Effective Communication

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Agenda

- Overview of ADA
 - ☐ Title I III
- ☐ Effective Communication Explained
- ☐ Auxiliary Aids
- ☐ "Real Life" Situations and Challenges
- ☐ Group Activity
- ☐ Wrap Up

A.D.A

Americans with Disabilities Act

The ADA prohibits discrimination on the basis of disability in employment, State and local government, public accommodations, commercial facilities, transportation, and telecommunications.

The goal of the ADA is to make it possible for people with disabilities to participate in the everyday commercial, economic, and social activities of American life.

ADA Titles

- Title I
 - Employment
 - Reasonable Accommodations
- Title II
 - Local and State Government
 - Public Service
- Title III
 - Public Accomodations
 - Products and Services

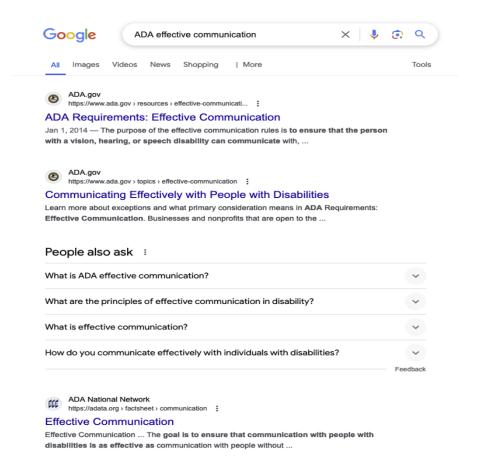
Effective Communication Explained:

"A public entity shall take appropriate steps to ensure that communications with [individuals] with disabilities are as effective as communications with others."

Title II, 28 CFR § 35.160

"A public accommodation shall furnish appropriate auxiliary aids and services where necessary to ensure effective communication with individuals with disabilities. This includes an obligation to provide effective communication to companions who are individuals with disabilities."

Title III, 28 C.F.R. § 36.303



Auxiliary Aids and Services:

- Sign Language Interpreters
- CART
- VRI
- Others?

Real Life Situations and Challenges:

- ☐ Hospitals
- ☐ Education
- ☐ Employment
- ☐ Social Activities
- ☐ ETC.

Group Activity



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