

Steve Sisolak
Governor



Richard Whitley
Director

State of Nevada Department of Health and Human Services

Aging and Disability Services Division
Communication Access Service Centers NOFO



Helping people. It's who we are and what we do.



Agenda

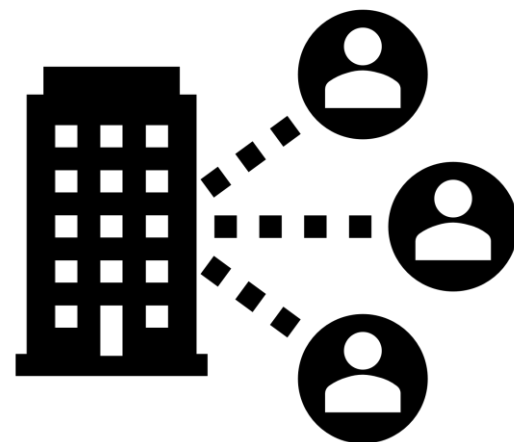
- Communication Access Service Centers (CASC)
- Current Challenges
- Service Categories
- Regions
- Additional Information
- Application Review – Required Files





Communication Access Service Centers (CASC)

Businesses or organizations that provide services to deaf, hard of hearing, and speech impaired individuals throughout Nevada. The services are defined in Nevada law ([NRS 427A.797](#)) and are funded from the Telecommunication Devices for the Deaf (TDD) surcharge.





Current Challenges

- Gaps in Services
 - Challenges in accessing social service programs, education services, employment opportunities, and healthcare.
 - Rural and frontier nature of Nevada.
- Language Development
 - Support for children based in language choice
 - Access to ASL instruction
- Limited Resources
 - Funding for services
 - Provider and volunteer base
- Coordination of Services
 - Shift from referral-based community provider partnerships to a network of support





Service Categories

Four Service Categories in NOFO:

1. Access to Services
2. Telecommunications Equipment and Assistive Technology
3. Language Acquisition
4. Hearing Aid Program





Access to Services

Assist consumers by identifying and obtaining services, specifically employment, education, health and social services.

- **Resource and Service Navigation** – a service that helps individuals to identify their needs, explore their options, and develop a plan to meet their needs. A typical caseload for this service is 80:1.
- **Case Management** – a service for individuals who have a higher level of need to monitor and follow-up on services identified, ensuring that the individual is able to access the services, and the services are being provided in accordance with the individual's plan. A typical caseload for this service is 50:1.

Note: Applicants may choose to apply to provide both family support and adult support, or applicants may choose to apply to provide support to only one of these two populations. Both populations include the services of Resource and Service Navigation and Case Management.

- Family support focuses on identifying language development preferences, educational support, youth transition services, and parent peer support.
- Adult support focuses on health, employment, and other social services.





Telecommunications Equipment & Assistive Technology

- **Distribution** – assist individuals identify appropriate equipment and technology to meet their communication needs. Distributes identified equipment and technology to the individual.
- **Training** – provides individual and group training to maximize utilization of equipment and technology.

Examples of Telecommunications Equipment & Assistive Technology

- Amplified phones
- CapTel phones
- TTY phones
- Phone Signaler Systems
- Speech Assistant Devices (Artificial Larynx, Voice Amplified Phones, etc.)
- Telephone/Videophone Transmitter





Language Acquisition

- **American Sign Language (ASL) Classes** – group classes available to children who are deaf, adults who are late deafened, and their families.
- **Deaf Coaching** – focuses on supporting children, age 0-21, and their families in language development of their choice. This service includes role modeling, socialization, and other activities that support language development. Deaf coaching is done by a Deaf individual.





Hearing Aid Program

- Per NRS 427A.610 hearing aids can be provided at no cost to:
 - Children under the age of 13
 - Family income under 400% FPL
 - Nevada resident
 - Child does not have access to affordable insurance
- Hearing Aid Program will only be funded if money is available.





Regions

North

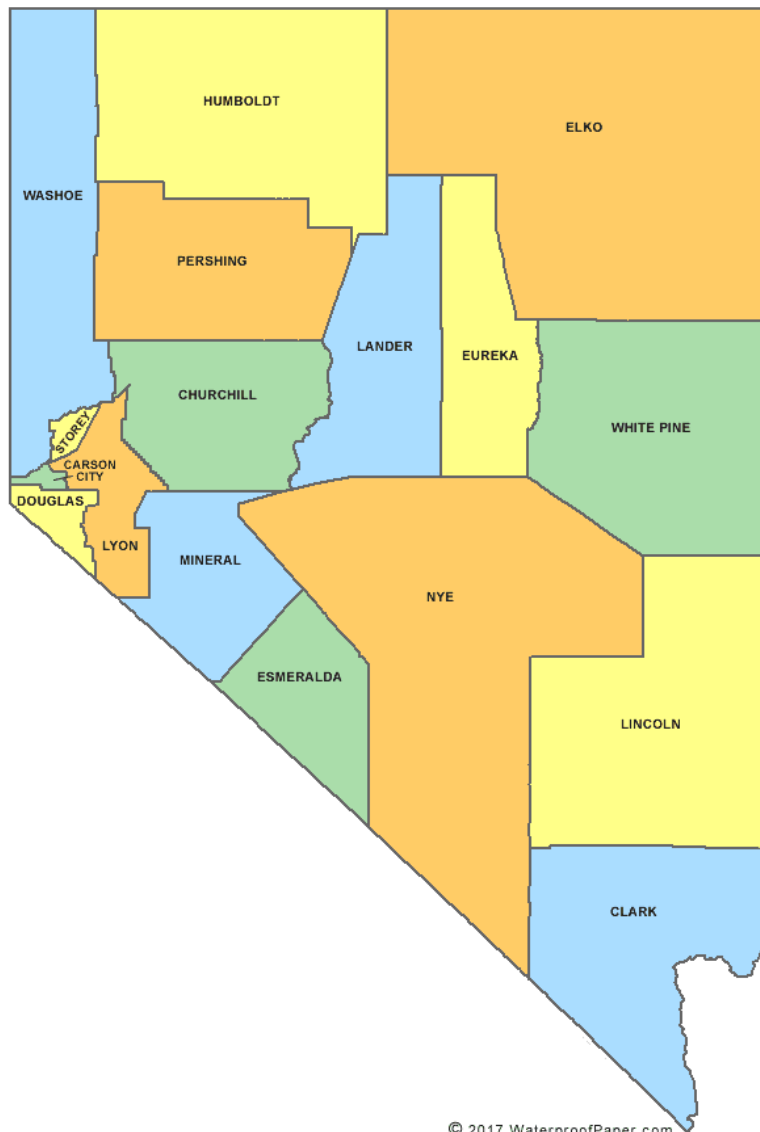
Washoe
Carson
Douglas
Storey
Lyon

South

Clark
Lincoln
Nye
Esmeralda

Rural

All others





Additional Information

- Refer to each service category appendix for funding amounts and regional allocations.
- One application per service category is required.
- Early project period option (page #10).
- 15% match required (page #8).
- Refer to CASC Service Specifications, General Service Specifications, RPGPs (page #7).



Application Review





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Acronyms

- ADSD – Aging and Disability Services Division
- DHHS – Department of Health and Human Services
- CAS- Communication Access Services Program
- CASC – Communication Access Service Centers
- NRS – Nevada Revised Statutes
- NOFO – Notice of Funding Opportunity
- TDD - Telecommunication Devices for the Deaf
- ASL- American Sign Language
- FPL- Federal Poverty Level
- RPGPs- Requirements and Procedures for Grant Programs

