

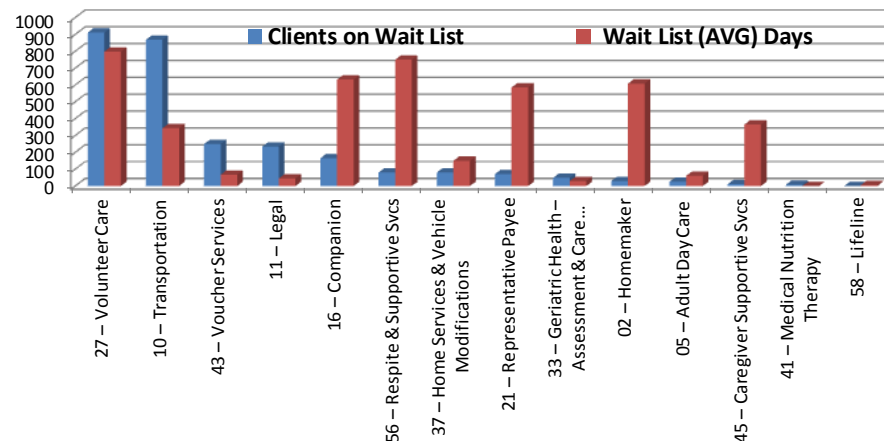
SFY 2014 Social Services Project Control (2nd Year Funding)

Wait Lists – By Service – Wait list - A list of individuals who have been screened or assessed and determined eligible for the program but must be placed in a hold status until service slot is available.)

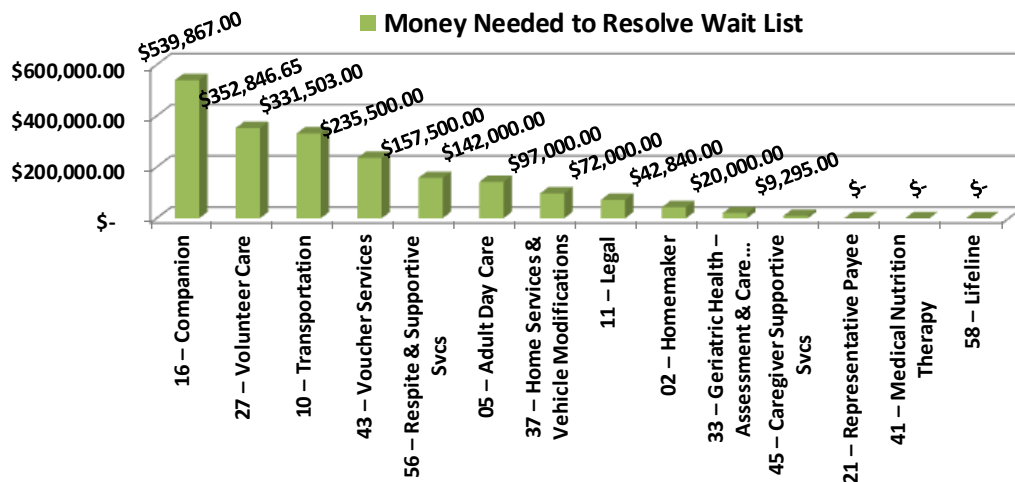
Wait List –Displayed “Largest to Smallest” by Programs indicating a Wait List

Services Reporting Waitlist (April 2014)	Clients on Wait List	Wait List (AVG) Days	Money Needed to Resolve Wait List
TOTALS	2,781	286.15	\$ 2,000,352
27 – Volunteer Care	911	798	\$ 352,846.65
10 – Transportation	868	343	\$ 331,503.00
43 – Voucher Services	249	67	\$ 235,500.00
11 – Legal	234	45	\$ 72,000.00
16 – Companion	165	632	\$ 539,867.00
56 – Respite & Supportive Svcs	80	750	\$ 157,500.00
37 – Home Services & Vehicle Modifications	80	150	\$ 97,000.00
21 – Representative Payee	71	585	\$ -
33 – Geriatric Health – Assessment & Care Management	49	30	\$ 20,000.00
02 – Homemaker	30	608	\$ 42,840.00
05 – Adult Day Care	25	60	\$ 142,000.00
45 – Caregiver Supportive Svcs	11	365	\$ 9,295.00
41 – Medical Nutrition Therapy	8	90	\$ -
58 – Lifeline	0	5	\$ -

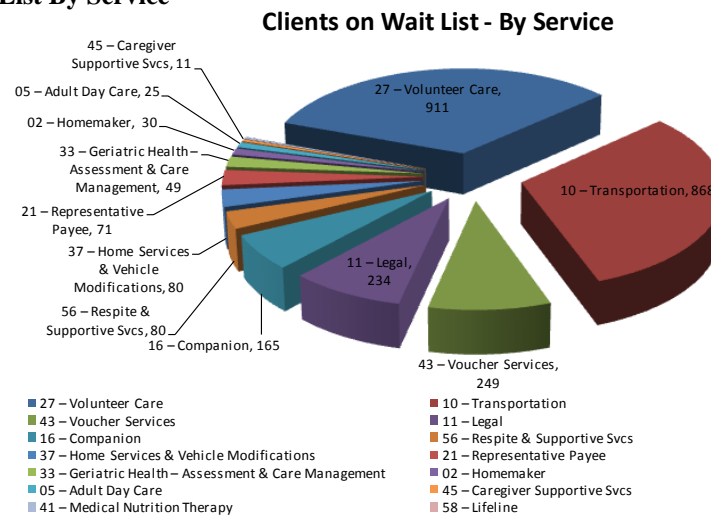
Wait List By Services (Largest to Smallest)



Funding “Needed” to Resolve Wait List



Wait List By Service



Wait Lists – By Program – *Wait list - A list of individuals who have been screened or assessed and determined eligible for the program but must be placed in a hold status until service slot is available.)*

Wait List –Displayed Largest to Smallest

Program Grant number	Program Service	# on Wait List	Avg Time on Wait List	Money Needed to Resolve Wait List
	TOTALS	2,781	150.98	\$ 2,000,352
03-033-10-LX	10 – Transportation	788	225	\$ 301,503.00
03-033-27-LX	27 – Volunteer Care	788	225	\$ 301,503.00
03-105-11-BX	11 – Legal	234	45	\$ 72,000.00
03-033-43-LX	43 – Voucher Services	222	N/A	\$ 222,000.00
03-001-16-UJ	16 – Companion	124	182	\$ 496,000.00
03-067-10-LX	10 – Transportation	80	118	\$ 30,000.00
03-067-27-BX	27 – Volunteer Care	80	118	\$ 30,000.00
03-015-21-BX	21 – Representative Payee	71	585	
18-052-37-LX	37 – Home Services & Vehicle Modifications	67	150	\$ 84,000.00
03-102-33-DE	33 – Geriatric Health – Assessment & Care Management	49	30	\$ 20,000.00
03-001-56-LX	56 – Respite & Supportive Svcs	35	180-360	\$ 105,000.00
18-019-16-UJ	16 – Companion	34	60-360	\$ 42,500.00
18-019-56-LX	56 – Respite & Supportive Svcs	34	60-360	\$ 42,500.00
18-011-43-LX	43 – Voucher Services	27	67	\$ 13,500.00
03-102-05-BX	05 – Adult Day Care	25	60	\$ 142,000.00
16-007-27-RX	27 – Volunteer Care	20	215	\$ 7,485.00
11-001-02-LX	02 – Homemaker	19	365	\$ 15,000.00
16-007-27-LX	27 – Volunteer Care	15	220	\$ 6,358.65
18-023-37-LX	37 – Home Services & Vehicle Modifications	13		\$ 13,000.00
05-003-45-EX	45 – Caregiver Supportive Svcs	11	365	\$ 9,295.00
18-005-56-BC	56 – Respite & Supportive Svcs	11	0-20	\$ 10,000.00
03-001-41-LX	41 – Medical Nutrition Therapy	8	30-90 Days	\$ -
18-005-27-RX	27 – Volunteer Care	8	0-20	\$ 7,500.00
16-016-02-BX	02 – Homemaker	7	180	\$ 6,000.00
18-005-16-BX	16 – Companion	7	0-90	\$ 1,367.00
08-000-02-BC	02 – Homemaker	2	48	
18-005-02-BX	02 – Homemaker	2	0-15	\$ 21,840.00
18-005-58-LX	58 – Lifeline	0	5	\$ -

Note: *Avg Time on Wait List* column includes actual program responses with some indicating a “range” value. This range value is not calculated in the TOTAL. Using "Max" Values of the Range, the "True" *Avg Time on Wait List* value is 286.15.

Notes:

- One (1) program (03-015-21-BX) indicated additional funding would not alleviate the waiting list.
- Five (5) programs indicated “maybe” on the question *if additional funding could alleviate the waiting list*.
 - 03-001-41-LX – “MNT maintains a nutrition supplement waitlist at times throughout the year. The MNT program is at or near capacity for delivery of nutritional supplements.”-
 - 03-033-10-LX – “As soon as we remove seniors from the waitlist we get calls from more seniors who want services.”
 - 03-033-27-LX – “As soon as we remove seniors from the waitlist we get calls from more seniors who want services.”
 - 03-033-43-LX – “As soon as we remove seniors from the waitlist we get calls from more seniors who want services.”
 - 08-000-02-BC – “More funds may increase the amount we could pay homemakers, (maybe give a mileage allowance for the far out people too) and increase the chance we could hire service providers. More funding would mean the agency would not have to cover the cost of administration and paperwork on our own.”
- Seven (7) programs indicated they were “Over Capacity” including: 03-015-21-BX; 03-105-11-BX; 08-000-02-BC; 11-001-02-LX; 16-007-27-LX; 16-007-27-RX; 18-019-56-LX.
- Thirteen (13) programs indicated they were “At Capacity” including: 03-001-41-LX; 03-033-10-LX; 03-033-27-LX; 03-033-43-LX; 16-016-02-BX; 16-016-06-BX; 18-005-02-BX; 18-005-10-LX; 18-005-16-BX; 18-005-27-RX; 18-005-56-BC; 18-005-58-LX; 18-005-73-LX

Comments –Programs with a Waiting List (SIC)

Responding Agency - Grant Number	Service	# on Waitlist	Avg Time	Money needed to Resolve	Notes/ Comments	Capacity	4. \$\$ Eliminate
03-001-16-UX	16 – Companion	124	182	\$ 496,000.00	CLIENTS ARE OFFERED TR SERVICES WHILE WAITING FOR SC We would be able to provide more in home companions		Y
03-001-41-LX	41 – Medical Nutrition Therapy	8	30-90 Days	\$ -	Referred to the MNT program, not currently receiving meal delivery. Clients referred to the MNT program for nutrition supplements or modified meals are contacted for a nutrition assessment once Meals on Wheels delivery begins. Clients referred to the MNT program for nutrition education may be scheduled for a nutrition assessment before meal delivery begins if higher priority clients are unable to be scheduled. At this time the MNT program has 2 slots available for nutritional supplements. MNT maintains a nutrition supplement waitlist at times throughout the year. The MNT program is at or near capacity for delivery of nutritional supplements.	At Capacity	Maybe
03-001-56-LX	56 – Respite & Supportive Svcs	35	180-360	\$ 105,000.00	We would be able to hire more Respite Employees to serve the clients		Y
03-015-21-BX	21 – Representative Payee	71	585		The Clark County Public Guardian's Office does not have resources to train additional case management at this time. We do not have the resources to train additional case management at this time.	Over	N
03-033-10-LX	10 – Transportation	788	225	\$ 301,503.00	Transportation and Volunteer Care transportation are operated with; Funding for transportation includes taking seniors off the waitlist and then providing them with multiple rides throughout the year As soon as we remove seniors from the waitlist we get calls from more seniors who wants services.	At Capacity	Maybe
03-033-27-LX	27 – Volunteer Care	788	225	\$ 301,503.00	a singular infrastructure (intake, scheduling, etc.) As soon as we remove seniors from the waitlist we get calls from more seniors who wants services.	At Capacity	Maybe

Responding Agency - Grant Number	Service	# on Waitlist	Avg Time	Money needed to Resolve	Notes/ Comments	Capacity	4. \$\$ Eliminate
03-033-43-LX	43 – Voucher Services	222	N/A	\$ 222,000.00	After all funds are encumbered the waitlist started; seniors who are placed on the waitlist are the first to be awarded vouchers the following year if funds permits. As soon as we remove seniors from the waitlist we get calls from more seniors who wants services.	At Capacity	Maybe
03-067-10-LX	10 – Transportation	80	118	\$ 30,000.00			
03-067-27-BX	27 – Volunteer Care	80	118	\$ 30,000.00			
03-102-05-BX	05 – Adult Day Care	25	60	\$ 142,000.00	Our ADC waitlist is made up of clients that we are giving free service Waitlist data provided is established as of April 17th, since the beginning of April, 2014, we have added 7 new RAMP clients. We have 67 clients in the que currently, 11 clients have had partial installations; 12 clients still require a home assessment evaluation and 30 still require a contractor's assessment; We continue to over provide free Adult Day Care Services, as we have done in the past, those clients constitute our wait list. Waitlist for GAP is governed by the availability of our geriatric doctor. We are hopeful that this situation will rectify itself in the next 90 days, as we have added a nurse practioner beginning on May 1st.		
03-102-33-DE	33 – Geriatric Health – Assessment & Care Management	49	30	\$ 20,000.00	Adding additional staff and materials will reduce the waitlists.		Y
03-105-11-BX	11 – Legal	234	45	\$ 72,000.00	Adding additional staff and materials will reduce the waitlists.		Y
05-003-45-EX	45 – Caregiver Supportive Svcs	11	365	\$ 9,295.00	Grandparent Respite		Y
08-000-02-BC	02 – Homemaker	2	48		Impossible to colculate money needed. We need to find/hire homemakers that are willing to work for \$10.00, go throughbackground checks. Private service providers get between \$18-\$23\$/hr. No one wants to work for us. Seniors cannot afford private providers. Transit program - no waitlist. If people are out of service range we try to get them hooked up with RSVP. We cannot reach everyone due to distance, time and dirt roads. Homebound meals - no waitlist, we try to get everyone we cannot reach (time/temp, and dirt road issues) lined up with RSVP or family member to get frozen. Homemaker is the big problem. Not enough funding to hire homemakers (wages are too low) low income workers not willing to do background checks (illegals?) cant get to epople's houses without transport (dont have a car) grant does not provide for any administrative support of the program. Lots of paperwork and time involved in a money loosing grant program. More funds may increase the amount we could pay homemakers, (maybe give a mileage allowance for the far out people too) and increase the chance we could hire service providers. More funding would mean the agency would not have to cover the cost of administration and paperowrk on our own.	Over	Maybe

Responding Agency - Grant Number	Service	# on Waitlist	Avg Time	Money needed to Resolve	Notes/ Comments	Capacity	4. \$\$ Eliminate
11-001-02-LX	02 – Homemaker	19	365	\$ 15,000.00	The amount is approximate based on the # hours assigned to clients Since the inception of homemaking services through LCHS, the demand in Lyon County has grown for this services. Not everyone who requires homemaking services, meets the income limits for the waiver programs; however, they are unable to privately pay for this service due to medical bills and prescription costs. LCHS will continue to refer those who qualify to ADSD for this service, but the large majority of requests for this service is coming from those who fall into the above-mentioned category. Even though Lyon County contributes more than the required match funding, it does not fulfill the need.	Over	Y
16-007-27-LX	27 – Volunteer Care	15	220	\$ 6,358.65	15 x 423.91 = 6358.65; EPS referrals and priority consumers are served as soon as a volunteer is available and are not included in the waitlist; Money needed to to eliminate waitlist calculated from FY2015 projected cost per client. Added resources recruit more volunteers to serve more clients	Over	Y
16-007-27-RX	27 – Volunteer Care	20	215	\$ 7,485.00	20 x 374.27 = 7485.40; EPS referrals and priority consumers are served as soon as a volunteer is available and are not included in the waitlist; Money needed to to eliminate waitlist calculated from FY2015 projected cost per client. Added resources recruit more volunteers to serve more clients	Over	Y
16-016-02-BX	02 – Homemaker	7	180	\$ 6,000.00		At	Y
18-005-02-BX	02 – Homemaker	2	0-15	\$ 21,840.00	We only serve 3 areas and receive many requests for service; Homemakers in great demand even with limited outreach and public awareness. Our Field Reps receive calls requesting all services; however, we have not been documenting all requests. Volunteers and staff are working very hard to keep up with all documentation requirements. We keep the name and number of the potential client and get back to them as soon as possible We could help many more if we had more funding. We are in the process of providing additional training to Field Reps. and implementing a formalized wait list. I listed "At Capacity" because with the resources that we have, we are doing as much as we can; however, we could provide many more people with We could serve more clients in all programs. More staff support and outreach needed.	At Capacity	Y

Responding Agency - Grant Number	Service	# on Waitlist	Avg Time	Money needed to Resolve	Notes/ Comments	Capacity	4. \$\$ Eliminate
18-005-16-BX	16 – Companion	7	0-90	\$ 1,367.00	<p>More education and outreach needed - difficult to find volunteers; With more education and outreach we could reach more of the elderly and disabled in need of services.</p> <p>We could help many more if we had more funding.</p> <p>We are in the process of providing additional training to Field Reps. and implementing a formalized wait list. I listed "At Capacity" because with the resources that we have, we are doing as much as we can; however, we could provide many more people with</p> <p>We could serve more clients in all programs. More staff support and outreach needed.</p>	At Capacity	Y
18-005-27-RX	27 – Volunteer Care	8	0-20	\$ 7,500.00	<p>Many more people need assistance; Respite care is in great demand and additional volunteers are needed. We need additional funding for a Field Rep in Fallon to organize volunteers.</p> <p>We could help many more if we had more funding.</p>	At Capacity	Y
18-005-56-BC	56 – Respite & Supportive Svcs	11	0-20	\$ 10,000.00	<p>Many in need of assistance; Respite care is in great demand and additional volunteers are needed.</p> <p>We could help many more if we had more funding.</p> <p><u>We are in the process of providing additional training to Field Reps. and</u></p>	At Capacity	Y
18-005-58-LX	58 – Lifeline	0	5	\$ -	<p>Many more need assistance if service was available at no charge; PERS clients are always surfacing and we have been providing the service as quickly as possible.</p> <p>We could help many more if we had more funding.</p> <p>We are in the process of providing additional training to Field Reps. and implementing a formalized wait list. I listed "At Capacity" because with the resources that we have, we are doing as much as we can; however, we could provide many more people with assistance if we had the funding needed to support the costs of volunteers and staff.</p> <p>We could serve more clients in all programs. More staff support and outreach needed.</p>	At Capacity	Y

Responding Agency - Grant Number	Service	# on Waitlist	Avg Time	Money needed to Resolve	Notes/ Comments	Capacity	4. \$\$ Eliminate
18-011-43-LX	43 – Voucher Services	27	67	\$ 13,500.00	At this point in time our respite funds have been completely encumbered. This number set to increase over the course of the next two months. Do keep waitlist Yes-our grant is encumbered at this time. Can not issue any more vouchers. Number in waitlist above set to increase over the course of the next two months before new fiscal year renews. The number above typically multiply's by end of the fiscal year.		Y
18-019-16-UX	16 – Companion	34	60-360	\$ 42,500.00	SPLIT_ This grant serves the same target population as the one above		
18-019-56-LX	56 – Respite & Supportive Svcs	34	60-360	\$ 42,500.00	SPLIT - Money needed is based on 4 clients per volunteer, 17 new volunteers; The Senior Companion Program is over capacity, while the respite voucher program is on target with the number of vouchers issued. We could increase clients assigned to current volunteers as well as add additional volunteers.	Over	Y
18-023-37-LX	37 – Home Services & Vehicle Modifications	13		\$ 13,000.00			
18-052-37-LX	37 – Home Services & Vehicle Modifications	67	150	\$ 84,000.00	Waitlist data provided is established as of April 17th, since the beginning of April, 2014, we have added 7 new RAMP clients. We have 67 clients in the que currently, 11 clients have had partial installations; 12 clients still require a home assessment evaluation and 30 still require a contractor's assessment; We continue to over provide free Adult Day Care Services, as we have done in the past, those clients constitute our wait list. Waitlist for GAP is governed by the availability of our geriatric doctor. We are hopeful that this situation will rectify itself in the next 90 days, as we have added a nurse practioner beginning on May 1st. Adding additional staff and materials will reduce the waitlists.		Y

Comments -Other Programs indicating NO Waiting List (SIC)

Responding Agency - Grant Number	Service	# on Waitlist	Avg Time	Money needed to Resolve	Notes/ Comments	Capacity	4. \$\$ Eliminate
03-101-15-EX	15 - ADRC				our ADSD/ADRC grants are complementary and/or ongoing services for all consumers - if they have an IL case that requires more time for extended case handling for items such as home/vehicle modifications, the services under ADSD/ADRC funding is handled as needed and not delayed by full case management needs		
03-101-93-8X-14	93 - Special Projects				our ADSD/ADRC grants are complementary and/or ongoing services for all consumers - if they have an IL case that requires more time for extended case handling for items such as home/vehicle modifications, the services under ADSD/ADRC funding is handled as needed and not delayed by full case management needs		
05-005-05-BC	05 - Adult Day Care				Grant - Categorical	Under	
13-002-10-LX	10 - Transportation				WE HAVE NO WAIT LIST AT THIS TIME		
18-005-10-LX	10 - Transportation	0	0	\$ -	<p>Clients are served when they call for assistance or referred; We have individuals requesting transportation in all rural areas; Vans are not available in every service area to transport clients. Other requests from around the rurals need to be better documented. In many cases, the Field Representatives are providing the rides and working to recruit volunteers willing to use their own vehicles.</p> <p>We could help many more if we had more funding. We are in the process of providing additional training to Field Reps. and implementing a formalized wait list. I listed "At Capacity" because with the resources that we have, we are doing as much as we can; however, we could provide many more people with assistance if we had the funding needed to support the costs of volunteers and staff. We could serve more clients in all programs. More staff support and outreach needed.</p>	At Capacity	Y
18-005-73-LX	73 - Senior Event	N/A	0	\$ -	<p>Farmer's Market Coupons are distributed first come first serve basis</p> <p>We could help many more if we had more funding. We are in the process of providing additional training to Field Reps. and implementing a formalized wait list. I listed "At Capacity" because with the resources that we have, we are doing as much as we can; however, we could provide many more people with assistance if we had the funding needed to support the costs of volunteers and staff. We could serve more clients in all programs. More staff support and outreach needed.</p>	At Capacity	Y