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DEPARTMENT OF HEALTH AND HUMAN SERVICES

AGING AND DISABILITY SERVICES DIVISION
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Dena Schmidt
Administrator

Memorandum

DATE: January 17, 2023

TO: Nevada Commission on Aging Members

FROM: Marie Coe, State Long Term Care Ombudsman
Aging and Disability Services Division

SUBJECT: Long Term Care Ombudsman Program Update

Ombudsman in all of the offices have been conducting a vaccine survey by speaking to 40% of the residents in Skilled Nursing Facilities regarding the right to have COVID vaccines including the Booster as well as Flu vaccines. Nevada is the second lowest in the Nation for vaccine acceptance and administration according to AARP COVID-19 Dashboard. Nevada's nursing homes have 29.5% of residents who have accepted and been offered the vaccine series to be considered "vaccinated". In an effort to ensure residents are provided education and access to initial vaccines, boosters and the flu shot, the Long-Term Care Ombudsman Program (LTCOP) is conducting a survey of 40% of residents in Skilled Nursing Facilities. The LTCOP Quality Assurance (QA) Team will provide an analysis to the program for review. This data will ensure accurate and timely information can be analyzed to proceed forward.

The Long-Term Care Ombudsman Program currently has a 11% vacancy rate with one Administrative Assistant and two Adult Rights Specialists statewide. The Year-to-Date data from for the Long-Term Care Ombudsman Program indicates the Carson Ombudsman Office have investigated 57 cases and 107 complaints, Reno Ombudsman Office have investigated 101 cases and 202 complaints, Las Vegas Ombudsman Office have investigated 292 cases and 605 complaints and Elko Ombudsman Office have investigated 6 cases and 14 complaints. The Federal data collection period is October 01 – September 30 every year. Fiscal Year 2023 has begun effective October 01, 2022.