

Joe Lombardo
Governor



Richard Whitley
Director

Policy 2.1 ADA Title II

Aging and Disability Services Division

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Department of Health and Human Services

Helping people. It's who we are and what we do.



Agenda

1. Overview & Purpose
2. Policy Revisions
3. Solicitation of Feedback



Overview Purpose

1. Division revisions to administrative operations policy 2.1, Americans with Disabilities Act (ADA) Title II to:
 - Move legacy (existing) policy to new agency policy template.
 - Update provisions to current operations, best practices, and ensure compliance with laws and regulations. (Last updated 2016)
 - Streamline, combine, and remove duplication of legacy ADA Title II administrative operations policies (requirements of Title II, grievance process, effective communication capabilities, and technical requirements) into one comprehensive policy.
2. Presentation to the committee aims to provide an opportunity for stakeholder engagement and solicitation of feedback.



2.1 ADA Title II Policy New Template

Lift and shift of legacy policies to the new policy template includes:

- Consolidated acronyms and definitions from four (4) ADA Title II legacy policies.
- Re-organized policy content to flow as one (1) comprehensive ADA Title II policy.
- Updated references (e.g., other policies, websites, laws, regulations, etc.) to current materials.
- Revised forms to improve accessibility and data collection.



Policy Revisions

2.1.3 Roles and Responsibilities

Added section 2.1.3 Role and Responsibilities as it relates to policy 2.1 ADA Title II to provide clarity for the following (not all inclusive):

- ADA Coordinators
- ADSD Employees and Contractors
- ADA Training Officer
- Document Remediators
- Program Leadership



Policy Revision Cont'd

Lift and shift of the legacy policy and provided revisions for clarity on:

2.1.4 Reasonable Accommodations

- Reasonable accommodations
- Requesting a reasonable accommodation
- How to process a request

2.1.5 Communication Requirements

- Auxiliary aids and services
- Effective communication best practices
- Scheduling best practices



Policy Revisions Cont'd

2.1.6 Website Requirements

- Accessibility standards following the State of Nevada Office of the Chief Information Officer Policies (ADA.nv.gov).
- Accessibility standards in accordance with current federal requirements and plain language.

2.1.7 Facility Requirements

- Accessibility assessments using nationally recognized tools.



Policy Revisions Cont'd

2.1.8 ADA Title II Grievance and Resolution Procedures

- Grievance process
- Grievance resolution
- Grievance appeals

2.1.9 Notices

- ADA notice requirements

2.1.10 Document Retention

- Retention schedule of grievances, appeals, and resolution.



Questions?



Contact Information

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ADA

ADSD

Acronym

Americans with Disabilities Act

Aging and Disability Services Division