



Aging and Disability Services Division

Caseload Statistics for

September 2018

This document contains Caseload Statistics for several Aging and Disability Services Division (ADSD) programs. (Note: Not all programs collect this information, therefore not all of ADSDs programs are listed below.) Footnotes are included at the bottom of any program's statistics where clients have been waiting over 90 days for services. Please contact Dawn Lyons at 702-486-3545 if you have any questions.

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)	Page 2
HOME AND COMMUNITY BASED WAIVER (HCBW) - FRAIL ELDERLY	Page 3
HOME AND COMMUNITY BASED WAIVER (HCBW) - PHYSICALLY DISABLED	Page 4
HOMEMAKER	Page 5
PERSONAL ASSISTANCE SERVICES (PAS)	Page 6
AUTISM TREATMENT ASSISTANCE PROGRAM (ATAP)	Page 7
INDEPENDENT LIVING	Page 8
DISABILITY RX	Page 9
SENIOR RX	Page 10
NEVADA EARLY INTERVENTION SERVICES	Page 11
DEVELOPMENTAL SERVICES	Page 12
HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL DISABILITIES	Page 13

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
CLIENTS REFERRED					
Referred	2	9	350.0%	21	7
<= 45 Days (%)	100%	89%	-11.0%		90%
> 45 Days (%)	0%	11%			10%
Dropped	8	3	-62.5%	20	7
CLIENTS WAITING					
Screened	42	40	-4.8%	117	39
Pending	1	0	-100.0%	2	1
<= 90 Days (%)	23%	18%	-22%		20%
> 90 Days (%)	77%	83%	10%		80%
In Process	0	0	0.0%	0	0
Average Number of Days In Process Status	0	0	0.0%		0
Total Clients Waiting	43	40	-7.0%		40
<= 90 Days (%)	23%	18%	-21.7%		20%
> 90 Days (%)	77%	83%	7.8%		80%
Maximum Days on Waitlist	423	423	0.0%		413
Average days waiting	150	167	11.3%		154
CLIENTS APPROVED					
Approved	0	5		5	2
Average Wait time till approved	0	140			140
CASELOAD					
Total Budgeted Caseload	50	50	0.0%		50
Total Current Caseload	46	50	8.7%		50
LEAVERS					
Total # of Closed Cases	1	1	0%	4	1

*As of 10/21/18: 33 people have been waiting over 90 days. There have been three closures and five approvals. (Number of days waiting is calculated from the date a person expressed interest in the program.)

HOME AND COMMUNITY BASED WAIVER (HCBW) - FRAIL ELDERLY					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
CLIENTS REFERRED					
Referred	192	202	5.2%	610	203
CLIENTS WAITING					
Nursing Facility	9	8	-11.1%		9
Highest Level of Care (LOC)	19	13	-31.6%		17
Significant Change in Support System	24	34	41.7%		31
Transitioning from another Waiver	4	7	75.0%		7
Terminal Illness	7	2	-71.4%		5
Least Minimal Essential Personal Care	475	464	-2%		484
Total Clients Waiting	538	528	-1.9%		553
Screened	398	344	-14%		389
Pending	140	184	31%		164
< = 90 Days (%)	34%	35%	2.9%		35%
> 90 Days (%)	66%	65%	-1.5%		65%
Maximum Days on Waitlist	471	469	-0.4%		489
TIME UNTIL PLACEMENT					
Total Persons Placed This Month	101	61	-40%	213	71
Placement - Nursing Facility					
Persons Placed This Month	5	4	-20%	14	5
Minimum Days Until Placement	23	35	52.2%		40
Average Days Until Placement	60	79	31.7%		75
Maximum Days Until Placement	111	104	-6.3%		124
Placement - Highest Level of Care (LOC)					
Persons Placed This Month	6	7	17%	13	4
Minimum Days Until Placement	64	40	-37.5%		35
Average Days Until Placement	155	80	-48.4%		78
Maximum Days Until Placement	420	203	-51.7%		208
Placement - Significant Change in Support System					
Persons Placed This Month	21	9	-57%	37	12
Minimum Days Until Placement	23	33	43.5%		35
Average Days Until Placement	88	74	-15.9%		78
Maximum Days Until Placement	230	113	-50.9%		148
Placement - Transitioning from another Waiver					
Persons Placed This Month	6	1	-83%	10	3
Minimum Days Until Placement	18	29	61.1%		28
Average Days Until Placement	48	29	-39.6%		42
Maximum Days Until Placement	114	29	-74.6%		72
Placement - Terminal Illness					
Persons Placed This Month	0	3		5	2
Minimum Days Until Placement	0	63			45
Average Days Until Placement	0	103			79
Maximum Days Until Placement	0	138			111
Placement - Least Minimal Essential Personal Care					
Persons Placed This Month	63	37	-41%	134	45
Minimum Days Until Placement	22	29	31.8%		24
Average Days Until Placement	234	222	-5.1%		230
Maximum Days Until Placement	509	455	-10.6%		470
CASELOAD					
Total Budgeted Caseload	2,310	2,324	0.6%		2388
Total Current Caseload	2,201	2,217	0.7%		2193
LEAVERS					
Total # of Closed Cases	49	35	-28.6%	115	38
(Top 4 Closure Reasons, %)					
Death	49%	51%	5.0%		56.0%
NH Placement	24%	11%	-53.3%		13.0%
Hospitalized	0%	0%	0.0%		0.0%
Non-Cooperation	0%	11%			6.0%

*As of 10/21/2018: 61 have become active. 30 have closed; and 35 have moved to Pending. There are currently 326 people waiting over 90 days, nine people are receiving Homemaker services; and one person is receiving PAS. (Number of days waiting is calculated from the date a person expressed interest in the program.)

HOME AND COMMUNITY BASED WAIVER (HCBW) - PHYSICALLY DISABLED					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
REFERRALS					
Total Referrals	100	93	-7.0%	291	97
WAITLIST					
Nursing Facility	6	2	-66.7%		3
Severe Functional Disability / TBI	7	7	0.0%		10
Non-Priority Status	204	211	3.4%		205
Total	217	220	1.4%		219
Screened	187	191	2.1%		189
Pending	30	29	-3.3%		30
<= 90 Days (%)	20%	14%	-6%		18%
> 90 Days (%)	80%	86%	6%		82%
Maximum Days on Waitlist	663	669	0.9%		686
TIME UNTIL PLACEMENT					
Total Persons Placed This Month	16	15	-6.3%	54	18
Placement - Nursing Facility					
Persons Placed This Month	1	5	400.0%	9	3
Minimum Days until Placement	44	38	-13.6%		44
Average Days until Placement	44	57	29.5%		65
Maximum Days until Placement	44	89	102.3%		96
Placement - Severe Functional Disability / TBI					
Persons Placed This Month	6	1	-83.3%	10	3
Minimum Days until Placement	48	53	10.4%		59
Average Days until Placement	72	53	-26.4%		105
Maximum Days until Placement	119	53	-55.5%		179
Placement - Non-Priority Status					
Persons Placed This Month	9	9	0.0%	35	12
Minimum Days until Placement	53	60	13.2%		55
Average Days until Placement	322	363	12.7%		369
Maximum Days until Placement	741	688	-7.2%		679
CASELOAD					
Total Budgeted Caseload	856	860	0.5%		880
Total Cases/Recipients	830	840	1.2%		834
LEAVERS					
Total # of Closed Cases	12	7	-41.7%	28	9
(Top 4 Closure Reasons, %)					
1 Death	58%	0%	-58.0%		39%
2 NH Placement	17%	29%	12.0%		21%
3 Moved out of State	0%	0%	0.0%		0%
4 Recipient request	0%	0%	0.0%		0%

*As of 10/21/2018: 17 have become active; 11 have moved to pending status. Five have closed. There are currently 181 people waiting over 90 days, nine are receiving homemaker services; eight are receiving PAS. (Number of days waiting is calculated from the date a person expressed interest in the program.)

HOMEMAKER					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
CLIENTS REFERRED					
Referred	19	22	15.8%	73	24
< = 45 Days (%)	89.5%	90.9%	1.6%		89%
> 45 Days (%)	10.5%	9.1%	-13.7%		11%
Dropped	24	14	-41.7%	62	21
CLIENTS WAITING					
Screened	34	14	-58.8%	84	28
Pending	0	0	0.0%	2	1
< = 90 Days (%)	59%	50%	-15.3%		52%
> 90 Days (%)	41%	50%	21.4%		48%
In Process	0	0	0.0%	0	0
Average Number of Days In Process Stat.	0	0	0.0%		0
Total Clients Waiting	34	14	-58.8%		29
Clients Waiting Under 90 Days %	59%	50%	-9.0%		52%
Clients Waiting Over 90 Days %	41%	50%	9.0%		48%
Maximum Days on Waitlist	156	178	14.1%		171
Average days waiting YTD	88	93	5.7%		92
CLIENTS APPROVED					
Approved	12	16	33.3%	31	10
Average Wait time till approved	131	113	-13.7%		120
CASELOAD					
Total Budgeted Caseload	311	319	2.6%		313
Total Current Caseload	311	319	2.6%		313
LEAVERS					
Total # of Closed Cases	7	8	14.3%	30	10

*As of 10/21/2018: There are currently 2 people waiting over 90 days. There have been six closures and five became active. (Number of days waiting is calculated from the date a person expressed interest in the program.)

PERSONAL ASSISTANCE SERVICES (PAS)					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
CLIENTS REFERRED					
Referred	7	4	-42.9%	18	6
< = 45 Days (%)	100%	100%	0.0%		90%
> 45 Days (%)	0%	0%	#DIV/0!		10%
Dropped	3	6	100.0%	11	4
CLIENTS WAITING					
Screened	16	17	6.3%	44	15
Pending	1	0	-100.0%	2	1
< = 90 Days (%)	35%	29%	-17.1%		27%
> 90 Days (%)	65%	71%	9.2%		73%
In Process	0	0	0.0%	0	0
Average Number of Days In Process Stat.	0	0	0.0%		0
Total Clients Waiting	17	17	0.0%		15
Clients Waiting Under 90 Days %	35%	29%	-17.1%		27%
Clients Waiting Over 90 Days %	65%	71%	0.0%		73%
Maximum Days on Waitlist	295	325	10.2%		295
Average Days Waiting	150	168	12.0%		159
CLIENTS APPROVED					
Approved	0	0	0.0%	0	0
Average Wait time till approved	0	0	0.0%		0
CASELOAD					
Total Budgeted Caseload	112	107	-4.5%		114
Total Current Caseload	112	107	-4.5%		114
LEAVERS					
Total # Closed Cases	9	4	-55.6%	19	6

*As of 10/21/2018: There are currently 14 people waiting over 90 days. There have been no closures and one approval. (Number of days waiting is calculated from the date a person expressed interest in the program.)

AUTISM TREATMENT ASSISTANCE					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
APPLICATIONS					
Total New Applications Received	71	52	-26.8%	169	56
WAITLIST					
Total Unduplicated People Waiting	477	449	-5.9%		470
<i>ATAP-Comprehensive</i>	21	21	0.0%		24
<i>ATAP-Insurance Assistance</i>	147	130	-11.6%		146
<i>ATAP-Plan Undetermined</i>	57	63	10.5%		54
<i>ATAP-Social Skills</i>	1	1	0.0%		1
<i>ATAP-Targeted Basic - Supv</i>	0	0	0.0%		0
<i>ATAP-Targeted Extensive</i>	10	10	0.0%		10
<i>ATAP-Therapeutic</i>	0	0	0.0%		0
<i>Medicaid FFS</i>	206	193	-6.3%		208
<i>Medicaid MCO</i>	35	31	-11.4%		32
Average Days on Waitlist	363	353	-3%		374
CASELOAD					
People Placed This Month	25	12	0%	63	21
Average Days Waiting of People Newly Served	451	476	0.0%		443
Total Budgeted Caseload	804	808	0.5%		819
Total Active Cases	698	683	-2.1%		691
<i>ATAP-Comprehensive</i>	77	69	-10.4%		74
<i>ATAP-Insurance Assistance</i>	230	232	0.9%		226
<i>ATAP-Social Skills</i>	11	12	9.1%		11
<i>ATAP-Targeted Basic - Supv</i>	19	18	-5.3%		19
<i>ATAP-Targeted Extensive</i>	32	32	0.0%		33
<i>ATAP-Therapeutic</i>	3	3	0.0%		3
<i>ATAP-Transition Plan</i>	5	4	-20.0%		4
<i>Medicaid FFS</i>	273	271	-0.7%		299
<i>Medicaid MCO</i>	48	42	-12.5%		46
Age 18 Months to 5 Years	23%	24%	2.2%		23%
Age 6 years to 8 Years	29%	28%	-3.9%		29%
Age 9 years to 10 Years	16%	17%	3.1%		16%
Age 11 years to 18 Years	32%	32%	0.3%		31%
Average Monthly Co-Payment	\$375.95	\$131.18	-65.1%		\$218.21
% of Cases with No Co-Payment	81%	84%	3.7%		83%
LEAVERS					
Total # of Closed Cases (inc in Active)	26	7	-73.1%	52	17
Average Monthly Cost of Closed Cases	\$1,359.12	\$1,291.67	-5.0%		\$1,634.70
Children Dropped w/o rec'ing serv's (inc in Waitlist)	62	39	39.3%	145	48

*Children with Managed Care Organization (MCO) coverage were taken off the waitlist to be tracked separately.
114/136 children Dropped due to MCO coverage (84%)

*Wait Days - Application date to service start date
based on each person with 3 unique Statuses or
Application Date minus Start date = Days Waiting

***Status Definitions**

Referral - Clients in this status have completed and returned the ATAP Application and Proof of Diagnosis; 60 days is allowed in this status to process the case and move client to Pending

Pending - Clients in this status have been processed and on the Waitlist, waiting for services

In Process - Clients in this status have been given a slot for services, but have not yet begun to utilize any services. A client may stay in this status for up to 30 days or until they begin utilizing their services.

INDEPENDENT LIVING					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
APPLICATIONS					
Total New Applications Received & Processed	20	11	-45%	34	11
WAITLIST					
Total Persons on Waitlist	98	45	-54%		91
<= 90 Days (%)	40%	78%	38%		36%
> 90 Days (%)	60%	22%	-38%		64%
Maximum Days on Waitlist	337	368	9%		353
TIME UNTIL PLACEMENT					
Persons Placed This Month	4	63	1475%	6	2
Average Days until Placement	2	212	10500%		4
Maximum Days until Placement	5	389	7680%		10
TIME UNTIL COMPLETION					
Average Days until Completion	312	302	44.60%		266
Maximum Days until Completion	671	441	52.6%		1044
CASELOAD					
Total Active Cases	64	119	86%		68
LEAVERS					
Average Cost of Closed Cases	\$13,651.00	\$5,001.00	-63%		\$8,071.00
Total # of Closed Cases	9	4	-56%	22	7
(Top 4 Closure Reasons, %)					
1 Goals Met	100%	75%	-25%		96%
2 Withdrawn	0%	25%	25%		4%
3 Died	0%	0%	0%		0%
4 Other & Moved	0%	0%	0%		0%

DISABILITY RX					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
TOTAL APPLICATIONS RECEIVED	17	13	-24%	36	12
Approved (%)	100%	100%	0%		100%
Denied (%)	0%	0%	0%		0%
Qualifies for 100% Fed Subsidy	0%	0%	0%		0%
Income Too High	0%	0%	0%		0%
Residency	0%	0%	0%		0%
Need Medicare Part-D Plan	0%	0%	0%		0%
Eligible for Medicaid	0%	0%	0%		0%
No Disability Certification	0%	0%	0%		0%
Incomplete Data	0%	0%	0%		0%
Age	0%	0%	0%		0%
All Other Reasons ²	0%	0%	0%		0%
WAITLIST					
Total Persons on Waitlist	0	0	0%	0	0
Maximum Days Until Enrollment ¹	42	44	5%		32
CASELOAD					
Total Cases	305	317	3.9%	916	305
LEAVERS					
Total # of Closed Cases	2	2	0.0%	18	6
(Closure Reasons, %)					
Qualifies for 100% Fed Subsidy	0%	0%	0%		0%
Income Too High	0%	0%	0%		5%
Residency	0%	0%	0%		19%
Did Not Re-Certify Eligibility	0%	0%	0%		26%
Deceased	100%	50%	-50%		50%
Member Initiated	0%	0%	0%		0%
Eligible for Medicaid	0%	0%	0%		0%
Need Medicare Part-D Plan	0%	0%	0%		0%
General Noncooperation	0%	0%	0%		0%
All Other Reasons ²	0%	0%	0%		0%

1. Days until enrollment includes processing, eligibility verification, and time on wait list, if any.

2. All Other reasons include: AE - Request of Additional Info; Requested, Incomplete Data and Unable to Verify Income

SENIOR RX					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
TOTAL APPLICATIONS RECEIVED	138	139	0.7%	388	129
Approved (%)	94%	97%	3.0%		97%
Denied (%)	6%	3%	-3.0%		3%
Qualifies for 100% Fed Subsidy	0%	0%	0.0%		0%
Income Too High	29%	0%	-29.0%		10%
Residency	0%	0%	0.0%		0%
Need Medicare Part-D Plan	0%	0%	0.0%		0%
Eligible for Medicaid	0%	0%	0.0%		0%
Incomplete Data	71%	100%	29.0%		90%
Age	0%	0%	0.0%		0%
All Other Reasons ²	0%	0%	0.0%		0%
WAITLIST					
Total Persons on Waitlist	0	0	0.0%	0	0
Maximum Days Until Enrollment ¹	42	44	4.8%		42
CASELOAD					
Total Cases	2,459	2,635	7.2%		2,505
LEAVERS					
Total # of Closed Cases	31	20	-35.5%	70	23
Qualifies for 100% Fed Subsidy	0%	0%	0.0%		0%
Income Too High	0%	10%	10.0%		15%
Residency	0%	20%	20.0%		7%
Did Not Re-Certify Eligibility	0%	0%	0.0%		21%
Deceased	100%	60%	-40.0%		53%
Member Initiated	0%	0%	0.0%		0%
Eligible for Medicaid	0%	10%	10.0%		3%
Need Medicare Part-D Plan	0%	0%	0.0%		0%
General Noncooperation	0%	0%	0.0%		0%
All Other Reasons ²	0%	0%	0.0%		9%

1. Days until enrollment includes processing, eligibility verification, and time on wait list, if any.
2. All Other reasons include: AE - Request of Additional Info; Requested, Incomplete Data and Unable to Verify Income

NEVADA EARLY INTERVENTION SERVICES					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
CHILDREN REFERRED					
Referred	713	619	-13%	1987	662
CHILDREN WAITING for ONE or MORE SERVICES					
Total Children Waiting*	4	1	-75%	8	3
Number of Services	5	1	-80%	11	4
CASELOAD					
Total Budgeted Caseload	3970	3986	0.4%		3979
Total Current Caseload	3607	3526	-2.2%		3583
LEAVERS					
Total # of Closed Cases	305	236	-23%		302

DEVELOPMENTAL SERVICES					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
APPLICATIONS					
Total Applications Received	68	99	45.6%	221	74
1st Time	65	98	50.8%		72
Application Type					
Applied in last 90 days	105	145	38.1%		124
Applied 91-120 days ago	24	13	-45.8%		22
Applied > 121 days ago	77	55	-28.6%		73
Total Applications Processed	105	82	-21.9%	268	89
Approved	81	42	-48.1%		60
Denied	7	16	128.6%		10
(Top 4 Denial Reasons)					
1 Lacks Intellectual Disability Diagnosis	4	16	300.0%		8
2 Lacks Related Conditions Diagnosis	3	0	-100.0%		1
Processing Time					
Average # of Days	106	74	-30.2%		92
Timely Processing (# of Days)					
Approved	81	42	-48.1%		60
Denied	7	16	128.6%		10
Withdrawn	17	24	41.2%		20
PENDING APPLICATIONS					
Total Persons in Pending Status	206	213	3.4%		220
TIME UNTIL PLACEMENT					
Total Persons Placed this Month	81	42	-48.1%	180	60
CASELOAD					
Total Cases	7,125	7,146	0.29%		7,112
Total Recipients	7,125	7,146	0.29%		7,112
Average Recipients per Case	1	1	0.0%		1
LEAVERS					
Total # of Closed Cases	14	15	7.1%	55	18
(Top 4 Closure Reasons, %)					
1 Moved Out of State	3	4	33.3%		28%
2 Lost Contact/Person no longer wants	6	6	0.0%		44%
3 Deceased	3	2	0.0%		15%
4 No Longer Eligible/Other	2	3	0.0%		13%

HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL DISABILITIES					
September-18					
	Aug-18	Sep-18	Change from Prior Month	FY19 YTD	
				Total	Average
WAITLIST - Statewide	363	378	4.1%		
Unduplicated % Receiving Supports	199	196	-1.5%		
# Receiving Residential Supports	157	155	-1.3%		
# Receiving JDT Supports	90	90	0.0%		
<= 90 Days	30	42	40.0%		9%
> 90 Days	333	336	0.9%		91%
Average Days On the Waitlist	638	636	-0.3%		
Maximum Days on Waitlist	3,411	3,441	0.9%		3,411
Priority Level					
Level 1 - Institutionalized Residents					0
Level 2 - Institutionalization Imminent					1
Level 3 - Eligible for Waiver Services	363	378	4.1%		387
Count of Waiver Waitlist on Medicaid	307	324	5.5%		
% of Waiver Waitlist on Medicaid	84.6%	85.7%	1.3%		
AVAILABLE FEDERAL SLOTS (1)	161	179	11.2%		166
Less Pending Approvals (By DWSS & DHCFP)	167	161	-3.6%		159
ADDITIONS					
Combined Statewide	17	4	-76.5%	34	
Average Days until Placement	698	686	-1.7%		687
Maximum Days until Placement	2,679	1,641	-38.7%	2,679	
Priority Level 1	1		-100.0%	2	
Average Days until Placement	97		-100.0%		74
Maximum Days until Placement	97		-100.0%	124	
Priority Level 2	8	2	-75.0%	13	
Average Days until Placement	260	133	-48.8%		220
Maximum Days until Placement	1,301	205	-84.2%	1,301	
Priority Level 3	8	2	-75.0%	19	
Average Days until Placement	1,210	1,583	30.8%		1,223
Maximum Days until Placement	2,679	1,641	-38.7%	2,679	
CASELOAD					
Total Waiver Cases/Recipients	2,237	2,236	0.0%		2,234
% Utilization to Total DS Caseload	31.4%	31.3%	-0.3%		31.4%
LEAVERS					
Total # of Closed Cases	17	6	-64.7%	34	11
(Top 6 Closure Reasons, %)					
Ineligible	1	2	100.0%	6	17.6%
Institutionalization	2	2	0.0%	6	17.6%
No longer wants service	5	0	-100.0%	6	17.6%
Moved Out of State	6	1	0.0%	10	29.4%
No longer meets LOC for ICF/IDD	0	0	0.0%	0	0.0%
Deceased	3	1	-66.7%	5	14.7%
Other	0	0	0.0%	1	2.9%

(1) Available applications no longer includes subtraction of pending applications in the calculation.