



Aging and Disability Services Division

Caseload Statistics for

May/June 2024

This document contains Caseload Statistics for several Aging and Disability Services Division (ADSD) programs. (Note: Not all programs collect this information, therefore not all of ADSDs programs are listed below.) Footnotes are included at the bottom of any program's statistics where clients have been waiting over 90 days for services.

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)	Page 2
HOME AND COMMUNITY BASED SERVICES (HCBS) - FRAIL ELDERLY	Page 3
HOME AND COMMUNITY BASED SERVICES (HCBS) - PHYSICALLY DISABLED	Page 5
PERSONAL ASSISTANCE SERVICES (PAS)	Page 7
AUTISM TREATMENT ASSISTANCE PROGRAM (ATAP)	Page 8
INDEPENDENT LIVING	Page 10
NEVADA EARLY INTERVENTION SERVICES	Page 11
DEVELOPMENTAL SERVICES	Page 12
HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL DISABILITIES	Page 13

COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE)

June-24

	May-24	Jun-24	Change from Prior Month	FYTD24	
				Total	Average
CLIENTS REFERRED					
Referred	3	7	133%	115	10
< = 45 Days (%)	100.0%	71.4%	-29%		71%
> 45 Days (%)	0.0%	28.6%	29%		29%
Dropped	0	0	0%	0	0
CLIENTS WAITING*					
Screened	4	6	50%	16	1
Pending	5	6	20%	29	2
< = 90 Days (%)	66.7%	58.3%	-13%		74%
> 90 Days (%)	33.3%	41.7%	25%		26%
Total Clients Waiting	9	12	33%		5
Maximum Days on Waitlist	144	174	21%		88
Average days waiting	78	89	14%		68
CLIENTS APPROVED					
Approved	0	0	0.0%	32	3
Average Wait time till approved	0	0	0.0%		33
CASELOAD					
Total Budgeted Caseload	97	97	0.0%		96
Total Current Caseload	75	75	0.0%		80
LEAVERS - From Active					
Total # of Closed Cases	1	0	-100.0%	38	3
(Top 4 Closure Reasons, %)					
1 Death	0%	0%	0.0%		18%
2 Transition to Other Services	0%	0%	0.0%		13%
3 Moved Out of State	0%	0%	0.0%		9%
4 NH Placement	0%	0%	0.0%		1%
LEAVERS - From Wait List					
Total # of Closed Cases	0	0	0.0%	3	0
(Top 4 Closure Reasons, %)					
1 Non-cooperation	0%	0%	0.0%		17%
2 Loss of Contact	0%	0%	0.0%		0%
3 Withdrawn	0%	0%	0.0%		0%
4 Financially Ineligible	0%	0%	0.0%		0%

*As of 7/17/2024: Of those currently waiting for services, six have been waiting over 90 days. There have been no closures and no new approvals.

HOME AND COMMUNITY BASED SERVICES (HCBS) - FRAIL ELDERLY

June-24

	May-24	Jun-24	Change from Prior Month	FYTD24	
				Total	Average
CLIENTS REFERRED					
Referred	232	251	8.2%	2567	214
CLIENTS WAITING*					
Nursing Facility and Significant Support Change and Crisis Situation	50	45	-10.0%		32
Significant Support Change or Crisis Situation and Max Assistance	21	23	9.5%		38
Significant Support Change or Crisis Situation and LOC Score of 5 or More	174	186	6.9%		122
All Others	963	999	3.7%		1063
Total Clients Waiting	1208	1253	3.7%		1254
Screened	1059	1094	3.3%		1029
Pending	149	159	6.7%		225
< = 90 Days (%)	25%	23%	-7.4%		22%
> 90 Days (%)	75.2%	77.0%	2.5%		78%
Maximum Days on Waitlist	834	760	-8.9%		720
TIME UNTIL PLACEMENT					
Total Persons Placed This Month	89	79	-11.2%	1202	100
Placement - Nursing Facility and Significant Support Change and Crisis Situation					
Persons Placed This Month	17	22	29.4%	142	12
Minimum Days Until Placement	35	22	-37.1%		46
Average Days Until Placement	94	109	16.0%		101
Maximum Days Until Placement	300	404	34.7%		226
Placement - Significant Support Change or Crisis Situation and Max Assistance					
Persons Placed This Month	8	2	-75.0%	77	6
Minimum Days Until Placement	33	35	6.1%		62
Average Days Until Placement	104	326	213.5%		206
Maximum Days Until Placement	300	616	105.3%		458
Placement - Significant Support Change or Crisis Situation and LOC Score of 5 or More					
Persons Placed This Month	10	6	-40.0%	119	10
Minimum Days Until Placement	43	29	-32.6%		69
Average Days Until Placement	205	79	-61.5%		159
Maximum Days Until Placement	520	167	-67.9%		317
Placement - All Others					
Persons Placed This Month	54	49	-9.3%	864	72
Minimum Days Until Placement	30	27	-10.0%		35
Average Days Until Placement	221	185	-16.3%		321
Maximum Days Until Placement	698	838	20.1%		705
CASELOAD					
Total Budgeted Caseload	3,332	3,337	0.2%		3255
Total Current Caseload	2,634	2,680	1.7%		2478
Unduplicated Count Year-to-Date	3,271	3,352	2.5%		2800

LEAVERS - from Active					
Total # of Closed Cases	65	30	-53.8%	495	41
(Top 4 Closure Reasons, %)					
1 Death	52.3%	63.3%	21.1%		55%
2 NH Placement	6.2%	3.3%	-45.9%		11%
3 Moved Out of State	9.2%	26.7%	188.9%		10%
4 Financially Ineligible	1.5%	0.0%	-100.0%		1%
LEAVERS - from Wait List					
Total # of Closed Cases	47	26	-44.7%	750	63
(Top 4 Closure Reasons, #)					
1 Non-Cooperation	16	2	-87.5%		14
2 Financially Ineligible	1	4	300.0%		5
3 Withdrawn	3	2	-33.3%		6
4 Death	14	15	7.1%		16
(Top 4 Closure Reasons, %)					
1 Non-Cooperation	34%	8%	-77%		37%
2 Financially Ineligible	2%	15%	622.1%		13%
3 Withdrawn	6%	8%	20.5%		9%
4 Death	30%	58%	93.7%		14%

*As of 7/17/2024: Of those waiting for services 29 have become active and 12 have closed, there are currently 1018 that have been waiting over 90 days.

HOME AND COMMUNITY BASED SERVICES (HCBS) - PHYSICALLY DISABLED

June-24

	May-24	Jun-24	Change from Prior Month	FYTD24	
				Total	Average
REFERRALS					
Total Referrals	104	103	-1.0%	990	83
CLIENTS WAITING*					
Nursing Facility and Significant Support Change and Crisis Situation	9	13	44.4%		7
Significant Support Change or Crisis Situation and Max Assistance	11	13	18.2%		19
Significant Support Change or Crisis Situation and LOC Score of 5 or More	46	55	19.6%		38
All Others	178	185	3.9%		235
Total	244	266	9.0%		299
Screened	224	242	8.0%		243
Pending	20	24	20.0%		56
<= 90 Days (%)	33.6%	30.8%	-8.3%		22%
> 90 Days (%)	66.4%	69.2%	4.2%		78%
Maximum Days on Waitlist	544	564	3.7%		638
TIME UNTIL PLACEMENT					
Total Persons Placed This Month	17	9	-47.1%	306	26
Placement - Nursing Facility and Significant Support Change and Crisis Situation					
Persons Placed This Month	3	1	-66.7%	22	2
Minimum Days until Placement	61	46	-24.6%		103
Average Days until Placement	78	46	-41.0%		121
Maximum Days until Placement	105	46	-56.2%		149
Placement - Significant Support Change or Crisis Situation and Max Assistance					
Persons Placed This Month	2	1	-50.0%	39	3
Minimum Days until Placement	65	38	-41.5%		122
Average Days until Placement	87	38	-56.3%		220
Maximum Days until Placement	108	38	-64.8%		335
Placement - Significant Support Change or Crisis Situation and LOC Score of 5 or More					
Persons Placed This Month	0	0	0.0%	21	2
Minimum Days until Placement	0	0	0.0%		166
Average Days until Placement	0	0	0.0%		262
Maximum Days until Placement	0	0	0.0%		397
Placement - All Others					
Persons Placed This Month	12	7	-41.7%	224	19
Minimum Days until Placement	49	32	-34.7%		63
Average Days until Placement	256	147	-42.6%		360
Maximum Days until Placement	582	553	-5.0%		639
CASELOAD					
Total Budgeted Caseload	1,430	1,440	0.7%		1,381
Total Cases/Recipients	1,167	1,164	-0.3%		1,106
Unduplicated Count Year-to-Date	1,241	1,250	0.7%		1,189

LEAVERS - From Active					
Total # of Closed Cases	17	5	-70.6%	115	10
(Top 4 Closure Reasons, %)					
1 Death	24%	40%	70.0%		26%
2 Moved out of State	12%	0%	-100.0%		17%
3 NH Placement	12%	20%	69.5%		12%
4 Non-Cooperation	0%	0%	0.0%		2%
LEAVERS - From Wait List					
Total # of Closed Cases	14	14	0.0%	237	20
(Top 4 Closure Reasons, #)					
1 Non-cooperation	2	4	100%		6
2 Moved out of State	0	0	0%		1
3 Withdrawn	0	0	0%		2
4 Death	3	0	-100%		1
(Top 4 Closure Reasons, %)					
1 Non-cooperation	14%	29%	100%		31%
2 Moved out of State	0%	0%	0%		4%
3 Withdrawn	0%	0%	0%		7%
4 Death	21%	0%	-100%		6%
<p>*As of 7/17/2024: Of those waiting for services nine have become active and one has closed, there are currently 208 that have been waiting over 90 days.</p>					

PERSONAL ASSISTANCE SERVICES (PAS)

June-24

	May-24	Jun-24	Change from Prior Month	FYTD24	
				Total	Average
CLIENTS REFERRED					
Referred	5	1	-80%	65	5
< = 45 Days (%)	100%	100%	0%		87%
> 45 Days (%)	0%	0%	0%		13%
Dropped	28	21	-25.0%	322	27
CLIENTS WAITING*					
Screened	2	12	500.0%	26	2
Pending	40	38	-5.0%	197	16
< = 90 Days (%)	40%	30%	-25.9%		74%
> 90 Days (%)	60%	70%	17.6%		26%
Total Clients Waiting	42	50	19.0%		19
Maximum Days on Waitlist	234	251	7.3%		127
Average Days Waiting	121	125	3.1%		70
CLIENTS APPROVED					
Approved	0	0	0.0%	41	3
Average Wait time till approved	0	0	0.0%		26
CASELOAD					
Total Budgeted Caseload	145	145	0.0%		140
Total Current Caseload	130	126	-3.1%		141
LEAVERS - from Active					
Total # Closed Cases	1	2	100.0%	36	3
(Top 4 Closure Reasons, %)					
1. Transition to other Services	0%	0%	0.0%		13.0%
2. Death	100%	50%	-50.0%		47.0%
3. Referred to other Services	0%	0%	0.0%		2.0%
4. Non-Cooperation	0%	0%	0.0%		5.0%
LEAVERS - from Wait List					
Total # of Closed Cases	0	2	100.0%	8	1
(Top 4 Closure Reasons, %)					
1. Non-Cooperation	0%	0%	0%		13%
2. Loss of Contact	0%	0%	0%		0%
3. Referred to other Services	0%	0%	0%		0%
4. Withdrawn	0%	0%	0%		0%

*As of 7/17/2024: Of those waiting for services, 38 have been waiting over 90 days. There have been no closures and no new approvals.

AUTISM TREATMENT ASSISTANCE

June-24

	May-24	Jun-24	Change from Prior Month	FYTD24	
				Total	Average
APPLICATIONS					
Total New Applications Received	89	80	-10.1%	1,204	100
WAITLIST					
Total Unduplicated People Waiting	287	275	-4.2%		272
<i>Referral - no plan type assigned</i>	95	84	-11.6%		100
<i>Dropped - no plan type assigned</i>	34	28	-17.6%		31
<i>ATAP-Comprehensive</i>	7	5	-28.6%		3
<i>ATAP-Insurance Assistance In-Network</i>	47	40	-14.9%		38
<i>ATAP-Insurance Assistance Out-of-Network</i>	0	0	0.0%		0
<i>ATAP-Service Coordination</i>	0	0	0.0%		0
<i>ATAP-Social Skills</i>	0	0	0.0%		0
<i>ATAP-Targeted Basic - Supv & RBT</i>	0	0	0.0%		0
<i>ATAP-Targeted Extensive</i>	2	2	0.0%		1
<i>ATAP-Therapeutic</i>	0	0	0.0%		0
<i>Medicaid FFS</i>	80	81	1.3%		69
<i>Medicaid MCO</i>	22	35	59.1%		30
Average Days on Waitlist	53	58	9.4%		44
CASELOAD					
People Placed This Month	29	27	-6.9%	322	27
Average Days Waiting of People Newly Served	69	100	44.9%		63
Total Budgeted Caseload	1046	1048	0.3%		1,054
Total Active Cases	1066	1064	-0.2%		1,036
<i>ATAP-Comprehensive</i>	41	46	12.2%		49
<i>ATAP-Insurance Assistance In-Network</i>	607	602	-0.8%		586
<i>ATAP-Insurance Assistance Out-of-Network</i>	4	3	-25.0%		7
<i>ATAP-Service Coordination</i>	19	16	-15.8%		16
<i>ATAP-Social Skills</i>	9	9	0.0%		9
<i>ATAP-Targeted Basic - Supv & RBT</i>	8	8	0.0%		10
<i>ATAP-Targeted Extensive</i>	39	40	2.6%		33
<i>ATAP-Therapeutic</i>	2	3	50.0%		3
<i>ATAP-Transition Plan</i>	0	0	0.0%		0
<i>Medicaid FFS</i>	327	327	0.0%		315
<i>Medicaid MCO</i>	10	10	0.0%		8
Age 18 Months to 5 Years	32%	32%	-0.7%		33%
Age 6 years to 8 Years	28%	29%	3.5%		28%
Age 9 years to 10 Years	14%	13%	-7.4%		14%
Age 11 years to 18 Years	26%	26%	0.9%		26%
Average Monthly Co-Payment	\$177.14	\$176.99	-0.1%		\$171.98
% of Cases with No Co-Payment	74%	74%	0.0%		74%

LEAVERS

Total # of Closed Cases (inc in Active)	30	14	-53.3%	244	20
Average Monthly Cost of Closed Cases	\$901.69	\$764.65	-15.2%		\$903.42
Children Dropped w/o rec'ing serv's (inc in Wait)	62	76	22.6%	837	70

*Children with Managed Care Organization (MCO) coverage were taken off the waitlist to be tracked separately.

*Wait Days - Application date to service start date
based on each person with 3 unique Statuses or
Application Date minus Start date = Days Waiting

***Status Definitions**

Referral - Clients in this status have completed and returned the ATAP Application and Proof of Diagnosis; 60 days is allowed in this status to process the case and move client to Pending

Pending - Clients in this status have been processed and on the Waitlist, waiting for services

In Process - Clients in this status have been given a slot for services, but have not yet began to utilize any services. A client may stay in this status for up to 30 days or until they begin utilizing their services.

INDEPENDENT LIVING

June-24

	May-24	Jun-24	Change from Prior Month	FYTD24	
				Total	Average
APPLICATIONS					
Total New Applications Received & Processed	10	7	-30.0%	117	11
WAITLIST					
Total Persons on Waitlist	31	35	12.9%		41
<= 90 Days (%)	51.6%	51.4%	-0.4%		48%
> 90 Days (%)	48.4%	48.6%	0.4%		52%
Maximum Days on Waitlist	193	179	-7.3%		477
TIME UNTIL PLACEMENT					
Persons Placed This Month	3	2	-33.3%	141	12
Average Days until Placement	0	0	0.0%		49
Maximum Days until Placement	0	0	0.0%		78
TIME UNTIL COMPLETION					
Average Days until Completion	503	334	-33.6%		478
Maximum Days until Completion	1,225	550	-55.1%		1185
CASELOAD					
Total Active Cases	117	106	-9.4%		108
LEAVERS					
Average Cost of Closed Cases	\$8,821.80	\$4,859.57	-44.9%		\$9,601.41
Total # of Closed Cases	8	13	62.5%	150	13
(Top 4 Closure Reasons, %)					
1 Goals Met	87.50%	84.62%	-3.3%		84%
2 Withdrawn	12.5%	15.4%	23.2%		11%
3 Died	0%	0.0%	0.0%		2%
4 Other & Moved	0%	0.0%	0.0%		2%

*As of 6/30/2024: The data for the period has 35 people waiting for direct services funding, 17 of the cases waiting are over 90 days and 18 waiting under 90 days; the oldest at 179 days since eligibility. This month there were 2 cases made active (Placed this Month) which was aligned with the direct service funding dollars that the program has available and ARPA funds to address the waitlist. The term Direct Services is used when describing the purchasing/payment of Assistive Technologies (such as home access modifications, durable medical equipment, mobility devices, vehicle modifications, visual devices, adaptive utensils, etc.). ARPA funds will be used to address the waitlist, adding \$1,025,720 for the purchase/payment of Assistive Technology for consumers. The reduction of the waiting list will be more gradual than immediate. The coordination of Direct Services with contractors/vendors and the completion of those services is the program's challenge. Building contractor time and availability is a longstanding barrier as construction is in high demand. We anticipate that the waitlist will go down gradually as work can be completed by contractors and vendors. Performance Indicators have exceeded targets established with 96% of all consumer goals being met in the year.

NEVADA EARLY INTERVENTION SERVICES

May-24

	Apr-24	May-24	Change from Prior Month	FYTD24	
				Total	Average
CHILDREN REFERRED					
Referred	767	678	-11.6%	7351	668
CHILDREN WAITING for ONE or MORE SERVICES					
Total Children Waiting* data not available, see note below					
Number of Services* data not available, see note below					
CASELOAD					
Total Budgeted Caseload	3670	3672	0.1%		3646
Total Current Caseload	3879	3873	-0.2%		3901
LEAVERS					
Total # of Closed Cases			#DIV/0!		

Currently, the early intervention services system is experiencing a provider shortage which may impact the ability to provide services in a timely manner.

El started their transition to a new data system on 10/20/23 and started billing in the new system with all entry going forward in the new data system referred to as the Nevada Early Intervention Data System, NEIDS, as of 12/01/23. The new data system combines previously disparate billing and caseload management systems into a comprehensive system that will be used by all EI providers including state and community provider programs. *Due to the transition to NEIDS we are unable to provide data for Children Waiting. These data were found to be incomplete and unreliable so they were not provided for reporting. SERVICE RELATED DATA AND SERVICE LOGS ARE LINKED TOGETHER. SERVICE LOGS FOR BILLING CLAIMS DID NOT START ENTRY UNTIL 12/1/23. MOST SERVICES APPEAR DELAYED BECAUSE THERE ARE NO SERVICE LOGS INDICATING SERVICE INITIATION PRIOR TO 12/1/23. DATA WERE NOT RELIABLE ENOUGH TO USE FOR REPORTING.

DEVELOPMENTAL SERVICES

May-24

	Apr-23	May-24	Change from Prior Month	FYTD24	
				Total	Average
APPLICATIONS					
Total Applications Received	146	126	-13.7%	1,405	128
1st Time	146	126	-13.7%		127
Application Type					
Applied in last 90 days	324	312	-3.7%		300
Applied 91-120 days ago	53	55	3.8%		59
Applied > 121 days ago	146	160	9.6%		123
Total Applications Processed	121	121	0.0%	1,366	124
Approved	78	88	12.8%		80
Denied	22	26	18.2%		25
(Top 2 Denial Reasons)					
1 Lacks Intellectual Disability Diagnosis	19	22	15.8%		20
2 Lacks Related Conditions Diagnosis	3	4	33.3%		4
Processing Time					
Average # of Days	91	101	11.0%		84
Timely Processing (# of Days)					
Approved	78	88	12.8%		80
Denied	22	26	18.2%		25
Withdrawn	21	7	-66.7%		20
PENDING APPLICATIONS					
Total Persons in Pending Status	523	527	0.8%		482
TIME UNTIL PLACEMENT					
Total Persons Placed this Month	78	88	12.8%	881	80
CASELOAD					
Total Cases	8,326	8,384	0.7%		8,136
Total Recipients	8,326	8,384	0.7%		8,136
Average Recipients per Case	1.00	1.00	0.0%		1
LEAVERS					
Total # of Closed Cases	24	28	16.7%	348	32
(Top 4 Closure Reasons, %)					
1 Moved Out of State	4	10	150.0%		29%
2 Lost Contact/Person no longer wants	13	12	-7.7%		52%
3 Deceased	2	3	50.0%		11%
4 No Longer Eligible/Other	5	3	-40.0%		9%

HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL DISABILITIES

May-24

	Apr-24	May-24	Change from Prior Month	FYTD24	
				Total	Average
WAITLIST - Statewide	295	240	-18.6%		
Unduplicated Receiving Supports	10	2	-80.0%		
# Receiving Residential Supports	9	2	-77.8%		
# Receiving JDT Supports	1	2	100.0%		
<= 90 Days	37	79	113.5%		10%
> 90 Days	258	161	-37.6%		90%
Average Days On the Waitlist	599	462	-22.9%		
Maximum Days on Waitlist	1,561	1,592	2.0%	4,068	2111
Priority Level					
Level 1 - Institutionalized Residents	0	0	0.0%		0
Level 2 - Institutionalization Imminent	0	0	0.0%		0
Level 3 - Eligible for Waiver Services	295	240	-18.6%		487
Count of Waiver Waitlist on Medicaid	259	215	-17.0%		
% of Waiver Waitlist on Medicaid	87.8%	89.6%	2.0%		
AVAILABLE FEDERAL SLOTS ⁽¹⁾	318	355	11.6%		327
Less Pending Approvals (By DWSS & DHCFP)	263	297	12.9%		210
ADDITIONS					
Combined Statewide	15	17	13.3%	280	
Average Days until Placement	322	192	-40.4%		408
Maximum Days until Placement	1,937	1,808	-6.7%	7,769	
Priority Level 1	0	0	0.0%	2	
Average Days until Placement	0	0	0.0%		35
Maximum Days until Placement	0	0	0.0%	695	
Priority Level 2	14	16	14.3%	184	
Average Days until Placement	368	452	22.8%		378
Maximum Days until Placement	1,937	1,808	-6.7%	7,769	
Priority Level 3	1	1	0.0%	94	
Average Days until Placement	643	798	24.1%		572
Maximum Days until Placement	643	798	24.1%	7,769	
CASELOAD					
Total Waiver Cases/Recipients	2,755	2,769	0.5%		2,689
% Utilization to Total DS Caseload	33.1%	33.0%	-0.2%		33.1%

LEAVERS					
Total # of Closed Cases	91	107	17.6%	482	44
(Top 6 Closure Reasons, %)					
Ineligible	25	31	24.0%	115	23.9%
Institutionalization	18	19	5.6%	86	17.8%
No longer wants service	17	23	35.3%	100	20.7%
Moved Out of State	15	17	13.3%	91	18.9%
No longer meets LOC for ICF/IDD	0	0	0.0%	0	0.0%
Deceased	11	12	9.1%	66	13.7%
Other	5	5	0.0%	24	5.0%

(1) Available applications no longer includes subtraction of pending applications in the calculation.