



# ADULT PROTECTIVE SERVICES



## Client Rights

Adult Protective Services (APS) helps people with referrals to services and investigates concerns. You make your own decisions when it comes to your rights. APS staff will go over your rights with you. They are here to listen and help. You have the right to:

- Keep your information private. No one can share it without your permission. APS can share details when someone cannot speak up for themselves.
- Make your own choices about your life and care.
- Have support from family and friends during meetings or decisions.
- Be safe and protected from harm.
- Be treated with kindness and respect by everyone.
- Ask for help. Speak up and tell someone if you feel uncomfortable or something is wrong.
- Understand and receive services (home delivered meals, care, legal) that help you live safe and comfortably.
- Ask for reasonable accommodations (aids and services).
- Communicate in your language. An interpreter will be provided at no cost to you when needed.
- Help that is free from discrimination no matter your age, race, color, gender, or expression, sexual orientation, religion, national origin, pregnancy, genetic domestic partnership or disability.
- If you are not happy with the help or services, please call APS at 775-687-0800.
- Refuse services offered by APS.

These rights are to protect and support you.  
If you feel your rights are not being respected speak up!

