## STATE OF NEVADA AGING AND DISABILITY SERVICES DIVISION

## SERVICE SPECIFICATIONS GERIATRIC HEALTH AND WELLNESS – MEDICATION MANAGEMENT

# Any exception to these Service Specifications must be requested in writing and approved by the Deputy Administrator of the Aging and Disability Services Division.

#### PURPOSE:

To promote quality of service, the Aging and Disability Services Division (ADSD) has established service specifications that contain general guidelines. The service specifications that each grantee must follow consist of GENERAL REQUIREMENTS and PROGRAM-SPECIFIC REQUIREMENTS established for each type of funded service.

#### SERVICE DEFINITION:

Geriatric Health and Wellness - Medication Management Services provide education, evaluation and consultation to eligible clients regarding their prescription and over-the-counter medications and supplements to reduce instances of mismanagement, drug interactions, and other events that may cause adverse health conditions and unnecessary hospitalizations.

### SERVICE CATEGORIES AND UNIT MEASURES

Medication Management: May include one or more of the following:

- An evaluation of the combination of any number of medications (prescription, over-thecounter, herbal remedies, and vitamin and mineral supplements).
- The organization of medications for a daily, weekly, or monthly duration of time.
- A contact with a client for medication management consultation, education, or follow-up purposes.

#### One unit equals:

- One evaluation from a doctor or pharmacist comparing any number of medications, herbal remedy, or vitamin/mineral supplements with appropriate education for the usage of medications
- One visit to organize medication(s) for a daily, weekly, or monthly duration of time, with appropriate education for the usage of medications
- A contact with a client for medication management consultation, education, or follow-up purposes

#### GENERAL REQUIREMENTS:

A. Pursuant to NRS 632.005-632.500, grantees must meet all applicable statutes pertaining to nursing.

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- B. Pursuant to NRS 630.003-630.411 and NRS 639, grantees must meet all applicable statutes pertaining to pharmacists, physicians and assistants.
- C. Pursuant to NRS 641.010-641C.950, grantees must meet all applicable statutes pertaining to psychologists, therapists, social workers, counselors and related professions.
- D. Grantees must develop a system to bill Medicare or other health insurance plans for covered services, as ADSD grant funding is the payer of last resort.

#### SPECIFICATIONS:

- 1. Required Services:
  - 1.1 Counseling and education must be provided in conjunction with the evaluation and/or organization of medications to help the client understand possible consequences of medication mismanagement.
  - 1.2 Provide the client with a detailed report for his/her doctor, with the evaluation results, recommendations, counseling and education provided, as applicable.
- 2. Documentation Requirements:
  - 2.1 Maintain individual client files that include evaluation results, recommendations, and education, counseling and follow-up notes.
- 3. Operating Procedures:
  - 3.1 Provide referral assistance to all patients who require medical consultation beyond the scope of services offered by the program.
- 4. Special Compliance Requirements:
  - 4.1 Grantee must have current commercial and professional liability coverage as appropriate.