



STATE OF NEVADA
DEPARTMENT OF HEALTH AND HUMAN SERVICES
AGING AND DISABILITY SERVICES DIVISION

Administrative Office
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RICHARD WHITLEY
Director

JANE GRUNER
Administrator

BRIAN SANDOVAL
Governor

June 24, 2015

Dear Long-Term Care Provider,

I am pleased to inform you that Assembly Bill 28 was signed into law on May 19, 2015 by Governor Brian Sandoval. This bill makes changes to NRS 427A.125 by requiring the State Long Term Care Ombudsman Program (SLTCOP) to:

"develop a course of training to be made available to officers, directors and employees of facility for long term care to encourage such facilities to provide services to their residents in a manner that allows the resident to follow their own routine and make their own decisions concerning the daily activities in which to participate. The course must also provide information concerning how to provide services in that manner."

Our program has developed training on the topics of person-centered care, consistent staffing, person-centered dining practices, and person-centered activities. Ombudsman Program staff are looking forward to the opportunity to provide training to you and your employees. The Nevada SLTCOP's mission is to advocate for and on behalf of the residents we serve to improve the quality of life and quality of care in long term care settings. Focusing on individual's needs, interests, life-styles, choices and abilities are long standing principles and values for the Nevada SLTCOP.

Please contact our offices to set up a Person-Centered training for you and your staff by calling:

Las Vegas (702) 486-3544
Reno (775) 687-0823
Carson City (775) 687-0538
Elko (775) 738-1966

Thank you,

A handwritten signature in black ink that reads "HEATHER KORBOLIC".

Heather Korbolic
Nevada State Long Term Care Ombudsman
(775) 687-0818
hkkorbolic@adsd.nv.gov