



NEVADA

**ADSD**

Aging & Disability Services Division



Learn more at [adsd.nv.gov](https://adsd.nv.gov)  
or scan the QR code below.



# Your Advocate in Navigating Healthcare

We help you navigate the  
complexities of healthcare  
and get clear answers.



**Office for Consumer  
Health Assistance**

ADSD NEVADA



## About Us

Accessing the right healthcare for you and your loved one can be life-altering. At The Office for Consumer Health Assistance, we serve as your healthcare advocate. If you need help understanding your health insurance plan, workers' compensation policies, eligibility requirements, appeal rights, or more, let us know. We're dedicated to ensuring everyone has the knowledge and support to make confident, informed decisions about their healthcare.

The Office for Consumer Health Assistance is a program under the Nevada Aging and Disability Services Division. Together, we create opportunities for growth, connection, and independence.



## How We Can Help

Every Nevadan deserves to have someone in their corner who can help to address healthcare challenges. At The Office for Consumer Health Assistance, we work with you to make the process less overwhelming. Some services include:

- Medical/dental billing issues
- Filing appeals and quality of care complaints
- Explaining patient rights and responsibilities under their health insurance plan
- Guiding injured workers through the Nevada Workers' Compensation process
- Identifying financial assistance programs
- Providing referrals to legal services, financial counseling centers, and more

### Get in Touch

**Clark County:** (702) 486-3587

**Statewide:** (888) 333-1597

**Fax:** (702) 486-3586