

Office for Consumer Health Assistance (OCHA)

We're here to advocate for you and your healthcare needs.

OCHA provides consumers with advocacy, education and information regarding their healthcare rights and responsibilities.



Advocacy assistance may include:

- Medical/dental billing issues.
- Filing quality of care complaints.
- Accessing a care coordinator through the consumer's health plan.
- Filing appeals on behalf of a consumer.
- Identifying financial assistance programs to assist with medical costs.
- Helping the uninsured access healthcare resources.
- Explaining patient rights and responsibilities under their health insurance plans.
- Guiding injured workers through the Nevada Workers' Compensation process.
- Facilitating external reviews.

OCHA also provides referrals to:

- Financial counseling centers
- Low-cost legal services
- Nevada Health Link
- Other State, County, and Federal Agencies



Nevada Aging and Disability Services Division
OCHA



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[https://adsd.nv.gov/Programs/CHA/Office_for_Consumer_Health_Assistance_\(OCHA\)/](https://adsd.nv.gov/Programs/CHA/Office_for_Consumer_Health_Assistance_(OCHA)/)



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