

Steve Sisolak
Governor



Richard Whitley
Director

State of Nevada
Department of Health and
Human Services

Nevada Care Connection

Aging and Disability Services Division

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3/9/2021

Helping people. It's who we are and what we do.

Nevada Care Connection

- Provide assistance to help older adults, individuals with disabilities, family caregivers, and veterans regardless of income or age, access long term services and supports available in the community or through public programs.
- Services
 - Resource and Service Navigation
 - Case Management (as applicable)





Resource and Service Navigation

- Navigators offer a wide-ranging support to help individuals identify needs, goals, and explore their options. Navigators help individuals navigate the complex systems by providing services including:
 - Application Assistance
 - Pre-determination of eligibility for public programs
 - Caregiver support and respite care services
 - Advocacy
 - Connecting individuals to services and resources they need to meet their long-term goals
 - Information and Referral was provided to services in the community or for public programs.



Case Management

- New to NVCC services since July 2020
- Offered to individuals who have dementia or memory loss that hinders their ability to maintain services long term to help them get connected and provide a warm hand-off
 - Priority given to individuals in rural/frontier Nevada
 - Those who live alone,
 - And those who have had difficulty maintaining services within the past 6 months

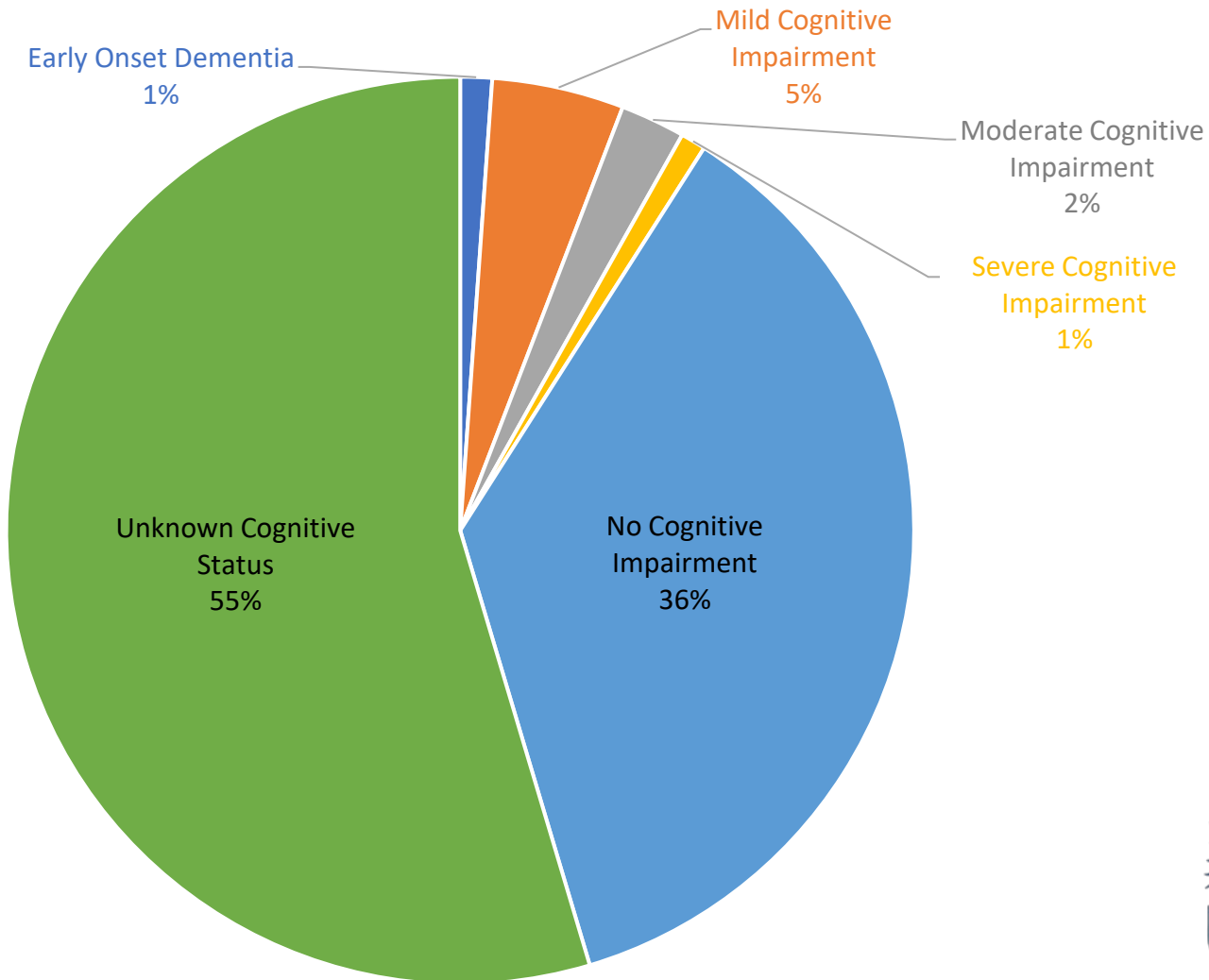
Updates to NVCC FY21

- Added Case Management to services
- Updated NVCC services and implemented quality assurance and data reports to help improve services
- Updated Assess My Needs Form
- Updated the Nevada Care Connection Website
 - www.nevadacareconnection.org
- Currently updating training to include more application of skills (motivational interviewing, active listening, etc.) and training on a variety of programs available in the community





Consumers Served Through NVCC



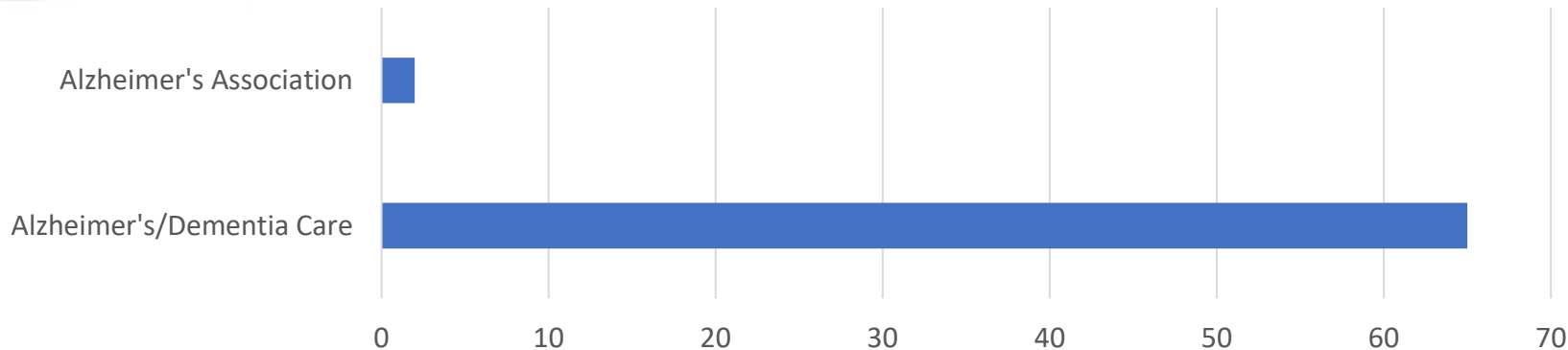
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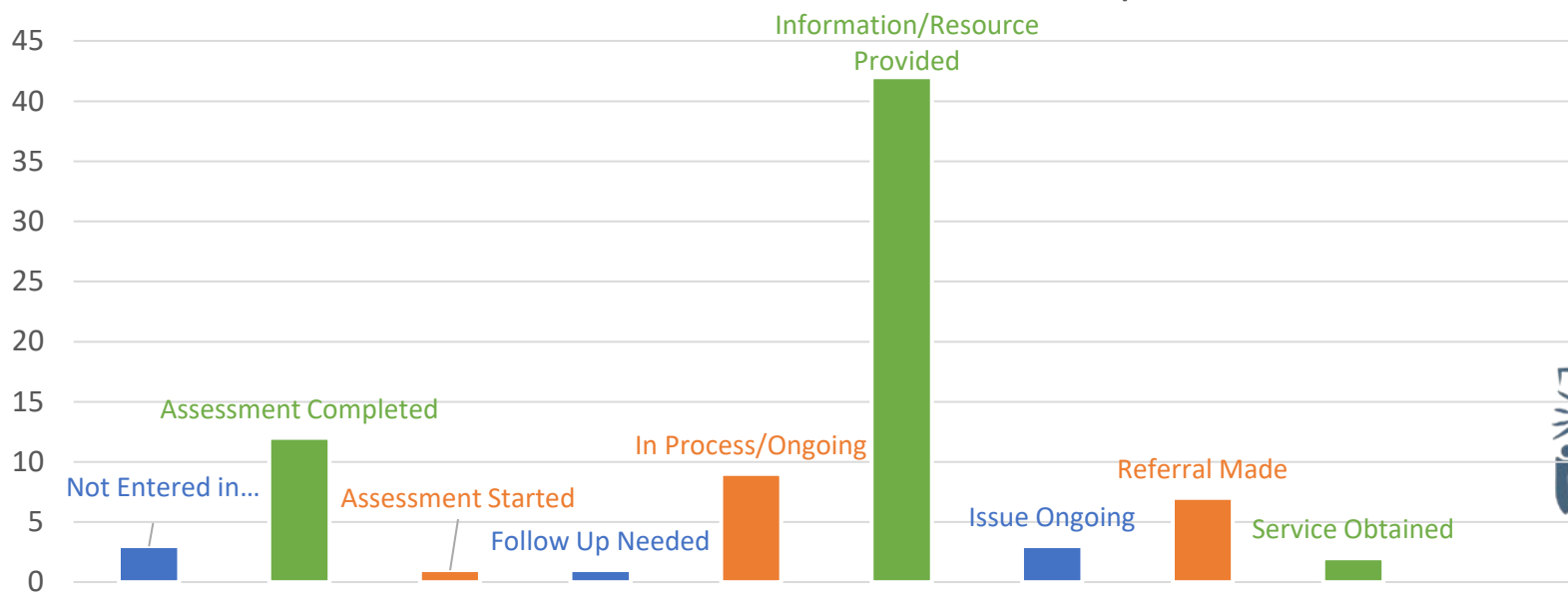


Topics & Outcomes

Topics Related to Alzheimer's/Dementia



Outcome of Alzheimer's/Dementia Topics



Contact NVCC



Fill out the Assess My Needs Form



Access to Healthcare Network

- (877) 861-1893
- Serving: Washoe, Churchill, Douglas, Elko, Eureka, Humboldt, Lander, Mineral, Pershing, Storey, and White Pine counties



Carson City Senior Center

- (775) 883-0703
- Serving: Carson City



Jewish Family Services Agency

- (702) 732-0304
- Serving: Southeast Clark County including Henderson, Boulder City, and Laughlin



Lyon County Human Services

- (775) 355-5009 ext. 3304
- Serving: Lyon County



Nevada Senior Services

- (702) 364-2273
- Serving: The greater Clark County region including Las Vegas, North Las Vegas, and Mesquite. Also serving Nye, Esmeralda, and Lincoln counties





Questions?

