

Steve Sisolak  
Governor

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## DEPARTMENT OF HEALTH AND HUMAN SERVICES

AGING AND DISABILITY SERVICES DIVISION  
*Helping people. It's who we are and what we do.*



Dena Schmidt  
Administrator

### IMPORTANT NOTICE

Date: July 7, 2022  
Topic: Costs of arbitrator concerning the arbitration of certain disputes over payment for medically necessary emergency services  
To: Out-of-Network Providers; Third Parties

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Pursuant to NRS 439B.754 (7), Office for Consumer Health Assistance (OCHA) will begin to recover, from the non-prevailing party, the costs of the arbitrator, as outlined below:

7. If the arbitrator requires:

- (a) The out-of-network provider to accept the amount paid by the third party pursuant to subsection 2 of [NRS 439B.748](#) or paragraph (c) of subsection 1 or subsection 2 of [NRS 439B.751](#), as applicable, as payment in full for the provision of the medically necessary emergency services, except for any copayment, coinsurance or deductible that the coverage requires the covered person to pay for the services when provided by an in-network provider, the out-of-network provider must pay the costs of the arbitrator.
- (b) The third party to pay the additional amount requested by the out-of-network provider pursuant to subsection 2, the third party must pay the costs of the arbitrator.

This notice serves to advise Out-of-Network Providers and Third Parties the costs of the arbitrator are \$135.00 per hour. The length of time to complete an arbitration is dependent on the relevant information provided and complexity of the arbitration. The average timeframe to complete one arbitration is 4.5 – 5 hours. A Notice of Determination and an invoice for the cost of the arbitrator will be provided to the non-prevailing party for arbitration requests received by the Office for Consumer Health Assistance on June 3, 2022, and thereafter. Arbitrator costs and the timeframe to complete an arbitration are subject to change.

Questions can be emailed to [CHA@govcha.nv.gov](mailto:CHA@govcha.nv.gov)