

Aging and Disability Services Division

Caseload Statistics for

February 2019

This document contains Caseload Statistics for several Aging and Disability Services Division (ADSD) programs. (Note: Not all programs collect this information, therefore not all of ADSDs programs are listed below.) Footnotes are included at the bottom of any program's statistics where clients have been waiting over 90 days for services. Please contact Dawn Lyons at 702-486-3545 if you have any questions.

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)	Page 2
HOME AND COMMUNITY BASED WAIVER (HCBW) - FRAIL ELDERLY	Page 3
HOME AND COMMUNITY BASED WAIVER (HCBW) - PHYSICALLY DISABLED	Page 5
HOMEMAKER	Page 7
PERSONAL ASSISTANCE SERVICES (PAS)	Page 8
AUTISM TREATMENT ASSISTANCE PROGRAM (ATAP)	Page 9
NDEPENDENT LIVING	Page 11
DISABILITY RX	Page 12
SENIOR RX	Page 13
NEVADA EARLY INTERVENTION SERVICES	Page 14
DEVELOPMENTAL SERVICES	Page 15
HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL	
DISABILITIES	Page 16

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE) February-19 Change **FY19 YTD** Jan-19 Feb-19 from Prior **Total** Average **Month** CLIENTS REFERRED -40.0% Referred 15 9 65 8 < = 45 Days (%) 93% 100% 7.5% 95% 5% > 45 Days (%) 7% 0% 0.0% Dropped 8 6 -25.0% 50 6 **CLIENTS WAITING** Screened 54 5.9% 44 51 354 0.0% Pending 0 1 3 0 12% 18% 50% 17% < = 90 Days (%) > 90 Days (%) 88% 82% -7% 83% In Process 0 0 0.0% 0 0 Average Number of Days In Process Status 0 0 0.0% 0 **Total Clients Waiting** 7.8% 45 51 55 12% 18% 17% < = 90 Days (%) 50.0% > 90 Days (%) 82% -6.8% 83% 88% Maximum Days on Waitlist 576 604 4.9% 499 233 240 3.0% 191 Average days waiting **CLIENTS APPROVED Approved** 0.0% 0 1 6 1 Average Wait time till approved 0 326 0.0% 84 **CASELOAD Total Budgeted Caseload** 4.7% 43 45 47 **Total Current Caseload** 43 44 2.3% 46 **LEAVERS Total # of Closed Cases** 0 0 0% 10 1

*As of 3/11/18: 46 people have been waiting over 90 days. There have been no closures and one approval.

	February-19						
	Jan-19 Feb-19 f			Jan-19 Feb-19 f	Change from Prior		
	00	1 0.0 10	Month	Total	Average		
CLIENTS REFERRED							
Referred	232	226	-2.6%	1683	210		
CLIENTS WAITING							
Nursing Facility	8	10	25.0%		8		
Highest Level of Care (LOC)	19	15	-21.1%		16		
Significant Change in Support System	41	49	19.5%		36		
Transitioning from another Waiver	10	11	10.0%		8		
Terminal Illness	5	10	100.0%		6		
Least Minimal Essential Personal Care	428	455	6.3%		462		
Total Clients Waiting	511	550	7.6%		533		
Screened	336	340	1.2%		365		
Pending	175	208	18.9%		170		
<= 90 Days (%)	33%	37%	10.5%		36%		
> 90 Days (%)	67%	63%	-5.2%		64%		
Maximum Days on Waitlist	528	575	8.9%		505		
IME UNTIL PLACEMENT	320	373	0.976		505		
	50	40	100/	540	0.4		
Total Persons Placed This Month	50	42	-16%	513	64		
Placement - Nursing Facility							
Persons Placed This Month	3	4		27	3		
Minimum Days Until Placement	58	54			42		
Average Days Until Placement	92	103			72		
Maximum Days Until Placement	149	147			111		
Placement - Highest Level of Care (LOC)							
Persons Placed This Month	4	3	-25%	24	3		
Minimum Days Until Placement	21	76	261.9%		42		
Average Days Until Placement	102	87	-14.7%		86		
Maximum Days Until Placement	204	102	-50.0%		194		
Placement - Significant Change in Support System	i						
Persons Placed This Month	7	7	0%	91	11		
Minimum Days Until Placement	38	63	65.8%		42		
Average Days Until Placement	87	85	-2.3%		86		
Maximum Days Until Placement	143	140	-2.1%		194		
Placement - Transitioning from another Waiver							
Persons Placed This Month	1	1	0%	18	2		
Minimum Days Until Placement	63	185	193.7%		51		
Average Days Until Placement	63	185	193.7%		65		
Maximum Days Until Placement	63	185	193.7%		87		
Placement - Terminal Illness							
Persons Placed This Month	1	1	0%	10	1		
Minimum Days Until Placement	133	96	-27.8%		70		
Average Days Until Placement	133	96	-27.8%		83		
Maximum Days Until Placement	133	96	-27.8%		95		

Placement - Least Minimal Essential Personal Care					
Persons Placed This Month	34	26	-24%	341	43
Minimum Days Until Placement	54	51	-5.6%		37
Average Days Until Placement	194	209	7.7%		211
Maximum Days Until Placement	441	465	5.4%		460
CASELOAD					
Total Budgeted Caseload	2,402	2,412	0.4%		2388
Total Current Caseload	2,264	2,247	-0.8%		2231
Unduplicated Count Year-to-Date	2,589	2,632	1.7%		2428
LEAVERS					
Total # of Closed Cases	37	41	10.8%	326	41
(Top 4 Closure Reasons, %)					
Death	51%	56%	9.3%		55.0%
NH Placement	22%	12%	-43.6%		17.0%
Hospitalized	0%	5%	#DIV/0!		1.0%
Non-Cooperation	5%	2%	-60.0%		3.0%

^{*}As of 3/11/2019: 13 have become active. 20 have closed; and 41 have moved to Pending. There are currently 344 people waiting over 90 days, 20 people are receiving Homemaker services; and one person is receiving COPE.

HOME AND COMMUNITY BASED WAIVER (HCBW) - PHYSICALLY DISABLED February-19											
	lam 40 Fab 40		lam 40 Fab	In 40 Fol 46		F-1-40	F.1.40		Change	FY19 YTD	
	Jan-19	Feb-19	from Prior Month	Total	Average						
REFERRALS											
Total Referrals	82	84	2.4%	719	90						
WAITLIST											
Nursing Facility	4	4	0.0%		4						
Severe Functional Disability / TBI	10	10	0.0%		10						
Minor Priority Status	194	195	0.5%		201						
Non-Priority Status	17	20	17.6%								
Total	225	229	1.8%		220						
Screened	205	199	-2.9%		197						
Pending	20	30	50.0%		24						
<= 90 Days (%)	12%	9%	-3%		14%						
> 90 Days (%)	88%	91%	3%		86%						
Maximum Days on Waitlist	792	794	0.3%		729						
TIME UNTIL PLACEMENT											
Total Persons Placed This Month	3	9	200.0%	110	14						
Placement - Nursing Facility											
Persons Placed This Month	0	4		21	3						
Minimum Days until Placement	0	66			39						
Average Days until Placement	0	88			57						
Maximum Days until Placement	0	124			82						
Placement - Severe Functional Disability / TBI											
Persons Placed This Month	3	1	-66.7%	15	2						
Minimum Days until Placement	100	160	60.0%		64						
Average Days until Placement	505	160	-68.3%		88						
Maximum Days until Placement	724	160	-77.9%		122						
Placement - Limited Risk											
Persons Placed This Month	0	2		72	9						
Minimum Days until Placement	0	710			148						
Average Days until Placement	0	739			462						
Maximum Days until Placement	0	768			699						
Placement - Non-Priority Status											
Persons Placed This Month	0	2		2	1						
Minimum Days until Placement	0	72			24						
Average Days until Placement	0	369			123						
Maximum Days until Placement	0	665			222						
CASELOAD											
Total Budgeted Caseload	885	887	0.2%		880						
Total Cases/Recipients	857	860	0.4%		848						
Unduplicated Count Year-to-Date	859	868	1.0%								

LEAVERS					
Total # of Closed Cases	3	4	33.3%	53	7
(Top 4 Closure Reasons, %)					
1 Death	100%	50%	-50.0%		38%
2 NH Placement	0%	0%	0.0%		22%
3 Moved out of State	0%	25%	25.0%		21%
4 Recipient request	0%	25%	25.0%		3%

^{*}As of 3/11/2019: Three have become active; five have moved to pending status. None have closed. There are currently 210 people waiting over 90 days, eight are receiving homemaker services; 30 are receiving PAS.

HOMEMAKER February-19 Change FY19 YTD Jan-19 Feb-19 from Prior Total **Average** Month CLIENTS REFERRED Referred 22 29 31.8% 204 26 < = 45 Days (%) 100.0% -3.4% 92% 96.6% > 45 Days (%) 0.0% 3.5% #DIV/0! 8% 19 -5.3% 175 22 Dropped 18 **CLIENTS WAITING** Screened 400.0% 120 15 1 5 0 -100.0% Pending 1 4 1 100% 100% 80% < = 90 Days (%) 0.0% > 90 Days (%) 0% 0% 8.3% 20% In Process 0 0.0% 0 0 Average Number of Days In Process Status 0 0 0.0% 0 **Total Clients Waiting** 1 6 500.0% 16 Clients Waiting Under 90 Days % 100% 100% 0.0% 80% Clients Waiting Over 90 Days % 0% 0.0% 20% 0% Maximum Days on Waitlist 70 7.7% 65 120 Average days waiting YTD 65 36 -44.6% 66 **CLIENTS APPROVED Approved** -80.0% 71 15 3 9 75 Average Wait time till approved 45 62 37.8% CASELOAD **Total Budgeted Caseload** 316 331 4.7% 316 **Total Current Caseload** 316 308 -2.5% 313 **LEAVERS** Total # of Closed Cases 10 66.7% 75 6

*As of 3/11/2019: There are currently no people waiting over 90 days. There have been no closures and two became active. (Number of days waiting is calculated from the date a person expressed interest in the program.)

PERSONAL ASSISTANCE SERVICES (PAS) February-19 Change FY19 YTD Jan-19 Feb-19 from Prior **Total Average Month** CLIENTS REFERRED 0.0% Referred 39 5 < = 45 Days (%) 86% 100% 16.7% 95% 5% > 45 Days (%) 14% 0% 0.0% Dropped 0 200.0% 18 **CLIENTS WAITING** Screened 7 75.0% 4 105 13 3 200.0% Pending 1 14 2 40% 60% < = 90 Days (%) 50.0% 30% 40% > 90 Days (%) 60% -33.3% 70% In Process 0 0 0.0% 0 0 Average Number of Days In Process Status 0 0 0.0% 0 **Total Clients Waiting** 10 100.0% 15 5 Clients Waiting Under 90 Days % 60% 30% 40% 50.0% Clients Waiting Over 90 Days % 60% 40% -33.3% 70% Maximum Days on Waitlist 345 8.8% 317 317 Average Days Waiting 102 -26.1% 151 138 **CLIENTS APPROVED Approved** 20 15 42 5 Average Wait time till approved 127 132 61 **CASELOAD Total Budgeted Caseload** 10.1% 119 131 112 **Total Current Caseload** 119 131 10.1% 112 **LEAVERS Total # Closed Cases** 3 200.0% 34 4 1

^{*}As of 3/11/2019: There are currently four people waiting over 90 days. There have been no closures and two approvals.

AUTISM TREATMENT ASSISTANCE						
February-19						
	Jan-19	Feb-19	Change from Prior	FY	19 YTD	
	Jan-19	1 60-19	Month	Total	Average	
APPLICATIONS						
Total New Applications Received	50	53	6.0%	393	49	
WAITLIST						
Total Unduplicated People Waiting	412	417	1.2%		447	
ATAP-Comprehensive	20	66	230.0%		29	
ATAP-Insurance Assistance	133	131	-1.5%		137	
ATAP-Plan Undetermined	49	0	-100.0%		47	
ATAP-Service Coordination	4	1	-75.0%		2	
ATAP-Social Skills	0	0	0.0%		1	
ATAP-Targeted Basic - Supv & RBT	0	0	0.0%		0	
ATAP-Targeted Extensive	8	13	62.5%		8	
ATAP-Therapeutic	0	0	0.0%		0	
Medicaid FFS	171	193	12.9%		208	
Medicaid MCO	27	13	-51.9%		28	
Average Days on Waitlist	340	324	-5%		358	
CASELOAD						
People Placed This Month	8	17	113%	94	12	
Average Days Waiting of People Newly Served	655	404	-38%		399	
Total Budgeted Caseload	821	824	0.4%		819	
Total Active Cases	649	648	-0.2%		671	
ATAP-Comprehensive	62	59	-4.8%		65	
ATAP-Insurance Assistance	229	233	1.7%		6	
ATAP-Service Coordination	13	19	46.2%		233	
ATAP-Social Skills	12	10	-16.7%		11	
ATAP-Targeted Basic - Supv & RBT	14	13	-7.1%		17	
ATAP-Targeted Extensive	37	42	13.5%		34	
ATAP-Therapeutic	2	2	0.0%		3	
ATAP-Transition Plan	2	1	-50.0%		3	
Medicaid FFS	252	254	0.8%		299	
Medicaid MCO	26	15	-42.3%		36	
Age 18 Months to 5 Years	22%	23%	4.5%		23%	
Age 6 years to 8 Years	28%	26%	-6%		28%	
Age 9 years to 10 Years	16%	17%	4.9%		17%	
Age 11 years to 18 Years	34%	33%	-0.3%		32%	
Average Monthly Co-Payment	\$134.11	\$146.39	9.2%		\$133.65	
% of Cases with No Co-Payment	83%	82%	-1.2%		84%	
LEAVERS						
Total # of Closed Cases (inc in Active)	18	10	-44.4%	122	15	
Average Monthly Cost of Closed Cases	\$832.75	\$304.70	-63.4%		\$1,348.19	
Children Dropped w/o rec'ing serv's (inc in Wait)	36	57	58%	388	49	

[†]Children with Managed Care Organization (MCO) coverage were taken off the waitlist to be tracked separately. 114/136 children Dropped due to MCO coverage (84%)

*Wait Days - Application date to service start date based on each person with 3 unique Statuses or Application Date minus Start date = Days Waiting

*Status Definitions

Referral - Clients in this status have completed and returned the ATAP Application and Proof of Diagnosis; 60 days is allowed in this status to process the case and move client to Pending

Pending - Clients in this status have been processed and on the Waitlist, waiting for services

In Process - Clients in this status have been given a slot for services, but have not yet began to utilize any services. A client may stay in this status for up to 30 days or until they begin utilizing their services.

INDEPENDENT LIVING February-19 Change FY19 YTD Jan-19 Feb-19 from Prior **Total Average Month APPLICATIONS** Total New Applications Received & Processed 13 14 7 -50% 105 WAITLIST **Total Persons on Waitlist** 75 49 -34.7% 67 <= 90 Days (%) 49% 11.7% 47% 37% > 90 Days (%) 63% 51% -11.7% 53% Maximum Days on Waitlist 238 -35.3% 242 368 TIME UNTIL PLACEMENT Persons Placed This Month 967% 3 32 109 14 Average Days until Placement 188 20 63 Maximum Days until Placement 549 137 60 TIME UNTIL COMPLETION Average Days until Completion 380 6.7% 340 356 Maximum Days until Completion 860 890 3.5% 891 CASELOAD **Total Active Cases** 63 81 28.6% 83 **LEAVERS** \$6,962.00 **Average Cost of Closed Cases** \$5,446.00 \$13,294.00 144.1% Total # of Closed Cases -11.1% 14 18 16 115 (Top 4 Closure Reasons, %) 1 Goals Met 89% 69% -20.1% 83% 2 Withdrawn 19% 13.3% 12% 6% 3 Died 0% 6% 6.3% 2%

*As of 2/28/2019: There are currently 49 people waiting for direct services funding. There are 25 people waiting over 90 days. The waiting list is at the lowest point in the history of the program.

6%

6%

0.7%

3%

4 Other & Moved

DISABILITY RX						
	February-19					
			Change	FY19 YTD		
	Jan-19	Feb-19	from Prior Month	Total	Average	
TOTAL APPLICATIONS RECEIVED	8	13	62.5%	95	12	
Approved (%)	100%	100%	0%		100%	
Denied (%)	0%	0%	0%		0%	
Qualifies for 100% Fed Subsidy	0%	0%	0%		0%	
Income Too High	0%	0%	0%		0%	
Residency	0%	0%	0%		0%	
Need Medicare Part-D Plan	0%	0%	0%		0%	
Eligible for Medicaid	0%	0%	0%		0%	
No Disability Certification	0%	0%	0%		0%	
Incomplete Data	0%	0%	0%		0%	
Age	0%	0%	0%		0%	
All Other Reasons ²	0%	0%	0%		0%	
WAITLIST						
Total Persons on Waitlist	0	0	0%	0	0	
Maximum Days Until Enrollment ¹	38	43	13%		38	
CASELOAD						
Total Cases	293	284	-3.1%	2,425	303	
LEAVERS						
Total # of Closed Cases	9	15	66.7%	75	9	
(Closure Reasons, %)						
Qualifies for 100% Fed Subsidy	0%	67%	67%		8%	
Income Too High	0%	7%	7%		3%	
Residency	44%	7%	-37%		15%	
Did Not Re-Certify Eligibility	56%	13%	-43%		51%	
Deceased	0%	0%	0%		22%	
Member Initiated	0%	7%	7%		1%	
Eligible for Medicaid	0%	0%	0%		0%	
Need Medicare Part-D Plan	0%	0%	0%		0%	
General Noncooperation	0%	0%	0%		0%	
All Other Reasons ²	0%	0%	0%		0%	

Days until enrollment includes processing, eligibility verification, and time on wait list, if any.
 All Other reasons include: AE - Request of Additional Info; Requested, Incomplete Data and Unable to Verify Income

SENIOR RX February-19 Change **FY19 YTD** Jan-19 Feb-19 from Prior **Total Average Month** TOTAL APPLICATIONS RECEIVED 46 54 17.4% 796 100 91% 85% -6.0% 95% Approved (%) Denied (%) 15% 6.0% 5% 9% Qualifies for 100% Fed Subsidy 0% 0% 0.0% 0% Income Too High 33% 20% -13.0% 10% 20% 20.0% 3% Residency 0% Need Medicare Part-D Plan 0% 0% 0.0% 0% Eligible for Medicaid 0% 60% 60.0% 8% Incomplete Data -67.0% 67% 0% 67% Age 0% 0% 0.0% 0% All Other Reasons² 0% 0% 0.0% 0% WAITLIST Total Persons on Waitlist 0 0 0.0% 0 0 42 43 42 2.4% Maximum Days Until Enrollment¹ CASELOAD **Total Cases** 2,661 2,626 -1.3% 20,906 2,613 LEAVERS Total # of Closed Cases 4.1% 463 74 77 58 Qualifies for 100% Fed Subsidy 3% 34% 31.0% 5% Income Too High 4% 5% 1.0% 7% Residency 12% 6% -6.0% 8% Did Not Re-Certify Eligibility 78% 42% -36.0% 47% Deceased 1% 9% 8.0% 27% Member Initiated 1% 2.0% 1% 3% Eligible for Medicaid 0% 1% 1.0% 1% Need Medicare Part-D Plan 0% 0% 0.0% 0% General Noncooperation 0% 0% 0.0% 0%

0%

0%

0.0%

4%

All Other Reasons²

^{1.} Days until enrollment includes processing, eligibility verification, and time on wait list, if any.

^{2.} All Other reasons include: AE - Request of Additional Info; Requested, Incomplete Data and Unable to Verify Income

NEVADA EARLY INTERVENTION SERVICES February-19 Change FY19 YTD Jan-19 Feb-19 from Prior Average Total **Month** CHILDREN REFERRED 767 672 -12% 5287 Referred 661 CHILDREN WAITING for ONE or MORE SERVICES Total Children Waiting* 0% 2 4 18 **Number of Services** 8 7 -13% 29 4 **CASELOAD Total Budgeted Caseload** 4033 4017 -0.4% 4012 **Total Current Caseload** 3450 3436 -0.4% 3524 **LEAVERS** Total # of Closed Cases 229 230 0% 2094 262

3/13/19: All services considered as delayed have since been either initiated or the children have been exited due to unsuccessful contact. Of the total 29 services from this FY, 10 of those services (from 7 children) were actual initiated on time but not updated in the system in a timely manner to reflect that during those reporting months.

DEVELOPMENTAL SERVICES February-19 Change FY19 YTD Jan-19 Feb-19 from Prior **Total Average** Month **APPLICATIONS Total Applications Received** #DIV/0! 0 1st Time #DIV/0! Application Type Applied in last 90 days #DIV/0! Applied 91-120 days ago #DIV/0! Applied > 121 days ago #DIV/0! **Total Applications Processed** #DIV/0! #DIV/0! **Approved Denied** #DIV/0! (Top 4 Denial Reasons) 1 Lacks Intellectual Disability Diagnosis #DIV/0! 2 Lacks Related Conditions Diagnosis #DIV/0! **Processing Time** #DIV/0! Average # of Days Timely Processing (# of Days) #DIV/0! Approved #DIV/0! **Denied** #DIV/0! Withdrawn PENDING APPLICATIONS Total Persons in Pending Status #DIV/0! TIME UNTIL PLACEMENT Total Persons Placed this Month #DIV/0! 0 CASELOAD **Total Cases** #DIV/0! **Total Recipients** #DIV/0! #DIV/0! **Average Recipients per Case LEAVERS** Total # of Closed Cases #DIV/0! 0 (Top 4 Closure Reasons, %) 1 Moved Out of State #DIV/0! 2 Lost Contact/Person no longer wants #DIV/0! 3 Deceased 0.0% 4 No Longer Eligible/Other 0.0%

HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL DISABILITIES

February-19

	Jan-19	Jan-19 Feb-19	Change from Prior	FY19 YTD	
	Jan-19	reb-19	Month	Total	Average
WAITLIST - Statewide			#DIV/0!		
Unduplicated % Receiving Supports			#DIV/0!		
# Receiving Residential Supports			#DIV/0!		
# Receiving JDT Supports			#DIV/0!		
<= 90 Days			#DIV/0!		
> 90 Days			#DIV/0!		
Average Days On the Waitlist			#DIV/0!		
Maximum Days on Waitlist			#DIV/0!		
Priority Level					
Level 1 - Institutionalized Residents			0.0%		
Level 2 - Institutionalization Imminent			0.0%		
Level 3 - Eligible for Waiver Services			#DIV/0!		
Count of Waiver Waitlist on Medicaid			#DIV/0!		
% of Waiver Waitlist on Medicaid			#DIV/0!		
AVAILABLE FEDERAL SLOTS (1)			#DIV/0!		
Less Pending Approvals (By DWSS & DHCFP)			#DIV/0!		
ADDITIONS					
Combined Statewide			#DIV/0!		
Average Days until Placement			#DIV/0!		
Maximum Days until Placement			#DIV/0!		
Priority Level 1			#DIV/0!		
Average Days until Placement			#DIV/0!		
Maximum Days until Placement			#DIV/0!		
Priority Level 2			#DIV/0!		
Average Days until Placement			#DIV/0!		
Maximum Days until Placement			#DIV/0!		
Priority Level 3			#DIV/0!		
Average Days until Placement			#DIV/0!		
Maximum Days until Placement			#DIV/0!		
CASELOAD					
Total Waiver Cases/Recipients			#DIV/0!		
% Utilization to Total DS Caseload			#DIV/0!		

EAVERS		
Total # of Closed Cases	#DIV/0!	0
(Top 6 Closure Reasons, %)		
Ineligible	0.0%	
Institutionalization	#DIV/0!	
No longer wants service		
Moved Out of State		
No longer meets LOC for ICF/IDD		
Deceased	#DIV/0!	
Other	0.0%	

⁽¹⁾ Available applications no longer includes subtraction of pending applications in the calculation.