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6 **Sec. 8.** Chapter 629 of NRS is hereby amended by adding
7 thereto a new section to read as follows:

8 ***1. A provider of health care who is providing care in a county***
9 ***whose population is 20,000 or more shall ensure that each person***
10 ***who is deaf or hard of hearing and seeks health care from the***
11 ***provider of health care is notified:***

12 ***(a) That a qualified sign language interpreter can be made***
13 ***available to assist the person;***

14 ***(b) That the person may request an in-person or remote***
15 ***qualified sign language interpreter; and***

16 ***(c) Of any other specific accommodations that may be***
17 ***available for the person.***

18 ***2. If a person who is deaf or hard of hearing seeks health***
19 ***care from a provider of health care who is providing care in a***
20 ***county whose population is 20,000 or more and requests an in-***
22 ***person qualified sign language interpreter:***

22 ***(a) At least 48 hours before a prescheduled encounter with the***
23 ***provider of health care, the provider of health care shall provide***
24 ***an in-person qualified sign language interpreter.***

25 ***(b) In circumstances other than those described in paragraph***
26 ***(a), the provider of health care shall:***

27 ***(1) Make a good faith effort to provide an in-person***
28 ***qualified sign language interpreter;***

29 ***(2) Provide an in-person qualified sign language***
30 ***interpreter if the provider of health care is able to do so after***
31 ***making a good faith effort;***

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37 ***(4) Maintain in the medical record of the person***
38 ***documentation of the good faith effort made pursuant to***
39 ***subparagraph (1), which must include, without limitation:***

- 40 *(I) A list of entities contacted to provide an in-person*
41 *qualified sign language interpreter and a statement of the manner*
42 *in which each such entity responded;*
43 *(II) A statement of whether the provider of health care*
44 *provided an in-person qualified sign language interpreter or*

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- 1 *provided a qualified sign language interpreter remotely using*
2 *audiovisual communication technology; and*
3 *(III) If applicable, the time at which a qualified sign*
4 *language interpreter was available in person to assist the person.*
5 *3. If a person who is deaf or hard of hearing seeks health*
6 *care from a provider of health care who is providing care in a*
7 *county whose population is 20,000 or more and requests that the*
8 *provider of health care provide:*
9 *(a) A qualified sign language interpreter remotely using*
10 *audiovisual communication technology, the provider of health*
11 *care shall provide a qualified sign language interpreter remotely*
12 *using audiovisual communication technology in a manner that*
13 *meets the requirements of subsections 4 and 5.*
14 *(b) Any type of accommodation other than a qualified sign*
15 *language interpreter, the provider of health care may provide the*
16 *accommodation.*
17 *4. If a provider of health care who is providing care in a*
18 *county whose population is 20,000 or more provides a qualified*
19 *sign language interpreter remotely using audiovisual*
20 *communication technology, the audiovisual communication*
21 *technology must:*
22 *(a) Provide clear transmission of audio and visuals; and*
23 *(b) Be capable of hands-free use.*
24 *5. A qualified sign language interpreter who provides remote*

25 *sign language interpreting pursuant to this section must:*
26 *(a) Interpret from a dedicated and secure call center that*
27 *ensures the privacy of the person who is deaf or hard of hearing;*
28 *and*

29 *(b) Comply with the provisions of the Health Insurance*
30 *Portability and Accountability Act of 1996, Public Law 104-191,*
31 *and any regulations adopted pursuant thereto.*

32 *6. A provider of health care who is providing care in a county*
33 *whose population is 20,000 or more shall provide training to an*
34 *employee, a contractor or a volunteer who is involved in using*
35 *audiovisual communication technology to facilitate the use of a*
36 *remote qualified sign language interpreter. Such training must be*
37 *adequate to ensure that the employee, contractor or volunteer*
38 *operates the technology efficiently and effectively.*

39 *7. A provider of health care who violates any provision of this*
40 *section is guilty of unprofessional conduct and is subject to*
41 *disciplinary action by the board, agency or other entity in this*
42 *State by which he or she is licensed, certified or registered.*

43 *8. The provisions of this section do not apply to a person who*
44 *holds a license as an attendant or who is certified as an emergency*
45 *medical technician, advanced emergency medical technician or*

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1 *paramedic pursuant to chapter 450B of NRS or authorized to*
2 *practice as an emergency medical technician, advanced*
3 *emergency medical technician or paramedic in this State under*
4 *the Recognition of Emergency Medical Services Personnel*
5 *Licensure Interstate Compact ratified by NRS 450B. 145.*

6 *9. As used in this section:*

7 *(a) “Qualified sign language interpreter” has the meaning*
8 *ascribed to it in section 1 of this act.*

9 *(b) “Secure call center” has the meaning ascribed to it in*

10 ***section 1 of this act.***

11 Sec. 9. NRS 654.190 is hereby amended to read as follows:

12 654.190 1. The Board may, after notice and an opportunity
13 for a hearing as required by law, impose an administrative fine of
14 not more than \$10,000 for each violation on, recover reasonable
15 investigative fees and costs incurred from, suspend, revoke, deny
16 the issuance or renewal of or place conditions on the license of, and
17 place on probation or impose any combination of the foregoing on
18 any licensee who:

19 (a) Is convicted of a felony relating to the practice of
20 administering a facility for skilled nursing or facility for
21 intermediate care or residential facility for groups or of any offense
22 involving moral turpitude.

23 (b) Has obtained his or her license by the use of fraud or deceit.

24 (c) Violates any of the provisions of this chapter.

25 (d) Aids or abets any person in the violation of any of the
26 provisions of NRS 449.029 to 449.2428, inclusive, ***and section 1 of***
27 ***this act*** or 449A.100 to 449A.124, inclusive, and 449A.270 to
28 449A.286, inclusive, as those provisions pertain to a facility for
29 skilled nursing, facility for intermediate care or residential facility
30 for groups.

31 (e) Violates any regulation of the Board prescribing additional
32 standards of conduct for licensees, including, without limitation, a
33 code of ethics.

34 (f) Engages in conduct that violates the trust of a patient or
35 resident or exploits the relationship between the licensee and the
36 patient or resident for the financial or other gain of the licensee.

37 2. If a licensee requests a hearing pursuant to subsection 1, the
38 Board shall give the licensee written notice of a hearing pursuant to
39 NRS 233B.121 and 241.0333. A licensee may waive, in writing, his
40 or her right to attend the hearing.

41 3. The Board may compel the attendance of witnesses or the

42 production of documents or objects by subpoena. The Board may
43 adopt regulations that set forth a procedure pursuant to which the
44 Chair of the Board may issue subpoenas on behalf of the Board.
45 Any person who is subpoenaed pursuant to this subsection may

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1 request the Board to modify the terms of the subpoena or grant 1
2 additional time for compliance.

3 4. An order that imposes discipline and the findings of fact and
4 conclusions of law supporting that order are public records.

5 5. The expiration of a license by operation of law or by order
6 or decision of the Board or a court, or the voluntary surrender of a
7 license, does not deprive the Board of jurisdiction to proceed with
8 any investigation of, or action or disciplinary proceeding against, the
9 licensee or to render a decision suspending or revoking the license.

10 **Sec. 10.** The provisions of NRS 354.599 do not apply to any
11 additional expenses of a local government that are related to the
12 provisions of this act. 12

13 **Sec. 11. 1.** This section becomes effective upon passage and
14 approval. 14

15 2. Sections 1 to 10, inclusive, of this act become effective:

16 (a) Upon passage and approval for the purpose of adopting any
17 regulations and performing any other preparatory administrative
18 tasks that are necessary to carry out the provisions of this act; and

19 (b) On January 1, 2026, for all other purposes.