

Questions and Answers for the Communication Access Service Centers RFA

1. What is the total funding this year?

The Legislatively approved budget for State Fiscal Year 2019 for the Communication Access Service Centers is: \$1,579,855.00

2. Are we going to be able to see the proposed Governor's budget for the PUC and then the finalized, is that going to be made public?

The Public Utilities Commission of Nevada (PUCN) public meeting, setting the SFY2019 TDD surcharge, was held on March 28, 2018. The surcharge calculation was based on the Legislatively approved SFY2019 CAS budget which was filed with the PUCN February 1, 2018. The SFY2019 Legislatively approved Communication Access Services (CAS) budget can be found at the following link:

<http://openbudget.nv.gov/OpenGov/ViewBudgetDetail.aep?amountView=Year2&budgetVersionId=16&version=Leg&type=Exp&view=Object&categoryCode=15&functionCode=035&departmentCode=40&divisionCode=402&budgetAccountCode=3266>

This budget details the funding for all CAS programs, including Relay Nevada, ADSD Interpreter Pool, Interpreter/CART registry, Communication Access Service Centers grant, and all other operating costs for the CAS program.

For the next biennium, the Governor's Recommended budget will be made publicly available in January 2019, after the Governor's State of the State Address. It will be available via the website of the Governor's Finance Office: <http://budget.nv.gov/>. The Governor's Recommended budget will include the details for the CAS program for SFY2020 and SFY2021.

By February 1, 2019, ADSD will file the amount for the CAS program, as determined by the Governor's Recommended budget, with the PUCN. The PUCN then calculates the proposed TDD surcharge based on the Governor's Recommended CAS program budget. This proposed surcharge is brought to PUCN public meeting for review and approval.

3. Is there any requirement for a grievance procedure?

Yes, there are requirements for grievance procedures. The requirements can be found in Sections 3.3 and 3.4 of the General Service Specifications.

<http://adsd.nv.gov/uploadedFiles/adsdnvgov/content/Programs/Grant/ServSpecs/GeneralServiceSpecsDSPrograms.pdf>

- 4. If the application is submitted prior to the deadline and you find that there's some information that needs to be changed or altered, will you tell us before the deadline, so we can correct it?**

If the application is submitted prior to the deadline ADSD can alert the grantee for issues such as missing signatures or missing information.