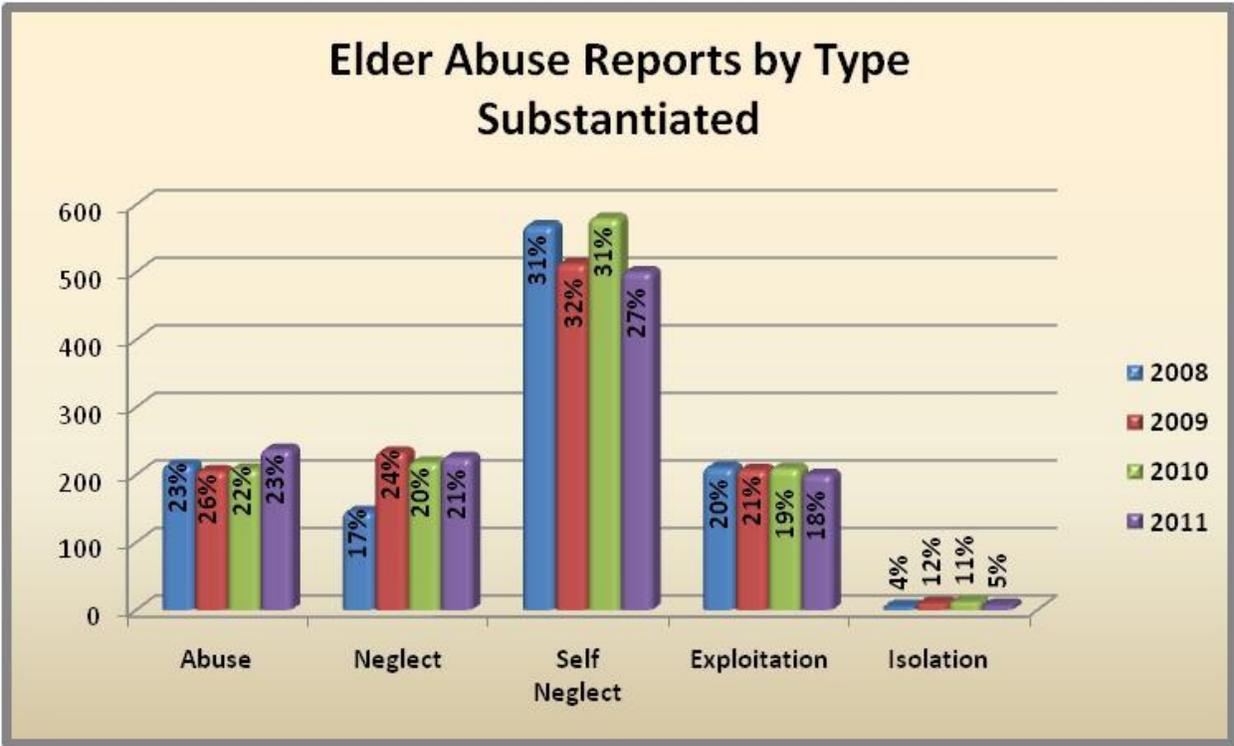


Elder Abuse Reports by Type



Suspect's Relationship to Victim





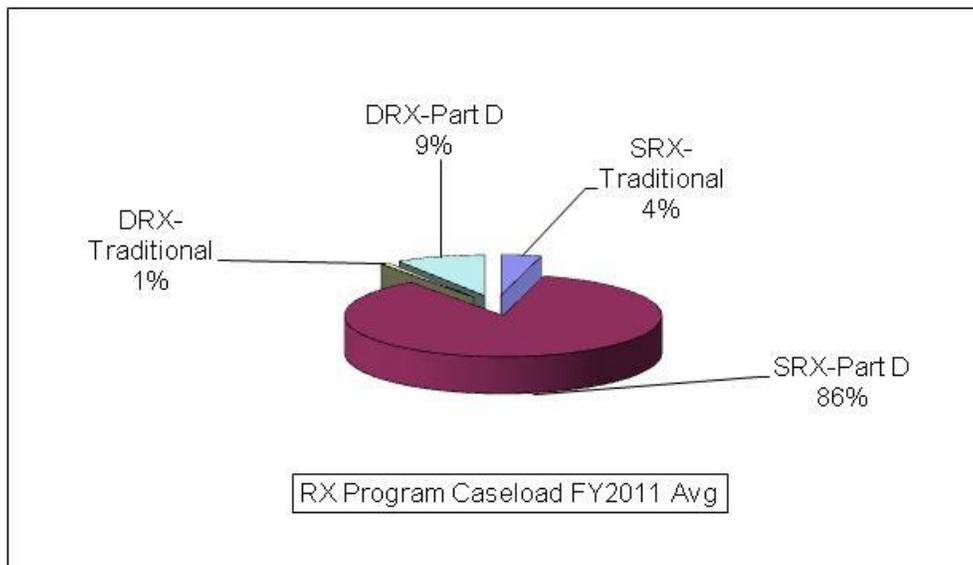
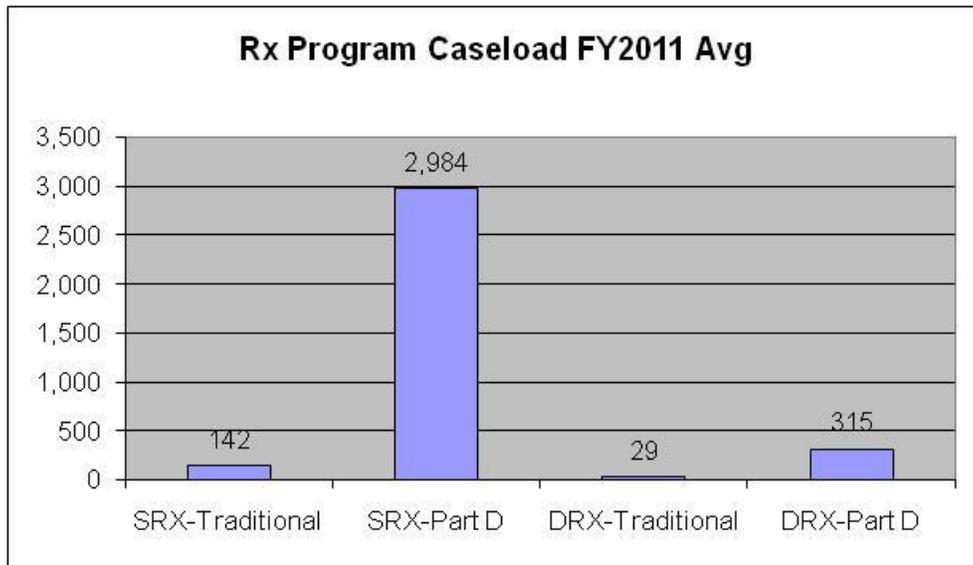
Supportive Services Unit

Senior And Disability Rx Client Profiles – FY 2011

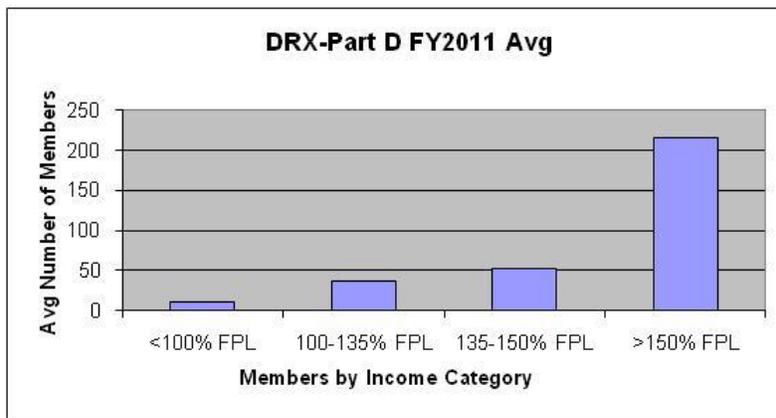
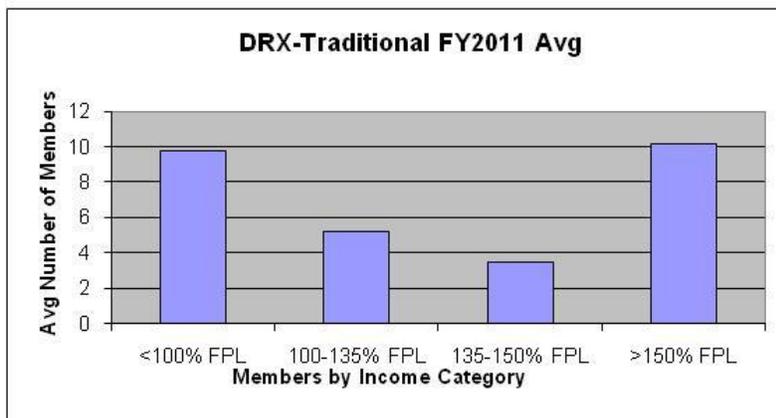
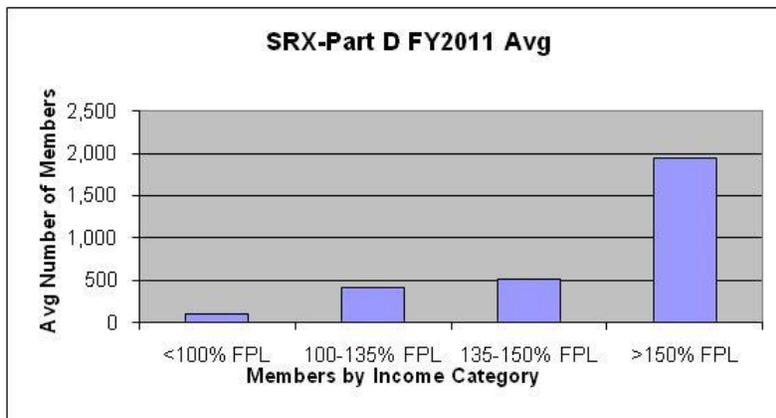
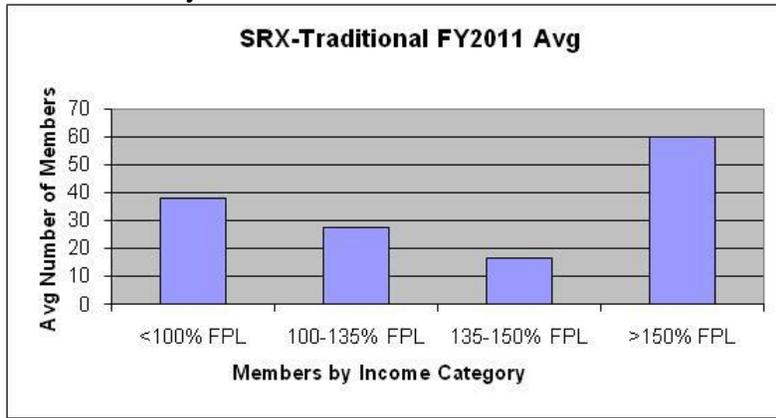
The **Senior and Disability Rx** program is Nevada’s State Pharmaceutical Assistance Program (SPAP), a pharmacy subsidy program for low income seniors and persons with disabilities who need assistance to afford their medications.

The Senior and Disability Rx program is funded through a portion of the Nevada Tobacco Settlement funds and provides prescription assistance to individuals age 62 and older and individuals with disabilities.

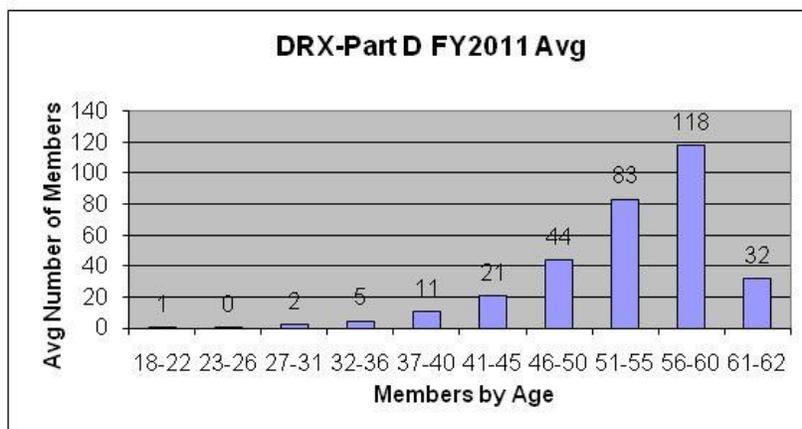
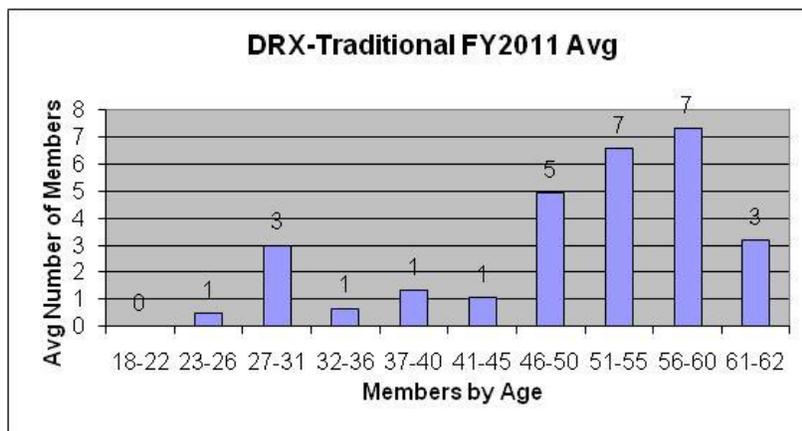
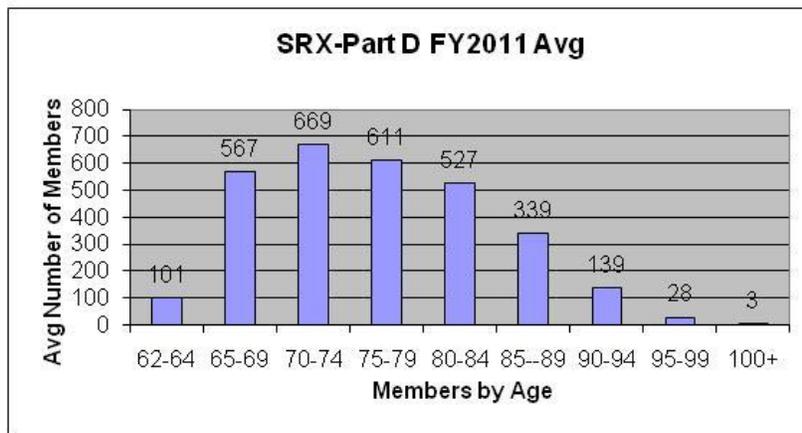
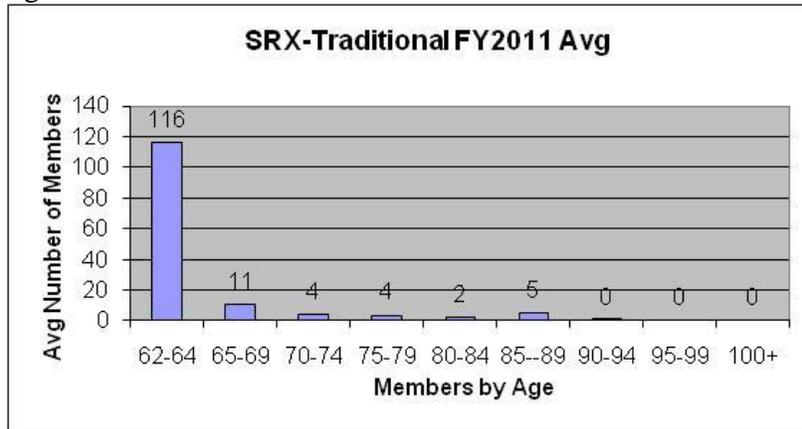
The program provides prescription assistance to those not eligible for Medicare, known as traditional members and Medicare premium assistance and coverage during the Medicare Gap to those who are eligible for Medicare, known as Part D members. Individuals must reside in the state of Nevada for the previous 12 months and must meet current income criteria.



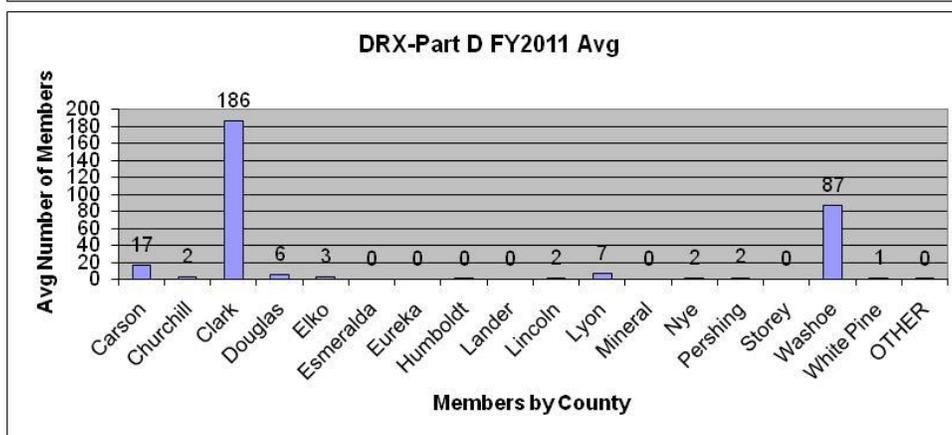
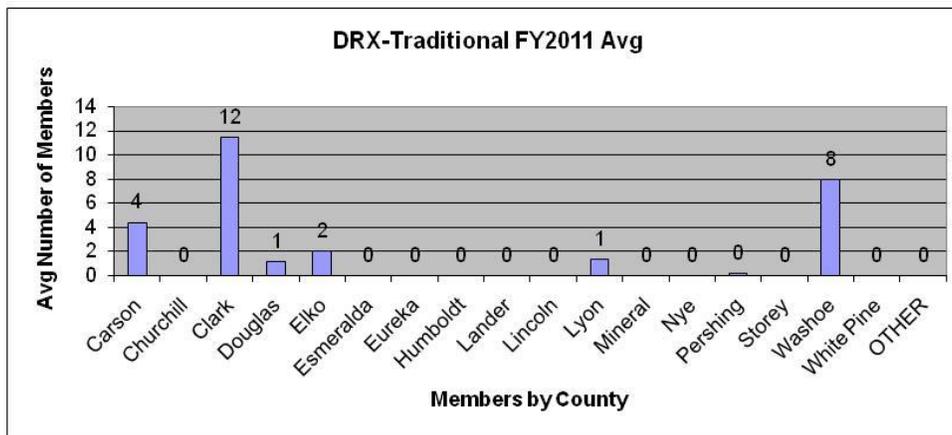
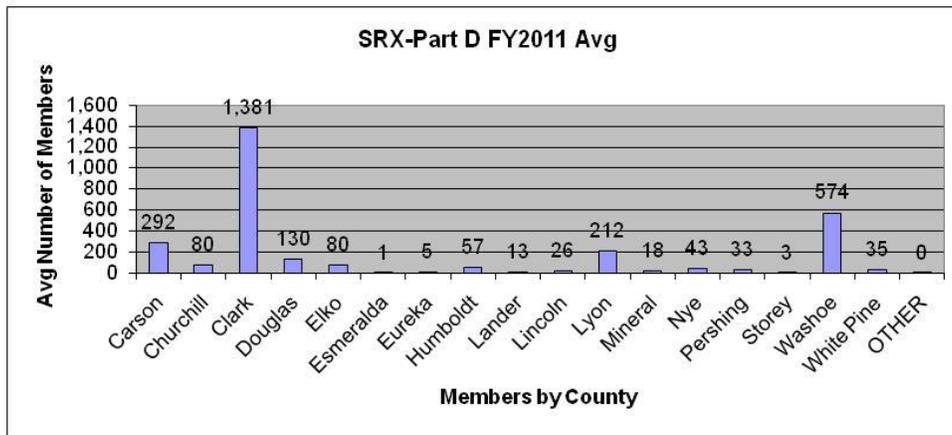
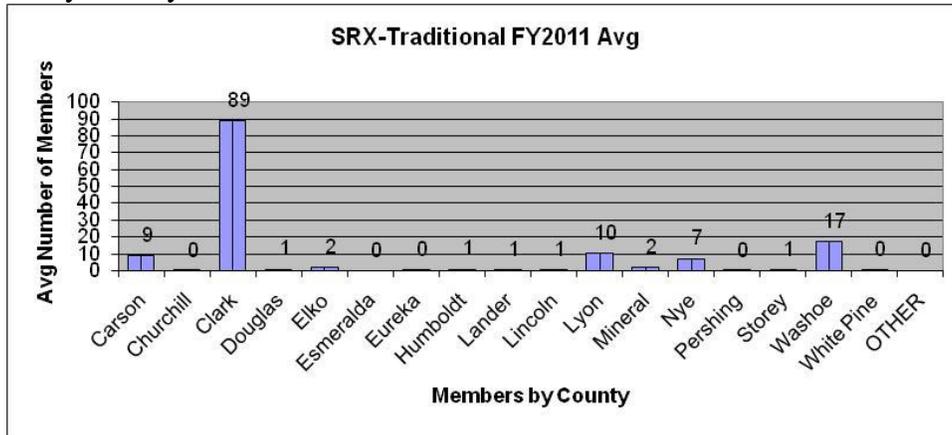
RX Programs by Federal Poverty Level:



RX Programs by Age:



RX Programs by County:



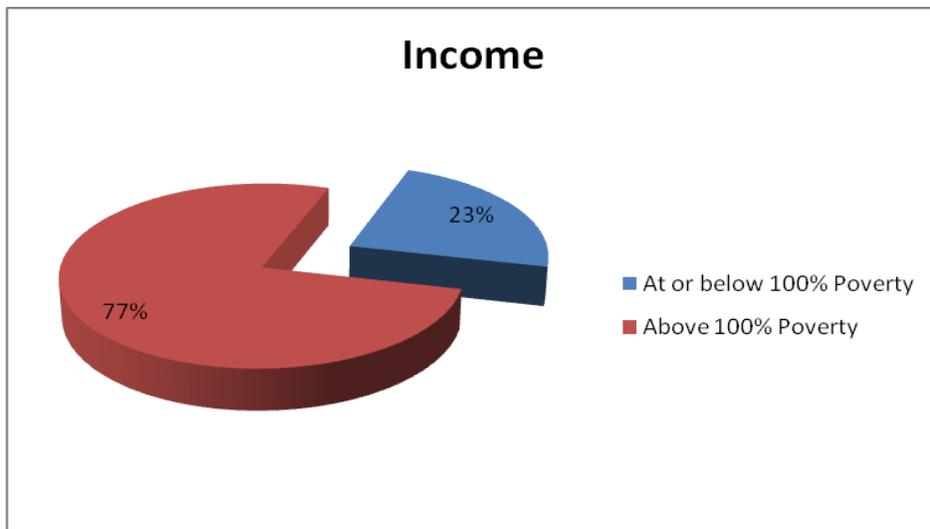
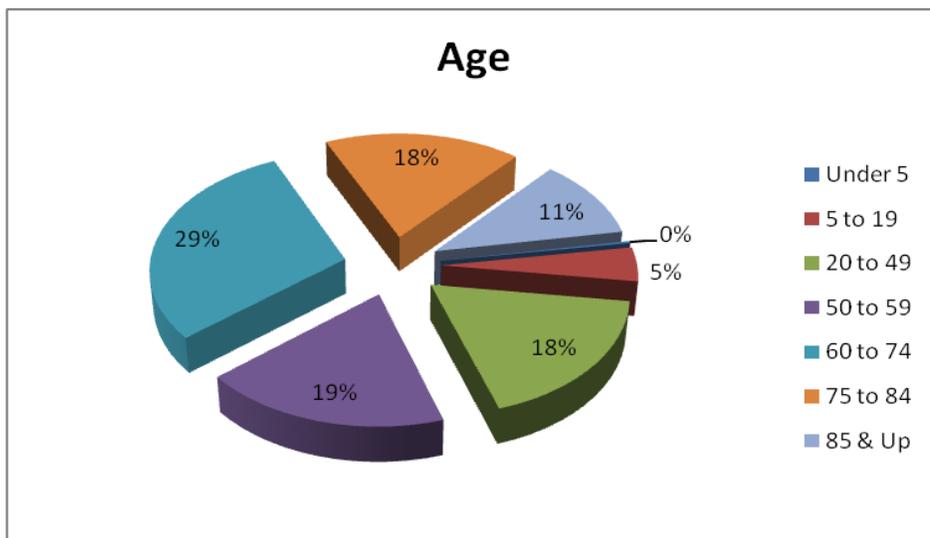
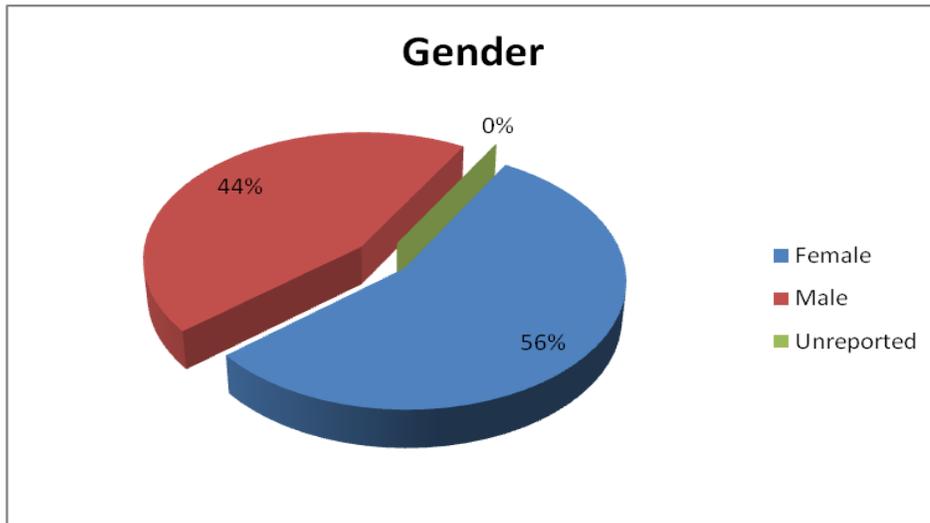
Disability Services Unit

Personal Assistance Services (PAS) and Independent Living (IL)

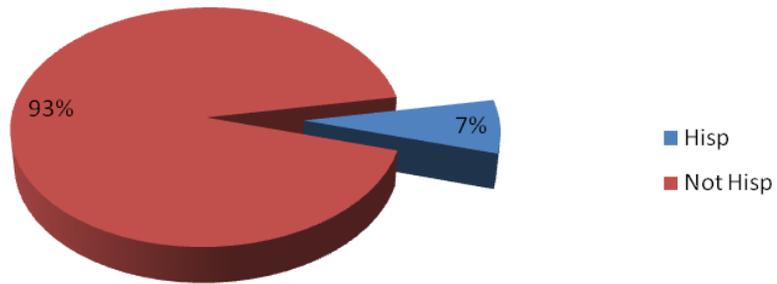
The Disability Services (DS) Unit was merged into the Division for Aging Services in 2009, forming the Aging and Disability Services Division. Two of its programs serve a substantial number of seniors with in-home care assistance, and home and vehicle modifications. The direct-service budgets for both the PAS and IL programs are funded 100 percent from the State General Fund. The demographic profile of the individuals served is as follows:

| | PAS | % of total | IL | % of total | Combined Total | Combined % |
|------------------------------------|-----|------------|-----|------------|----------------|------------|
| Unduplicated Clients Served | 138 | | 225 | | 363 | |
| Gender | | | | | | |
| Female | 77 | 56% | 125 | 56% | 202 | 56% |
| Male | 61 | 44% | 100 | 44% | 161 | 44% |
| Unreported | | 0% | | 0% | 0 | 0% |
| Age | | | | | | |
| Under 5 | 0 | 0% | 1 | 0% | 1 | 0% |
| 5 -19 | 0 | 0% | 17 | 8% | 17 | 5% |
| 20-49 | 20 | 14% | 45 | 20% | 65 | 18% |
| 50-59 | 28 | 20% | 40 | 18% | 68 | 19% |
| 60-74 | 42 | 30% | 65 | 29% | 107 | 29% |
| 75-84 | 22 | 16% | 43 | 19% | 65 | 18% |
| 85 & Up | 26 | 19% | 14 | 6% | 40 | 11% |
| Ethnicity | | | | | | |
| Hisp | 9 | 7% | 17 | 8% | 26 | 7% |
| Not Hisp | 129 | 93% | 208 | 92% | 337 | 93% |
| Race | | | | | | |
| White/Non Hisp | 111 | 80% | 169 | 75% | 280 | 77% |
| Hispanic/Latino | 9 | 7% | 17 | 8% | 26 | 7% |
| Native American/Alaskan | 0 | 0% | 3 | 1% | 3 | 1% |
| Asian | 1 | 1% | 4 | 2% | 5 | 1% |
| Black/African American | 12 | 9% | 29 | 13% | 41 | 11% |
| Hawaiian/Pacific Islander | 2 | 1% | 2 | 1% | 4 | 1% |
| Other | 3 | 2% | 1 | 0% | 4 | 1% |
| Income | | | | | | |
| At or below 100% Poverty | 11 | 8% | 73 | 32% | 84 | 23% |
| Above 100% Poverty | 127 | 92% | 152 | 68% | 279 | 77% |
| Location | | | | | | |
| North | 88 | 64% | 49 | 22% | 137 | 38% |
| South | 43 | 31% | 150 | 67% | 193 | 53% |
| Rural | 7 | 5% | 26 | 12% | 33 | 9% |

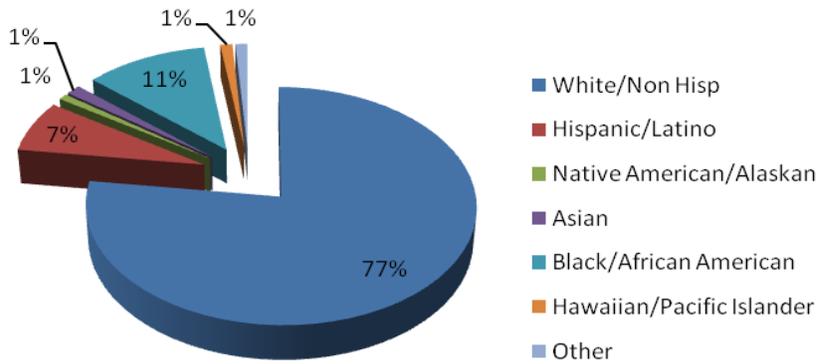
Combined Data for PAS and IL Programs



Ethnicity



Race



Location

