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Minutes

Name of Organization: Nevada No Wrong Door (NWD) Advisory Board

Date and Time of Meeting: May 27, 2015; 11:30 a.m.

Place of Meeting: Office of Economic Development
808 West Nye Lane
Carson City, NV 89703
-OR-
555 E. Washington Ave #5400
Las Vegas, NV 89101

Minutes

I. Welcome, Roll Call and Introductions

Cheyenne Pasquale, ADRC Project Manager called the meeting to order at 11:38 am.

Members Present: Brian Patchett, Jeff Fontaine, Jill Berntson, Dena Schmidt, Maria Dent, Janice John, Ellen Richardson-Adams, Janice John, Jane Gruner, Mechelle Merrill, Sherri Rice, Laurie Olson, Jane Gruner,

Members Absent: Sherri Rasmussen, Sherri Rice, Laurie Squartsoff

Guests Present: Gloria Macdonald, Bob Cooney, Amber Howell,

Staff Present: Cheyenne Pasquale (ADSD), Lisa Watson (SEI), Sarah Marschall (SEI)

II. Public Comment (No action may be taken upon a matter raised under public comment period unless this matter has been specifically included on an agenda as an action item.) No public comment

III. Review and Approve Minutes from April 28, 2015

Sarah B. asked to be added to April notes as staff present. Maria D. motioned to approve, Brian P. Seconded. All voted and motion was approved

IV. Review and Discuss Current Efforts to Address Critical Issues for NWD

Cheyenne P. gave status of BIPP summarizing the initiative funded by Center for Medicare and Medicaid (CMS) for streamlined access to Medicaid services, LTSS, and supports. She invited Gloria M. and Bob C. to share details about BIPP.

Gloria M. described BIPP's 12 objectives. She explained that BIPP's funding comes from CMS via Affordable Care Act (ACA). She also discussed the initiatives related to NWD through the Money Follow the Person (MFP) grant which included adding certain DHCFP programs into the SAMS Case Management system used by ADSD and the formation of a LTSS committee focused on quality assurance practices. She stressed importance of partnering with various systems to include more program participation in the short timeline under BIPP.

Bob C. highlighted the program's focus for Nevada consumers with issues finding eligibility, assessment, and directional support. The goal for consumers is easy access to assessment and direction to services. Using this program and considering other state models will provide consumers with efficient access.

Gloria M. also discussed the need for a sustainability plan. Sharing with the Advisory Board her idea for cross agency budget concept papers to support the NWD concept in the future.

Brian P. discussed importance of consistent info to be shared across all databases, ongoing training, and consideration that persons using these services are in both nonprofit and for profit realms. Members of the board agreed and noted that existing efforts such as NV211 and Nevada ADRC were great resources that still needed work and most importantly needed to be marketed to the community.

Laurie O. shared that NV 211 is going thru change in contractors and operating system that might help make centralized intake more feasible and NV211 can look at communicating with ADSD. Members of the board felt this would be good for NV211 and were excited to know about this opportunity.

Jane G. expressed considering children's mental health having NWD committee representation for effective membership input.

Cheyenne P. clarified that the Harmony system is the case management screening system, the NWD Planning grant includes funding for IT assessment, but it might not be feasible to accomplish this in the short timeframe left in the grant (due to end September 30, 2015).

V. Review & Discuss Other State Models for NWD Implementation

Lisa W. opened the discussion for the state models by reviewing handouts “Public Outreach and Links to Key Referral Sources” and “State Models to NWD Implementation” reviewing state models, how other states have addressed issues, and how NWD from can use the information.

The board reviewed the handouts and gave input about effective approaches for NWD within various programs in the following states: (Maryland, Oklahoma, Pennsylvania, South Carolina, and Washington).

- Streamlined application processes through the use of Intake tools (such as 1800 numbers, electronic screening tools),
- Focused target populations
- Various states focus on addressing systems issues, governance issues. and how that can be effectively completed in Nevada

Board members spoke about the importance of state led agency representative involvement in NWD and a strong need to have stakeholders and partners engaged in the beginning of the process.

Brian P. questioned current funding available for the NWD Plan. Cheyenne P. explained that at start of NWD there was no guarantee for additional finding and shared about potential 3-year ACL grant for possible NWD Implementation. Jane G. expressed a good chance of receiving grant because of existing efforts underway in Nevada.

Lisa W. reviewed the handout “NWD - State Approaches to Addressing NV Critical Issues” to implement various aspects for NWD.

VI. Review, Discuss and Approve Strategies, Timelines, and Resources for 3 Year Plan (For possible action)

Lisa W. led the board discussion for considerations of potential goals. Through the brainstorming session members expressed importance of program goals to have an effective NWD program including a timeline to complete these goals.

Brian P. voiced reaching out to a contact in order to bring a good amount of information and to focus on a specific outlined achievable goal. He emphasized taking ideas of from other states and using what works for Nevada.

Bob C. stated key aspect importance of all-encompassing IT work for agencies to work together through I&R Case management data plan structure. Members discussed eligibility and screen of clients for public programs, There was also consideration regarding sharing client info between sites needing to be built through privacy rules being addressed.

Members discussed building a strong program through useful tools such as strong leadership, a governance committee, sustainability, and involvement of key decision makers. Members also discussed the engagement aspect of how clients are being connected to services.

Lori M expressed having a key representative for committee positions from each division with funding to keep consistency and involvement in the event that staff move making sure there is always be someone to fill the committee position.

Members discussed a NWD coordinator position to help steer the governing body.

The following ideas were discussed as potential goals over a 3-year period:

- Engage and Inform consumers, caregivers, and providers in the NWD system to develop support for the initiative and increase access to care.
- Begin person centered planning across agencies
- Develop unified information technology (IT) improve sharing of I&R process to programs and providers.
- Establish a diverse governing board to guide, promote, and ensure success of NWD in Nevada.
- Sufficient resources to offer consumers services they need.

Cheyenne P. stated this plan will be an opportunity to expand on what is being done already through projects like BIPP, MFP and ADRC as well as others including the Family Resource Center system and NV211. No action was taken on this item as the board agreed further discussions were needed at the next meeting.

VII. Review & Discuss draft Strategic Plan

Lisa W. provided a brief review of the Strategic Plan to date. The next meeting will be focused on the Goals and Strategies to be included in the plan.

Lisa W. asked board members to review the Advisory Board section of the plan to provide any additional input on the agency descriptions and roles.

VIII. Public Comment (No action may be taken upon a matter raised under public comment period No public comment

IX. Final Comments, Next Steps and Adjournment

The next meeting is to be held June 23 at location TBD in Carson City.

July meeting planned to be held as a Webinar

Meeting adjourned at 2:43 pm