



Aging and Disability Services Division

Caseload Statistics for

January 2014

This document contains Caseload Statistics for several Aging and Disability Services Division (ADSD) programs. (Note: Not all programs collect this information, therefore not all of ADSDs programs are listed below.) Footnotes are included at the bottom of any program's statistics where clients have been waiting over 90 days for services. Please contact Kristen Rocha at 775-687-0586 if you have any questions.

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ASSISTED LIVING (AL) WAIVER - CASELOAD STATISTICS
January-14

	Dec-13	Jan-14	Change from Prior Month	FY13		FY14 YTD	
				Total	Average Per Month	Total	Average Per Month
Clients Referred							
Referred	1	3	200.0%	33	2.8	11	1.6
Dropped	1	0	-100.0%	9	0.8	7	1.0
Clients Waiting							
Screened	0	0	0.0%	14	1.2	9	1.3
Pending	1	1	0.0%	36	3.0	18	2.6
Total Clients Waiting	1	1	0.0%	50	4.2	27	3.9
# Clients Waiting Under 90 Days	1	3	200.0%	47	3.9	28	4.0
# Clients Waiting Over 90 Days	0	0	0.0%	4	0.3	2	0.3
Total Days Waiting	41	73	78.0%	1326	110.5	1022	146.0
Average days waiting YTD	41	73	78.0%	34	33.7	NA	43.0
Clients Approved							
Approved	2	0	-100.0%	28	2.3	13	1.9
Average Wait time till approved	82	0	-100.0%	376	31.3	NA	35.3
CASELOAD							
Total Budgeted Caseload	54	54	0.0%	54	54	54	54
Total Current Caseload	40	37	-7.5%	30	30	40	40
LEAVERS							
Total # of Closed Cases	4	3	-25.0%	18	1.5	12	1.7

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)
January-14

	Dec-13	Jan-14	Change from Prior Month	FY13		FY14 YTD	
				Total	AVERAGE Per Month	Total	AVERAGE Per Month
Clients Referred							
Referred	48	52	8.3%	171	14.3	241	34.4
Dropped	8	11	37.5%	97	8.1	59	8.4
Clients Waiting							
Screened	0	0	0.0%	100	8.3	32	5.1
Pending	0	0	0.0%	29	2.4	1	0.1
Total Clients Waiting	0	0	0.0%	129	10.8	33	4.7
# Clients Waiting Under 90 Days	0	0	0.0%	96	8.0	19	2.7
# Clients Waiting Over 90 Days	0	0	0.0%	34	2.8	13	1.9
Total Days Waiting	0	0	0.0%	9036	753.0	2945	420.7
Average days waiting YTD	0	0	0.0%	70	69.9	NA	49.1
Clients Approved							
Approved	1	1	0.0%	39	3.3	18	2.6
Average Wait time till approved	7	44	528.6%	70	69.9	NA	2.6
CASELOAD							
Total Budgeted Caseload	58	58	0.0%	96	96.0	59	58.0
Total Current Caseload	53	52	-1.9%	60	59.9	53	54.0
LEAVERS							
Total # of Closed Cases	1	2	100.0%	31	2.6	17	2.4

HOME AND COMMUNITY BASED WAIVER (HCBW) FOR THE FRAIL ELDERLY
January-14

	Dec-13	Jan-14	Change from Prior Month	FY13		FY14 YTD	
				Total	Average Per Month	Total	Average Per Month
Clients Referred							
Referred	281	316	12%	2080	173	1719	246
Dropped	123	162	32%	1095	91	789	113
Clients Waiting							
Screened	58	65	12%	1305	109	378	54
Pending	184	182	-1%	1598	133	1053	150
Total Clients Waiting	242	247	2%	2903	242	1431	204
# Clients Waiting Under 90 Days	213	217	2%	2211	184	1294	185
# Clients Waiting Over 90 Days	29	30	3%	694	58	144	21
Total Days Waiting	11476	11192	-2%	186886	15574	61110	8730
Average days waiting YTD	47	45	-4%	60	60	NA	42
Clients Approved							
Approved	40	62	55%	682	57	368	53
Average Wait time till approved	79	72	-9%	64	64	NA	69
CASELOAD							
Total Budgeted Caseload	1742	1747	0%	1713	1713	1771	1745
Total Current Caseload	1652	1679	2%	1630	1630	1652	1666
LEAVERS							
Total # of Closed Cases	52	32	-38%	565	47	290	41

*As of 3/3/2014: 12 have become active; 6 have closed**; 8 pending DWSS; 4 other

** Closure reasons include denied, death and non-cooperation.

HOMEMAKER
January-14

	Dec-13	Jan-14	Change from Prior Month	FY13		FY14 YTD	
				Total	Average Per Month	Total	Average Per Month
Clients Referred/Wait List							
Referred	83	75	-10%	885	74	554	79
Dropped	30	38	27%	245	20	177	25
Clients Waiting							
Screened	9	14	56%	NA	NA	48	7
Pending	2	4	100%	NA	NA	7	1
Total Clients Waiting	11	18	64%	175	175	554	79
# Clients Waiting Under 90 Days	9	11	22%	648	54	116	17
# Clients Waiting Over 90 Days	2	7	250%	239	20	35	5
Total Days Waiting	561	1301	132%	57974	4831	8963	1280
Average days waiting YTD	51	72	41%	63	63	NA	56
Clients Approved							
Approved	7	17	143%	65	5	65	9
Average Wait time till approved	43	35	-19%	50	50	NA	44
CASELOAD							
Total Budgeted Caseload	320	320	0%	320	320	320	320
Total Current Caseload	294	291	-1%	286	286	294	296
LEAVERS							
Total # of Closed Cases	8	18	56%	93	8	74	11

* As of 3/3/2014 all clients are still on waitlist with no risk/priority factors; no changes to health or living arrangements.

PERSONAL ASSISTANCE SERVICES (PAS)

January-14

	Dec-13	Jan-14	Change from Prior Month	FY13		FY14YTD	
				Total	Average Per Month	Total	Average Per Month
Clients Referred							
Referred	23	23	0.0%	97	8.1	123	17.6
Dropped	12	21	75.0%	23	2.1	96	13.7
Clients Waiting							
Screened	2	2	0.0%	58	4.8	15	2.1
Pending	1	1	0.0%	26	2.2	5	0.7
Total Clients Waiting	3	3	0.0%	84	7.0	20	1.7
# Clients Waiting Under 90 Days	3	3	0.0%	23	6.7	20	2.9
# Clients Waiting Over 90 Days	0	0	0.0%	4	0.3	0	0.0
Total Days Waiting	51	45	-11.8%	2214	184.5	321	45.9
Average days waiting YTD	17	15	-11.8%	26	25.5	NA	14.1
Clients Approved							
Approved	4	1	-75.0%	1404	3.8	26	3.7
Average Wait time till approved	33	21	-36.4%	117	47.3	NA	26.6
CASELOAD							
Total Budgeted Caseload	150	150	0.0%	150	150.0	150	150.0
Total Current Caseload	127	122	-3.9%	122	122.2	127	125.4
LEAVERS							
Total # Closed Cases	2	4	100.0%	37	3.4	23	3.3

AUTISM TREATMENT ASSISTANCE - CASELOAD STATISTICS

January-14

Autism Treatment	Dec-13	Jan-14	Change from Prior Month	Jan-13	Change from Prior Year	FY13		FY14 YTD	
						Total	Average	Total	Average
APPLICATIONS									
Total New Applications Received & Processed	9	9	0%	9	0%	92	8	113	16
WAITLIST/PENDING APPLICATIONS									
Total People	412	357	-13%	287	24%		275		364
<= 90 Days (%)	17%	20%	18%	5%	300%		10%		25%
> 90 Days (%)	83%	80%	-4%	95%	-16%		90%		75%
Maximum Days on Waitlist	834	865	4%	1946	-56%		1839		1230
TIME UNTIL SERVICES									
People Placed This Month	5	9	80%	0	0%	11	1	84	12
Average Days until Placement	759	275	-64%	0	0%		258		711
Maximum Days until Placement	1279	865	-32%	0	0%		220		1552
CASELOAD									
Total Active Cases	192	200	4%	136	47%		134		179
Average Monthly Co-payment	\$330	\$330	0%	\$330	0%		\$330		\$330
% of Cases with No Co-payment	81%	81%	0%	81%	0%		81%		81%
Age 18 Months to 5 Years	25%	25%	0%	36%	-31%		36%		26%
Age 6 years to 8 Years	39%	39%	0%	42%	-7%		36%		42%
Age 9 years to 10 Years	13%	14%	8%	13%	8%		13%		13%
Age 11 years to 18 Years	22%	22%	0%	9%	144%		15%		19%
LEAVERS									
Average Monthly Cost of Closed Cases	\$1,700	\$1,233	-27%	\$0	0%		\$1,340		\$1,133
Total # of Closed Cases**	3	3	0%	0	0%	14	1	16	2

**** The new ATAP data system has the ability to track closure reasons, but still needs to be populated with this information.**

INDEPENDENT LIVING - CASELOAD STATISTICS

January-14

	Dec-13	Jan-14	Change from Prior Month	Jan-13	Change from Prior Year	FY13 YTD		FY14 YTD	
						Total	Average	Total	Average
APPLICATIONS									
Total New Applications Received & Processed	15	21	40%	31	-32%	297	25	139	23
WAITLIST/PENDING APPLICATIONS									
Total People	324	337	4%	290	16%		285		321
<= 90 Days (%)	18%	16%	-11%	23%	-31%		24%		21%
> 90 Days (%)	82%	84%	2%	77%	9%		76%		79%
Maximum Days on Waitlist	785	816	4%	667	22%		624		746
TIME UNTIL SERVICES									
People Placed This Month	16	4	-75%	11	-64%	215	18	111	19
Average Days until Placement	563	303	-46%	210	44%		306		450
Maximum Days until Placement	747	673	-10%	479	41%		564		727
CASELOAD									
Total Active Cases	105	93	-11%	87	7%		83		115
LEAVERS									
Average Cost of Closed Cases	\$5,009	\$4,232	-16%	\$6,313	-33%		\$5,934		\$8,741
Total # of Closed Cases	24	21	-13%	16	31%	199	17	111	19
(Top 4 Closure Reasons, %)									
1 Goals Met	75%	62%	-17%	81%	-24%		78%		68%
2 Withdrawn	8%	10%	14%	13%	-24%		10%		8%
3 Died	13%	10%	-24%	6%	52%		8%		9%
4 Other	4%	19%	357%	0%	0%		4%		15%

*The IL wait list is prioritized, there are not any individuals considered "high priority" waiting over 90 days days.

TRAUMATIC BRAIN INJURY - CASELOAD STATISTICS
January-14

	Dec-13	Jan-14	Change from Prior Month	Jan-13	Change from Prior Year	FY13		FY14 YTD	
						Total	Average	Total	Average
APPLICATIONS									
Total New Applications Received & Processed	6	7	17%	8	-13%	67	6	45	6
WAITLIST/PENDING APPLICATIONS									
Total People	5	9	80%	5	80%		5		5
<= 90 Days (%)	100%	100%	0%	100%	0%		100%		100%
> 90 Days (%)	0%	0%	0%	0%	0%		0%		0%
Maximum Days on Waitlist	16	26	63%	16	63%		29		20
TIME UNTIL SERVICES									
People Beginning Service This Month	3	4	33%	4	0%	35	3	24	3
Average Days until Placement	9	18	100%	9	100%		17		13
Maximum Days until Placement	16	26	63%	16	63%		28		20
CASELOAD									
Total Active Cases	10	11	10%	11	0%	122	10	81	12
LEAVERS									
Average Cost of Closed Cases	\$30,286	\$30,167	0%	\$41,097	-27%		\$35,622		\$ 31,534
Total # of Closed Cases	9	9	0%	7	29%	59	5	50	7
(Top 3 Closure Reasons, %)									
1 Rehabilitation Successful	89%	89%	0%	72%	24%		89%		82%
2 Withdrew from Program	11%	11%	0%	14%	-21%		8%		13%
3 Died or Moved	0%	0%	0%	14%	-100%		4%		4%

DISABILITY RX - CASELOAD STATISTICS
January-14

	Dec-13	Jan-14	Change from Prior Month	Jan-13	Change from Prior Year	FY13		FY14 YTD	
						Total	Average	Total	Average
TRADITIONAL APPLICATIONS									
Total Applications Received ¹	4	5	25%	6	-17%	111	9	58	8
Approved (%)	67%	0%	-67%	100%	-100%		87%		34%
Denied (%)	33%	100%	67%	0%	100%		13%		25%
Denial Reasons									
1 Incomplete Data	0%	0%	0%	0%	0%		0%		0%
2 Income Too High	0%	0%	0%	0%	0%		7%		3%
3 Residency	100%	0%	-100%	0%	0%		0%		18%
4 Age	0%	0%	0%	0%	0%		0%		0%
5 Eligible for Medicaid	0%	0%	0%	0%	0%		0%		0%
6 All Other Reasons	0%	100%	100%	0%	100%		35%		29%
WAITLIST (In-Process & Pending Applications)									
Total People Waiting	0	0	0%	0	0%	0	0	0	0
Average Days Wait Time	25	20	-20%	42	-52%		24		22
Maximum Days Wait Time	69	40	-42%	124	-68%		39		38
CASELOAD									
Total Enrollees ²	67	60	-10.4%	65	-8%	729	61	458	65
Total Budgeted Enrollees	51	51	0.0%	51	0%	612	51	612	51
LEAVERS									
Total # of Closed Cases	4	3	200%	0	0%	12	1	14	2
(Top Closure Reasons, %)									
1 Incomplete Data	75%	33%	-42%	0%	33%		29%		23%
2 Deceased	0%	0%	0%	0%	0%		0%		0%
3 Residency	0%	33%	33%	0%	33%		13%		6%
4 Need to Enroll in Part D	0%	0%	0%	0%	0%		0%		0%
5 Eligible for Medicaid	0%	33%	33%	0%	33%		8%		3%
6 All Other Reasons	25%	0%	-25%	0%	0%		0%		19%
PART D APPLICATIONS									
Total Applications Received ¹	20	32	60.0%	13	146%	275	23	170	24
Approved (%)	85%	84%	-1%	100%	-16%		93%		49%
Denied (%)	15%	16%	1%	0%	16%		7%		10%
Denial Reasons									
1 Incomplete Data	0%	0%	0%	0%	0%		3%		0%
2 Income Too High	33%	0%	-33%	0%	0%		0%		12%
3 Residency	0%	60%	60%	0%	60%		15%		6%
4 Age	0%	0%	0%	0%	0%		0%		0%
5 Eligible for Medicaid	0%	0%	0%	0%	0%		6%		9%
6 All Other Reasons	67%	40%	-27%	0%	40%		35%		32%
WAITLIST (In-Process & Pending Applications)									
Total People Waiting	0	0	0.0%	0	0%	0	0	0	0
Average Days Wait Time	26	23	-11.5%	27	-15%		24		24
Maximum Days Wait Time	44	40	-9.1%	46	-13%		46		48
CASELOAD									
Total Enrollees ²	456	475	4.2%	379	25%	4,346	362	3,086	441
Total Budgeted Enrollees	325	325	0%	361	-10%	4,332	361	3,900	325

LEAVERS									
Total # of Closed Cases	6	23	283%	19	21%	127	11	80	11
(Top Closure Reasons, %)									
1 Incomplete Data	50%	30%	-20%	21%	9%		28%		17%
2 Deceased	0%	9%	9%	0%	9%		6%		8%
3 Eligible for Medicaid	0%	4%	4%	0%	4%		0%		0%
4 Need to Enroll in Part D	0%	0%	0%	0%	0%		10%		6%
5 Residency	17%	0%	-17%	0%	0%		13%		6%
6 All Other Reasons	33%	57%	23%	79%	-22%		36%		21%
¹ Total Applications are applications received but not yet reviewed for denial or approval. ² Total Enrollees are members who are deemed eligible for benefits.									

SENIOR RX - CASELOAD STATISTICS January-14

	Dec-13	Jan-14	Change from Prior Month	Jan-13	Change from Prior Year	FY13		FY14 YTD	
						Total	Average	Total	Average
TRADITIONAL APPLICATIONS									
Total Applications Received ¹	4	4	0.0%	4	0.0%	124	10	46	7
Approved (%)	100%	25%	-75.0%	100%	-75.0%		86%		50%
Denied (%)	0%	75%	75.0%	0%	75.0%		14%		9%
Denial Reasons									
1 Incomplete Data	0%	0%	0.0%	0%	0.0%		0%		0%
2 Income Too High	0%	0%	0.0%	0%	0.0%		13%		0%
3 Residency	0%	0%	0.0%	0%	0.0%		4%		8%
4 Age	0%	0%	0.0%	0%	0.0%		8%		0%
5 Eligible for Medicaid	0%	0%	0.0%	0%	0.0%		4%		0%
6 All Other Reasons	0%	100%	100.0%	0%	100.0%		13%		17%
WAITLIST (In-Process & Pending Applications)									
Total People Waiting	0	0	0.0%	0	0%	0	0	0	0
Average Days Wait Time	14	33	135.7%	48	-31.3%		28		19
Maximum Days Wait Time	40	41	2.5%	152	-73.0%		60		35
CASELOAD									
Total Enrollees ²	98	95	-3.1%	84	13.1%	1,173	98	685	98
Total Budgeted Enrollees	135	135	0.0%	172	-21.5%	2,064	172	1,620	135
LEAVERS									
Total # of Closed Cases	5	1	-80.0%	2	-50.0%	30	3	12	2
(Top Closure Reasons, %)									
1 Incomplete Data	80%	0%	-80.0%	100%	-100.0%		47%		25%
2 Deceased	20%	0%	-20.0%	0%	0.0%		2%		2%
3 Residency	0%	0%	0.0%	0%	0.0%		13%		4%
4 Need to Enroll in Part D	0%	0%	0.0%	0%	0.0%		3%		0%
5 Eligible for Medicaid	0%	0%	0.0%	0.00%	0.0%		2%		0%
6 All Other Reasons	0%	100%	100.0%	0.00%	100.0%		25%		10%
PART D APPLICATIONS									
Total Applications Received ¹	117	103	-12.0%	54	90.7%	938	78	686	98
Approved (%)	84%	87%	3.1%	100%	-13.1%		94%		51%
Denied (%)	16%	13%	-3.1%	0%	13.1%		6%		7%
Denial Reasons									
1 Incomplete Data	0%	0%	0.0%	0%	0.0%		0%		1%
2 Income Too High	67%	23%	-43.6%	0%	23.1%		14%		23%
3 Residency	11%	31%	19.7%	0%	30.8%		3%		11%
4 Age	0%	0%	0.0%	0%	0.0%		0%		0%
5 Eligible for Medicaid	6%	0%	-5.6%	0%	0.0%		6%		2%
6 All Other Reasons	17%	46%	29.5%	0%	46.2%		59%		21%
WAITLIST (In-Process & Pending Applications)									
Total People Waiting	0	0	0.0%	0	0%	0	0	0	0
Average Days Wait Time	23	25	8.7%	28	-10.7%		25		21
Maximum Days Wait Time	41	42	2.4%	67	-37.3%		59		40
CASELOAD									
Total Enrollees ²	3,005	3,042	1.2%	2,784	9.3%	33,545	2,795	20,433	2,919
Total Budgeted Enrollees	2,750	2,750	0.0%	3,184	-13.6%	38,208	3,184	33,000	2,750

LEAVERS									
Total # of Closed Cases	63	80	27.0%	48	66.7%	809	67	439	63
(Top Closure Reasons, %)									
1 Incomplete Data	38%	38%	-0.6%	58%	-20.8%		41%		19%
2 Deceased	37%	16%	-20.3%	6%	10.0%		21%		17%
3 Eligible for Medicaid	0%	9%	8.8%	0%	8.8%		0%		1%
4 Need to Enroll in Part D	2%	3%	0.9%	2%	0.4%		7%		2%
5 Residency	2%	1%	-0.3%	2.08%	-0.8%		11%		3%
6 All Other Reasons	22%	34%	11.5%	31.25%	2.5%		20%		16%

1 Total Applications are applications received but not necessarily yet processed for denial or approval.

2 Total Enrollees are members who are deemed eligible for and enrolled in benefit.

DENTAL PILOT PROGRAM (DISABILITY) - CASELOAD STATISTICS

January-14

DENTAL PILOT PROGRAM (DISABILITY)	Dec-13	Jan-14	Change from Prior Month	Jan-13	Change from Prior Year	FY14 YTD	
						Total	Average
TRADITIONAL APPLICATIONS							
Total Applications Received ¹	1	1	0%	0	0%	13	2
Approved (%)	100%	100%	0%	0%	100%		46%
Denied (%)	0%	0%	0%	0%	0%		4%
Denial Reasons							
1 Incomplete Data	0%	0%	0%	0%	0%		0%
2 Income Too High	0%	0%	0%	0%	0%		0%
3 Residency	0%	0%	0%	0%	0%		0%
4 Age	0%	0%	0%	0%	0%		0%
5 Eligible for Medicaid	0%	0%	0%	0%	0%		0%
6 All Other Reasons	0%	0%	0%	0%	0%		8%
WAITLIST (In-Process & Pending Applications)							
Total People Waiting	7	2	-71%	0	0%	36	5
Average Days Wait Time	0	0	0%	0	0%		47
Maximum Days Wait Time	0	0	0%	0	0%		47
CASELOAD							
Total Enrollees ²	16	15	-6.3%	0	0.0%	131	19
Total Budgeted Enrollees	22	22	0.0%	0	0.0%	264	22
LEAVERS							
Total # of Closed Cases	0	1	100.0%	0	100.0%	1	0
(Top Closure Reasons, %)							
1 Incomplete Data	0%	0%	0.0%	0%	0.0%		0%
2 Deceased	0%	0%	0.0%	0%	0.0%		0%
3 Residency	0%	100%	100.0%	0%	100.0%		8%
4 Need to Enroll in Part D	0%	0%	0.0%	0%	0.0%		0%
5 Eligible for Medicaid	0%	0%	0.0%	0%	0.0%		0%
6 All Other Reasons	0%	0%	0.0%	0%	0.0%		0%
PART D APPLICATIONS							
Total Applications Received ¹	4	7	75.0%	0	0.0%	55	8
Approved (%)	100%	71%	-28.6%	0%	71.4%		52%
Denied (%)	0%	29%	28.6%	0%	28.6%		6%
Denial Reasons							
1 Incomplete Data	0%	0%	0.0%	0%	0.0%		0%
2 Income Too High	0%	0%	0.0%	0%	0.0%		0%
3 Residency	0%	0%	0.0%	0%	0.0%		0%
4 Age	0%	0%	0.0%	0%	0.0%		0%
5 Eligible for Medicaid	0%	0%	0.0%	0%	0.0%		0%
6 All Other Reasons	0%	100%	100.0%	0%	100.0%		25%
WAITLIST (In-Process & Pending Applications)							
Total People Waiting	40	11	-72.5%	0	100.0%	183	26
Average Days Wait Time	147	259	76.2%	0	0.0%		110
Maximum Days Wait Time	154	309	100.6%	0	0.0%		125

CASELOAD								
Total Enrollees²	141	148	5.0%	0	0.0%	992	142	
Total Budgeted Enrollees	119	119	0.0%	0	0.0%	1,428	119	
LEAVERS								
Total # of Closed Cases	1	7	600.0%	0	100.0%	13	2	
(Top Closure Reasons, %)								
1 Incomplete Data	0%	0%	0.0%	0%	0.0%		0%	
2 Deceased	0%	14%	14.3%	0%	14.3%		18%	
3 Eligible for Medicaid	0%	0%	0.0%	0%	0.0%		0%	
4 Need to Enroll in Part D	0%	0%	0.0%	0%	0.0%		0%	
5 Residency	100%	0%	-100.0%	0%	0.0%		11%	
6 All Other Reasons	0%	86%	85.7%	0%	85.7%		13%	

¹ Total Applications are applications received but not necessarily yet processed for denial or approval.

² Total Enrollees are members who are deemed eligible for and enrolled in benefit.

*Individuals on the wait list for Disability RX in Dental Program are waiting because no slots are available in the program.

DENTAL PILOT PROGRAM (SENIORS) - CASELOAD STATISTICS

January-14

DENTAL PILOT PROGRAM (SENIORS)	Dec-13	Jan-14	Change from Prior Month	Jan-13	Change from Prior Year	FY13		FY14 YTD	
						Total	Average	Total	Average
TRADITIONAL APPLICATIONS									
Total Applications Received ¹	3	0	-100.0%	0	0.0%	38	8	14	2
Approved (%)	100%	0%	-100.0%	0%	0.0%		77%		47%
Denied (%)	0%	0%	0.0%	0%	0.0%		3%		3%
Denial Reasons									
1 Incomplete Data	0%	0%	0.0%	0%	0.0%				0%
2 Income Too High	0%	0%	0.0%	0%	0.0%				0%
3 Residency	0%	0%	0.0%	0%	0.0%				0%
4 Age	0%	0%	0.0%	0%	0.0%				0%
5 Eligible for Medicaid	0%	0%	0.0%	0%	0.0%				0%
6 All Other Reasons	0%	0%	0.0%	0%	0.0%		20%		8%
WAITLIST (In-Process & Pending Applications)									
Total People Waiting	11	0	-100.0%	0	0.0%	60	12	35	5
Average Days Wait Time	0	309	0.0%	0	0.0%		10		63
Maximum Days Wait Time	0	309	0.0%	0	0.0%		12		69
CASELOAD									
Total Enrollees ²	20	21	5.0%	0	0.0%	97	24	162	23
Total Budgeted Enrollees	33	33	0.0%	0	0.0%	96	24	396	33
LEAVERS									
Total # of Closed Cases	0	2		0	100.0%			3	0
(Top Closure Reasons, %)									
1 Incomplete Data	0%	0%	0.0%	0%	0.0%				0%
2 Deceased	0%	0%	0.0%	0%	0.0%				0%
3 Residency	0%	50%	50.0%	0%	50.0%				4%
4 Need to Enroll in Part D	0%	0%	0.0%	0%	0.0%				0%
5 Eligible for Medicaid	0%	0%	0.0%	0%	0.0%				0%
6 All Other Reasons	0%	50%	50.0%	0%	50.0%				13%
PART D APPLICATIONS									
Total Applications Received ¹	33	27	-18.2%	0	0.0%	1,306	261	180	26
Approved (%)	91%	96%	5.4%	0%	96.3%		73%		52%
Denied (%)	9%	4%	-5.4%	0%	3.7%		27%		6%
Denial Reasons									
1 Incomplete Data	0%	0%	0.0%	0%	0.0%				0%
2 Income Too High	0%	0%	0.0%	0%	0.0%				0%
3 Residency	0%	0%	0.0%	0%	0.0%		0%		0%
4 Age	0%	0%	0.0%	0%	0.0%		0%		0%
5 Eligible for Medicaid	0%	0%	0.0%	0%	0.0%				0%
6 All Other Reasons	100%	100%	0.0%	0%	100.0%		100%		50%
WAITLIST (In-Process & Pending Applications)									
Total People Waiting	140	42	-70.0%	0	0.0%	2,014	403	573	82
Average Days Wait Time	154	267	73.4%	0	0.0%		30		114
Maximum Days Wait Time	158	328	107.6%	0	0.0%		50		132
CASELOAD									
Total Enrollees ²	935	987	5.6%	0	0.0%	2,693	673	6,547	935
Total Budgeted Enrollees	911	911	0.0%	0	0.0%	2,688	672	10,932	911

LEAVERS									
Total # of Closed Cases	8	61	662.5%	0	100.0%	29	7	96	14
(Top Closure Reasons, %)									
1 Incomplete Data	0%	0%	0.0%	0%	0.0%		1%		0%
2 Deceased	63%	16%	-46.1%	0%	16.4%		26%		28%
3 Eligible for Medicaid	0%	0%	0.0%	0%	0.0%				0%
4 Need to Enroll in Part D	0%	0%	0.0%	0%	0.0%		1%		0%
5 Residency	0%	7%	6.6%	0%	6.6%		10%		3%
6 All Other Reasons	38%	77%	39.5%	0%	77.0%		41%		19%

1 Total Applications are applications received but not yet reviewed for denial or approval.

2 Total Enrollees are members who are deemed eligible for benefits.

*Individuals on the wait list for Senior RX in Dental Program are waiting because no slots are available in the program.