Nevada Task Force on Alzheimer's Disease State Plan Recommendations Planning – prepared by Tina Dortch (version #3; 8June2020)

Recommendation #: 3

TFAD Member Lead: Tina Dortch, Senator Weiner

Current Recommendation with Revisions:

Cultural Competency (2013)

To help ensure successful processes and outcomes, advocates would benefit from engaging in non-stigmatizing sensitivity training, as well as proactive efforts to gain input from affected communities. Specific activities might include, without limitation, implicit bias testing and focused listening sessions.

<u>Determination</u>: Do you propose that for the 2021 State Plan this recommendation be:

- 1) Retained as is
- 2) Retired to the Appendix (it has been accomplished or is no longer relevant)
- 3) Revised / Updated expand description of patient base and efforts/means to distribute culturally sensitive care

<u>Justification</u>: If you propose revising this recommendation, what is your rationale for your suggested changes:

Person-centered care involves non-stigmatizing, customized outreach approaches to address a multicultural population (i.e. reflecting differences in ability, generation, ethnicity/race and sexual orientation/gender identity). Adopting this approach has been shown to increase a person's receptiveness to outreach efforts, improve the quality of their care and minimize their experienced health disparities.

<u>Suggested Revisions</u>: Please provide the text for your suggestions on how to revise the recommendation (and be sure to include each of the following require elements):

Recommendations:

Promote Implicit Bias testing. Encourage personnel involved in publicfacing engagements with the Alzheimer's community to take Implicit Bias assessments.

Promote listening sessions. Before developing campaigns, entities conducting outreach should engage Alzheimer's community—to gauge impressions on healthcare experienced by its culturally diverse and marginalized members.

Promote development and use of culturally competent Toolkits infused with Person First language as a resource to support entities providing awareness and outreach campaigns for the Alzheimer's community.

Indicators:

Monitor number of created, adopted and disseminated culturally sensitive Toolkits

Monitor number of service providers that report having participated in cultural sensitivity training

Potential Funding:

National Resource Center on

LGBT Aging

US DHHS Office of Minority

Health

US and Nevada DHHS - Aging and Disability

Services Division

Collaboration with different cultural and ethnic focused

organizations

Philanthropic sector; donations and/or gifts