



NEVADA

ADSD

Aging & Disability Services Division

Communication Access Services

Information Session #2



Honoring the dignity of
every Nevadan.

Visit adsd.nv.gov for more information.



Cheyenne Pasquale

Agency Manager

Office of Community Living



Jennifer Montoya

Social Services Program Specialist 3

Communication Access Services
Program Manager

Agenda

- 4:15 pm – 4:45 pm: CAS Program Budget
- 4:45 pm – 5:30 pm: CAS-funded Services Provided by Community Partners
- 5:30 pm – 5:45 pm: Community Feedback
- 5:45 pm – 6:00 pm: Final Comments



CAS Program Budget

CAS Program Budget

How is the Program Funded?

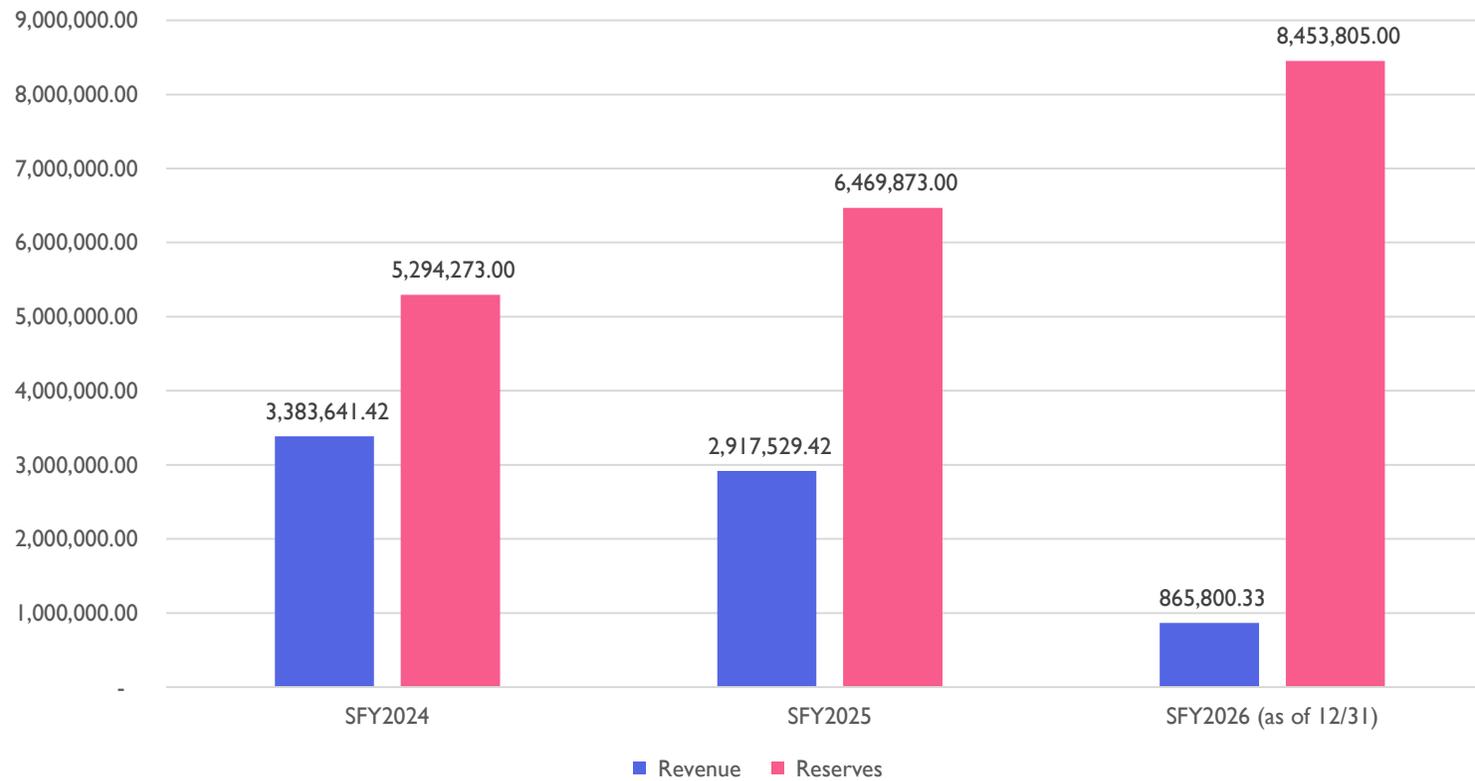
- The program is 100% funded by the TDD surcharge, which is added to phone bills.
- The Public Utilities Commission sets this surcharge each year based on approved budgets.
- By law, the surcharge can never be more than 8 cents per month.
- For State Fiscal Year 2026 (SFY2026), the rate is 7 cents per month.

Fixed Costs versus Variable Costs

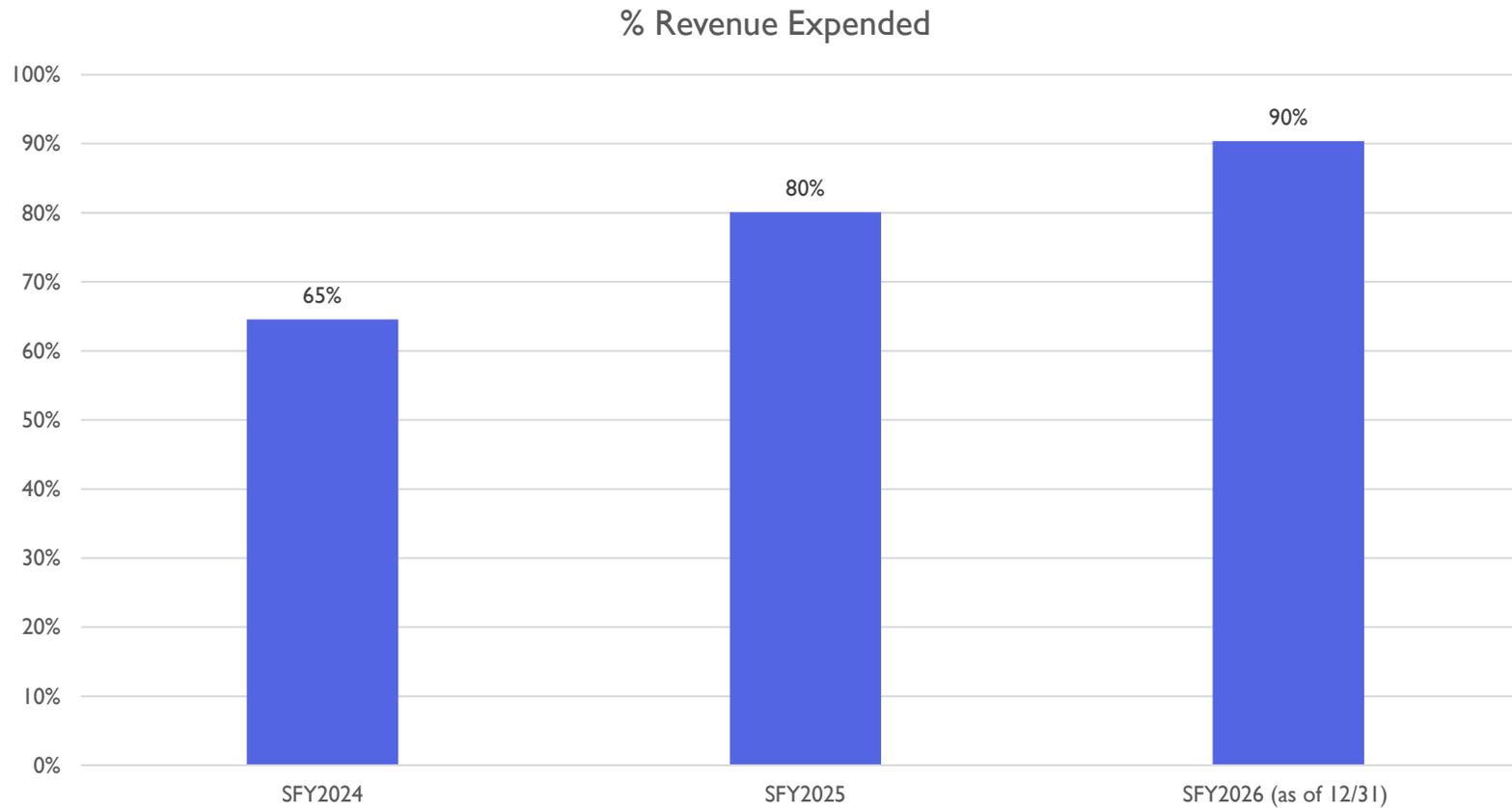
- Fixed Costs – regular expenses needed to keep the program running. Includes things like: staff salaries and benefits, daily operations, technology and administrative costs.
- Variable Costs – these change based on the services we provide and available funding. Includes: contracts, grants and subawards, and travel for program activities.

Revenue & Reserves

CAS Revenue and Reserves SFY2024-2026

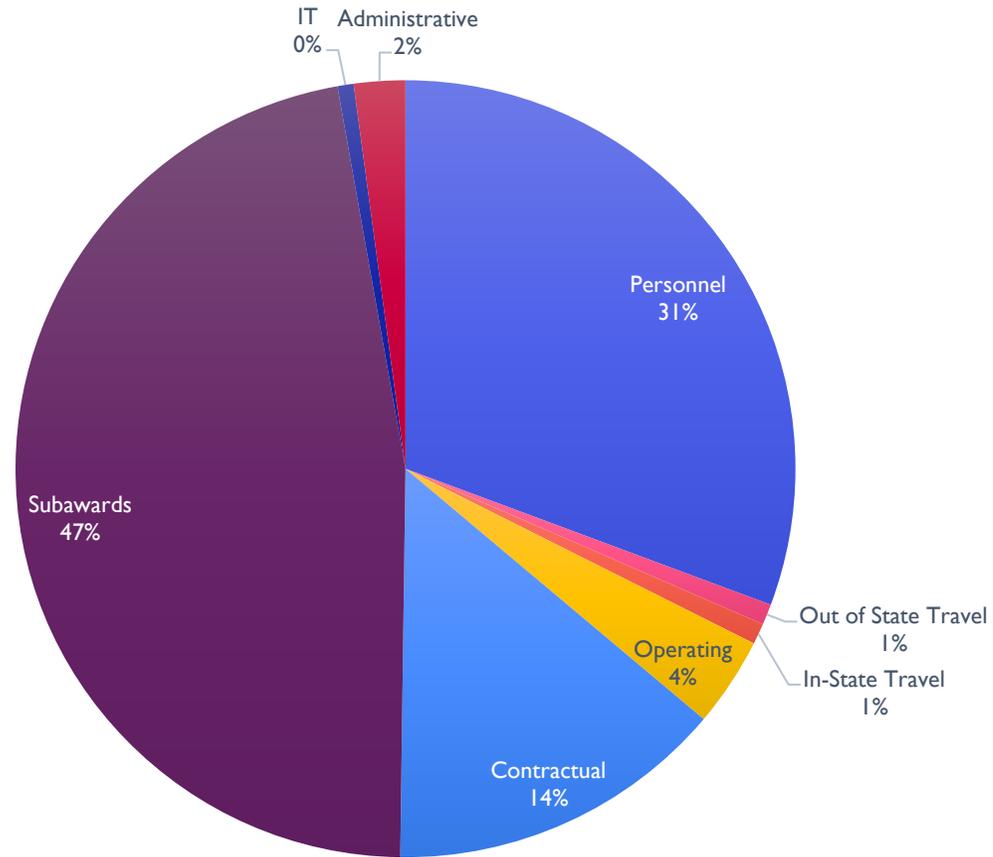


Percent Revenue Expended



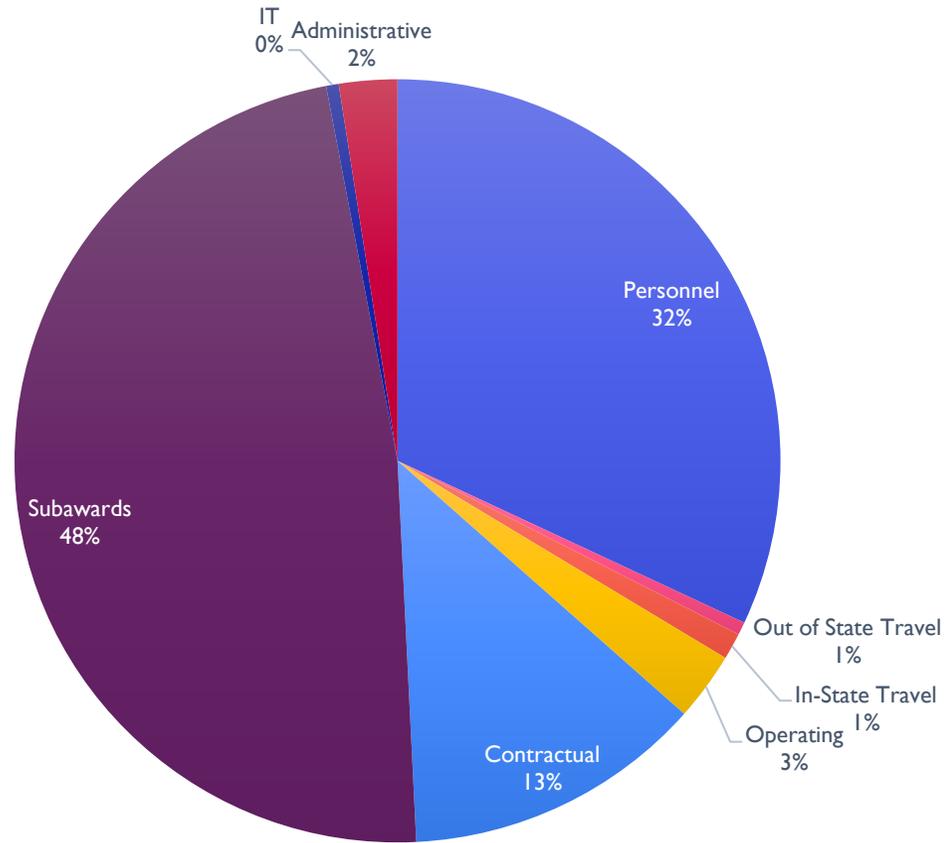
State Fiscal Year 2024 - \$2,184,924.57

SFY2024 Total Expenditures



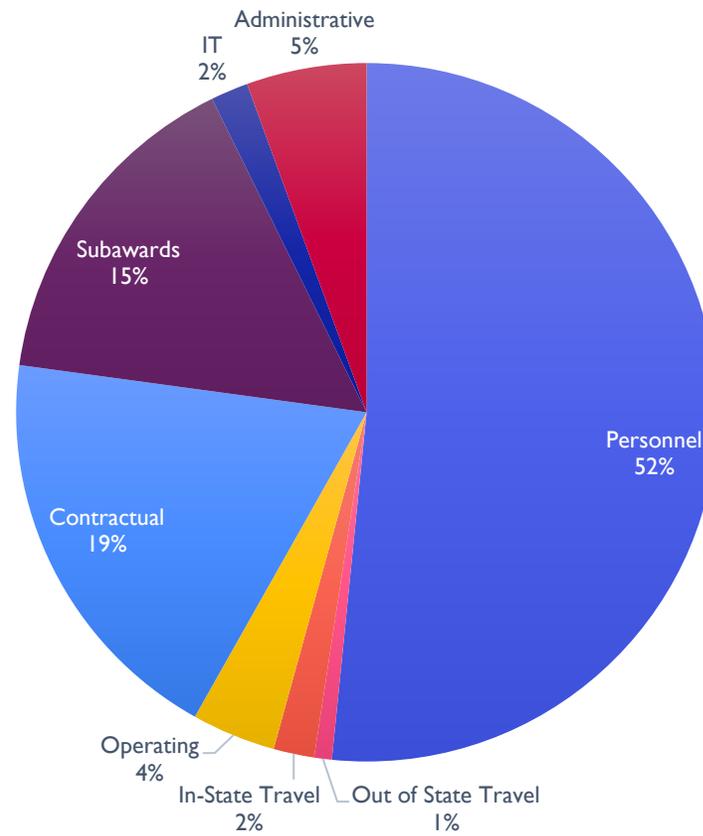
State Fiscal Year 2025 - \$2,336,692.96

SFY2025 Total Expenditures



SFY2026 - \$782,498.87

SFY2026 Expenditures (as of 12/31)



CAS-Funded Services Provided by Community Partners

Overview

Communication access services provided by community partners

- Ensuring equitable communication access for Deaf, Hard of Hearing, DeafBlind, and speech disabled individuals of all ages
- Support across employment, education, health care, and social services
- Services delivered statewide through **CSD Works NV, Nevada Hands & Voices (NVHV) and Reach NV**
- Focus on removing barriers through:
 - Referrals and system navigation
 - Language acquisition
 - Family support and education
 - Telecommunication equipment and assistive technology

Total Budget for SFY2026: \$2,165,275

Nevada Hands & Voices (NVHV): Access to Services for Youth

Statewide programs supporting children from age 0 - 21 and families

- **Guide By Your Side** – Family-to-family support
- **ASTra Advocacy** – Educational advocacy and training
- **Deaf & Hard of Hearing Guide** – Direct support from Deaf and Hard of Hearing adults
- **Deaf & Hard of Hearing Hero Program** – Deaf and Hard of Hearing role model infusion at NVHV events

Total Award: \$348,774

More information: www.nvhandsandvoices.org

CSD Works NV: Access to Services

Statewide services for all ages

- Assistance navigating employment, education, health, and social services
- Support delivered in culturally and American Sign Language or individual's preferred communication method
- Help individuals understand and access to community resources, government programs, service systems

Total Award: \$847,774

More information: <https://csdworksnv.org/>

CSD Works NV: Language Acquisition

Language Mentoring (ages 0 – 5)

- One-on-one mentoring for families with young deaf children
- Activities designed to support early language development
- Guidance from trained Deaf mentors who model native language use

ASL Classes – For individuals with hearing loss, families, and service providers

- Support communication within families and strengthen language access in daily life
- Offered online and in person

Total Award: \$226,046

More information: <https://csdworksnv.org/>

Reach NV: Telecommunication Equipment Distribution

Access to specialized equipment for communication

- Distribution and training on equipment for individuals who are Deaf, Hard of Hearing, DeafBlind or Speech-disabled
- Support access to the telecommunications system
- Includes: Video Relay Services (VRS), Internet-based captioned telephones, wireless devices, and other assistive telecommunications technology

Total award: \$670,719

More information: <https://reachnv.org/>

CSD Works NV: Medicare Assistance Program (MAP)

Medicare support for Deaf, Hard of Hearing and DeafBlind adults

- ASL-accessible Medicare FAQs and educational resources
- Overview of Medicare enrollment periods and plan types
- General information on benefits, premiums, and cost-sharing
- Guidance on how to initiate appeals and resolve Medicare issues
- Referrals to appropriate agencies or higher-level assistance when needed

Total Award: \$71,959

More information: <https://csdworksnv.org/>

Community Feedback:

**Vacant CAS Interpreter and
Mentor Positions**

New Position Title: ASL Interpreter/Translation Specialist

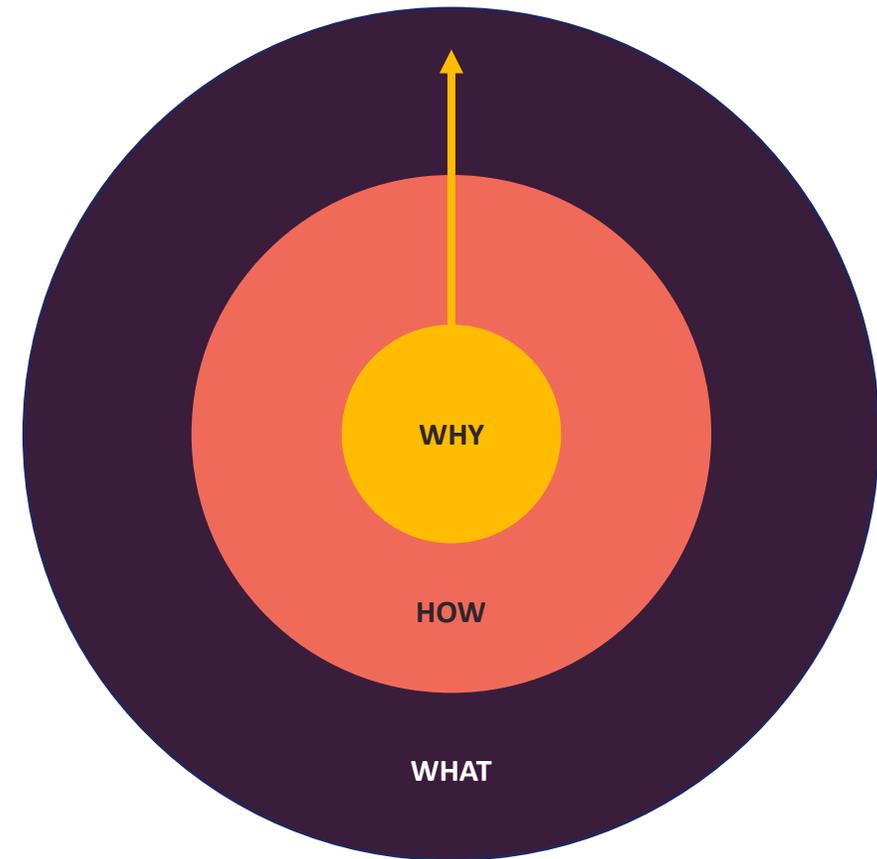
- Create ASL video translations of printed, web, and video materials for State agencies
- Work with State agencies to make public information accessible in ASL
- Provide outreach and guidance on communication access
- May also interpret for public State events
- Qualifications include Deaf Interpreter certification

Up and Coming...

CAS Information Session #2 (North) –
March 3

CAS Information Session #3 (N/S) –
May-June

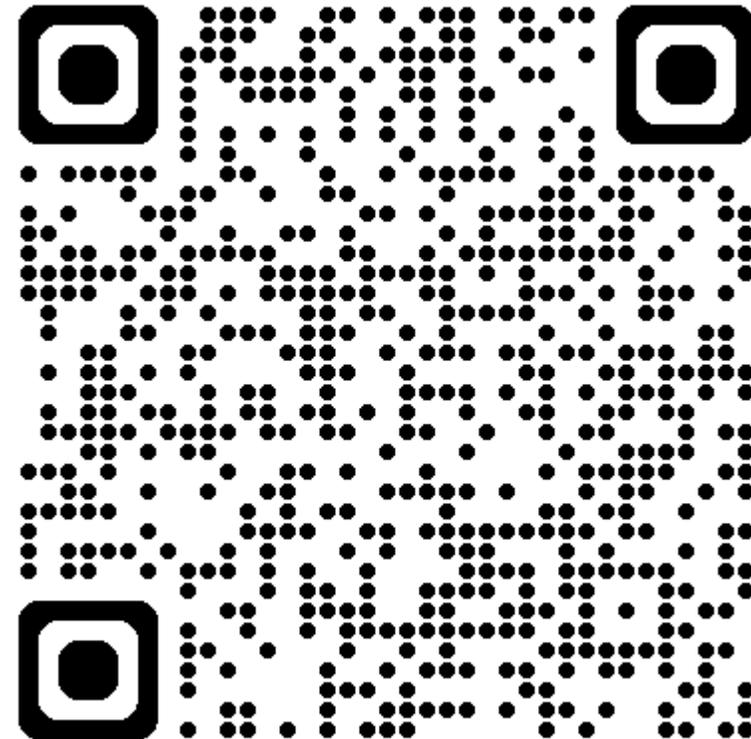
Innivee Strategies Kickoff – more
information coming soon



Stay Connected!

Join the **Communication Access Services (CAS)** Listserv to stay connected and receive updates from the program.

Note: This page has several other ADSD Listserv options also. Subscribe to all that are of interest to you.





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