

Goals of Family Council

- **Advocate** to enhance quality of life and care for nursing home residents
- **Communicate** concerns in a constructive manner and effectively channel complaints
- **Serve** as an advisory body to generate new ideas and innovative approaches for provision of care
- **Educate** new families and residents about long-term care policies and issues
- **Promote** resident rights and resident empowerment



Benefits of the Family Council

- **Opportunity** to help shape and create policies affecting the care of loved ones
- **Ensure** residents receive quality care, respect, and dignity
- **Gain** a support system drawn from shared goals and experiences of other families
- **Obtain** information and education regarding the long-term care system
- **Empowerment** through involvement, open communication and advocacy.
- **Build** a sense of community among families and within the facility.



Rights of Members

- **Federal law** states that families and guardians of nursing home residents have the right to hold meetings privately within the facility.
- **Facility** must provide a private meeting space, and designate a staff liaison
- **Staff** and other guests may attend the council by invitation.
- **Federal law** mandates the facility must respond to grievances and recommendations generated by the family council

