

*How Nevadans Find Care and Support Services*



# Nevada Care Connection – No Wrong Door for LTSS

Cheyenne Pasquale, NWD Coordinator

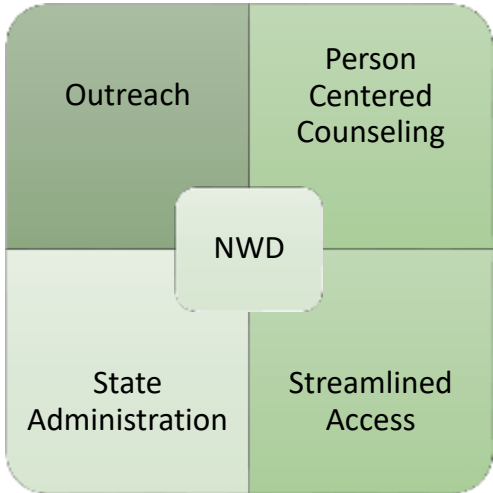


# Today's Agenda

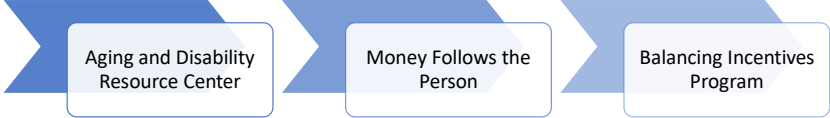
- NWD – Introduction
- Today's Tools
- Tomorrow and Beyond
- Q & A



## NWD – What do we mean?



# A Brief History...



# Who Does NWD Help?



Nevada's Elders;  
Age 60+



People With  
Disabilities



Caregivers  
and/or Families



Anyone with  
LTSS needs





# Today's Tools

And how to access them...



## Resource Centers

- Resource & Service
    - Navigation
      - Identifies the individuals goals, needs, and values
      - Explore the full range of service options
      - Develop plans for short and long term goals
    - Caregiver Support
    - Veteran Services
  - Partners
    - *Nevada Senior Services* – Clark, Lincoln, Nye & Esmeralda counties
    - *Access to Healthcare Network* – Mineral, Storey, Douglas, Carson, & Washoe counties
    - *Churchill County Senior Center* – Churchill & Pershing counties
    - *Lyon County Human Services* – Lyon county
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## Virtual Resource Center

- Connect with a Physical Site
- Access the 'Assess My Needs' pre-screen
- Search for Services in the Nevada 2-1-1 directory
- Explore options

[www.NevadaCareConnection.org](http://www.NevadaCareConnection.org)



## Nevada 2-1-1

- 800 # for Nevada Care Connection
- Information & Referral to connect with:
  - Local Service Providers
  - State Programs
  - Nevada Care Connection
- Call 2-1-1
- [www.Nevada211.org](http://www.Nevada211.org)
- Text your zip code to 898211



## Assess My Needs



- Purpose: Connect consumers to the right 'hallway'
- Short, simple questionnaire
- Self-Administered (or assisted)
- Pre-Screening tool



## Fact Sheets

- Snapshot of Public Programs
- Includes:
  - Overview
  - Eligibility
  - How To Apply
- Publicly Available on DHCFP website  
<http://dhcftp.nv.gov/Pgms/Grants/FactSheets/>



# Tomorrow

And Beyond...



## In Progress

- Resource & Service Navigation expansion
  - Training & Certification process
  - Additional partners
- Nevada 2-1-1
  - Ambassador Group
  - Grow Database
  - Strengthen Partnerships
- Marketing Campaign
  - Promote 'Nevada Care Connection'
  - Radio, TV, Print and Digital ads
- Assess My Needs V2.0
  - Bug fixes
  - New Behavioral Health questions

## Future Efforts

- Coordinate IT Systems
- NWD Legislation
- Quality Assurance processes
- Expand website content
- NWD Partnership



## Questions?

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