## **Communication Access Services – Program Report – 3/10/2022**

Commission for Persons who are Deaf and Hard of Hearing

## **Relay Nevada**

T-Mobile is currently working on the Annual Report. They expect it to be ready by the end of the month. This will be shared at the next commission meeting.

Their outreach specialists are slowly starting to attend in-person events as the community starts to open. Nadia Noel, their outreach specialist from Reno, will be attending the Nevada Registry for Interpreters for the Deaf (NVRID) "Come Together Weekend" on March 12 as a sponsor/exhibitor. They also continue to provide webinars about Relay Nevada.

#### **Communication Access Service Centers**

UNR's telecommunications equipment and assistive technology program along with other community partners have started discussion on a collaborative resource fair that would occur sometime in May. Purpose of this event is for UNR's program and other partners to share resources with vendors and participants that attend this event regarding telecommunications and communication related technology available. Once event is confirmed, more details will be shared.

CSD has launched their ASL Instruction program as of February 22, 2022. Their 6-week course is being provided through a learning management system where consumers can log in online at any time 24/7 to watch instructional ASL videos with opportunity to meet with a live ASL language mentor virtually on a weekly basis. After completion of the first 6-week course, CSD will collect input from consumers and determine the best direction what the program can offer, then will continue the next course during summer of 2022.

Team from ADSD that oversees NVCC are currently working with a marketing firm to improve the representation of the Deaf and Hard of Hearing individuals on the website, including ASL interpretation videos to better explain Nevada Care Connection and the services provided such as resource navigation and case management. They are still in early stages of this plan but hope to have this up and running by summer of 2022. They will work with the CAS team closely to receive input and guidance on how to best reach the community.

# **CASC Data for January 2022**

Service	Number of People Served
Telecommunication Equipment & AT	6
Access to Services, 0-21	25
Access to Services, 22+	109
Language Acquisition – Deaf Coaching	2
Language Acquisition – ASL Instruction	Service began Feb 2022

Contact information for all partners listed below:

- University of Reno (UNR)- 833-427-1672 or cas-telecom@unr.edu
- Nevada Hands & Voices (NVHV)- 775-351-1959 or info@nvhandsandvoices.org
- **Nevada Care Connection (NVCC)-** Dial 211/or text 898-211, contact information on NVCC's 4 resource centers can be found here <a href="https://www.nevadacareconnection.org/contact-us/">https://www.nevadacareconnection.org/contact-us/</a>
- Communication Service for the Deaf (CSD)- Those that are interested in learning ASL, please contact CSD at <a href="mailto:learns@csd.org">learns@csd.org</a> or <a href="mailto:Communication Service">Communication Service</a> for the Deaf (CSD) Contact Us to be placed on the wait list for the next available course offered during summer of 2022.

#### Additional information

If you would like to subscribe to CAS mailing list for latest information and updates, please see link: Communication Access Services Program Mailing List

### **State Interpreters and Mentoring**

The CAS interpreters/mentors continue to provide mentoring services to 4 community and 16 educational interpreters across the State. We accepted 3 new mentees in the last month and currently have no waiting list for new mentees.

The CAS interpreters/mentors hosted their monthly Practical Interpreter Training Series (PITS) in January and the topic was crossword puzzles. This workshop focused on how crossword puzzles can be used as a tool for interpreters to develop skills to gain linguistic knowledge, analyzing language for multiple meanings and recognizing typical English language patterns. The activities were interactive, and participants reported that they had fun. As we continue to get many out-of-state interpreters attending the PITS workshops, for this workshop, half of the participants do provide interpreting services in Nevada. February's PITS focused on a portion of the Educational Interpreter Performance Assessment (EIPA) that assesses test takers in 36 different interpreting skills. This workshop provided participants with suggestions on how to improve 11 of these skills by incorporating specific activities into their deliberate practice plans. The next 3 workshops will continue this pattern for the remaining the EIPA skills.

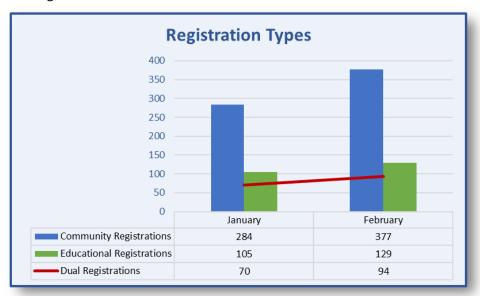
The CAS team continues to work with Washoe County School District (WCSD) and Douglas County School District (DCSD) during their interpreters' Professional Learning Communities (PLC) time.

The CAS team was selected to present two workshops at the Conference of Interpreter Trainers (CIT) 2022 national conference. Both workshops were from the previous workshops the team presented as part of the monthly PITS. The CIT conference is the place where interpreter educators gather to share their knowledge in interpreter education. It is such an honor for the CAS program to be accepted to present their important work and to represent their successes in Nevada.

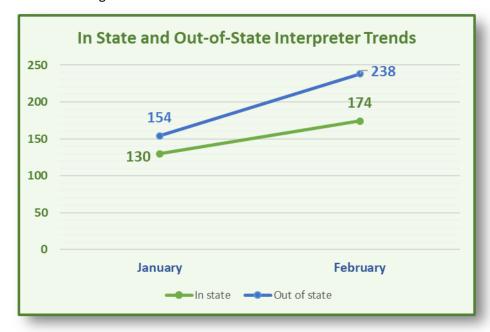
# Registry

The CAS team is still in the middle of updating the Nevada Administrative Code (NAC) 656A draft to align with Nevada Revised Statue (NRS) 656A. As soon as the NAC is approved, the registry database will be updated. The numbers of registrations continue to increase as we continue to approve the applications.

Community Registrations – 377 Educational Registrations – 129 Dual Registrations – 94



Total Number of Individual Interpreters in the Database – 412 In state Registrations – 174 Out of State Registrations – 238



### **Additional Information**

The CAS team is still working through the NAC 656A update process. We held a workshop in July 2021 to get feedback from the community and the draft was submitted to the Legislative Counsel Bureau for review. Once the changes are finalized, the CAS team will plan to host a hearing open to the community to inform of the new changes.