



NEVADA COMMISSION ON AGING (COA) MEETING MINUTES

Date and Time of Meeting: Thursday, August 7, 2025
10:00am

Location of Meeting: Microsoft Teams meeting
(This is a virtual meeting and there is no physical location.)

MINUTES

1. Roll Call:

- Members: Rique Robb, Anna Ladao, Courtney Warner, Deanne O'Rear Cameron, Molly Walt, Natalie Mazzullo, Wendy Simons
- Guest & Staff: Cissy Garic, LaDonne Knighten, Shauna Brennan, Cecilia Alonso, Brett Salmon, Lorraine Belt-Dolan, Crystal Wren, Valerie Bevans, Marie Coe, Linda Evans, Arianna Morales-Ramos, Robin Tejada, Cade Grogan, Cheyenne Pasquale, Carmina NVHCA, Carole Hanley

2. Public Comment:

- Cecilia Alonso let everyone know that Aging and Disability Services Division (ADSD) will be sending out a survey soon to gather information for a direct care workforce project aimed to strengthening the personal care attended workforce in Nevada.

3. For Possible Action: For Possible Vote Approval of Minutes of May 15, 2025, meeting.

- Natalie Mazzullo motion to approve the minutes
- Wendy Simons second the motion
- All approved

4. Presentation and Discussion: Update on Aging and Disability Service Division (ADSD) 26-27 Biennium budget:

- PowerPoint is located on the ADSD website with the [meeting materials](#).
- Wait lists are expected due to not getting additional funding for caseload growth.

5. Presentation and Discussion: Administrators Report

Rique Robb, Administrator

6. **For Possible Action:** Review, Discuss and Possible Vote on the Commission's role and Responsibilities in the Evaluation of services to build capacity in Waiver Case Management services.

- Nevada lacks enough case managers for the current caseloads.
- ADSD provides a good portion of the case management along with Care Link in the southern region.
- Other partner options are being reviewed.
- To be a private provider you cannot get paid by Medicaid.
- Public providers are government, county or state.
- In Nevada the public rate is higher than the private rate which may be causing a lower number of private case management companies.

7. **For Possible Action:** For Possible Vote evaluation of service and responsibilities for next session budget planning.

- Community input-Townhalls, Workgroups
- Capacity Building- How to fulfill
- Medicaid presentation
- Direct services conversation

8. **Presentation and Discussion:** COA Legislative and Policy Subcommittee updates

- SB-78 Revises provision relating to board, commissions, councils and similar bodies. This bill was Amendment #528; it was withdrawn and was never agendaized and did not move forward.
- AB-519 creates a separate chapter of the Nevada revised statutes, governing agencies and organizations that provide services. This bill was amended, passed and approved by the Governor.
- AB-461 revises provisions governing healthcare was Amendment # 685 and AB-517 establishes a program for education concerning planning for long-term care.
- SB-207 requires the establishment of a program of all-inclusive care for the elderly. Was enrolled and approved by the Governor.
- AB-337 creates programs related to dementia. Amendment #186, no future action was taken.
- SB-329 requires certain persons to complete training on dementia and cognitive impairments. Amendment #463 removed metro officers from the training. The amendment was enrolled and approved by the Governor.
- The Subcommittee will start work on the NRS439 report to bring forth to the full commission for approval.

9. **Presentation and Discussion:** ADSD Program Updates

A. Adult Protective Services Update and Caseload Information

Robin Tejada, Social Services Chief, Adult Protective Services (APS), ADSD

- State Fiscal Year 2025 updates, APS opened 8,683 cases last year.
- 12,000 were investigated with 34 allegations.
- Self-neglect was #1 with exploitation being #2.

- Abuse, neglect, isolation and abandonment are other types of cases, and some cases may have several allegations.
- APS started the fiscal year with a 45% vacancy rate and are currently at a 30% vacancy rate.
- Current caseload is 60/1 that is 20 more than the budget but lower than the 85/1 for the prior year.
- 66% of cases are from Southern Nevada.
- New federal regulations are to be implemented before June 2028, and the agency is looking to get guidance from federal partners.
- APS is partnering with EMT service providers in Washoe County to provide Social Worker skills using master level practicum students.

B. Ombudsman Report

Marie Coe, Manager, Long Term Care Ombudsman Program, ADSD

- Currently at a 10% vacancy rate
- 395 cases in June and 377 in July
- Staff visits facilities monthly instead of quarterly
- 551 facilities visited in June and 555 in July.
- Electronic device bill passed this session that will all facilities, not just the skilled nursing facilities, to allow devices. This will be implemented starting October 2025.
- The bill doesn't just monitor devices but also communication devices as well.
- The Ombudsman are now required to go into the mental health rehabilitation centers and advocate and investigate. They are working with the regulatory and licensing agency to identify the facilities and will work on training and support tools for these facilities. These visits will start July 2026.
- Held training with APS for providers and staff who support older adults.
- Professional development series for staff and workers will be completed in August 2025.
- Attended the Deaf Nation Expo in Las Vegas. Currently none of the facilities employ or provide care for the American Sign Language (ASL) community.
- The Healthcare Association conference is in September.

C. Office of Community Living – Intake and Operations

Arianna Ramos, Social Services Manager, Office of Community Living Intake and Operations, ADSD

- Presentation with meeting materials
- June averaged 50 calls a day asking for assistance.
- Current Case Manager providers can accommodate 200 which are being identified from the current wait list and starting the eligibility process.
- Respite providers are still needed.
- Unable to place people on waiver services until Case Managers are in place.

D. Office of Community Living - Community Service Updates

LaDonne KNIGHTEN, Social Services Chief, Office of Community Living Planning, ADSD

- The Community services team is mostly Program Coordinators who oversee the administration of subawards to community partners. Providing technical assistance, program development support and training.
- Partners provide programs and services to older adults, individuals with disabilities and family caregivers statewide.
- According to the fiscal year 24 report we sub-awarded over \$30 million to approximately 75 community partners across Nevada for programs and services.
- The fiscal year 25 report has not been completed yet, but both the partners and amount funded are expected to have increased.
- Most of the Older Americans Act funding is a formula-based amount that does not need to be applied for it is disbursed by the Administration for Community Living (ACL).
- Two of the Title 3B supportive services and Title 3C congregate meals/home delivered meals have not been awarded and we could face a shortfall.
- \$139,000 supports our current sub-awards through the state fiscal year.
- Title 5 is the Senior Community Service Employment Program (CSEP). These funds are provided through the Department of Labor. ADSD does have to apply for these funds, and an application has been submitted for fiscal year 26 which did not start on July 1st, 2025, through June 30th, 2026, yet. The expected amount is \$414,000. Until funding is provided programs are on hold.
- The Healthcare Support and Assistance program (HAS) receives funds from Healthy Nevada to administer the state Pharmaceutical Assistance Program.
- A competitive notice of funding was completed earlier this year, and the same partners were funded.
- The Medicare Assistance Program (MAP) is getting ready for open enrollment (October 15th-December 7th).
- ADSD currently has two Notice of Funding Opportunities (NOFO) posted.
- The nutrition services award runs on a federal year, and applications are being accepted until August 15th, 2025.
- The opening minds through art award is a new evidence-based intergenerational art program for people with dementia.

10. **Review and Discussion:** COA Membership

- The commission has two reappointments pending for members of the governing body of a city.
- Two vacant positions for members of the governing body of a county.

- Two vacant positions for members who have experience with or an interest in and knowledge of the problems of and services for the aging.

11. **For Discussion Only:** Tentative Agenda Items for November 6, 2025.

- General program updates
- Subcommittee updates
- Member's presentation
- Membership updates
- Case management & Medicare updates
- ADSD Partner legislative updates/ Nevada Health authority

12. **Public Comment:**

- Carole Hanley stated that she is transitioning to a more grant-based role withing ADSD and will only support the councils and commissions until someone is hired and trained.
- Reminder the COA Legislative and Policy Subcommittee's next meeting is October 23, 2025
- Wendy Simons shared that the Northern Nevada State Veterans Home presented a submission to the Knights Tech Award summit, and they made the finalist list in quality. Approximately 26 reviewers go through all the applications that are being considered.

13. **Adjournment:** 12:04pm

Accommodation Requests and Meeting Materials:

NOTE:

- Supporting documents referenced above in the "for possible action" items may be requested from Carole Hanley, Commission Administrative Support, ADSD at clhanley@adsd.nv.gov and are on the ADSD website at [COA \(nv.gov\)](https://adsd.nv.gov)
- To request document translation or interpreter please contact clhanley@adsd.nv.gov
Si quiere este documento traducido, por favor escriba a clhanley@adsd.nv.gov

AGENDA POSTED AT THE FOLLOWING LOCATIONS:

Notice of this meeting was posted at the following Aging and Disability Services Office at 1550 E. College Parkway, Carson City, NV. 89706. Notice of this meeting was posted on the Internet through the Nevada Aging and Disability Services Division website at [ADSD \(nv.gov\)](https://adsd.nv.gov) and Nevada Public Notices website at <https://notice.nv.gov>