To Report Suspected Abuse call:
Toll free: 888-729-0571

How to Contact Us
Carson City Administrative Office
3208 Goni Road, Suite I-181
Carson City, Nevada 89706
P: (775) 687-4210
F: (775) 687-0574

Elko Regional Office
1010 Ruby Vista Drive, Suite 104
Elko, Nevada, 89801
P: (775) 738-1966
F: (775) 753-8543

Las Vegas Regional Office
3320 West Sahara Avenue, Suite 100
Las Vegas, Nevada, 89102
P: (702) 486-3545
F: (702) 486-3572

Reno Regional Office
9670 Gateway Drive, Suite 100
Reno, Nevada, 89521
P: (775) 687-0800
F: (775) 688-2969

Adult Protective Services Mission Statement:
To assist older persons, age 60 and over and vulnerable persons, who are abandoned, abused, neglected, isolated, or exploited by investigating and providing or arranging for services to alleviate and prevent further maltreatment while safeguarding their civil liberties.

The State of Nevada Aging and Disability Services Division provides Adult Protective Services for vulnerable persons age 18-59, in addition to persons 60 years and older, collectively referred to as vulnerable adults.

WARNING SIGNS OF ABUSE, ABANDONMENT, EXPLOITATION, ISOLATION, NEGLIGENCE, AND SELF-NEGLECT

If a vulnerable adult is in immediate danger, the local police, sheriff's office or emergency medical service should be contacted. If the person is not in immediate danger, the report should be made via one of the designated phone numbers.

Aging and Disability Services Division observes the provisions of the Americans with Disabilities Act. No person shall be excluded from participation in, denied the benefits of, or be subjected to discrimination in any service or activity because of race, color, national origin, sex, age, or physical or mental disability under these programs. 06/2021

Steve Sisolak
Governor

Richard Whitley
Director
Department of Health and Human Services

Dena Schmidt
Administrator
Aging and Disability Services Division
**Abandonment**

Desertion of a vulnerable adult in an unsafe manner and/or withdrawal of necessary assistance owed to the vulnerable adult by a caregiver or person with a legal duty of care.

**Abuse — Physical**

- Abrasions, cuts or bruises
- Asphyxiation or hypothermia
- Untreated bed sores
- Broken or dislocated bones
- Burns or scalding
- Unexplained injuries or wounds
- Over sedation, poisoning
- Over/under medicating
- Friction from restraints
- Dehydration/malnutrition

**Neglect**

When a person who has voluntarily assumed responsibility to provide necessary supervision, food, shelter, clothing, or services which are necessary to maintain physical/mental health of the vulnerable adult and then fails to provide those things.

_Neglect does NOT need to be intentional!!_

**Exploitation**

Unauthorized signatures on checks or financial documents

- Missing money or property
- Sudden and unusual bank activity
- Unusual purchases

- Unusual withdrawals from banks or other financial institutions

**Abuse — Psychological**

- Harming, damaging or destroying property, including without limitation, pets
- Disregarding the needs of the vulnerable adult
- Threatening, controlling or intimidating the vulnerable adult
- Humiliation
- Verbal assaults

**Self-Neglect**

The failure of a vulnerable adult to provide for his/her own needs because of an inability to do so.

A vulnerable adult has a right to self-determination - the ability to make his/her own choices, good or bad, unless a judge has declared the person incompetent.

_Self-Neglect is NOT a crime!!_

**Isolation**

Physically restraining and/or intentionally preventing the person from having visitors, mail, or telephone calls.

**Abuse — Sexual**

Non-consensual sexual contact:

- An act that the vulnerable person is unable to understand or is unable to communicate his/her objection to

Intentional touching directly or through the clothing:

Anytime Sexual Abuse is alleged, Law Enforcement must be contacted immediately

- Fearful
- Easily frightened
- Confused
- Overly emotional
- Depressed
- Unresponsive or withdrawn
- Lack of cleanliness/grooming
- Anxious to please
- Fear of speaking for oneself in the presence of the caretaker
- Shame/embarrassment
- Sudden change in financial activity such as unusual cash withdrawals from their accounts in a short period of time

**Observable Signs of Abuse**

Visit our Adult Protective Services webpage: https://adsd.nv.gov/

To Report Suspected Abuse

Toll free: 888-729-0571

Las Vegas: 702-486-6930