To Report Suspected Abuse call:
Toll free: 888-729-0571

How to Contact Us

Carson City Administrative Office
3416 Goni Road, Suite D-132
Carson City, Nevada 89706
P: (775) 687-4210
F: (775) 687-0574

Elko Regional Office
1010 Ruby Vista Drive, Suite 104
Elko, Nevada, 89801
P: (775) 738-1966
F: (775) 753-8543

Las Vegas Regional Office
1860 East Sahara Avenue
Las Vegas, Nevada, 89104
P: (702) 486-3545
F: (702) 486-3572

Reno Regional Office
9670 Gateway Drive, Suite 200
Reno, Nevada, 89521
P: (775) 687-0800
F: (775) 688-2969

WARNING SIGNS OF ABUSE, ABANDONMENT, EXPLOITATION, ISOLATION, NEGLECT, AND SELF-NEGLECT

WARNING SIGNS OF ABUSE, ABANDONMENT, EXPLOITATION, ISOLATION, NEGLECT, AND SELF-NEGLECT

If a vulnerable adult is in immediate danger, the local police, sheriff’s office or emergency medical service should be contacted. If the person is not in immediate danger, the report should be made via one of the designated phone numbers.

The State of Nevada Aging and Disability Services Division provides Adult Protective Services for vulnerable persons age 18-59, in addition to persons 60 years and older, collectively referred to as vulnerable adults.

Adult Protective Services Mission Statement:

To assist older persons, age 60 and over and vulnerable persons, who are abandoned, abused, neglected, isolated, or exploited by investigating and providing or arranging for services to alleviate and prevent further maltreatment while safeguarding their civil liberties.

Aging and Disability Services Division observes the provisions of the Americans with Disabilities Act. No person shall be excluded from participation in, denied the benefits of, or be subjected to discrimination in any service or activity because of race, color, national origin, sex, age, or physical or mental disability under these programs. 08/2019

Steve Sisolak
Governor

Richard Whitley
Director
Department of Health and Human Services

Dena Schmidt
Administrator
Aging and Disability Services Division
Abuse — Physical
- Abrasions, cuts or bruises
- Asphyxiation or hypothermia
- Untreated bed sores
- Broken or dislocated bones
- Burns or scalding
- Unexplained injuries or wounds
- Over sedation, poisoning
- Over/under medicating
- Friction from restraints
- Dehydration/malnutrition

Neglect
- When a person who has voluntarily assumed responsibility to provide necessary supervision, food, shelter, clothing, or services which are necessary to maintain physical/mental health of the vulnerable adult and then fails to provide those things
- *Neglect does NOT need to be intentional!!*

Exploitation
- Unauthorized signatures on checks or financial documents
- Missing money or property
- Sudden and unusual bank activity
- Unusual withdrawals from banks or other financial institutions
- Unusual purchases

Isolation
- Physically restraining and/or intentionally preventing the person from having visitors, mail, or telephone calls

Abuse — Psychological
- Harming, damaging or destroying property, including without limitation, pets
- Disregarding the needs of the vulnerable adult
- Threatening, controlling or intimidating the vulnerable adult
- Humiliation
- Verbal assaults

Abuse — Sexual
- Non-consensual sexual contact:
  - An act that the vulnerable person is unable to understand or is unable to communicate his/her objection to
- Intentional touching — directly or through the clothing
- *Anytime Sexual Abuse is alleged, Law Enforcement must be contacted immediately*

Self-Neglect
- The failure of a vulnerable adult to provide for his/her own needs because of an inability to do so
- A vulnerable adult has a right to self-determination — the ability to make his/her own choices, good or bad, unless a judge has declared the person incompetent
- *Self-Neglect is NOT a crime!!*

Exploitation
- Visit our website: www.adsd.nv.gov
- Visit our Adult Protective Services webpage: www.adsd.nv.gov/

To Report Suspected Abuse
- Toll free: 888-729-0571
- Las Vegas: 702-486-6930

Stop Abuse

Visit our website: www.adsd.nv.gov

Visit our Adult Protective Services webpage: www.adsd.nv.gov/