



How Nevadans find care and support services

Nevada's Three Year Plan to Transform the Long Term Services and Supports System through a No Wrong Door Approach

Mission

The mission of the No Wrong Door Initiative is to *streamline access to services and ensure that Nevadans receive individualized care that meets their needs.*

Vision

Nevadans with functional limitations and the family members that support them have timely access to correct information and quality services that promote choice, dignity, and independence.

Goals

- 1) Engage and inform consumers, caregivers, and providers in the NWD system to develop support for the initiative and increase access to care.
- 2) Implement high quality person-centered counseling across agencies based on established standards.
- 3) Improve access and availability to long term services and supports.
- 4) Develop an integrated information technology (IT) system to improve access for consumers and improve efficiencies across programs and providers.
- 5) Establish a governing board to guide, promote, and ensure success of NWD in Nevada.

Guiding Principles

- Accessible
- Person-Centered
- Coordinated
- Sustainable and Accountable

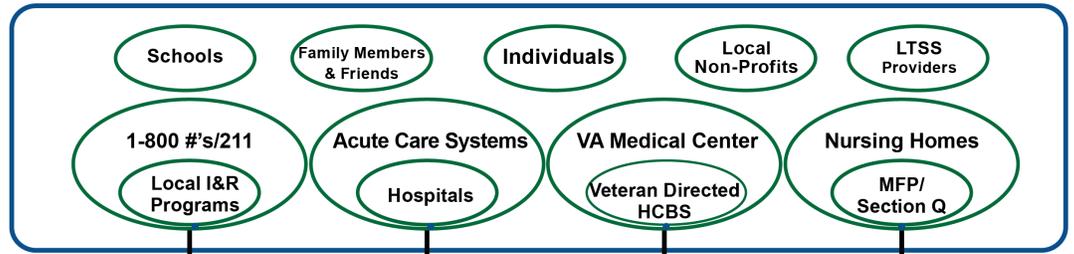


For More Information:

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[www.adsd.nv.gov/boards and commissions/no wrong door advisory board](http://www.adsd.nv.gov/boards_and_commissions/no_wrong_door_advisory_board)

Public Outreach and Coordination with Key Referral Sources



Person Centered Counseling

Person Centered Counseling Process

Assists with any immediate LTSS needs, conducts conversation to confirm who should be part of process, and identifies goals, strengths and preferences

Comprehensive review of private resources and informal supports

Facilitates informed choice of available options and the development of the Person Centered Plan

Facilitates implementation of the plan by linking individuals to private pay resources, and if applicable, in applying for public LTSS programs and follow-up.

As needed, facilitates diversion from nursing homes, transition from nursing home to home, transition from hospital to home, and transition from post-secondary school to post-secondary life.

Streamlined Eligibility to Public Programs

Improving the Efficiency and Effectiveness of LTSS Eligibility Process Across Multiple Public Programs:

Leverages Person Centered Counseling staff to use information from the person centered plan to help individuals complete applications for public LTSS program(s) and to help them through the entire eligibility process

Continually identifies ways to improve the efficiency and effectiveness of the eligibility determination processes across the multiple LTSS programs administered by the state, while also creating a more expeditious and seamless process for consumers and their families

State Governance and Administration

State Leadership, Management and Oversight

Must include support from the Governor and involvement from State Medicaid Agency, State Agencies Administering programs for Aging, Intellectual and Developmental Disabilities, Physical Disabilities and Mental/Behavioral Health

Must involve input from external stakeholders, including consumers and their families, on the design, implementation, and operation of the system

Responsible for designating the agencies and organizations that will play a formal role in carrying out the NWD system

Will use NWD System as a vehicle for making its overall LTSS System more consumer-driven and cost-effective