



University of Nevada, Reno

The Nevada Aging and Disability Resource Center (ADRC) program is administered by the Nevada Aging and Disability Services Division (ADSD). Nevada ADRC is designed to streamline access to public long-term support and benefit programs while supporting the use of home and community-based services (HCBS). The goal of this program is to empower individuals to make informed decisions about the care and services they need.

Thank you for agreeing to participate in this voluntary and confidential survey. The survey should take approximately 20 minutes to complete. You may skip any question to which you prefer not to respond.

PART I

Survey Respondent Category (please check all that apply)

The information you provide will be held confidential.

1. You are a(n)...

- ADRC Advisory Board Member
- ADSD Inter-Agency Group Member (public partner)
- Senior Coalition Member
- Aging Network Member
- Aging Services Provider
- Critical Pathway Provider (physician, nurse, hospital discharge planner, LTC administrator, etc.)
- Other:

2. Which counties does your particular agency serve? (please check all that apply)

- Carson City Esmerelda Lincoln Pershing
- Churchill Eureka Lyon Storey
- Clark Humboldt Mineral Washoe
- Douglas Lander Nye White Pine
- Elko

3. Your position within your agency is:

- Executive Director
- Manager/Supervisor
- Project Director
- Health Care Provider
- Other:

4. I am familiar with the statewide Nevada Aging and Disability Resource Center (ADRC) program.

- Strongly Agree
- Agree
- Neither Agree Nor Disagree
- Disagree
- Strongly Disagree

PART II

This first series of questions relate to your experience with the overall Nevada ADRC program.

INSTRUCTIONS: Using the 5-point scale below please read each of the following statements and rate the extent to which it describes your experience with the overall Nevada ADRC program.

	Strongly Disagree	Disagree	Neither Disagree Nor Agree	Agree	Strongly Agree
5. I am aware of the ADRC program's general mission and goals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. I have seen or heard the NV ADRC marketing and outreach materials.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The NV ADRC program has noticeably improved long term services and support for ELDERS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The NV ADRC program has noticeably improved access to long term services and support for PERSONS WITH DISABILITIES.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The NV ADRC program has noticeably improved access to long term services and support for CAREGIVERS.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. The NV ADRC program has noticeably improved access to long term services and support for PROVIDERS.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. I am familiar with the Nevada ADRC website located at	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

www.nevadaadrc.com.					
12. I regularly access the NV ADRC website for information.	<input type="radio"/>				
13. I am satisfied with the NV ADRC website's CONTENT.	<input type="radio"/>				
14. I am satisfied with the NV ADRC website's FORMAT.	<input type="radio"/>				
15. I regularly access the NV ADRC website to assist consumers.	<input type="radio"/>				
16. The NV ADRC program has thus far been successful in DECREASING unnecessary institutionalization of consumers.	<input type="radio"/>				
17. The NV ADRC program has thus far been successful in INCREASING the use of home and community-based services.	<input type="radio"/>				

18. In your opinion what have been the Nevada ADRC program's strengths in delivering the ADRC program to Nevada consumers?

Please leave the answer field blank if you do not have an opinion on this issue.

18.1. Why do you believe the program is particularly strong in these areas?



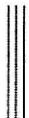
19. In your opinion, what have been the Nevada ADRC's weaknesses in delivering the ADRC program to Nevada consumers?

Please leave the answer field blank if you do not have an opinion on this issue.

19.1. Why do you believe the program is particularly weak in these areas?

20. With respect to the Nevada ADRC program, what should the ADSD do or not do to more effectively deliver the ADRC program in the future?

21. Is there anything else you would like to add? If so, please describe here:



PART III
Background Information

The state-managed ADRC program provides access to three regionally-based ADRC Sites: Rebuilding All Goals Efficiently in Las Vegas; Washoe County Senior Services in Reno, Sparks, Sun Valley, and Gerlach; and more recently, Lyon County Human Services in Silver Springs, Dayton, Fernley, and Yerington. The ADRC sites provide information, assistance, referrals, advocacy, counseling, and access to a variety of public and private services and support.

The next series of questions relate to your experience in working with ONE of these regionally-based ADRC sites. When answering the following questions, think only about your "home" ADRC site; that is, think about the site that would serve the majority of your clients.

22. Which one of these would you consider your "home" ADRC site?

- Rebuilding All Goals Efficiently (Las Vegas)
- Washoe County Senior Services (Reno, Sparks, Sun Valley & Gerlach)
- Lyon County Human Services (Silver Springs, Dayton, Fernley & Yerington)
- I am not familiar with any of the Nevada ADRC sites

INSTRUCTIONS: Using the 5-point scale below please read each of the following statements and rate the extent to which it describes your experience with the ADRC site that serves you community.

	Strongly Disagree	Disagree	Neither Disagree Nor Agree	Agree	Strongly Agree
23. This ADRC site has a high profile in my community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
24. This ADRC site is located in a convenient and accessible place.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
25. Consumers can access this ADRC site in a number of ways (walk-in, telephone, e-mail, through the website).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
26. I have seen this ADRC site's marketing and outreach materials.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
27. I am aware of the services and functions offered by this ADRC site.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
28. This ADRC site has improved access to long term services and support for elders.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
29. This ADRC site has improved access to long term services and support for persons with disabilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
30. This ADRC site has improved access to long term services and support for caregivers.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
31. This ADRC site has improved access to long term services and support for providers.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

32. I routinely refer clients to this ADRC site.	<input type="radio"/>				
33. I routinely receive referrals from this ADRC site.	<input type="radio"/>				
34. ADRC referrals from this site are made in an objective way that maximizes consumer choice.	<input type="radio"/>				
35. I am satisfied with the overall referral process of this site.	<input type="radio"/>				
36. The information provided by this ADRC site is reliable and trustworthy.	<input type="radio"/>				
37. ADRC site personnel are responsive to my requests for information & referral/assistance.	<input type="radio"/>				
38. My interactions with the ADRC site staff at this site are positive.	<input type="radio"/>				
39. This ADRC site has made it easier for consumers to make informed decisions about the long term supportive services they need.	<input type="radio"/>				
40. This ADRC site offers effective options and benefits counseling.	<input type="radio"/>				
41. This ADRC site is effective in identifying consumers who would benefit from planning for future long term support services.	<input type="radio"/>				

42. This ADRC site has helped my clients apply for Medicaid services.	<input type="radio"/>				
43. This ADRC site has helped my clients access other publicly funded programs.	<input type="radio"/>				
44. This ADRC site has simplified and streamlined access to public programs.	<input type="radio"/>				
45. The services provided by this ADRC site are essential for helping individuals remain in the community thereby reducing the risk of nursing home placement.	<input type="radio"/>				
46. Overall, I am very satisfied with the ADRC site that serves my community.	<input type="radio"/>				

Thank you for taking the survey. We greatly appreciate your feedback.

The University of Nevada, Reno