

# Effective Communication

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Las Vegas, Nevada  
December 14, 2024

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# Agenda

- ❑ Overview of ADA
  - ❑ Title I - III
- ❑ Effective Communication Explained
- ❑ Auxiliary Aids
- ❑ “Real Life” Situations and Challenges
- ❑ Group Activity
- ❑ Wrap Up

# A.D.A

## Americans with Disabilities Act

The ADA prohibits discrimination on the basis of disability in employment, State and local government, public accommodations, commercial facilities, transportation, and telecommunications.

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The goal of the ADA is to make it possible for people with disabilities to participate in the everyday commercial, economic, and social activities of American life.

# ADA Titles

- Title I
  - Employment
    - Reasonable Accommodations
- Title II
  - Local and State Government
    - Public Service
- Title III
  - Public Accommodations
    - Products and Services

# Effective Communication Explained:

“A public entity shall take appropriate steps to ensure that communications with [individuals] with disabilities are as effective as communications with others.”

Title II, 28 *CFR* § 35.160

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“A public accommodation shall furnish appropriate auxiliary aids and services where necessary to ensure effective communication with individuals with disabilities. This includes an obligation to provide effective communication to companions who are individuals with disabilities.”

Title III, 28 *C.F.R.* § 36.303



ADA effective communication



All

Images

Videos

News

Shopping

More

Tools



ADA.gov

<https://www.ada.gov/resources/effective-communication/>

## ADA Requirements: Effective Communication

Jan 1, 2014 — The purpose of the effective communication rules is to ensure that the person with a vision, hearing, or speech disability can communicate with, ...



ADA.gov

<https://www.ada.gov/topics/effective-communication/>

## Communicating Effectively with People with Disabilities

Learn more about exceptions and what primary consideration means in ADA Requirements: Effective Communication. Businesses and nonprofits that are open to the ...

### People also ask

What is ADA effective communication?



What are the principles of effective communication in disability?



What is effective communication?



How do you communicate effectively with individuals with disabilities?



Feedback



ADA National Network

<https://adata.org/factsheet/communication/>

## Effective Communication

Effective Communication ... The goal is to ensure that communication with people with disabilities is as effective as communication with people without ...

Google search terms: ADA effective communication

# **Auxiliary Aids and Services:**

- Sign Language Interpreters
- CART
- VRI
- Others?

# Real Life Situations and Challenges:

- ❑ Hospitals
- ❑ Education
- ❑ Employment
- ❑ Social Activities
- ❑ ETC.



# Group Activity



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