

Steve Sisolak
Governor

Richard Whitley, MS
Director



DEPARTMENT OF HEALTH AND HUMAN SERVICES

AGING AND DISABILITY SERVICES DIVISION
Helping people. It's who we are and what we do.



Dena Schmidt
Administrator

November 29, 2021

Richard Whitley
Health and Human Services
400 West King Street, Suite 300
Carson City, Nevada 89703

Mr. Whitley,

Please find the enclosed 2020 Annual Report for Nevada Long Term Care Ombudsman Program for your review. The annual report is submitted by the Long Term Care Ombudsman Program upon the approval of Older Americans Act Performance System (OAAPS) Report by the Administration for Community Living. The 2020 Annual Report for Nevada Long Term Care Ombudsman Program provides the data for the Federal Fiscal Year 2020, dated October 1, 2019-September 30, 2020. 2020 marks the first year the OAAPS system was used for the annual report, as the National Ombudsman Reporting System was used previously. The OAAPS report provides the State Ombudsman programs the ability to provide detailed information about systemic issues. These systemic issues were included in this Annual Report.

Sincerely,

A handwritten signature in blue ink that reads "Jennifer Williams-Woods".

Jennifer Williams-Woods
State Long Term Care Ombudsman

Regional Office

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