



Aging and Disability Services Division

Caseload Statistics for

December 2024

This document contains Caseload Statistics for several Aging and Disability Services Division (ADSD) programs. (Note: Not all programs collect this information, therefore not all of ADSDs programs are listed below.) Footnotes are included at the bottom of any program's statistics where clients have been waiting over 90 days for services.

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)	Page 2
HOME AND COMMUNITY BASED SERVICES (HCBS) - FRAIL ELDERLY	Page 3
HOME AND COMMUNITY BASED SERVICES (HCBS) - PHYSICALLY DISABLED	Page 5
PERSONAL ASSISTANCE SERVICES (PAS)	Page 7
AUTISM TREATMENT ASSISTANCE PROGRAM (ATAP)	Page 8
INDEPENDENT LIVING	Page 10
NEVADA EARLY INTERVENTION SERVICES	Page 11
DEVELOPMENTAL SERVICES	Page 12
HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL DISABILITIES	Page 13

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)

December-24

	Nov-24	Dec-24	Change from Prior Month	FYTD25	
				Total	Average
CLIENTS REFERRED					
Referred	8	7	-13%	54	9
< = 45 Days (%)	37.5%	57.1%	52%		69%
> 45 Days (%)	62.5%	42.9%	-31%		31%
CLIENTS WAITING*					
Screened	12	6	-50%	67	11
Pending	10	12	20%	48	8
< = 90 Days (%)	9.1%	0.0%	-100%		25%
> 90 Days (%)	90.9%	100.0%	10%		75%
Total Clients Waiting	22	18	-18%		19
Maximum Days on Waitlist	327	336	3%		278
Average days waiting	176	204	16%		149
CLIENTS APPROVED					
Approved	0	0	0.0%	2	0
Average Wait time till approved	0	0	0.0%		167
CASELOAD					
Total Budgeted Caseload	96	98	2.1%		97
Total Current Caseload	57	54	-5.3%		61
LEAVERS - From Active					
Total # of Closed Cases	1	1	0.0%	17	3
(Top 4 Closure Reasons, %)					
1 Death	0%	100%	100.0%		33%
2 Non-Cooperation	0%	0%	0.0%		3%
3 Hospitalization	0%	0%	0.0%		0%
4 Transferred to other Program	100%	0%	-100.0%		33%
LEAVERS - From Wait List					
Total # of Closed Cases	0	3	300.0%	5	1
(Top 4 Closure Reasons, %)					
1 Non-cooperation	0%	67%	67.0%		0%
2 Loss of Contact	0%	0%	0.0%		0%
3 Withdrawn	0%	0%	0.0%		0%
4 Financially Ineligible	0%	0%	0.0%		0%

*As of 1/27/2025: 14 have been waiting over 90 days. There have been 2 closures and no new approvals.

HOME AND COMMUNITY BASED SERVICES (HCBS) - FRAIL ELDERLY

December-24

	Nov-24	Dec-24	Change from Prior Month	FYTD25	
				Total	Average
CLIENTS REFERRED					
Referred	301	270	-10.3%	1579	263
CLIENTS WAITING*					
Nursing Facility and Significant Support Change and Crisis Situation	76	98	28.9%		69
Significant Support Change or Crisis Situation and Max Assistance	41	48	17.1%		39
Significant Support Change or Crisis Situation and LOC Score of 5 or More	290	316	9.0%		271
All Others	1206	1222	1.3%		1156
Total Clients Waiting	1613	1684	4.4%		1535
Screened	1409	1466	4.0%		1329
Pending	204	218	6.9%		206
< = 90 Days (%)	19%	19%	-1.4%		22%
> 90 Days (%)	81.0%	81.3%	0.3%		78%
Maximum Days on Waitlist	688	679	-1.3%		644
TIME UNTIL PLACEMENT					
Total Persons Placed This Month	77	68	-11.7%	494	82
Placement - Nursing Facility and Significant Support Change and Crisis Situation					
Persons Placed This Month	22	21	-4.5%	128	21
Minimum Days Until Placement	26	28	7.7%		37
Average Days Until Placement	66	71	7.6%		86
Maximum Days Until Placement	114	110	-3.5%		263
Placement - Significant Support Change or Crisis Situation and Max Assistance					
Persons Placed This Month	3	3	0.0%	22	4
Minimum Days Until Placement	63	70	11.1%		69
Average Days Until Placement	298	85	-71.5%		202
Maximum Days Until Placement	546	112	-79.5%		397
Placement - Significant Support Change or Crisis Situation and LOC Score of 5 or More					
Persons Placed This Month	12	6	-50.0%	62	10
Minimum Days Until Placement	48	63	31.3%		49
Average Days Until Placement	188	158	-16.0%		148
Maximum Days Until Placement	487	508	4.3%		410
Placement - All Others					
Persons Placed This Month	40	38	-5.0%	278	46
Minimum Days Until Placement	3	53	1666.7%		29
Average Days Until Placement	159	152	-4.4%		160
Maximum Days Until Placement	642	711	10.7%		668
CASELOAD					
Total Budgeted Caseload	3,398	3,420	0.6%		3417
Total Current Caseload	2,798	2,790	-0.3%		2732
Unduplicated Count Year-to-Date	2,089	3,159	51.2%		2775

LEAVERS - from Active					
Total # of Closed Cases	42	56	33.3%	298	50
(Top 4 Closure Reasons, %)					
1 Death	57.1%	50.0%	-12.5%		52%
2 Moved Out of State	4.8%	1.8%	-62.4%		7%
3 Loss of Contact	9.5%	12.5%	31.3%		8%
4 NH Placement	7.1%	19.6%	175.1%		11%
LEAVERS - from Wait List					
Total # of Closed Cases	19	46	142.1%	217	36
(Top 4 Closure Reasons, #)					
1 Death	5	15	200.0%		11
2 Non-Cooperation	4	10	150.0%		6
3 Loss of Contact	1	2	100.0%		4
4 Withdrawn	1	6	500.0%		4
(Top 4 Closure Reasons, %)					
1 Death	26%	33%	24%		30%
2 Non-Cooperation	21%	22%	3.3%		17%
3 Loss of Contact	5%	4%	-17.4%		10%
4 Withdrawn	5%	13%	147.9%		11%

*As of 1/27/2025: Of those waiting for services 68 have become active and 24 have closed, there are currently 1434 that have been waiting over 90 days.

HOME AND COMMUNITY BASED SERVICES (HCBS) - PHYSICALLY DISABLED

December-24

	Nov-24	Dec-24	Change from Prior Month	FYTD25	
				Total	Average
REFERRALS					
Total Referrals	99	86	-13.1%	582	97
CLIENTS WAITING*					
Nursing Facility and Significant Support Change and Crisis Situation	23	23	0.0%		19
Significant Support Change or Crisis Situation and Max Assistance	29	33	13.8%		26
Significant Support Change or Crisis Situation and LOC Score of 5 or More	86	96	11.6%		83
All Others	262	275	5.0%		239
Total	400	427	6.8%		366
Screened	349	368	5.4%		328
Pending	49	35	-28.6%		35
<= 90 Days (%)	21.9%	15.2%	-30.4%		23%
> 90 Days (%)	78.1%	84.8%	8.5%		77%
Maximum Days on Waitlist	662	679	2.6%		628
TIME UNTIL PLACEMENT					
Total Persons Placed This Month	22	20	-9.1%	95	16
Placement - Nursing Facility and Significant Support Change and Crisis Situation					
Persons Placed This Month	8	6	-25.0%	11	4
Minimum Days until Placement	107	65	-39.3%		103
Average Days until Placement	136	108	-20.6%		126
Maximum Days until Placement	157	128	-18.5%		146
Placement - Significant Support Change or Crisis Situation and Max Assistance					
Persons Placed This Month	2	0	-100.0%	6	1
Minimum Days until Placement	110	0	-100.0%		48
Average Days until Placement	112	0	-100.0%		65
Maximum Days until Placement	113	0	-100.0%		92
Placement - Significant Support Change or Crisis Situation and LOC Score of 5 or More					
Persons Placed This Month	3	0	-100.0%	9	2
Minimum Days until Placement	112	0	-100.0%		127
Average Days until Placement	369	0	-100.0%		205
Maximum Days until Placement	517	0	-100.0%		265
Placement - All Others					
Persons Placed This Month	9	14	55.6%	54	9
Minimum Days until Placement	98	77	-21.4%		96
Average Days until Placement	204	250	22.5%		229
Maximum Days until Placement	657	676	2.9%		616
CASELOAD					
Total Budgeted Caseload	1,496	1,509	0.9%		1,511
Total Cases/Recipients	1,179	1,186	0.6%		1,172
Unduplicated Count Year-to-Date	1,327	1,347	1.5%		1,301

LEAVERS - From Active					
Total # of Closed Cases	5	9	80.0%	60	10
(Top 4 Closure Reasons, %)					
1 Death	40%	33%	-16.7%		30%
2 Moved out of State	20%	0%	-100.0%		17%
3 Loss of Contact	0%	11%	11.0%		10%
4 NH Placement	20%	11%	-44.5%		16%
LEAVERS - From Wait List					
Total # of Closed Cases	7	2	-71.4%	27	5
(Top 4 Closure Reasons, #)					
1 Non-cooperation	4	1	-75.0%		2
2 Loss of Contact	0	0	0%		1
3 No Disability	1	0	-100%		0
4 Withdrawn	0	1	100%		0
(Top 4 Closure Reasons, %)					
1 Non-cooperation	57%	50%	-12%		40%
2 Loss of Contact	0%	0%	0%		11%
3 No Disability	14%	0%	-100%		5%
4 Withdrawn	0%	50%	50%		8%
*As of 1/27/2025: Of those waiting for services 21 have become active and five have closed, there are currently 319 that have been waiting over 90 days.					

PERSONAL ASSISTANCE SERVICES (PAS)

December-24

	Nov-24	Dec-24	Change from Prior Month	FYTD25	
				Total	Average
CLIENTS REFERRED					
Referred	1	1	0%	10	2
< = 45 Days (%)	100%	100%	0%		93%
> 45 Days (%)	0%	0%	0%		7%
Dropped	23	23	0.0%	103	17
CLIENTS WAITING*					
Screened	21	7	-66.7%	119	20
Pending	37	41	10.8%	217	36
< = 90 Days (%)	10%	6%	-39.6%		19%
> 90 Days (%)	90%	94%	4.6%		81%
Total Clients Waiting	58	48	-17.2%		56
Maximum Days on Waitlist	404	435	7.7%		359
Average Days Waiting	220	256	16.4%		191
CLIENTS APPROVED					
Approved	0	0	0.0%	0	0
Average Wait time till approved	0	0	0.0%		0
CASELOAD					
Total Budgeted Caseload	141	143	1.4%		145
Total Current Caseload	111	108	-2.7%		115
LEAVERS - from Active					
Total # Closed Cases	2	3	50.0%	13	2
(Top 4 Closure Reasons, %)					
1. Transition to other Services	50%	0%	-100.0%		19.0%
2. Death	50%	0%	-100.0%		8.0%
3. Referred to other Services	0%	0%	0.0%		7.0%
4. Non-Cooperation	0%	0%	0.0%		0.0%
LEAVERS - from Wait List					
Total # of Closed Cases	0	11	0.0%	16	3
(Top 4 Closure Reasons, %)					
1. Non-Cooperation	0%	9%	0.0%		2%
2. Loss of Contact	0%	0%	0.0%		0%
3. Referred to other Services	0%	0%	0.0%		0%
4. Withdrawn	0%	0%	0.0%		0%

*As of 1/27/2025: Of those waiting for services, 44 have been waiting over 90 days. There have been two closures and no new approvals.

AUTISM TREATMENT ASSISTANCE

December-24

	Nov-24	Dec-24	Change from Prior Month	FYTD25	
				Total	Average
APPLICATIONS					
Total New Applications Received	89	100	12.4%	631	105
WAITLIST					
Total Unduplicated People Waiting	280	300	7.1%		300
<i>Referral - no plan type assigned</i>	96	91	-5.2%		96
<i>Dropped - no plan type assigned</i>	20	32	60.0%		31
<i>ATAP-Comprehensive</i>	2	3	50.0%		3
<i>ATAP-Insurance Assistance In-Network</i>	52	48	-7.7%		50
<i>ATAP-Insurance Assistance Out-of-Network</i>	0	0	0.0%		0
<i>ATAP-Service Coordination</i>	0	0	0.0%		0
<i>ATAP-Social Skills</i>	0	0	0.0%		0
<i>ATAP-Targeted Basic - Supv & RBT</i>	0	0	0.0%		0
<i>ATAP-Targeted Extensive</i>	4	4	0.0%		3
<i>ATAP-Therapeutic</i>	0	0	0.0%		0
<i>Medicaid FFS</i>	87	97	11.5%		90
<i>Medicaid MCO</i>	19	25	31.6%		27
Average Days on Waitlist	57	60	5.3%		53
CASELOAD					
People Placed This Month	33	11	-66.7%	161	27
Average Days Waiting of People Newly Served	57	99	73.7%		82
Total Budgeted Caseload	1091	1096	0.5%		1,098
Total Active Cases	1098	1088	-0.9%		1,082
<i>ATAP-Comprehensive</i>	40	37	-7.5%		42
<i>ATAP-Insurance Assistance In-Network</i>	641	636	-0.8%		625
<i>ATAP-Insurance Assistance Out-of-Network</i>	1	0	-100.0%		1
<i>ATAP-Service Coordination</i>	17	17	0.0%		14
<i>ATAP-Social Skills</i>	7	6	-14.3%		8
<i>ATAP-Targeted Basic - Supv & RBT</i>	8	8	0.0%		8
<i>ATAP-Targeted Extensive</i>	37	36	-2.7%		38
<i>ATAP-Therapeutic</i>	4	4	0.0%		4
<i>ATAP-Transition Plan</i>	0	0	0.0%		0
<i>Medicaid FFS</i>	332	331	-0.3%		331
<i>Medicaid MCO</i>	11	13	18.2%		11
Age 18 Months to 5 Years	32%	31%	-3.7%		31%
Age 6 years to 8 Years	29%	29%	0.6%		29%
Age 9 years to 10 Years	13%	14%	4.4%		13%
Age 11 years to 18 Years	26%	26%	0.6%		26%
Average Monthly Co-Payment	\$179.85	\$179.22	-0.4%		\$180.19
% of Cases with No Co-Payment	74%	75%	1.4%		74%

LEAVERS					
Total # of Closed Cases (inc in Active)	17	21	23.5%	133	22
Average Monthly Cost of Closed Cases	\$1,005.66	\$630.85	-37.3%		\$803.90
Children Dropped w/o rec'ing serv's (inc in Wait)	44	76	72.7%	417	70

*Children with Managed Care Organization (MCO) coverage were taken off the waitlist to be tracked separately.

*Wait Days - Application date to service start date
based on each person with 3 unique Statuses or
Application Date minus Start date = Days Waiting

***Status Definitions**

Referral - Clients in this status have completed and returned the ATAP Application and Proof of Diagnosis; 60 days is allowed in this status to process the case and move client to Pending

Pending - Clients in this status have been processed and on the Waitlist, waiting for services

In Process - Clients in this status have been given a slot for services, but have not yet began to utilize any services. A client may stay in this status for up to 30 days or until they begin utilizing their services.

INDEPENDENT LIVING

December-24

	Nov-24	Dec-24	Change from Prior Month	FYTD25	
				Total	Average
APPLICATIONS					
Total New Applications Received & Processed	5	6	20.0%	63	11
WAITLIST					
Total Persons on Waitlist	0	0	0.0%		23
<= 90 Days (%)	0.0%	0.0%	0.0%		0%
> 90 Days (%)	0.0%	0.0%	0.0%		0%
Maximum Days on Waitlist	0	0	0.0%		120
TIME UNTIL PLACEMENT					
Persons Placed This Month	5	6	20.0%	93	16
Average Days until Placement	0	0	0.0%		16
Maximum Days until Placement	0	0	0.0%		47
TIME UNTIL COMPLETION					
Average Days until Completion	397	235	-40.8%		398
Maximum Days until Completion	1,042	658	-36.9%		997
CASELOAD					
Total Active Cases	150	140	-6.7%		120
LEAVERS					
Average Cost of Closed Cases	\$10,208.06	\$6,726.25	-34.1%		\$10,918.80
Total # of Closed Cases	5	15	200.0%	62	10
(Top 4 Closure Reasons, %)					
1 Goals Met	100.00%	80.00%	-20.0%		85%
2 Withdrawn	0.0%	13.3%	0.0%		10%
3 Died	0%	6.7%	0.0%		3%
4 Other & Moved	0%	0.0%	0.0%		2%

*As of 12/31/2024: (Important) This is the first time in the program's history (over 25 years) that there is enough funding to serve all consumers. Currently there is only waiting because of the capacity to provide the direct services. The combination of ARPA and regular funding has enabled the program to serve people as soon as Independent Living Specialists can confirm appropriate Assistive Technology (AT) solutions, and the vendors and contractors can complete the work. These Assistive Technologies may include home access modifications, durable medical equipment, mobility devices, vehicle modifications (for access), visual devices, adaptive utensils, etc. The coordination of these direct services with contractors/vendors and the completion of those services remains a challenge. Building contractor time and availability is a longstanding barrier as construction is in high demand. Also, it is important to understand that before AT services can be solicited and approved, it takes program staff to meet with and confirm what AT solutions are needed and appropriate with the consumers. Based on current resources the program will NOT likely have a waiting list this SFY and possibly the next. Performance Indicators have exceeded targets established with 99% of all consumer goals being met in the year.

NEVADA EARLY INTERVENTION SERVICES

December-24

	Nov-24	Dec-24	Change from Prior Month	FYTD25	
				Total	Average
CHILDREN REFERRED					
Referred	531	545	2.6%	3856	643
CHILDREN WAITING for ONE or MORE SERVICES					
Total Children Waiting* data not available, see note below	NA	NA		NA	NA
Number of Services* data not available, see note below	NA	NA		NA	NA
CASELOAD					
Total Budgeted Caseload	3640	3637	-0.1%		3664
Total Current Caseload	3675	3723	1.3%		3795
LEAVERS					
Total # of Closed Cases	253	265	4.7%	1773	295

Currently, the early intervention services system is experiencing a provider shortage which may impact the ability to provide services in a timely manner.

EI started their transition to a new data system on 10/20/23 and started billing in the new system with all entry going forward in the new data system referred to as the Nevada Early Intervention Data System, NEIDS, as of 12/01/23. The new data system combines previously disparate billing and caseload management systems into a comprehensive system that will be used by all EI providers including state and community provider programs. The team is in the process of building new reports to determine children waiting for services.

DEVELOPMENTAL SERVICES

December-24

	Nov-24	Dec-24	Change from Prior Month	FYTD25	
				Total	Average
APPLICATIONS					
Total Applications Received	82	90	9.8%	659	110
1st Time	82	90	9.8%		110
Application Type					
Applied in last 90 days	229	220	-3.9%		257
Applied 91-120 days ago	48	39	-18.8%		61
Applied > 121 days ago	297	269	-9.4%		240
Total Applications Processed	90	114	26.7%	642	107
Approved	55	70	27.3%		70
Denied	17	23	35.3%		21
(Top 2 Denial Reasons)					
1 Lacks Intellectual Disability Diagnosis	13	13	0.0%		17
2 Lacks Related Conditions Diagnosis	4	10	150.0%		4
Processing Time					
Average # of Days	150	151	0.7%		134
Timely Processing (# of Days)					
Approved	55	70	27.3%		70
Denied	17	23	35.3%		21
Withdrawn	18	21	16.7%		16
PENDING APPLICATIONS					
Total Persons in Pending Status	574	528	-8.0%		558
TIME UNTIL PLACEMENT					
Total Persons Placed this Month	55	70	27.3%	241	70
CASELOAD					
Total Cases	8,577	8,632	0.6%		8,549
Total Recipients	8,577	8,632	0.6%		8,549
Average Recipients per Case	1.00	1.00	0.0%		1
LEAVERS					
Total # of Closed Cases	29	30	3.4%	242	40
(Top 4 Closure Reasons, %)					
1 Moved Out of State	12	6	-50.0%		34%
2 Lost Contact/Person no longer wants	11	15	36.4%		41%
3 Deceased	4	5	25.0%		12%
4 No Longer Eligible/Other	2	4	100.0%		13%

HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL DISABILITIES

December-24

	Nov-24	Dec-24	Change from Prior Month	FYTD25	
				Total	Average
WAITLIST - Statewide	368	382	3.8%		
Unduplicated Receiving Supports	0	2			
# Receiving Residential Supports	5	3	-40.0%		
# Receiving JDT Supports	0	0	0.0%		
<= 90 Days	109	101	-7.3%		28%
> 90 Days	259	281	8.5%		72%
Average Days On the Waitlist	422	419	-0.7%		
Maximum Days on Waitlist	1,775	1,806	1.7%	1,806	1714
Priority Level					
Level 1 - Institutionalized Residents	0	0	0.0%		0
Level 2 - Institutionalization Imminent	0	0	0.0%		0
Level 3 - Eligible for Waiver Services	368	382	3.8%		318
Count of Waiver Waitlist on Medicaid	334	346	3.6%		
% of Waiver Waitlist on Medicaid	90.8%	90.6%	-0.2%		
AVAILABLE FEDERAL SLOTS ⁽¹⁾	485	504	3.9%		430
Less Pending Approvals (By DWSS & DHCFP)	239	208	-13.0%		258
ADDITIONS					
Combined Statewide	234	301	28.6%	970	
Average Days until Placement	233	224	-3.9%		278
Maximum Days until Placement	1,975	1,975	0.0%	1,668	
Priority Level 1	0	0		0	
Average Days until Placement	0	0			0
Maximum Days until Placement	0	0		0	
Priority Level 2	120	156	30.0%	539	
Average Days until Placement	240	214	-10.8%		298
Maximum Days until Placement	1,668	1,668	0.0%	1,668	
Priority Level 3	114	145	27.2%	431	
Average Days until Placement	227	235	3.5%		240
Maximum Days until Placement	1,975	1,975	0.0%	1,975	
CASELOAD					
Total Waiver Cases/Recipients	2,971	3,017	1.5%		2,922
% Utilization to Total DS Caseload	34.6%	35.0%	1.2%		34.2%

LEAVERS					
Total # of Closed Cases	25	41	64.0%	512	85
(Top 6 Closure Reasons, %)					
Ineligible	6	10	66.7%	150	29.3%
Institutionalization	6	10	66.7%	95	18.6%
No longer wants service	4	8	100.0%	109	21.3%
Moved Out of State	4	7	75.0%	80	15.6%
No longer meets LOC for ICF/IDD	0	0	0.0%	0	0.0%
Deceased	4	4	0.0%	53	10.4%
Other	1	2	100.0%	25	4.9%

(1) Available applications no longer includes subtraction of pending applications in the calculation.