Importance of Family Councils

- Residents speak for themselves.
- Residents help to choose services provided.
- Residents invite speakers of their choice.
- Residents can identify concerns and problem-solve.
- Residents can be a voice for those who cannot speak for themselves.
- Residents have the right to meet in privacy if they choose, without the interference of the facility staff.
- The Resident Council has the right to recommend changes regarding facility policies.
- If the facility does not already have a Resident Council, it must try to establish one.

Questions
Please Contact Us

Long-Term Care Ombudsman Program
Carson City Administrative Office
3416 Goni Road, Suite D
Carson City, Nevada 89706
775-687-4210
775-687-4264 (Fax)

Las Vegas Regional Office
1860 East Sahara Avenue
Las Vegas, Nevada 89104
702-486-3545
702-486-3572 (Fax)

Reno Regional Office
9670 Gateway Drive Suite 200
Reno, Nevada 89521
775-687-0800
775-688-2969 (Fax)

Elko Regional Office
1010 Ruby Vista Drive, Suite 104
Elko, Nevada 89801
775-738-1966
775-753-8543 (Fax)

To report concerns in a long term care facility please call:
1-888-282-1155

www.adsd.nv.gov
What is Resident Council?
An organization within the Nursing Home or Assisted Living Facility whose members are residents of the home. All residents in the facility can participate.

- A Resident Council is supported by Federal and state regulations.
- Resident Councils are self-governing.
- Residents are in control of the planning and running of the meeting as much as possible.
- Staff member will act as liaison.
- A staff member should only give as much assistance as the residents need or request.
- The facility must provide residents with a private meeting space.

Why have a Resident Council?
- Promote independence and personal growth.
- Provide opportunity for new relationships.
- Allows residents to speak out.
- Allows the resident to help the facility run more smoothly.
- Allows residents to play an active role in decisions made about their home life, such as activities, food, and personal care.
- Residents can promote and protect the rights of all residents in the facility.

Effective Resident Councils Can:
- Improve communication between staff and residents.
- Serve as a source of new ideas and help identify quality of life issues.
- Help individual residents speak up in a collective voice for improvement.
- Assist the facility in planning activities and events.
- Promote friendship between residents through regular meetings.
- Improve the atmosphere of the facility.
- Council always recruits new members.