



STATE OF NEVADA
DEPARTMENT OF HEALTH AND HUMAN SERVICES
AGING AND DISABILITY SERVICES DIVISION

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MEETING NOTICE AND AGENDA

Name of Organization: Subcommittee on Communication Services for Persons Who Are Deaf or Hard of Hearing and Persons with Speech Disabilities of the Nevada Commission on Services for Persons with Disabilities (Nevada Revised Statute [NRS] 427.750)

Date and Time of Meeting: October 17, 2014
9:00 a.m. – 12:00 p.m.

Videoconference Location: Nevada Public Utilities Commission
1150 E. William Street, Room B
Carson City, NV 89706
775-684-4215

Videoconference Location: Nevada Public Utilities Commission
9075 W. Diablo Drive Suite, 250 Room B
Las Vegas, Nevada 89148
702-486-7206

To join the meeting by phone, dial 1-888-251-2909 and enter the access code 8985078 when prompted. Persons in Northern Nevada requiring sign language service can call their VRS providers; give them the dial in information in order to access the meeting.

Minutes

Members present: Gary Olsen, Angela Greer, Cindy Roller, Julie Balderson, Greg Ivie, Eli Schwartz, Mike Eifert.

Guests: Lisa Furr (Hamilton Relay), Tearra Donovan (Hamilton Relay), Farrell Cafferata-Jenkins (DHHARC), Jesse Palmer (Carson City School District), Cherie Valentine (Carson City School District), Rex Bosier (PUC), Cristina Zuniga (PUC),

37 Jack Mayes (NDALC), Jeff Beardsley, Linda Anderson (AG), Khalilah White
38 (SNCIL), Jim Whitzel (SNCIL), Jermaine Grubbs (PUC), Mary Evilsizer (SNCIL).

39
40 Interpreters: Kimberly Dawson, Andrea Juillerat-Olvera, Denise Phipps (CART)

41
42 Staff: Laura Valentine (ADSD), Desiree Bennett (ADSD)

43
44
45 I. Welcome, Roll Call and Introductions
46 Gary Olsen, Chair

47
48 Mr. Olsen explained the reason for rescheduling the Subcommittee on
49 Communication Services for Persons Who Are Deaf or Hard of Hearing and
50 Persons with Speech Disabilities (SOCS) meeting from October 3rd was to allow
51 more people to be involved. Mr. Olsen stated that it is the mission of the
52 Subcommittee to enhance open and honest communication among all people in
53 Nevada who have a speech impairment or hearing disability. It is also important to
54 remember that this body is representing people in the community and has an
55 obligation to get them involved when discussing ideas that affect them. Mr. Olsen
56 announced that Ms. Balderson will be taking care of the election portion of the
57 agenda.

58
59 II. Public Comment (No action may be taken upon a matter raised under public comment period unless the
60 matter itself has been specifically included on an agenda as an action item. Please state and spell you name
61 for the record. Public comment may be limited to three minutes per person at the discretion of the chair.)

62
63 Mr. Daviton stated that on October 18th there will be a subcommittee meeting to
64 discuss interpreter issues, but it will be out of town. Mr. Daviton asked if there will
65 be a second meeting in the North or in the Rural counties so he can participate.
66 Mr. Olsen commented that the meeting on the 18th is a working group of the SOCS,
67 and if it is successful, there will be another meeting in the north.

68
69 Mr. Beardsley stated that there is a responsibility at these kinds of outreach events
70 to setup booths with SNCIL (Southern Nevada Center for Independent Living)
71 equipment. He stated that demonstrations of equipment has been missing from
72 previous events and people are wondering how to get equipment.

73 Ms. Cafferata-Jenkins stated that DHHARC (Deaf and Hard of Hearing Advocacy
74 Resource Center) is not attending those events because of an agreement with
75 SNCIL. SNCIL has agreed to attend community events and DHHARC will be
76 available to distribute equipment from their offices.

77
78 Ms. Donovan spoke on behalf of Hamilton Relay services, that she has been
79 attending different community outreach events but was unaware of the Interpreter
80 Issues Workgroup meeting on the 18th.

81
82 Mr. Whitzel stated that November 18th is the 23rd annual Disability Awareness day,
83 in which SNCIL will be advocating for outreach for the deaf and hard of hearing

84 community. Tables will be set up with all the equipment, brochures and flyers of
85 SNCIL, NNCIL and DHHARC.

86 Ms. Evilsizer stated that she would like everyone to attend the Disability Awareness
87 Day. She has sent out a mass e-mail with over 500 invitations. She also stated that
88 SNCIL is pulling together a networking group which will involve Nevada Relay,
89 Clark County School District, DHHARC, audiologists, and Nevada Advocacy and
90 Law Center. SNCIL would like to create a coalition that can be on top of outreach
91 demonstrations and pull resources, especially in the rural areas. It is important to
92 ensure that everyone who needs equipment is informed and has access to it.

93
94 Mr. Beardsley asked the Subcommittee who is responsible for replacing any broken
95 equipment, for example, TTYs in the prisons or detention centers.

96 Mr. Olsen stated that most likely, the agencies that are dealing with and distributing
97 the equipment would be responsible for the replacement.

98
99 Mr. Daviton asked if the Subcommittee has done any research on new technology
100 coming out that is a text to voice. It is technology being tested by Andriod and Apple
101 that could possibly replace interpreters one day. Mr. Olsen asked Mr. Daviton to
102 bring more information to the Subcommittee to address at a future.

103
104 III. Approval of the Minutes from the July 28, 2014 Meeting (For Possible Action)
105 Staff, Aging and Disability Services Division

106
107 Mr. Eifert made a motion to approve the meeting minutes from the July 23rd meeting
108 with corrections. Ms. Greer seconded the motion. Motion passed.

109
110
111 IV. Elections of Chair and Vice Chair (For Possible Action)
112 Gary Olsen, Acting Chairperson

113
114 Ms. Balderson stated that the Subcommittee needs to formally elect a Chairperson
115 and Vice Chairperson. Mr. Olsen was the only member nominated as Chairperson.

116 Ms. Greer recognized Mr. Olsen for all his hard work on the Subcommittee and
117 made a motion to elect Gary Olsen Chariperson of the SOCS. Mr. Schwartz
118 seconded the motion. Motion passed.

119 Ms. Greer nominated herself for SOCS Vice Chairperson. Ms. Roller seconded the
120 motion. Motion passed.

121
122 V. Report on Legislative Committee on Seniors, Veterans, and Adults with Special
123 Needs Work Session from the August 15, 2014
124 Gary Olsen, Acting Chairperson

125
126 Mr. Olsen stated that he has been meeting with Jon Sasser from the CSPD and the
127 Legislative Committee on Veterans, Senior Citizens, and Adults with Special Needs
128 to discuss different issues in Nevada and changing laws. Six different points of
129 concern were established and recommended to the Legislative Committee. Mr.

130 Olsen referenced the list of recommendations (attachment A), and explained the
131 process of a Bill Draft Request (BDR). Mr. Olsen stated that a few issues are
132 missing, such as interpreting issues and the need for an upgrade.

133 Ms. Balderson clarified that not all the recommendations made by this
134 Subcommittee made it in to the Legislative Committee's Work Session Document.
135 The two BDR's that came out, is one regarding what Deaf Centers can do with the
136 surcharge money and the second, is having to do with the oversight of interpreter
137 occupational regulation in the state.

138 Mr. Schwartz asked what the purpose is for the different support letters listed on the
139 document (attachment A).

140 Ms. Balderson stated that the letter to the Department of Health and Human
141 Services is asking for support for additional positions within the Bureau of
142 Healthcare Quality and Compliance for the purpose of conducting inspections of
143 medical and other related facilities.

144
145 Mr. Eifert expressed concerns about the SOCS work group meeting on interpreter
146 issues taking place in Las Vegas on October 18th. He stated concerns with the
147 compliance of Open Meeting Law, funding and concern that the SOCS as a
148 committee did not appoint the workgroup.

149 Mr. Olsen commented that the Workgroup on Interpreter Issues was meant to
150 parallel the Wireless Workgroup meeting.

151 Ms. Anderson clarified that there was no violation of Open Meeting Law in the case
152 of establishing an interpreter issues workgroup.

153 The Subcommittee discussed what decisions the Chairperson can make on behalf
154 of the Committee. Mr. Olsen stated that in setting up the work group meeting in Las
155 Vegas, Aging and Disability Services Division (ADSD) did raise questions and did
156 investigate the matter. ADSD agreed to move forward with the workgroup meeting.

157 Mr. Eifert said that the agenda for the workgroup meeting states the meeting is
158 about advocacy and lobbying efforts to improve the bills that are before the
159 Legislature. Based on the PUC's order of last year, advocacy and lobbying cannot
160 be paid for from the TTD surcharge and therefore the workgroup meeting cannot be
161 financed by monies from the TTD program.

162 Ms. Anderson clarified that the funding of the meeting can be decided after the
163 Supreme Court decision.

164

165 VI. Appoint Working Groups and Establish Objectives (For Possible Action)

166 Gary Olsen, Acting Chairperson

- 167 • Interpreter issues
- 168 • Education
- 169 • Strategic plan

170

171 Ms. Balderson stated that as far as the interpreter workgroup objectives, there is a
172 BDR that proposes establishing an advisory board specifically to oversee the
173 interpreter registry portion of ADSD's programs. The reason this BDR was developed
174 is because there were quite a few interpreters in the south that got together and
175 expressed serious dissatisfaction with the way ADSD is executing NRS 656 A, which is

176 the interpreter oversight chapter. The Committee discussed what items are included on
177 the Interpreter Issues Workgroup agenda for October 18th. One specific objective for
178 discussion is the dissatisfaction with the statute that deals with occupational
179 regulations for interpreters. The second is to report and create public discussion on the
180 current bill draft request, which includes the establishment of an interpreter advisory
181 board.

182 Ms. Balderson clarified for the Subcommittee that the TDD surcharge pays for
183 equipment distribution, deaf centers and also the administrative work overseeing the
184 interpreter registry, carrying out 656 A.

185 The third objective for the workgroup meeting is to discuss the current
186 recommendations from the Subcommittee on Communication Services to the
187 Commission on Services for Persons with Disabilities. The last topic is a report and
188 public discussion on a state agency interpreter pool budget concept and financing.

189 Mr. Schwartz made a motion to accept the objectives discussed as agenda topics for
190 the Interpreters Workgroup meeting on October 18th. Ms. Roller made an amendment to
191 the motion, asking that the workgroup also meet in the north. Ms. Greer seconded the
192 motion. Motion passed.

193 Mr. Olsen formally appointed Ms. Greer as the leader for the Interpreter Issues
194 Workgroup. He appointed Ms. Roller to lead the Education Workgroup and Ms.
195 Balderson and Mr. Eifert to continue to work on the Wireless Workgroup. Himself and
196 Ms. Balderson will lead the Strategic Planning meeting. Mr. Olsen appointed Mr.
197 Schwartz to lead the Assistive Technology and Equipment Workgroup. Mr. Olsen stated
198 that at the next SOCS meeting in December, there will be a more in depth
199 discussion on the responsibilities and objectives for each workgroup.

200

201 VII. Discussion and Possible Approval of Bylaws (For Possible Action)

202 Gary Olsen, Acting Chairperson

203

204 Mr. Eifert thanked Ms. Anderson for her help on finalizing the bylaws. Mr. Eifert would
205 like to amend the bylaws regarding page 4 article 3, section 1, paragraph A to state "for
206 the purposes of a regular meeting, a quorum shall consist of a majority of the voting
207 members". Ms. Anderson also suggested amending page 4, article 3, section 5, where it
208 states "if a quorum is not present, the chair may adjourn the meeting, recess the
209 meeting or take measures to obtain a quorum", to end the sentence there. Ms. Roller
210 made a motion to accept the amended bylaws. Mr. Schwartz seconded the motion.
211 Motion passed.

212

213 VIII. Appoint Liaisons to Other State Advisory Groups (For Possible Action)

214 Gary Olsen, Acting Chairperson

215

216

217

218

219

220

- Assistive Technology Council
- State Independent Living Council
- Governor's Council on Developmental Disabilities
- Rehab Council
- Department of Education Board Meetings

221 Mr. Olsen stated that it is important for members of the SOCS to attend other meetings
222 outside of CSPD. He will assign Subcommittee members to attend other state advisory
223 group meetings and bring information back for discussion.

224 Mr. Schwartz- Assistive Technology

225 Mr. Eifert- Independent Living Council

226 Mr. Daviton- Governor's Council on Developmental Disabilities

227 Mr. Ivie- Department of Education Board meetings

228 Ms. Roller- Nevada Early Intervention Services

229

230

231 IX. Report from Wireless Working Group and Possible Action on Development of
232 Wireless Option (For Possible Action)

233 Julie Balderson, Aging and Disability Services Division

234 Mike Eifert, Subcommittee Member

235

236 Ms. Balderson stated that she is looking forward to working with Mike and other
237 partners in the community who are involved in the equipment distribution program to
238 see what can be done to better serve this population.

239 Mr. Eifert stated that there was a very good discussion that came out of the public
240 meeting and that there are a lot of other organizations that are interested helping with
241 cell phone use in the community. He asked if the Committee feels comfortable enough
242 with this to now approach the process of putting a docket together to engage the Public
243 Utilities Commission.

244 Ms. Grubb, assistant staff council for the PUC, answered that the Committee could put
245 a separate docket together, maybe a petition for an advisory opinion or a declaratory
246 order.

247 Ms. Balderson suggested that herself and Mr. Eifert discuss the issue a little further
248 before acting on anything.

249

250 X. Review and Possible Approval of Equipment Distribution Consumer Satisfaction
251 Survey (For Possible Action)

252 Julie Balderson, ADSD

253

254 The Subcommittee decided to change the look of the Equipment Distribution
255 Consumer Satisfaction Surveys to a bigger size and added a contrasting black text on
256 a yellow background. The Committee also discussed addressing issues like internet
257 based surveys and adding different languages. Mr. Schwartz made a motion to accept
258 the size and color discussed for the mailed survey program. Ms. Roller seconded the
259 motion. Motion passed.

260

261 XI. Discussion and Possible Establishment of Priorities for State Fiscal Year 2016
262 Telecommunications Device for the Deaf (TDD) Budget Priorities (For Possible Action)

263 Julie Balderson, ADSD

264

265 Ms. Balderson stated the reason for this agenda item is that the annual docket is due
266 November 15th. Some priorities that are important to discuss is the equipment
267 distribution grant and the funding that is established for it. She stated that today, the

268 fiscal 2014 actuals showed that the grantee last year didn't draw almost \$200,000 of
269 their grant funding that was authorized to use. She believes that that money would be
270 enough to cover the staff to oversee the interpreter registry, that was discussed in the
271 July meeting. When the PUC pulled or disallowed advocacy services, it left all this
272 authority to spend and no allowable activity to match it with the advocacy. ASD did
273 ask for separate non TDD funds for a five-year plan and for advocacy and it will have to
274 go through the legislative process.
275 Mr. Eifert clarified that the money that is in reserve is not set aside for wireless. Ms.
276 Balderson stated that the Subcommittee will need to discuss what it would cost
277 feasibility for a wireless program and include it in the docket separately.

278
279 XII. Report from Equipment Distribution Program

280 Julie Balderson, ASD

281 Ms. Balderson stated that the new grantees are working hard on some new outreach
282 approaches.

283
284 XIII. Report From Relay Nevada

285 Lisa Furr, Hamilton Relay

286 Ms. Furr presented a PowerPoint presentation on Relay Nevada (attachment B). Ms.
287 Furr and Ms. Donovan asked the members to inform them of any events that they would
288 like Hamilton to present at.

289 Ms. Roller stated that every year the State of Nevada has a State Speech and
290 Language Pathology Conference that usually switches between the north and the south.
291 The next conference will be in Las Vegas, but then it will come back to Reno. It would
292 be a good opportunity to reach out to the Nevada speech and language
293 community. She also recommended a presentation be held at the Governor's Council
294 on Developmental Disabilities Statewide Conference in July for all people with
295 disabilities in Reno.

296 Mr. Olsen invited Hamilton to join the next SOCS meeting in December.

297
298 XIV. Consider Agenda Items for Next Meeting (For Possible Action)

299 Gary Olsen, Acting Chairperson

300
301 The Subcommittee discussed items to include on the next meeting agenda.

302 Report from Relay

303 Report on the budget

304 Report from Equipment Distribution Programs

305 Subcommittee Membership

306 Update and report from the appointed liaisons to State Advisory groups

307 Discuss wireless bridge devices

308
309 XV. Schedule Next Meeting (For Possible Action)

310 Gary Olsen, Acting Chairperson

311
312 The next SOCS meeting is scheduled for December 4th in Las Vegas.

313XVI. Public Comment (No action may be taken upon a matter raised under public comment period unless the
314 matter itself has been specifically included on an agenda as an action item. Please state and spell you name for
315 the record. Public comment may be limited to three minutes per person at the discretion of the chair.)
316

317 Ms. Roller commented that her ten year old son, Carson was accepted for the
318 People to People Ambassador program and is raising money to fund the trip. He is
319 selling shirts, stickers, buttons and posters he designed and made. He is a
320 ten-year-old boy who is deaf, wears cochlear implants, and he's determined that he
321 can do this and is going to travel on his own.
322

323 Mr. Beardsley stated that he will be in Reno for the voters rights presentation.
324
325

326XVII. Adjournment
327 Gary Olsen, Acting Chairperson
328

329 Meeting adjourned at 12:15 p.m.
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331
332
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334
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336
337

338 **Current Subcommittee on Communication Services Members**

339 Gary Olsen (Acting Chairperson), Julie Balderson, Angela Greer, Cynthia Roller, Michael Eifert, Greg Ivie, and Eli
340 Schwartz
341

342 NOTE: Items may be considered out of order. The public body may combine two or more agenda items for
343 consideration. The public body may remove an item from the agenda or delay discussion relating to an item on the
344 agenda at any time. The public body may place reasonable restrictions on the time, place, and manner of public
345 comments but may not restrict comments based upon viewpoint.
346

347 **NOTE:** We are pleased to make reasonable accommodations for members of the public who have disabilities and
348 wish to attend the meeting. ASL Interpreters will be available at the meeting. If special arrangements for the meeting
349 are necessary, please notify Desiree Bennett at (775) 687-0586 as soon as possible and at least **ten** days in advance
350 of the meeting. If you wish, you may e-mail her at dabennett@adsd.nv.gov. Supporting materials for this meeting are
351 available at 3416 Goni Road, D-132, Carson City, NV 89706, or by contacting Desiree Bennett at 775-687-0586, or
352 by email dabennett@adsd.nv.gov.
353

354 ***Agenda Posted at the Following Locations:***

- 355
- 356 1. Aging and Disability Services Division, Carson City Office, 3416 Goni Road, Suite D-132, Carson City, NV 89706
 - 357 2. Aging and Disability Services Division, Las Vegas Office, 1860 East Sahara Avenue, Las Vegas, NV 89104
 - 358 3. Aging and Disability Services Division, Reno Office, 445 Apple Street, Suite 104, Reno, NV 89502
 - 359 4. Aging and Disability Services Division, Elko Office, 1010 Ruby Vista Drive, Suite 104, Elko, NV 89801
 - 360 5. Southern Nevada Center for Independent Living, 6039 El Dora Street, Suite H-8, Las Vegas, NV 89101
 - 361 6. Deaf and Hard of Hearing Advocacy Resource Center, 2575 Westwind Rd., Suite C, Las Vegas, NV 89146
 - 362 7. Northern Nevada Center for Independent Living, 999 Pyramid Way, Sparks, NV 89431
 - 363 8. Deaf and Hard of Hearing Advocacy Resource Center, 999 Pyramid Way, Sparks, NV 89431
 - 364 9. Nevada State Library and Archives, 100 North Stewart Street, Carson City, NV 89706

365 Notice of this meeting was posted on the Internet at: <http://www.nvaging.net> and <https://notice.nv.gov/>

SUMMARY OF RECOMMENDATIONS

**LEGISLATIVE COMMITTEE ON SENIOR CITIZENS,
VETERANS AND ADULTS WITH SPECIAL NEEDS**

Nevada Revised Statutes 218E.750

This summary presents recommendations approved by the Legislative Committee on Senior Citizens, Veterans and Adults With Special Needs at its final work session meeting on August 15, 2014. The bill draft requests (BDRs) will be submitted to the 78th Legislative Session for its consideration in 2015.

RECOMMENDATIONS FOR LEGISLATION

1. **Draft a bill** to require the Aging and Disability Services Division (ADSD), Department of Health and Human Services (DHHS), in their application process for Jobs and Day Training providers, to give preference to applicants who employ persons with disabilities at or above minimum wage. **(BDR -416)**
2. **Draft a bill** to improve resident care in skilled nursing facilities by:
 - a. Establishing staffing ratios in skilled nursing facilities of 4.1 hours of direct care per resident, comprising 2.8 hours for certified nursing assistants and 1.3 hours for licensed staff, as recommended by the National Consumer Voice for Quality Long-Term Care; and
 - b. Establishing a maximum time of 20 minutes by which staff of a nursing facility must respond to a resident's request for assistance through the use of a call light. **(BDR -417)**
3. **Draft a bill** to create a Power of Attorney for Health Care Decisions for persons with intellectual or developmental disabilities. This form would be different than the Power of Attorney for Health Care Decisions form set forth in *Nevada Revised Statutes* (NRS) 162A.860. The new form would enable adults over 18 years of age with intellectual or developmental disabilities to receive assistance in making medical decisions. **(BDR -418)**
4. **Draft a bill** to broaden the scope of the Program to Provide Devices for Telecommunication to Persons With Impaired Speech or Hearing by amending the statutes (primarily NRS Chapter 427A, "Services to Aging Persons and Persons With Disabilities") to include assistance services and a non-exclusive list of activities in which the service centers may engage. **(BDR -419)**
5. **Draft a bill** to establish an advisory board to assist the ADSD in the oversight of interpreters as set forth in NRS Chapter 656A, "Interpreters and Realtime Captioning Providers." **(BDR -420)**

RECOMMENDATIONS FOR COMMITTEE LETTERS

6. **Send a letter** to the Governor, DHHS, the Department of Employment, Training and Rehabilitation (DETR), and the Department of Education in support of Executive Order 2014-16, "Establishing the Governor's Taskforce on Integrated Employment," for persons with intellectual and developmental disabilities.
7. **Send a letter** to the Governor, the Senate Committee on Finance, and the Assembly Committee on Ways and Means in support of the request for seven new positions in the Rehabilitation Division, DETR, budget for Fiscal Year 2016-2017.
8. **Send a letter** to the Senate Committee on Finance and the Assembly Committee on Ways and Means in support of maintaining efforts by the Rehabilitation Division, DETR, to maximize federal funding for integrated employment.
9. **Send a letter** to the Governor, the Senate Committee on Finance, and the Assembly Committee on Ways and Means in support of increasing the Medicaid reimbursement rate for providers of Jobs and Day Training in the *Executive Budget* for the 2015-2017 Biennium.
10. **Send a letter** to the DHHS in support of additional positions within the Bureau of Health Care Quality and Compliance, Division of Public and Behavioral Health, for the purpose of conducting inspections at medical and other related facilities.
11. **Send a letter** to the DHHS in support of increased funding for the State Long-Term Care Ombudsman Program in the *Executive Budget* for the 2015-2017 Biennium.
12. **Send a letter** to the DHHS in support of an ADSD budget request to update the strategic plans for senior citizens and persons with disabilities, including a revised Nevada *Olmstead* plan, in the *Executive Budget* for the 2015-2017 Biennium.
13. **Send a letter** to the Governor, the DHHS, the Senate Committee on Finance, and the Assembly Committee on Ways and Means in support of increased funding of approximately \$500,000 for independent living services in the ADSD budget for the 2015-2017 Biennium.

RECOMMENDATIONS FOR STATEMENTS IN THE FINAL REPORT

14. **Include a statement in the final report** in support of legislation similar to the Caregiver Advise, Record, Enable (CARE) Act.

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Marketing/Outreach Briefs

Quarterly Outreach Included:

- 1 Presentations
- 3 Exhibits
- 1 Meetings
- 1 Sponsorship
- 1 Networking



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Marketing/Outreach Briefs

Quarterly Highlights

- Deaf-Blind Expo
- Spotlight Senior Services – Las Vegas
- Aging and Disability Services Division Conference (ADSD)
- State Employees in Carson City
- Introduction Letters
- Nevada Deaf Leadership Award



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