

# 2017

# ANNUAL Report

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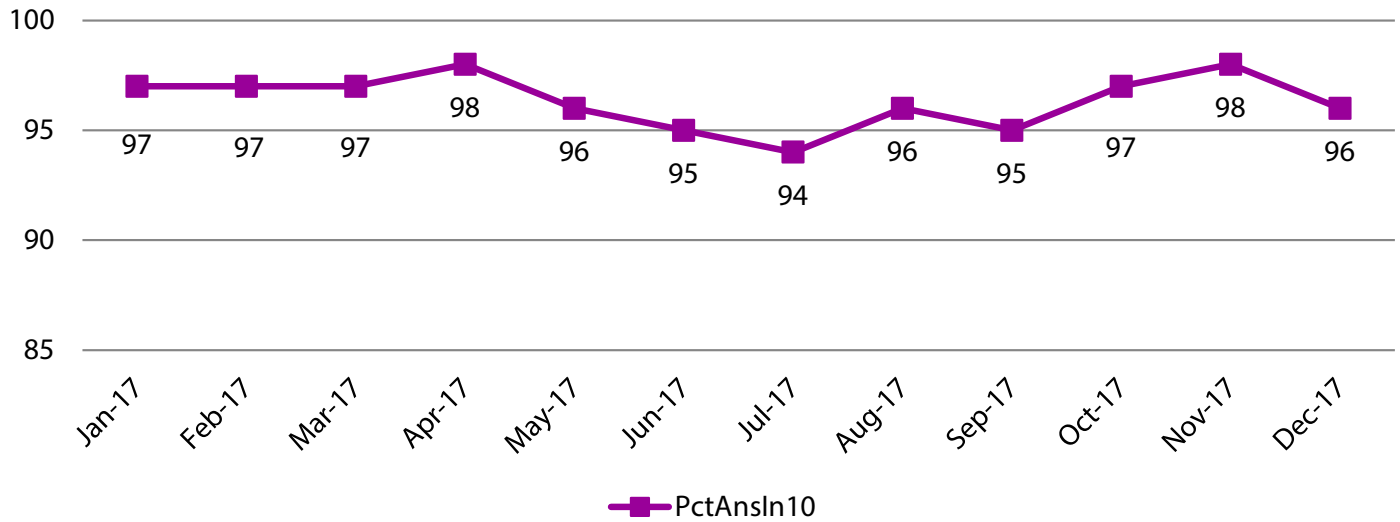
**Public Version**

Report provided by:

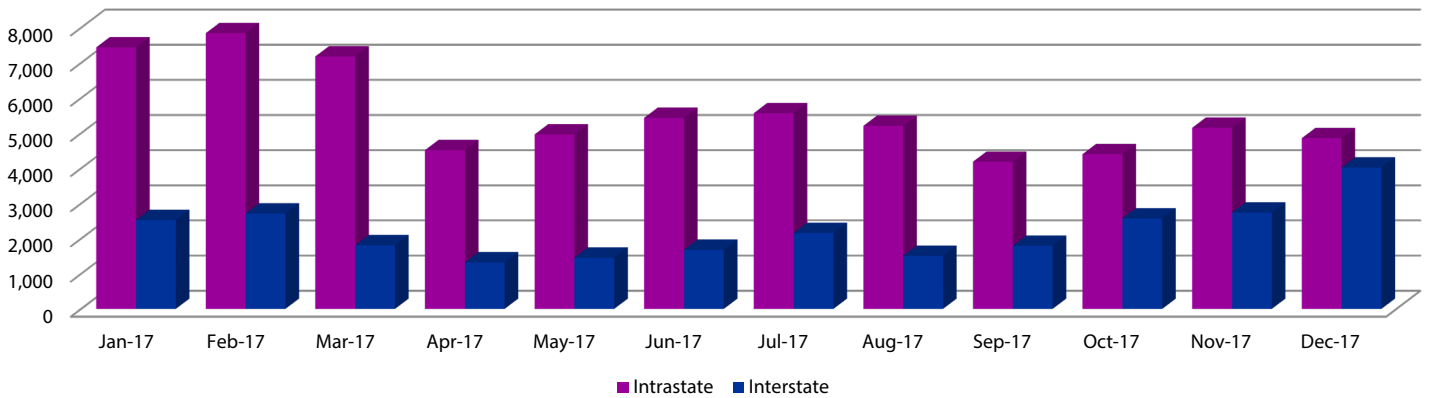


## TRS Monthly Performance Averages

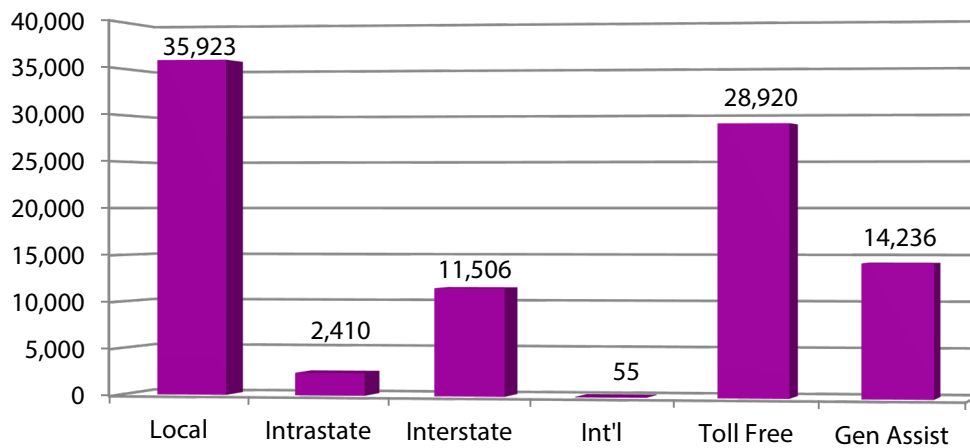
### Percent Answered in 10



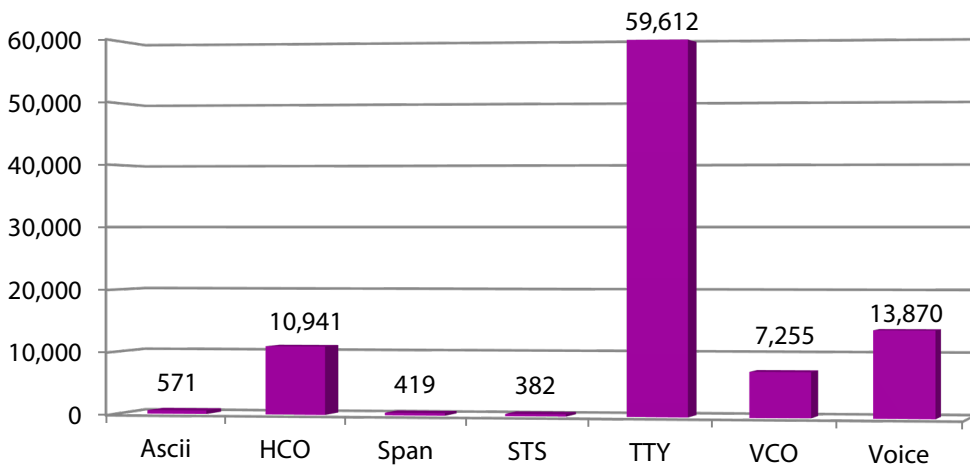
## TRS Total Intrastate and Total Interstate Session Minutes



## Annual TRS Session Minutes by Jurisdiction

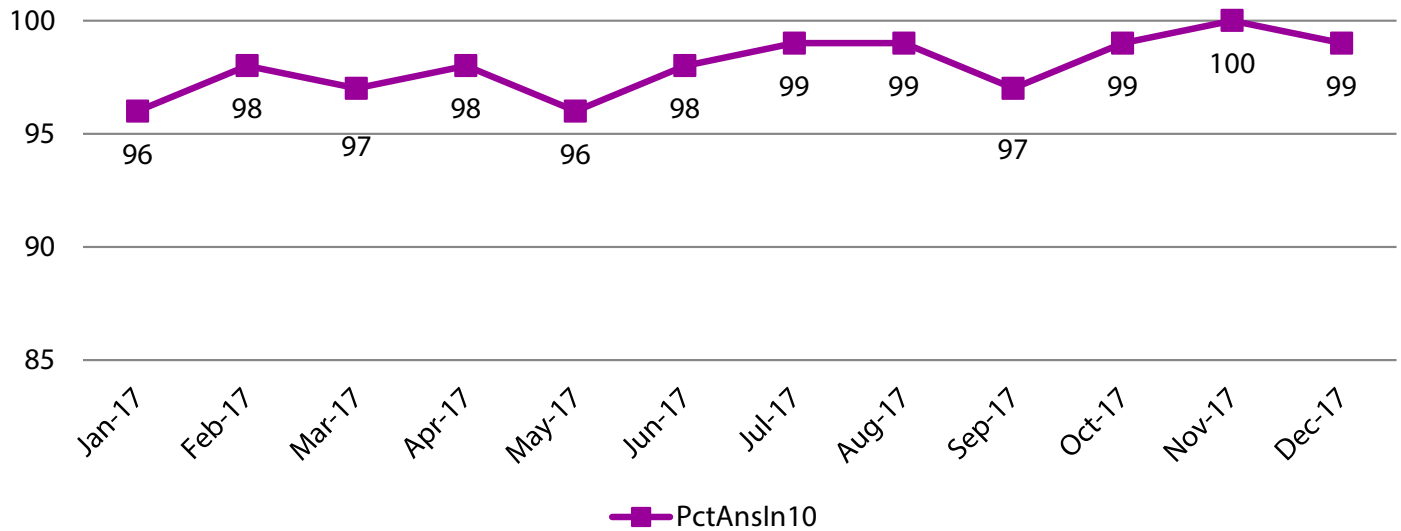


## Annual TRS Session Minutes by Inbound Method (includes intrastate and interstate minutes)

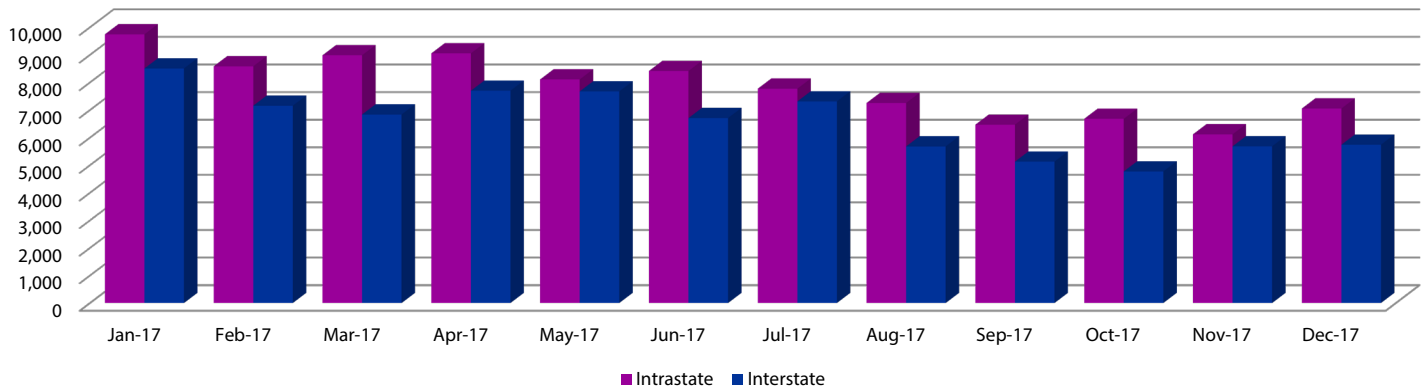


## CapTel Performance Averages

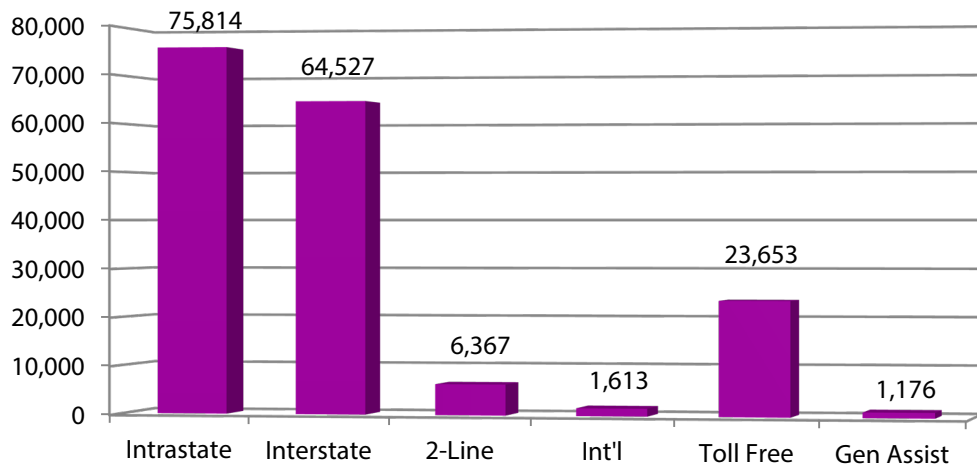
### Percent Answered In 10 Seconds



## CapTel Total Intrastate and Total Interstate Session Minutes



### Annual CapTel Session Minutes by Jurisdiction



### Annual CapTel Session Minutes by Inbound Method (includes intrastate and interstate minutes)

